

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,206	1,129	7%
	Admits	1,467	1,290	14%
	Discharges	1,274	1,337	-5%
	Service Hours	8,026	7,327	10%
	Bed Days	27,952	17,090	64%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 690 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		96%	80%	92%
✓ Participation in Treatment		96%	80%	92%
✓ Quality and Appropriateness		96%	80%	93%
✓ Overall		95%	80%	91%
✓ Access		93%	80%	88%
✓ Respect		93%	80%	91%
✓ Outcome		91%	80%	83%
✓ Recovery		89%	80%	79%

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Addiction

Outpatient		721	40.9%
Residential Services		409	23.2%
Case Management		276	15.7%
Medication Assisted Treatment		241	13.7%
Employment Services		82	4.7%

Mental Health

Community Support		15	0.9%
Residential Services		15	0.9%
Case Management		4	0.2%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
	Male	Female	Transgender		722	60%	59%
18-25	99	8%	10%	Female	484	40%	41%
26-34	358	30%	22%	Transgender			0%
35-44	336	28%	23%				
45-54	205	17%	18%				
55-64	162	13%	18%				
65+	44	4%	8%				

Ethnicity	#	%	State Avg	Race	#	%	State Avg	
	White/Caucasian	Unknown	Other	Black/African American	Am. Indian/Native Alaskan	Asian	Hawaiian/Other Pacific Islander	Multiple Races
Non-Hispanic	972	81%		68%	897	74%		61%
Unknown	122	10%	12%		110	9%	6%	
Hispanic-Other	102	8%	9%		102	8%	13%	
Hisp-Puerto Rican	8	1%	11%		79	7%	17%	
Hispanic-Cuban	1	0%	0%		11	1%	0%	
Hispanic-Mexican	1	0%	1%		5	0%	1%	
					2	0%	0%	
								1%

Unique Clients State Avg > 10% Over State Avg > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	298	307	-3%
Admits	308	328	-6%
Discharges	303	324	-6%
Bed Days	6,491	6,834	-5%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	 	201	66%	80%	69%	-14% 
✓ No Re-admit within 30 Days of Discharge	 	269	89%	85%	89%	4% 
● Follow-up within 30 Days of Discharge	 	143	71%	90%	64%	-19% 

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data	 	97%	89%
✓ Valid TEDS Data	 	94%	95%
On-Time Periodic	Actual	State Avg	
6 Month Updates	 	N/A	0%
Co-occurring	Actual	State Avg	
✓ MH Screen Complete	 	96%	94%
✓ SA Screen Complete	 	96%	94%
Diagnosis	Actual	State Avg	
✓ Valid Axis I Diagnosis	 	100%	100%

Recovery

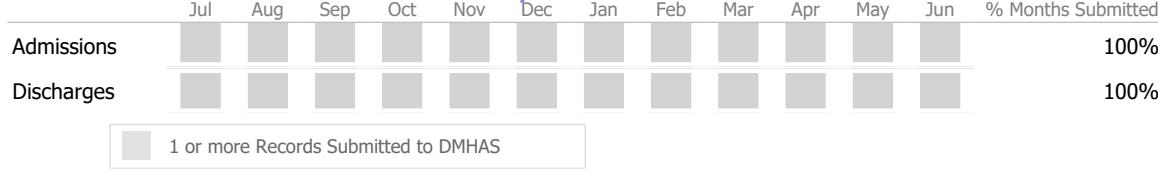
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help	 	221	68%	60%	67%	8% 
● Abstinence/Reduced Drug Use	 	138	42%	70%	42%	-28% 

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	      	20	23 days	0.1	89%	90%	91%	-1%

 < 90%  90-110%  >110%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	62		
Admits	62	-	
Discharges	35	-	
Service Hours	372	-	

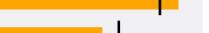
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	93%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	48%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		19	54%	50%	67%	4%

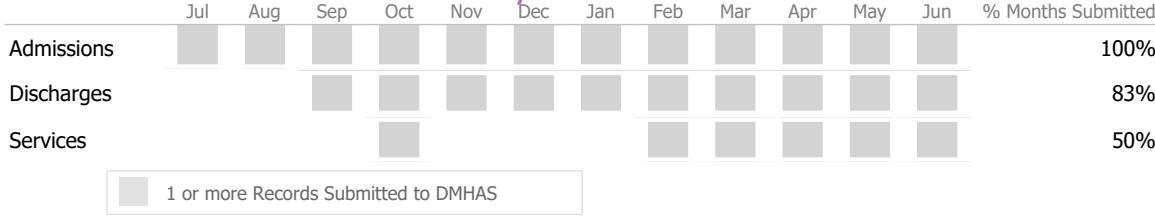
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		26	42%	20%	27%	22%
✓ Stable Living Situation		55	89%	80%	80%	9%
● Self Help		32	52%	60%	53%	-8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		27	96%	90%	78%	6%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 13 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22		
Admits	22	-	
Discharges	-	-	
Bed Days	1,997	-	

Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	94%	86%
	Valid TEDS Data	100%	93%
On-Time Periodic			
	6 Month Updates	0%	36%
Co-occurring		Actual	State Avg
MH Screen Complete	41%	94%	
SA Screen Complete	41%	92%	
Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 50%;"></div>	N/A	N/A	70%	66%	N/A
No Re-admit within 30 Days of Discharge	<div style="width: 85%;"></div>	N/A	N/A	85%	91%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 90%;"></div>	N/A	N/A	90%	68%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	<div style="width: 59%;"></div>	13	59%	70%	68%	-11%

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	<div style="width: 36%;"></div>	15	137 days	0.4	36%	90%	92%	-54%



Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 29 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	2	1550%	▲
Admits	31	2	1450%	▲
Discharges	-	-		
Bed Days	4,829	97	4878%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	70%	66%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	91%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	68%	N/A

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	86%
Valid TEDS Data	100%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	36%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	94%
SA Screen Complete	100%	92%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Recovery

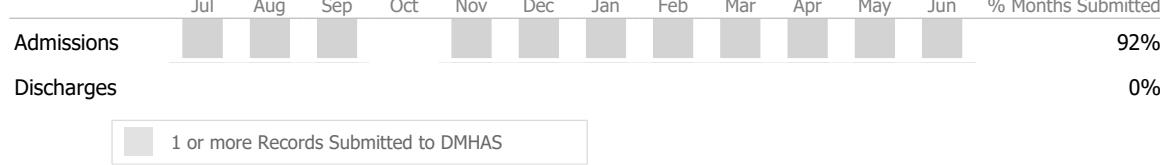
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		15	45%	70%	68%	-25% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		19	240 days	0.3	70%	90%	92%	-20% ▼

12 Months Trend: The chart shows a fluctuating trend with several bars above the 110% mark.

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 29 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	6	583%	▲
Admits	35	6	483%	▲
Discharges	-	-		
Service Hours	77	12		

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	99%	87%
Valid TEDS Data	100%	84%
On-Time Periodic		
6 Month Updates	0%	15%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	48%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		40	98%	75%	77%	23% ▲
Abstinence/Reduced Drug Use		20	49%	55%	42%	-6%
Self Help		18	44%	60%	16%	-16% ▼
Stable Living Situation		23	56%	95%	76%	-39% ▼
Employed		3	7%	50%	33%	-43% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		35	85%	90%	58%	-5%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient		21	60%	75%	63%	-15% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	2	-100% ▼
Discharges	-	-	
Bed Days	1,460	984	48% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 75%;"></div>	N/A	N/A	75%	64%	N/A
No Re-admit within 30 Days of Discharge	<div style="width: 85%;"></div>	N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 90%;"></div>	N/A	N/A	90%	81%	N/A

Data Submission Quality

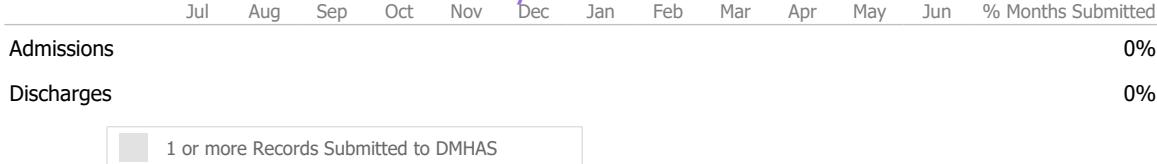
	Actual	State Avg
Valid NOMS Data	<div style="width: 100%;"></div>	100% 99%
On-Time Periodic		
6 Month Updates	<div style="width: 100%;"></div>	100% 90%
Co-occurring		
MH Screen Complete	<div style="width: 92%;"></div>	N/A 92%
SA Screen Complete	<div style="width: 90%;"></div>	N/A 90%
Diagnosis		
Valid Axis I Diagnosis	<div style="width: 100%;"></div>	100% 99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 80%;"></div>	5	1,796 days	0.3	80%	90%	91%	-10%
	<div style="width: 80%;"></div>							

< 90% 90-110% >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

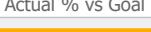
Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

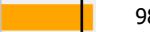
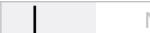
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9		
Admits	9	-	
Discharges	3	-	
Bed Days	130	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	67%	70%	66%	-3%
No Re-admit within 30 Days of Discharge		3	100%	85%	91%	15% 
Follow-up within 30 Days of Discharge		2	100%	90%	68%	10%

Data Submission Quality

	Actual	State Avg
Valid NOMS Data		98%
Valid TEDS Data		56%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A
Co-occurring	Actual	State Avg
MH Screen Complete		78%
SA Screen Complete		89%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		100%

Recovery

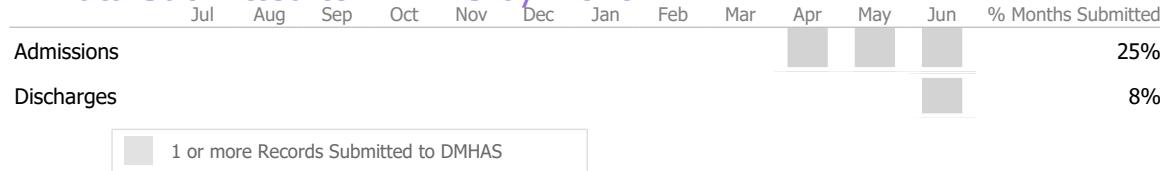
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		4	44%	70%	68%	-26% 

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		7	32 days	0.8	62%	90%	92%	-28%



Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 29 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	33	6%
Admits	25	23	9%
Discharges	21	23	-9%
Bed Days	4,264	3,469	23% ▲

Discharge Outcomes

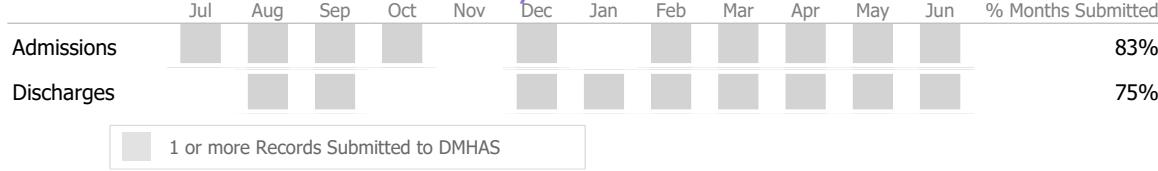
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 67%; background-color: orange;"></div>	14	67%	85%	79%	-18% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 97%; background-color: lightgreen;"></div>	12	187 days	0.2	97%	90%	64%	7%

█ < 90%
 █ 90-110%
 █ >110%

Data Submitted to DMHAS by Month


▲ > 10% Over
 ▼ < 10% Under

█ Actual
 █ Goal
 █ Goal Met
 █ Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	34	-6%
Admits	20	35	-43% ▼
Discharges	18	22	-18% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	96%
Valid TEDS Data	78%	86%

On-Time Periodic	Actual	State Avg
6 Month Updates	10%	35%

Co-occurring	Actual	State Avg
MH Screen Complete	90%	75%
SA Screen Complete	95%	91%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

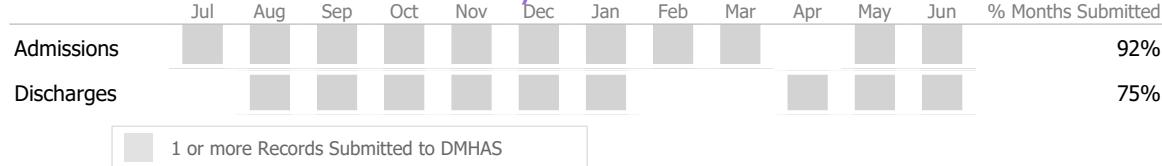
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	56%	50%	45%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		33	100%	75%	90%	25% ▲
✓ Employed		21	64%	50%	50%	14% ▲
✓ Abstinence/Reduced Drug Use		19	58%	55%	65%	3%
● Stable Living Situation		28	85%	95%	84%	-10%
● Self Help		15	45%	60%	35%	-15% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	2	-100% ▼
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	96%
Valid TEDS Data	N/A	86%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	35%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	75%
SA Screen Complete	N/A	91%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		2	100%	55%	65%	45% ▲
✓ Not Arrested		2	100%	75%	90%	25% ▲
✓ Stable Living Situation		2	100%	95%	84%	5% ▲
✓ Employed		1	50%	50%	50%	0% ▲
● Self Help		1	50%	60%	35%	-10% ▼

Data Submitted to DMHAS by Month

Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions												0%
Discharges												0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	160	208	-23% ▼
Admits	92	120	-23% ▼
Discharges	98	139	-29% ▼
Service Hours	1,370	1,368	0%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	92%
✓ Valid TEDS Data	63%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	76%	26%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	91%	75%
✓ SA Screen Complete	94%	93%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

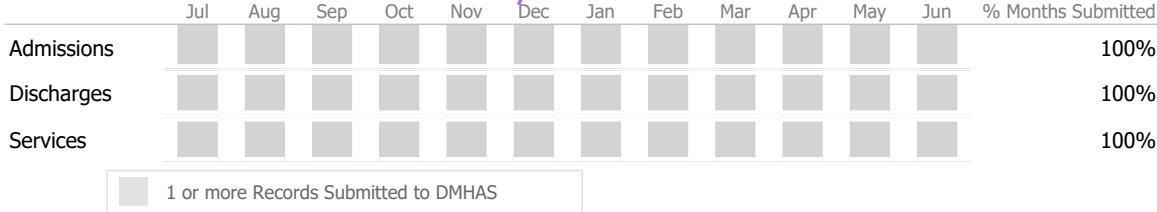
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		48	49%	50%	44%	-1%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		170	99%	75%	68%	24% ▲
● Employed		81	47%	50%	23%	-3%
● Abstinence/Reduced Drug Use		91	53%	55%	44%	-2%
● Stable Living Situation		156	91%	95%	64%	-4%
● Self Help		57	33%	60%	16%	-27% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		73	99%	90%	38%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	71	-1%
Admits	59	58	2%
Discharges	57	59	-3%
Bed Days	6,135	5,044	22% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 75%; background-color: orange;"></div>	28	49%	85%	64%	-36% ▼
✓ No Re-admit within 30 Days of Discharge	<div style="width: 86%; background-color: orange;"></div>	49	86%	85%	83%	1% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 61%; background-color: orange;"></div>	17	61%	90%	73%	-29% ▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	96%	87%
✓ Valid TEDS Data	87%	86%
On-Time Periodic 6 Month Updates	N/A	N/A
Co-occurring	Actual	State Avg
✓ MH Screen Complete	98%	98%
✓ SA Screen Complete	98%	98%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

Recovery

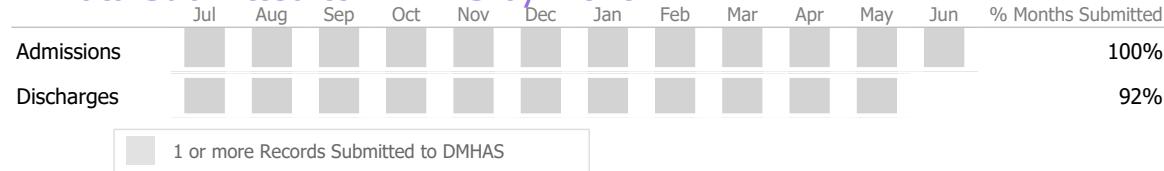
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div style="width: 76%; background-color: orange;"></div>	55	76%	70%	81%	6% ▲
● Employed	<div style="width: 54%; background-color: orange;"></div>	39	54%	60%	38%	-6% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 112%; background-color: orange;"></div>	27	96 days	0.2	112%	90%	85%	22% ▲



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	5	-20%	▼
Admits	-	2	-100%	▼
Discharges	1	2	-50%	▼
Service Hours	11	29	-62%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100%	4	100%	85%	95%	15%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	3	100%	90%	98%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	67%	88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	6	2	200%	▲
Admits	4	2	100%	▲
Discharges	-	-		
Bed Days	1,334	184	625%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	75%	86%
Co-occurring	Actual	State Avg
MH Screen Complete	75%	88%
SA Screen Complete	75%	95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	62%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	90%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	72%	N/A

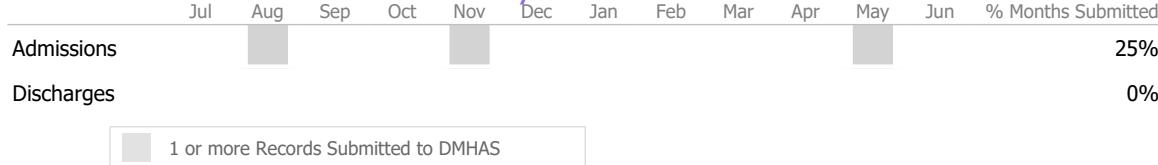
Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	100%	60%	87%	40% ▲
✓ Stable Living Situation		6	100%	90%	98%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	347 days	0.4	61%	90%	93%	-29% ▼

Data Submitted to DMHAS by Month



* State Avg based on 26 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	3	2	50%	▲
Admits	1	-		
Discharges	-	-		
Service Hours	103	123	-16%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	85%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	83%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	95%
✓ SA Screen Complete		100%	94%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	65%	56%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		3	100%	60%	80%	40% ▲
✓ Stable Living Situation		3	100%	80%	87%	20% ▲
✓ Employed		1	33%	20%	14%	13% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		3	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 38 Active CSP Programs

1 or more Records Submitted to DMHAS

Variances in data may be indicative of operational adjustments related to the pandemic.

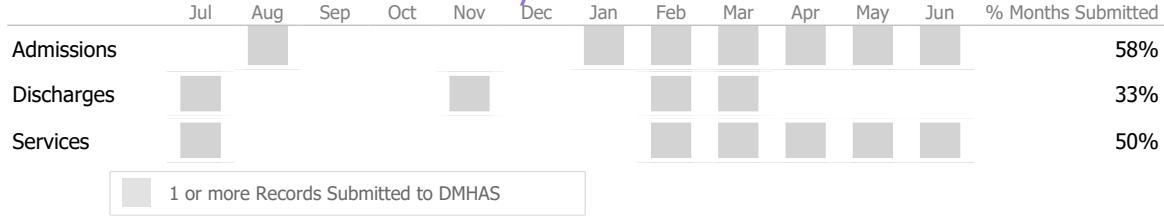
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	21	5%
Admits	14	11	27% ▲
Discharges	8	14	-43% ▼
Service Hours	35	11	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div style="width: 100%;"><div style="width: 13px;"></div></div>	13	100%	50%	86%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	5	2	150%	▲
Admits	3	1	200%	▲
Discharges	-	-		

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	92%
✓ Valid TEDS Data	100%	88%

	Actual	State Avg
● 6 Month Updates	0%	26%

	Actual	State Avg
✓ MH Screen Complete	100%	75%
✓ SA Screen Complete	100%	93%

	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

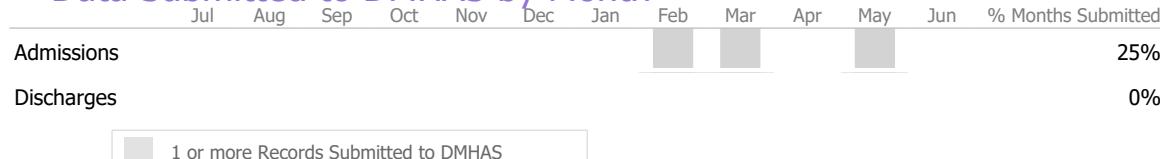
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	44%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		4	80%	75%	68%	5%
✓ Abstinence/Reduced Drug Use		3	60%	55%	44%	5%
● Self Help		2	40%	60%	16%	-20% ▼
● Employed		1	20%	50%	23%	-30% ▼
● Stable Living Situation		3	60%	95%	64%	-35% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	82	72	14%	▲
Admits	61	62	-2%	
Discharges	69	52	33% ▲	
Service Hours	179	135	33% ▲	

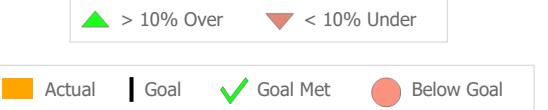
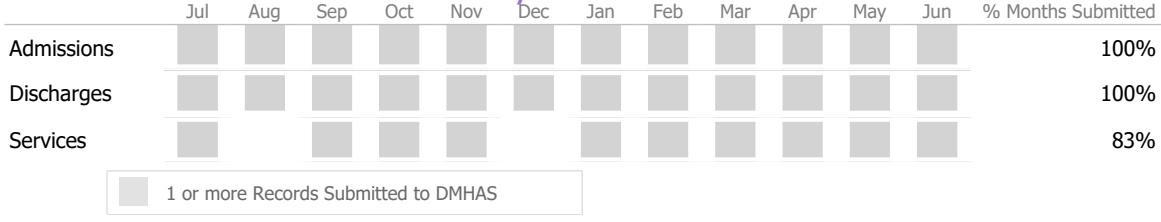
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed	                                             	59	71%	35%	35%	36%	▲
Service Utilization							
✓ Clients Receiving Services	                       	14	100%	90%	96%	10%	

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data	                                                	98%	86%
On-Time Periodic	Actual	State Avg	
6 Month Updates	                                                	0%	71%

Data Submitted to DMHAS by Month



* State Avg based on 10 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	53	15	253%	▲
Admits	43	15	187%	▲
Discharges	16	5	220%	▲
Service Hours	155	10		

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	92%
Valid TEDS Data	60%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	6%	26%

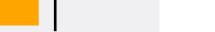
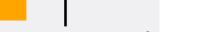
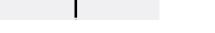
Co-occurring	Actual	State Avg
MH Screen Complete	70%	75%
SA Screen Complete	77%	93%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	50%	50%	44%	0%

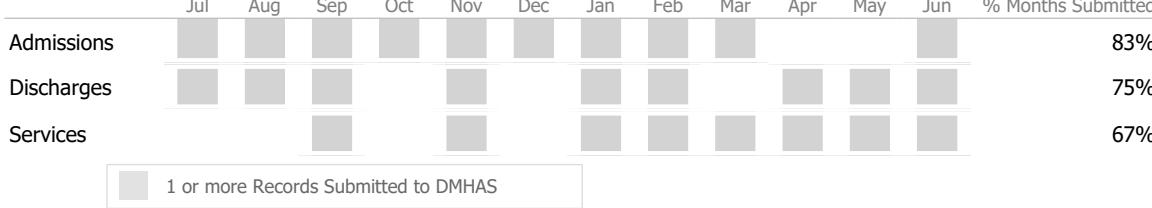
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		51	96%	75%	68%	21% ▲
● Employed		22	42%	50%	23%	-8% ▼
● Abstinence/Reduced Drug Use		19	36%	55%	44%	-19% ▼
● Stable Living Situation		37	70%	95%	64%	-25% ▼
● Self Help		10	19%	60%	16%	-41% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		22	58%	90%	38%	-32% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	38	-21% ▼
Admits	28	36	-22% ▼
Discharges	21	36	-42% ▼
Service Hours	69	73	-5%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	24%	50%	67%	-26% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		18	56%	20%	27%	36% ▲
Stable Living Situation		28	88%	80%	80%	8%
Self Help		14	44%	60%	53%	-16% ▼

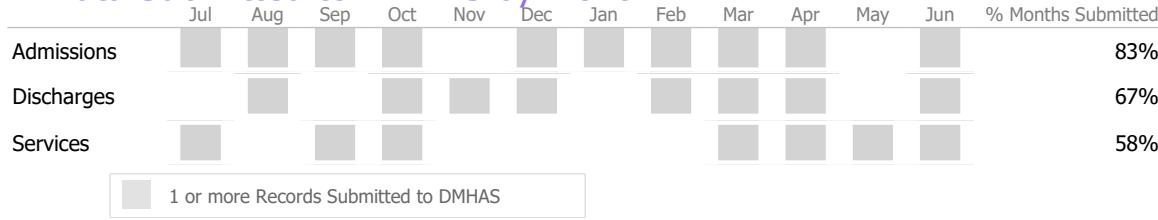
Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		99%	93%
On-Time Periodic	Actual	State Avg	
6 Month Updates		0%	48%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		7	64%	90%	78%	-26% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	677	678	0%
Admits	545	465	17% ▲
Discharges	517	528	-2% ▼
Service Hours	4,907	4,663	5% ▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	97%	87%
✓	Valid TEDS Data	72%	84%
On-Time Periodic			
✓	6 Month Updates	66%	15%
Co-occurring			
✓	MH Screen Complete	96%	91%
✓	SA Screen Complete	97%	93%
Diagnosis			
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 58%; background-color: orange; height: 10px;"></div>	302	58%	50%	48%	8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested	<div style="width: 94%; background-color: orange; height: 10px;"></div>	701	94%	75%	77%	19% ▲
● Employed	<div style="width: 44%; background-color: orange; height: 10px;"></div>	326	44%	50%	33%	-6%
● Abstinence/Reduced Drug Use	<div style="width: 48%; background-color: orange; height: 10px;"></div>	354	48%	55%	42%	-7%
● Stable Living Situation	<div style="width: 87%; background-color: orange; height: 10px;"></div>	650	87%	95%	76%	-8%
● Self Help	<div style="width: 39%; background-color: orange; height: 10px;"></div>	292	39%	60%	16%	-21% ▼

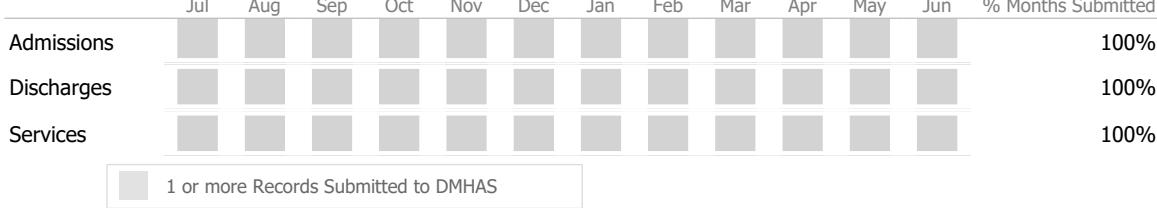
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 96%; background-color: orange; height: 10px;"></div>	222	96%	90%	58%	6% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days	<div style="width: 60%; background-color: orange; height: 10px;"></div>	304	60%	75%	63%	-15% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	23	-4%
Admits	18	7	157% ▲
Discharges	6	19	-68% ▼
Service Hours	41	55	-25% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	87%
Valid TEDS Data	59%	84%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	50%	15%
Co-occurring	Actual	State Avg
MH Screen Complete	61%	91%
SA Screen Complete	67%	93%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 50%;"><div style="width: 50%;"></div></div>	3	50%	50%	48%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested	<div style="width: 95%;"><div style="width: 95%;"></div></div>	21	95%	75%	77%	20% ▲
✓ Employed	<div style="width: 55%;"><div style="width: 55%;"></div></div>	12	55%	50%	33%	5% ▲
✓ Abstinence/Reduced Drug Use	<div style="width: 55%;"><div style="width: 55%;"></div></div>	12	55%	55%	42%	0% ▲
● Stable Living Situation	<div style="width: 64%;"><div style="width: 64%;"></div></div>	14	64%	95%	76%	-31% ▼
● Self Help	<div style="width: 5%;"><div style="width: 5%;"></div></div>	1	5%	60%	16%	-55% ▼

Service Utilization

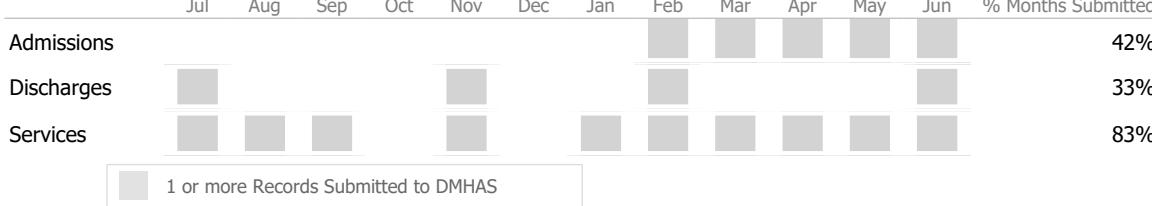
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div style="width: 75%;"><div style="width: 75%;"></div></div>	12	75%	90%	58%	-15% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient	<div style="width: 11%;"><div style="width: 11%;"></div></div>	2	11%	75%	63%	-64% ▼

● 2 or more Services within 30 days

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

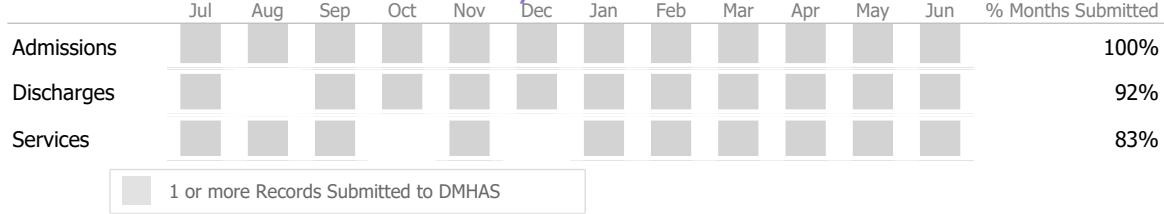
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	166	194	-14% ▼
Admits	83	107	-22% ▼
Discharges	101	114	-11% ▼
Service Hours	449	632	-29% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		66	80%	50%	86%	30% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual | Goal  Goal Met  Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	5	3	67%	▲
Admits	2	2	0%	
Discharges	-	-		
Bed Days	1,312	478	174%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	67%	86%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	88%
✓ SA Screen Complete	100%	95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

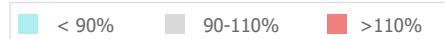
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	62%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	90%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	72%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	100%	60%	87%	40% ▲
✓ Stable Living Situation		5	100%	90%	98%	10%

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	456 days	0.4	60%	90%	93%	-30% ▼



Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 26 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	10	20%	▲
Admits	2	4	-50%	▼
Discharges	-	-		
Service Hours	259	219	18%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	85%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		92%	83%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	95%
✓ SA Screen Complete		100%	94%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	65%	56%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		11	92%	60%	80%	32% ▲
✓ Stable Living Situation		12	100%	80%	87%	20% ▲
● Employed		1	8%	20%	14%	-12% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		12	100%	90%	98%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%
Discharges													0%
Services													0%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active CSP Programs

1 or more Records Submitted to DMHAS