#### Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

Provider Activity					Client Demographics									
Monthly Trend	Measure	Actual	1 Yr Ago	Variance %						5				
	Unique Clients	86	49	76%		Age	#	%	State Avg	Gender	#	%	State	e Avg
$\sim$	Admits	48	15	220%		18-25	5	6%	10%	Male 🗾	63	73%		59%
	Aumits	40	15	220%	-	26-34	14	16%	22%	Female 📒 📔	23	27%	▼	41%
$\bigwedge$ $\frown$	Discharges	44	8	450%		35-44	27	31%	23%	Transgender				0%
$\frown$	Service Hours	1,516	864	75%		45-54 📕	20	23%	18%					
$\sim$		-				55-64	16	19%	18%					
	Bed Days	242				65+	4	5%	8%	Race	#	%	State	e Avg
										White/Caucasian	71	83%		61%
						Ethnicity	#	%	State Avg	Black/African American	11	13%		17%
<b>▲</b> >	10% Over 1 Yr Ago	▼> 10%	Under 1Yr	Ago		Non-Hispanic	74	86%	▲ 68%	Other	3	3%		13%
						Hisp-Puerto Rican	9	10%	11%	Asian	1	1%		1%
	Clients by Lev	el of C	are			Hispanic-Other	2	2%	9%	Am. Indian/Native Alaskan				0%
Program Type	Level of Care Ty	be	#	%			2			Multiple Races				1%
Mental He	alth					Unknown	1	1%	▼ 12%	Hawaiian/Other Pacific Islander				0%
	Case Manageme	nt	85	98.8%		Hispanic-Cuban			0%	Unknown				6%
	Residential Servic		1	1.2%		Hispanic-Mexican			1%					
			1	1.2 /0		,								

Unique Clients ↓ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

#### **BOS 193 Units New London**

New London Homeless Hospitality Center Mental Health - Case Management - Supportive Housing – Scattered Site Connecticut Dept of Mental Health and Addiction Services

#### Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

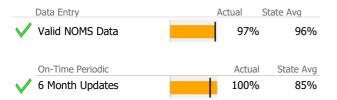
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	11	-9%	
Admits	-	1	-100% 🔻	•
Discharges	-	1	-100% 🔻	,
Service Hours	370	174	113% 🔺	

#### Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Stable Living Situation		9	90%	85%	87%	5%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Clients Receiving Services		10	100%	90%	97%	10%

# Data Submission Quality



# Data Submitted to Sep Oct Nov Dec Jan



	> 10% 0	ver <b>v</b> < 10 <sup>0</sup>	% Under
Actua	Goal	🗸 Goal Met	Below Goa

\* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

#### Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	12	8%
Admits	3	-	
Discharges	1	2	-50% 🔻
Service Hours	502	349	44% 🔺

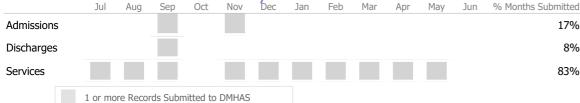
#### Recovery

	/						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Stable Living Situation		11	85%	85%	87%	0%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Clients Receiving Services		12	100%	90%	97%	10%

# Data Submission Quality



#### Data Submitted to DMHAS by Month



	▲ > 10%	Over V < 1	.0% Under	
Actua	al Goal	V Goal Met	Below	Goal

\* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

#### Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	1	-	
Discharges	-	-	
Service Hours	-	-	
Bed Days	242	-	

#### **Data Submission Quality**

Data Entry	Actual	State Avg
🗸 Valid NOMS Data	100%	6 99%
On-Time Periodic	Actua	al State Avg
6 Month Updates	0%	6 96%
-		
Co-occurring	Actua	al State Avg
MH Screen Complete	0%	6 84%
SA Screen Complete	0%	6 85%
Diagnosis	Actua	al State Avg
🗸 Valid Axis I Diagnosis	100%	6 95%

#### **Discharge Outcomes**

		Actual 9	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully			N/A	N/A	50%	79%	N/A	
	_								
	Recovery								
	National Recovery Measures (NOMS)	Actual %	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Social Support			1	100%	60%	85%	40%	
$\checkmark$	Stable Living Situation			1	100%	85%	96%	15%	
	Employed			0	0%	25%	16%	-25%	
	Courties Utilization								
	Service Utilization								
		Actual %	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services			1	100%	90%	98%	10%	
	Bed Utilization								
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Avg Utilization Rate	1	241 days	0.3	100%	90%	77%	10%	
	< 90% 90-110%		>110%						

# Data Submitted to DMHAS by Month



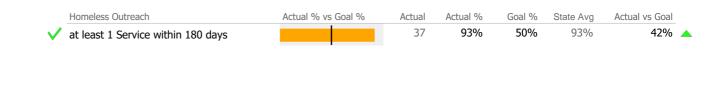


\* State Avg based on 25 Active Residential Support Programs

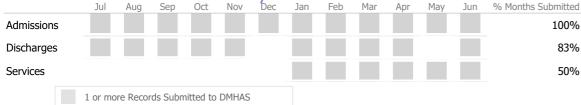
## **Program Activity**

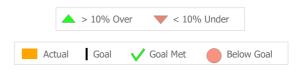
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	12	317% 🔺
Admits	42	12	250% 🔺
Discharges	43	1	4200% 🔺
Service Hours	25	1	

# Service Engagement



#### Data Submitted to DMHAS by Month





\* State Avg based on 50 Active Outreach & Engagement Programs

#### **Social Innovation Fund**

New London Homeless Hospitality Center Mental Health - Case Management - Supportive Housing – Scattered Site Connecticut Dept of Mental Health and Addiction Services

#### Program Quality Dashboard

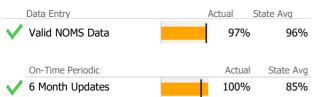
Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	14	-14% 🔻	
Admits	2	2	0%	
Discharges	-	4	-100% 🔻	
Service Hours	619	340	82% 🔺	

#### National Recovery Measures (NOMS) Actual vs Goal Actual % vs Goal % Actual % Goal % Actual State Avg 10 83% 85% 87% -2% Stable Living Situation Service Utilization State Avg Actual % vs Goal % Actual Actual % Goal % Actual vs Goal **Clients Receiving Services** 12 100% 90% 97% 10%

# Data Submission Quality



#### Data Submitted to DMHAS by Month



	> 10% 0	ver 🔍 < 100	% Under	
Actual	Goal	🗸 Goal Met	Below	Goal

\* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Recovery