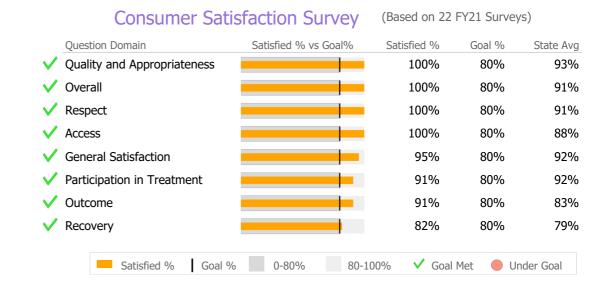**New Milford Hospital**
New Milford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - June 2022   (Data as of Oct 03, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	292	305	-4%	
	Admits	20	23	-13%	▼
	Discharges	21	33	-36%	▼
	Service Hours	808	1,287	-37%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		292	100.0%

Consumer Satisfaction Survey   (Based on 22 FY21 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Overall		100%	80%	91%
✓	Respect		100%	80%	91%
✓	Access		100%	80%	88%
✓	General Satisfaction		95%	80%	92%
✓	Participation in Treatment		91%	80%	92%
✓	Outcome		91%	80%	83%
✓	Recovery		82%	80%	79%

Legend: Satisfied % | Goal % ▨ 0-80% ▨ 80-100% ✓ Goal Met ⬤ Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	15	5%	10%
26-34	47	16%	22%
35-44	50	17%	23%
45-54	53	18%	18%
55-64	77	26%	18%
65+	50	17%	8%

Gender

	#	%		State Avg
Female	189	65%	▲	41%
Male	103	35%	▼	59%
Transgender				0%

Ethnicity

	#	%		State Avg
Non-Hispanic	275	94%	▲	68%
Hispanic-Other	7	2%		9%
Hisp-Puerto Rican	6	2%		11%
Hispanic-Mexican	2	1%		1%
Unknown	2	1%	▼	12%
Hispanic-Cuban				0%

Race

	#	%		State Avg
White/Caucasian	283	97%	▲	61%
Black/African American	5	2%	▼	17%
Other	3	1%	▼	13%
Multiple Races	1	0%		1%
Am. Indian/Native Alaskan				0%
Asian				1%
Hawaiian/Other Pacific Islander				0%
Unknown				6%

Legend: Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

23 Poplar St. OP Clin 515-210
New Milford Hospital
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	292	305	-4%	
Admits	20	23	-13%	▼
Discharges	21	33	-36%	▼
Service Hours	808	1,287	-37%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	88%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	49%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		100%	91%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		4	19%	50%	41%	-31%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		285	98%	60%	62%	38%	▲
✓ Employed		141	48%	30%	26%	18%	▲
✓ Stable Living Situation		287	98%	95%	73%	3%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		202	75%	90%	84%	-15%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		6	30%	75%	79%	-45%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions				▪		▪	▪	▪			▪	▪	67%
Discharges		▪		▪		▪	▪				▪		50%
Services	▪		▪	▪	▪	▪	▪	▪		▪		▪	83%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.