

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 3,121 | 3,215 | -3% |
| | Admits | 2,030 | 1,939 | 5% |
| | Discharges | 2,226 | 2,129 | 5% |
| | Service Hours | 22,275 | 23,434 | -5% |
| | Bed Days | 33,616 | 31,488 | 7% |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 100 FY21 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness | | 98% | 80% | 93% |
| ✓ Participation in Treatment | | 98% | 80% | 92% |
| ✓ General Satisfaction | | 97% | 80% | 92% |
| ✓ Respect | | 96% | 80% | 91% |
| ✓ Access | | 95% | 80% | 88% |
| ✓ Outcome | | 92% | 80% | 83% |
| ✓ Recovery | | 90% | 80% | 79% |

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|-------------------------------|-------|-------|
| Addiction | Medication Assisted Treatment | 2,227 | 65.7% |
| | Residential Services | 619 | 18.2% |
| | Outpatient | 469 | 13.8% |
| Mental Health | Residential Services | 67 | 2.0% |
| Forensic MH | Crisis Services | 10 | 0.3% |

Client Demographics

| Age | # | % | State Avg |
|-------|-----|-----|-----------|
| 18-25 | 127 | 4% | 10% |
| 26-34 | 718 | 23% | 22% |
| 35-44 | 923 | 30% | 23% |
| 45-54 | 644 | 21% | 18% |
| 55-64 | 570 | 18% | 18% |
| 65+ | 137 | 4% | 8% |

| Gender | # | % | State Avg |
|-------------|-------|-----|-----------|
| Male | 2,159 | 69% | 59% |
| Female | 961 | 31% | 41% |
| Transgender | | | 0% |

| Ethnicity | # | % | State Avg |
|-------------------|-------|-----|-----------|
| Non-Hispanic | 2,063 | 66% | 68% |
| Hisp-Puerto Rican | 587 | 19% | 11% |
| Unknown | 231 | 7% | 12% |
| Hispanic-Other | 224 | 7% | 9% |
| Hispanic-Cuban | 10 | 0% | 0% |
| Hispanic-Mexican | 6 | 0% | 1% |

| Race | # | % | State Avg |
|---------------------------------|-------|-----|-----------|
| White/Caucasian | 1,653 | 53% | 61% |
| Other | 613 | 20% | 13% |
| Black/African American | 604 | 19% | 17% |
| Unknown | 127 | 4% | 6% |
| Asian | 93 | 3% | 1% |
| Am. Indian/Native Alaskan | 15 | 0% | 0% |
| Multiple Races | 13 | 0% | 1% |
| Hawaiian/Other Pacific Islander | 3 | 0% | 0% |

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 8 | 9 | -11% ▼ |
| Admits | - | 1 | -100% ▼ |
| Discharges | 3 | 1 | 200% ▲ |
| Bed Days | 2,470 | 2,819 | -12% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 80% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 91% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | N/A | 98% |
| SA Screen Complete | N/A | 89% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 97% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 2 | 67% | 60% | 70% | 7% |
| ✓ Follow-up within 30 Days of Discharge | | 2 | 100% | 90% | 80% | 10% |

Recovery

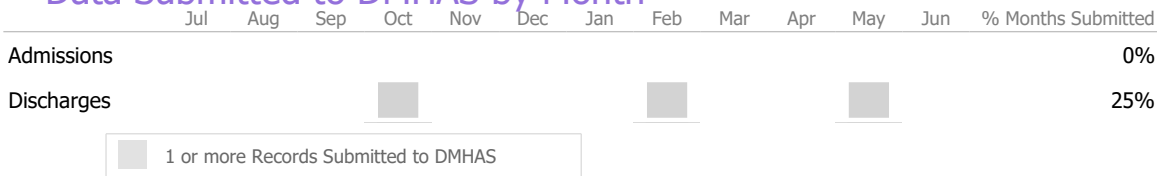
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 8 | 100% | 95% | 93% | 5% |
| ● Social Support | | 4 | 50% | 60% | 84% | -10% |
| ● Employed | | 0 | 0% | 25% | 12% | -25% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 7 | 4,781 days | 0.2 | 97% | 90% | 91% | 7% |

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 81 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 25 | 28 | -11% ▼ |
| Admits | 2 | 4 | -50% ▼ |
| Discharges | 3 | 5 | -40% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 98% | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 96% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 84% |
| SA Screen Complete | 100% | 85% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 95% |

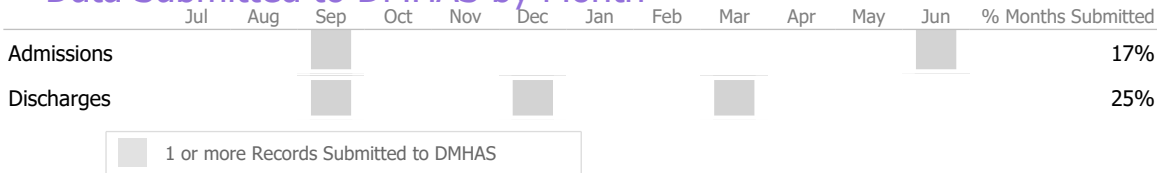
Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 2 | 67% | 50% | 79% | 17% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 24 | 96% | 85% | 96% | 11% ▲ |
| ✓ Social Support | | 15 | 60% | 60% | 85% | 0% |
| ● Employed | | 3 | 12% | 25% | 16% | -13% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 8 | 12 | -33% ▼ |
| Admits | - | 4 | -100% ▼ |
| Discharges | 1 | 4 | -75% ▼ |
| Bed Days | 2,792 | 2,669 | 5% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 86% | 86% |
| Co-occurring | | |
| MH Screen Complete | N/A | 88% |
| SA Screen Complete | N/A | 95% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 1 | 100% | 80% | 62% | 20% ▲ |
| ✓ No Re-admit within 30 Days of Discharge | | 1 | 100% | 85% | 90% | 15% ▲ |
| ✓ Follow-up within 30 Days of Discharge | | 1 | 100% | 90% | 72% | 10% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 6 | 75% | 60% | 87% | 15% ▲ |
| ○ Stable Living Situation | | 7 | 88% | 90% | 98% | -2% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 8 | 896 days | 0.3 | 96% | 90% | 93% | 6% |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | | | | 8% |

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 26 Active Group Home Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 991 | 1,093 | -9% |
| Admits | 323 | 312 | 4% |
| Discharges | 384 | 413 | -7% |
| Service Hours | 9,315 | 10,274 | -9% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 98% |
| Valid TEDS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 98% | 80% |
| Co-occurring | | |
| MH Screen Complete | 100% | 86% |
| SA Screen Complete | 100% | 86% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 208 | 54% | 50% | 56% | 4% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested | | 1,047 | 97% | 75% | 91% | 22% ▲ |
| Abstinence/Reduced Drug Use | | 670 | 62% | 50% | 64% | 12% ▲ |
| Self Help | | 773 | 72% | 60% | 52% | 12% ▲ |
| Employed | | 496 | 46% | 40% | 39% | 6% |
| Stable Living Situation | | 1,036 | 96% | 90% | 85% | 6% |

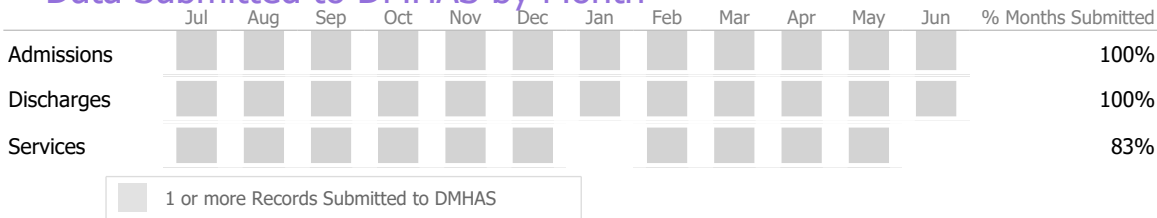
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 693 | 100% | 90% | 88% | 10% |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Length of Stay over 1 Year | | 708 | 71% | 50% | 64% | 21% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 10 | | |
| Admits | 11 | - | |
| Discharges | 9 | - | |
| Service Hours | 223 | - | |
| Bed Days | 265 | - | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------|--------|-----------|
|------------|--------|-----------|

| Co-occurring | Actual | State Avg |
|----------------------|--------|-----------|
| ✓ MH Screen Complete | 100% | 96% |
| ✓ SA Screen Complete | 100% | 96% |

| Diagnosis | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid Axis I Diagnosis | 100% | 43% |

Discharge Outcomes

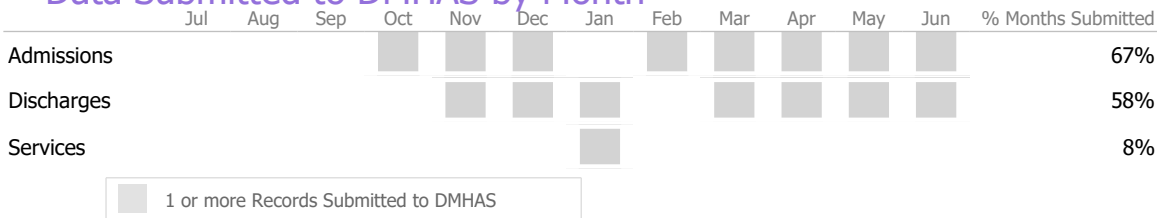
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ No Re-admit within 30 Days of Discharge | | 8 | 89% | 85% | 94% | 4% |
| ● Follow-up within 30 Days of Discharge | | 3 | 50% | 90% | 81% | -40% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 3 | 27 days | 0.3 | 29% | 90% | 50% | -61% |

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Respite Bed Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1 | | |
| Admits | 1 | - | |
| Discharges | - | - | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 100% | 98% |
| Valid TEDS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | N/A | 80% |
| Co-occurring | | |
| MH Screen Complete | 100% | 86% |
| SA Screen Complete | 100% | 86% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 56% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Self Help | | 1 | 100% | 60% | 52% | 40% ▲ |
| Stable Living Situation | | 1 | 100% | 90% | 85% | 10% |
| Employed | | 0 | 0% | 40% | 39% | -40% ▼ |
| Abstinence/Reduced Drug Use | | 0 | 0% | 50% | 64% | -50% ▼ |
| Not Arrested | | 0 | 0% | 75% | 91% | -75% ▼ |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Length of Stay over 1 Year | | 0 | 0% | 50% | 0% | -50% ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | | | | 8% |
| Discharges | | | | | | | | | | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 227 | 214 | 6% |
| Admits | 220 | 209 | 5% |
| Discharges | 219 | 208 | 5% |
| Bed Days | 5,254 | 4,966 | 6% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 99% | 89% |
| Valid TEDS Data | 100% | 95% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | N/A | 0% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 98% | 94% |
| SA Screen Complete | 98% | 94% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 162 | 74% | 80% | 69% | -6% |
| No Re-admit within 30 Days of Discharge | | 190 | 87% | 85% | 89% | 2% |
| Follow-up within 30 Days of Discharge | | 129 | 80% | 90% | 64% | -10% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Self Help | | 206 | 88% | 60% | 67% | 28% ▲ |
| Abstinence/Reduced Drug Use | | 217 | 92% | 70% | 42% | 22% ▲ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 15 | 26 days | 0.1 | 96% | 90% | 91% | 6% |

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Discharges | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1,082 | 1,108 | -2% |
| Admits | 435 | 434 | 0% |
| Discharges | 487 | 445 | 9% |
| Service Hours | 9,801 | 9,403 | 4% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 99% | 98% |
| Valid TEDS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 98% | 80% |
| Co-occurring | | |
| MH Screen Complete | 100% | 86% |
| SA Screen Complete | 100% | 86% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 263 | 54% | 50% | 56% | 4% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested | | 1,140 | 96% | 75% | 91% | 21% ▲ |
| Abstinence/Reduced Drug Use | | 609 | 51% | 50% | 64% | 1% |
| Stable Living Situation | | 1,113 | 93% | 90% | 85% | 3% |
| Self Help | | 721 | 60% | 60% | 52% | 0% |
| Employed | | 437 | 37% | 40% | 39% | -3% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 702 | 99% | 90% | 88% | 9% |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Length of Stay over 1 Year | | 678 | 63% | 50% | 64% | 13% ▲ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 83% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 301 | 323 | -7% |
| Admits | 291 | 321 | -9% |
| Discharges | 291 | 321 | -9% |
| Bed Days | 7,627 | 7,661 | 0% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 99% | 98% |
| Valid TEDS Data | 99% | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | N/A | N/A |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 99% | 99% |
| SA Screen Complete | 99% | 99% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 99% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 234 | 80% | 50% | 81% | 30% ▲ |
| ✓ No Re-admit within 30 Days of Discharge | | 249 | 86% | 85% | 90% | 1% |
| ● Follow-up within 30 Days of Discharge | | 170 | 73% | 90% | 70% | -17% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Abstinence/Reduced Drug Use | | 287 | 92% | 70% | 83% | 22% ▲ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 23 | 29 days | 0.1 | 102% | 90% | 82% | 12% ▲ |

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Discharges | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 469 | 503 | -7% |
| Admits | 360 | 355 | 1% |
| Discharges | 387 | 417 | -7% |
| Service Hours | 2,052 | 2,826 | -27% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 99% | 87% |
| Valid TEDS Data | 91% | 84% |
| On-Time Periodic | | |
| 6 Month Updates | 83% | 15% |
| Co-occurring | | |
| MH Screen Complete | 97% | 91% |
| SA Screen Complete | 97% | 93% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 94% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 235 | 61% | 50% | 48% | 11% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested | | 487 | 95% | 75% | 77% | 20% ▲ |
| ✓ Employed | | 267 | 52% | 50% | 33% | 2% |
| ✓ Stable Living Situation | | 504 | 98% | 95% | 76% | 3% |
| ● Abstinence/Reduced Drug Use | | 254 | 49% | 55% | 42% | -6% |
| ● Self Help | | 251 | 49% | 60% | 16% | -11% ▼ |

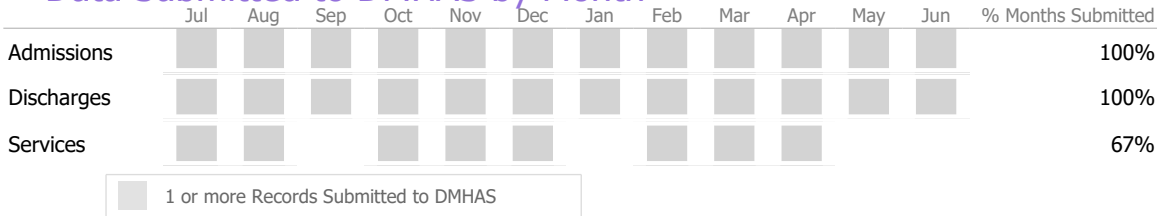
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 119 | 91% | 90% | 58% | 1% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● 2 or more Services within 30 days | | 249 | 75% | 75% | 63% | 0% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Residential Detox

Recovery Network of Programs

Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1 | | |
| Admits | 1 | - | |
| Discharges | - | - | |
| Bed Days | 3 | - | |

Data Submission Quality

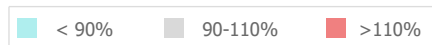
| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | 100% | 86% |
| ✓ Valid TEDS Data | 100% | 98% |
| On-Time Periodic | | |
| 6 Month Updates | N/A | N/A |
| Co-occurring | | |
| ✓ MH Screen Complete | 100% | 96% |
| ✓ SA Screen Complete | 100% | 96% |
| Diagnosis | | |
| ✓ Valid Axis I Diagnosis | 100% | 100% |

Discharge Outcomes

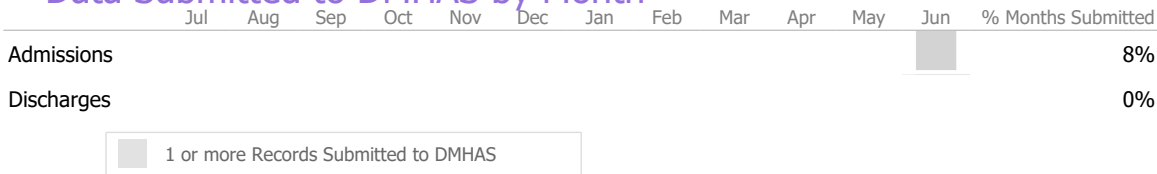
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 80% | 69% | N/A |
| No Re-admit within 30 Days of Discharge | | N/A | N/A | 85% | 80% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 54% | N/A |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 27 | 6 days | 27.0 | 0% | 90% | 69% | -90% |



Data Submitted to DMHAS by Month



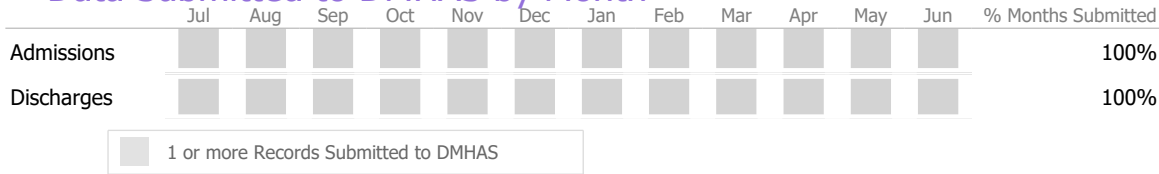
* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 89 | 80 | 11% ▲ |
| Admits | 72 | 66 | 9% |
| Discharges | 65 | 60 | 8% |
| Bed Days | 7,594 | 6,221 | 22% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active Shelter Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 267 | 178 | 50% ▲ |
| Admits | 253 | 161 | 57% ▲ |
| Discharges | 319 | 124 | 157% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | N/A | 98% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 0% | 80% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 234 | 73% | 50% | 56% | 23% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Employed | | 0 | 0% | 40% | 39% | -40% ▼ |
| ● Abstinence/Reduced Drug Use | | 0 | 0% | 50% | 64% | -50% ▼ |
| ● Self Help | | 0 | 0% | 60% | 52% | -60% ▼ |
| ● Not Arrested | | 0 | 0% | 75% | 91% | -75% ▼ |
| ● Stable Living Situation | | 0 | 0% | 90% | 85% | -90% ▼ |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Length of Stay over 1 Year | | 19 | 7% | 50% | 64% | -43% ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal


* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | | | | 0% |

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

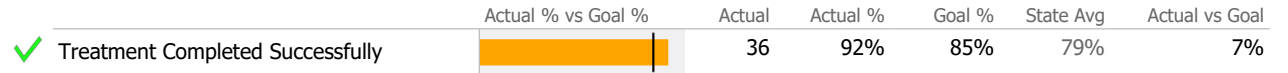
 Actual  Goal  Goal Met  Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

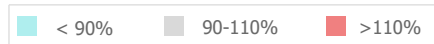
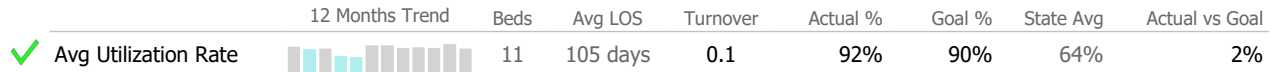
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 45 | 56 | -20% ▼ |
| Admits | 39 | 52 | -25% ▼ |
| Discharges | 39 | 49 | -20% ▼ |
| Bed Days | 3,677 | 3,312 | 11% ▲ |

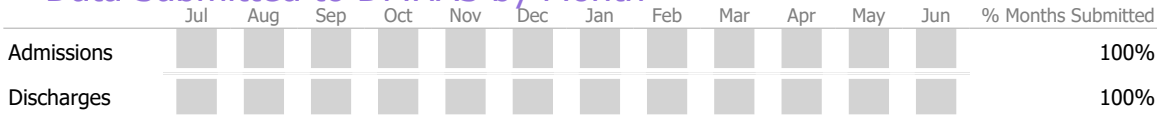
Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS by Month



█ 1 or more Records Submitted to DMHAS



* State Avg based on 12 Active Recovery House Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 18 | 18 | 0% |
| Admits | 10 | 10 | 0% |
| Discharges | 10 | 10 | 0% |
| Service Hours | 883 | 883 | 0% |
| Bed Days | 2,545 | 2,717 | -6% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 100% | 80% |
| 6 Month Updates | 0% | 91% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 7 | 70% | 60% | 70% | 10% ▲ |
| Follow-up within 30 Days of Discharge | | 6 | 86% | 90% | 80% | -4% |

Recovery

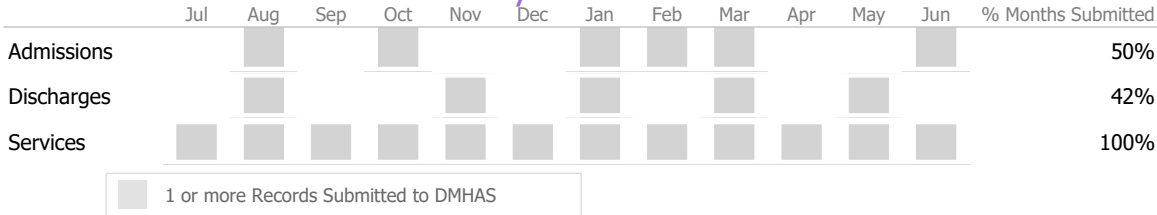
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 18 | 100% | 60% | 84% | 40% ▲ |
| Stable Living Situation | | 18 | 100% | 95% | 93% | 5% |
| Employed | | 3 | 17% | 25% | 12% | -8% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 8 | 300 days | 0.2 | 87% | 90% | 91% | -3% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 81 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 14 | 9 | 56% ▲ |
| Admits | 12 | 7 | 71% ▲ |
| Discharges | 9 | 7 | 29% ▲ |
| Bed Days | 1,389 | 1,123 | 24% ▲ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | | 7 | 78% | 95% | 84% | -17% ▼ |
| ✓ No Re-admit within 30 Days of Discharge | | 9 | 100% | 85% | 95% | 15% ▲ |
| ✓ Follow-up within 30 Days of Discharge | | 7 | 100% | 90% | 82% | 10% |

Data Submission Quality

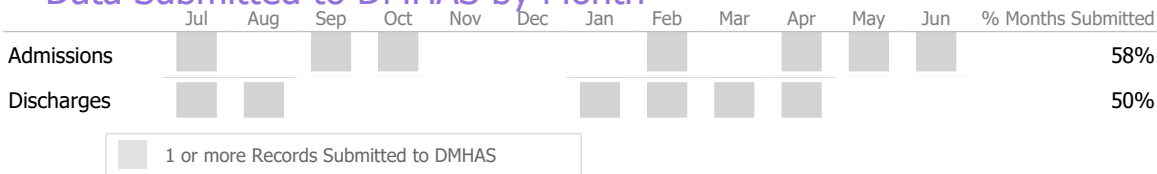
| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | | 94% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | | 94% |
| Co-occurring | Actual | State Avg |
| ✓ MH Screen Complete | | 62% |
| ✓ SA Screen Complete | | 49% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | | 93% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 5 | 201 days | 0.2 | 76% | 90% | 78% | -14% ▼ |

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Transitional Programs

Variations in data may be indicative of operational adjustments related to the pandemic.