

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	10	11	-9%
	Admits	1	2	-50% ▼
	Discharges	1	2	-50% ▼
	Service Hours		-	
	Bed Days	3,181	3,286	-3%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 9 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%

■ Satisfied %    |    Goal %    ■ 0-80%    ■ 80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Residential Services	10	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	1	10%	10%
26-34	3	30%	22%
35-44	2	20%	23%
45-54	2	20%	18%
55-64	2	20%	18%
65+			8%

Gender	#	%	State Avg
Male	10	100%	▲ 59%
Female			▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	8	80%	▲ 68%
Hisp-Puerto Rican	2	20%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			9%
Unknown			▼ 12%

Race	#	%	State Avg
White/Caucasian	7	70%	61%
Other	2	20%	13%
Black/African American	1	10%	17%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

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### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	70%	40% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	80%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		80%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		91%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		98%
✓ SA Screen Complete		89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		97%

### Recovery

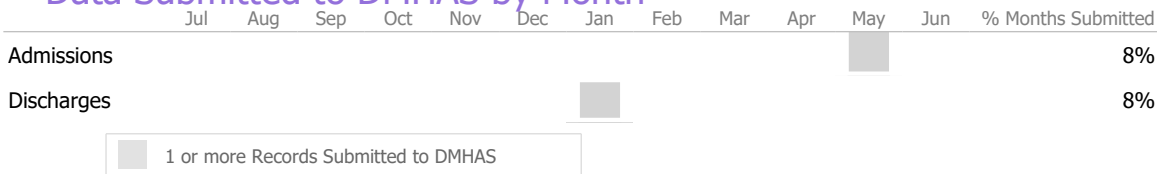
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		10	100%	60%	84%	40% ▲
✓ Stable Living Situation		10	100%	95%	93%	5%
○ Employed		0	0%	25%	12%	-25% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		9	1,438 days	0.3	97%	90%	91%	7%

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ○ Below Goal

\* State Avg based on 81 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.