Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

| Provider Activity | | | | | Client Demographics | | | | | | | | | |
|----------------------|--------------------|---------|-----------|------------|---------------------|-------------------|----|-----|-----------|---------------------------------|----|-----|-------|-------|
| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | | | | | | 5 | | | | |
| | Unique Clients | 86 | 49 | 76% | | Age | # | % | State Avg | Gender | # | % | State | e Avg |
| \sim | Admits | 48 | 15 | 220% | | 18-25 | 5 | 6% | 10% | Male 🗾 | 63 | 73% | | 59% |
| | Aumits | 40 | 15 | 220% | - | 26-34 | 14 | 16% | 22% | Female 📒 📔 | 23 | 27% | ▼ | 41% |
| \bigwedge \frown | Discharges | 44 | 8 | 450% | | 35-44 | 27 | 31% | 23% | Transgender | | | | 0% |
| \frown | Service Hours | 1,516 | 864 | 75% | | 45-54 📕 | 20 | 23% | 18% | | | | | |
| \sim | | - | | | | 55-64 | 16 | 19% | 18% | | | | | |
| | Bed Days | 242 | | | | 65+ | 4 | 5% | 8% | Race | # | % | State | e Avg |
| | | | | | | | | | | White/Caucasian | 71 | 83% | | 61% |
| | | | | | | Ethnicity | # | % | State Avg | Black/African American | 11 | 13% | | 17% |
| ▲ > | 10% Over 1 Yr Ago | ▼> 10% | Under 1Yr | Ago | | Non-Hispanic | 74 | 86% | ▲ 68% | Other | 3 | 3% | | 13% |
| | | | | | | Hisp-Puerto Rican | 9 | 10% | 11% | Asian | 1 | 1% | | 1% |
| | Clients by Lev | el of C | are | | | Hispanic-Other | 2 | 2% | 9% | Am. Indian/Native Alaskan | | | | 0% |
| Program Type | Level of Care Ty | be | # | % | | | 2 | | | Multiple Races | | | | 1% |
| Mental He | alth | | | | | Unknown | 1 | 1% | ▼ 12% | Hawaiian/Other Pacific Islander | | | | 0% |
| | Case Manageme | nt | 85 | 98.8% | | Hispanic-Cuban | | | 0% | Unknown | | | | 6% |
| | Residential Servic | | 1 | 1.2% | | Hispanic-Mexican | | | 1% | | | | | |
| | | | 1 | 1.2 /0 | | , | | | | | | | | |

Unique Clients ↓ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

BOS 193 Units New London

New London Homeless Hospitality Center Mental Health - Case Management - Supportive Housing – Scattered Site Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

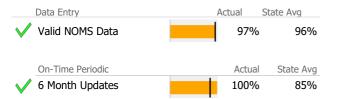
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 10 | 11 | -9% | |
| Admits | - | 1 | -100% 🔻 | • |
| Discharges | - | 1 | -100% 🔻 | , |
| Service Hours | 370 | 174 | 113% 🔺 | |

Recovery

| | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| \checkmark | Stable Living Situation | | 9 | 90% | 85% | 87% | 5% |
| | Service Utilization | | | | | | |
| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| \checkmark | Clients Receiving Services | | 10 | 100% | 90% | 97% | 10% |

Data Submission Quality



Data Submitted to Sep Oct Nov Dec Jan



| | > 10% 0 | ver v < 10 ⁰ | % Under |
|-------|---------|--------------------------------|-----------|
| Actua | Goal | 🗸 Goal Met | Below Goa |

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 13 | 12 | 8% |
| Admits | 3 | - | |
| Discharges | 1 | 2 | -50% 🔻 |
| Service Hours | 502 | 349 | 44% 🔺 |

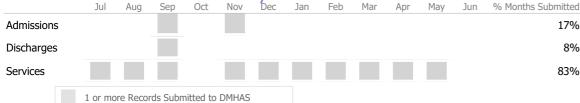
Recovery

| | / | | | | | | |
|--------------|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| \checkmark | Stable Living Situation | | 11 | 85% | 85% | 87% | 0% |
| | Service Utilization | | | | | | |
| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| \checkmark | Clients Receiving Services | | 12 | 100% | 90% | 97% | 10% |

Data Submission Quality



Data Submitted to DMHAS by Month



| | ▲ > 10% | Over V < 1 | .0% Under | |
|-------|---------|------------|-----------|------|
| Actua | al Goal | V Goal Met | Below | Goal |

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1 | | |
| Admits | 1 | - | |
| Discharges | - | - | |
| Service Hours | - | - | |
| Bed Days | 242 | - | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------------|--------|--------------|
| 🗸 Valid NOMS Data | 100% | 6 99% |
| | | |
| On-Time Periodic | Actua | al State Avg |
| 6 Month Updates | 0% | 6 96% |
| - | | |
| | | |
| Co-occurring | Actua | al State Avg |
| MH Screen Complete | 0% | 6 84% |
| SA Screen Complete | 0% | 6 85% |
| | | |
| | | |
| Diagnosis | Actua | al State Avg |
| 🗸 Valid Axis I Diagnosis | 100% | 6 95% |

Discharge Outcomes

| | | Actual 9 | % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|--------------|-----------------------------------|----------|-------------|----------|----------|--------|-----------|----------------|--|
| | Treatment Completed Successfully | | | N/A | N/A | 50% | 79% | N/A | |
| | _ | | | | | | | | |
| | Recovery | | | | | | | | |
| | National Recovery Measures (NOMS) | Actual % | % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
| \checkmark | Social Support | | | 1 | 100% | 60% | 85% | 40% | |
| \checkmark | Stable Living Situation | | | 1 | 100% | 85% | 96% | 15% | |
| | Employed | | | 0 | 0% | 25% | 16% | -25% | |
| | Courties Utilization | | | | | | | | |
| | Service Utilization | | | | | | | | |
| | | Actual % | % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
| \checkmark | Clients Receiving Services | | | 1 | 100% | 90% | 98% | 10% | |
| | Bed Utilization | | | | | | | | |
| | | | | | | | | | |
| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal | |
| \checkmark | Avg Utilization Rate | 1 | 241 days | 0.3 | 100% | 90% | 77% | 10% | |
| | < 90% 90-110% | | >110% | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
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| | | | | | | | | | |
| | | | | | | | | | |

Data Submitted to DMHAS by Month



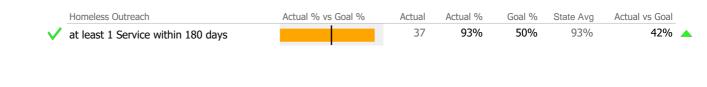


* State Avg based on 25 Active Residential Support Programs

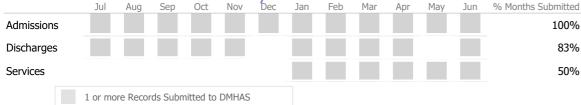
Program Activity

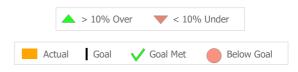
| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 50 | 12 | 317% 🔺 |
| Admits | 42 | 12 | 250% 🔺 |
| Discharges | 43 | 1 | 4200% 🔺 |
| Service Hours | 25 | 1 | |

Service Engagement



Data Submitted to DMHAS by Month





* State Avg based on 50 Active Outreach & Engagement Programs

Social Innovation Fund

New London Homeless Hospitality Center Mental Health - Case Management - Supportive Housing – Scattered Site Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|--|
| Unique Clients | 12 | 14 | -14% 🔻 | |
| Admits | 2 | 2 | 0% | |
| Discharges | - | 4 | -100% 🔻 | |
| Service Hours | 619 | 340 | 82% 🔺 | |

National Recovery Measures (NOMS) Actual vs Goal Actual % vs Goal % Actual % Goal % Actual State Avg 10 83% 85% 87% -2% Stable Living Situation Service Utilization State Avg Actual % vs Goal % Actual Actual % Goal % Actual vs Goal **Clients Receiving Services** 12 100% 90% 97% 10%

Data Submission Quality



Data Submitted to DMHAS by Month



| | > 10% 0 | ver 🔍 < 100 | % Under | |
|--------|---------|-------------|---------|------|
| Actual | Goal | 🗸 Goal Met | Below | Goal |

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Recovery