

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	78	76	3%
	Admits	16	7	129%
	Discharges	16	11	45%
	Service Hours	1,983	2,824	-30%
	Bed Days	5,643	5,830	-3%
	S.Rehab/PHP/IOP	4,778	5,563	-14%

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		96%	80%	91%
✓ Access		94%	80%	88%
✓ General Satisfaction		91%	80%	92%
✓ Quality and Appropriateness		90%	80%	93%
✓ Respect		90%	80%	91%
✓ Participation in Treatment		89%	80%	92%
✓ Outcome		80%	80%	83%
✓ Recovery		80%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
Social Rehabilitation		48	42.5%
Community Support		36	31.9%
Residential Services		17	15.0%
Case Management		12	10.6%

## Client Demographics

Age	#	%	State Avg
18-25	2	3%	10%
26-34	7	9%	22%
35-44	9	12%	23%
45-54	21	27%	18%
55-64	22	28%	18%
65+	17	22%	8%

Gender	#	%	State Avg
Male	55	71%	59%
Female	23	29%	41%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	69	88%	61%
Black/African American	5	6%	17%
Asian	2	3%	1%
Other	1	1%	13%
Unknown	1	1%	6%
Am. Indian/Native Alaskan			0%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Ethnicity	#	%	State Avg
Non-Hispanic	68	87%	68%
Hispanic-Other	5	6%	9%
Unknown	5	6%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			11%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	8	13%	▲
Admits	2	-		
Discharges	1	1	0%	
Bed Days	2,723	2,910	-6%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	80%	62%	20%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	85%	90%	15%
● Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	0	0%	90%	72%	-90%

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%
On-Time Periodic		
✓ 6 Month Updates	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%
Co-occurring		
MH Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div>	0%
SA Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div>	0%
Diagnosis		
✓ Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%

## Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ National Recovery Measures (NOMS)						
✓ Social Support	<div style="width: 100%;"><div style="width: 100%;"></div></div>	7	78%	60%	87%	18%
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	9	100%	90%	98%	10%

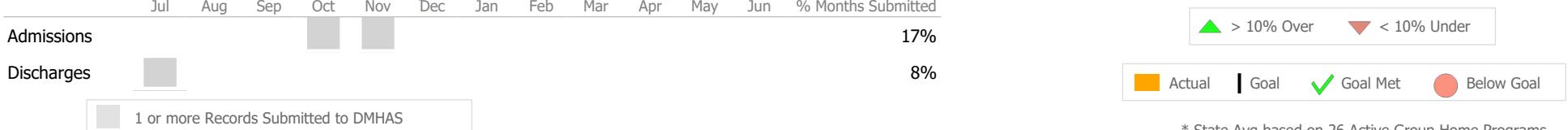
## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"><div style="width: 100%;"></div></div>	8	1,985 days	0.3	93%	90%	93%	3%



< 90%      90-110%      >110%

## Data Submitted to DMHAS by Month



\* State Avg based on 26 Active Group Home Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	-	-	
Discharges	-	-	
Service Hours	224	190	18% <span style="color: green;">▲</span>
Bed Days	2,920	2,920	0%

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	80%
On-Time Periodic 6 Month Updates	88%	91%
Co-occurring		
MH Screen Complete	N/A	98%
SA Screen Complete	N/A	89%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	70%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

## Recovery

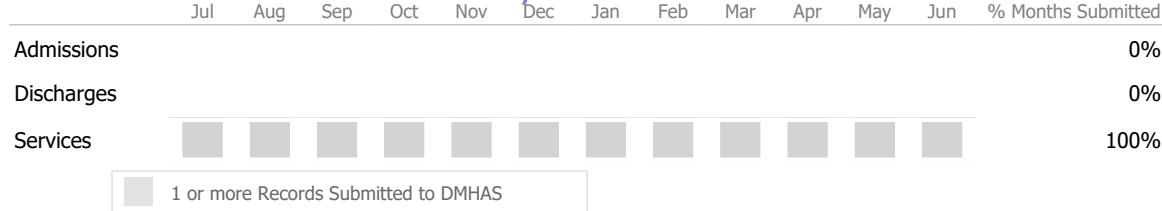
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		8	100%	60%	84%	40% <span style="color: green;">▲</span>
✓ Stable Living Situation		8	100%	95%	93%	5% <span style="color: green;">▼</span>
● Employed		1	12%	25%	12%	-13% <span style="color: red;">▼</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"><div style="width: 100%;"></div></div>	8	2,143 days	0.3	100%	90%	91%	10%



## Data Submitted to DMHAS by Month



\* State Avg based on 81 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	39	-8%
Admits	5	6	-17% ▼
Discharges	8	8	0%
Service Hours	973	1,191	-18% ▼

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	85%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		96%	83%
Co-occurring		Actual	State Avg
MH Screen Complete		0%	95%
SA Screen Complete		0%	94%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

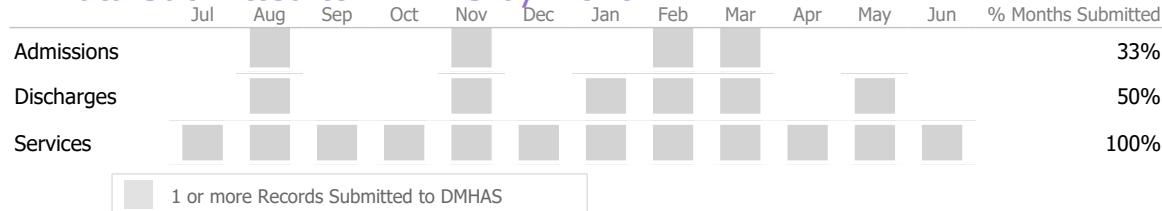
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		3	38%	65%	56%	-27% ▼
<b>Recovery</b>						
✓ Social Support		35	97%	60%	80%	37% ▲
✓ Stable Living Situation		36	100%	80%	87%	20% ▲
● Employed		5	14%	20%	14%	-6%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		28	100%	90%	98%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 38 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	10	20%	▲
Admits	2	-		
Discharges	2	-		
Service Hours	785	1,443	-46%	▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	11	92%	85%	87%	7%	

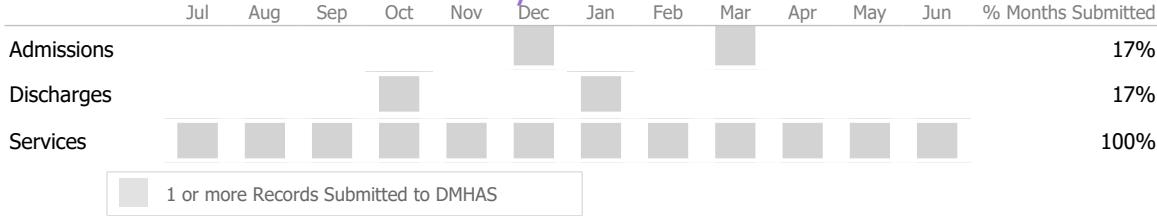
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	10	100%	90%	97%	10%	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	85%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

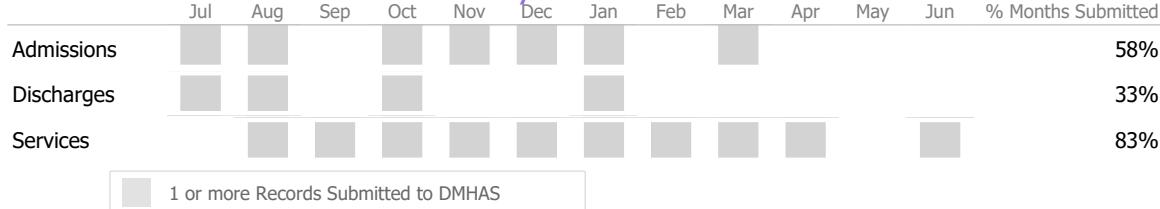
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	43	12%	▲
Admits	7	1	600%	▲
Discharges	5	2	150%	▲
Service Hours	-	-		
Social Rehab/PHP/IOP Days	4,778	5,563	-14%	▼

## Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	41	95%	90%	75%	5%	

## Data Submitted to DMHAS by Month



▲ > 10% Over      ▼ < 10% Under

Actual      Goal      ✓ Goal Met      ● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs