

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	258	167	54%
	Admits	260	145	79%
	Discharges	247	150	65%
	Service Hours	1,459	693	110%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Case Management		258	100.0%
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Consumer Satisfaction Survey

(Based on 3 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
● Recovery		67%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	36	14%	10%
26-34	46	18%	22%
35-44	41	16%	23%
45-54	54	21%	18%
55-64	50	19%	18%
65+	30	12%	8%

Gender

	#	%	State Avg
Female	149	63%	41%
Male	86	37%	59%
Transgender			0%

Race

	#	%	State Avg
White/Caucasian	144	56%	61%
Unknown	91	35%	6%
Black/African American	15	6%	17%
Other	4	2%	13%
Asian	2	1%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Am. Indian/Native Alaskan			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	148	57%	68%
Unknown	101	39%	12%
Hisp-Puerto Rican	6	2%	11%
Hispanic-Other	3	1%	9%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

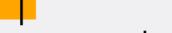
Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	258	167	54%	▲
Admits	260	145	79%	▲
Discharges	247	150	65%	▲
Service Hours	1,459	693	110%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		191	77%	50%	63%	27% 

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		249	83%	60%	74%	23% 
✓ Employed		82	27%	20%	20%	7% 
✓ Stable Living Situation		255	85%	80%	78%	5% 

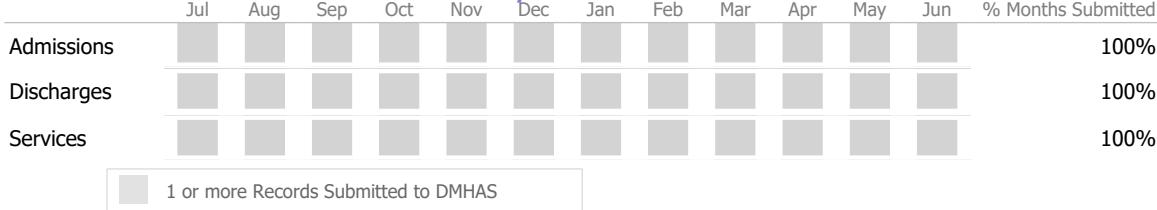
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 93%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	 67%	69%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		52	98%	90%	90%	8% 

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 31 Active Standard Case Management Programs