LifeBridge Community Services (formerly FSW Inc)
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - June 2022   (Data as of Oct 03, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	162	133	22%	▲
	Admits	61	26	135%	▲
	Discharges	67	26	158%	▲
	Service Hours	2,283	2,828	-19%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type / Level of Care Type	#	%
Mental Health		
Community Support	141	86.5%
Addiction		
Outpatient	22	13.5%

Consumer Satisfaction Survey   (Based on 56 FY21 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		98%	80%	93%
✔	Participation in Treatment		95%	80%	92%
✔	Overall		95%	80%	91%
✔	Access		95%	80%	88%
✔	Respect		93%	80%	91%
✔	General Satisfaction		89%	80%	92%
●	Outcome		64%	80%	83%
●	Recovery		62%	80%	79%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✔ Goal Met | ● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	13	8%	10%
26-34	29	18%	22%
35-44	31	19%	23%
45-54	31	19%	18%
55-64	45	28%	18%
65+	12	7%	8%

Gender

	#	%	State Avg
Male	82	51%	59%
Female	80	49%	41%
Transgender			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	97	60%	68%
Hisp-Puerto Rican	30	19%	11%
Unknown	18	11%	12%
Hispanic-Other	16	10%	9%
Hispanic-Mexican	1	1%	1%
Hispanic-Cuban			0%

Race

	#	%	State Avg
White/Caucasian	70	43% ▼	61%
Black/African American	56	35% ▲	17%
Other	25	15%	13%
Unknown	9	6%	6%
Asian	1	1%	1%
Multiple Races	1	1%	1%
Am. Indian/Native Alaskan			0%
Hawaiian/Other Pacific Islander			0%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

370 Beach Road OP -100210
LifeBridge Community Services (formerly FSW Inc)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	17	29%	▲
Admits	11	6	83%	▲
Discharges	6	6	0%	
Service Hours	333	246	36%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	87%
✓ Valid TEDS Data		100%	84%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		80%	15%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	91%
✓ SA Screen Complete		100%	93%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		1	17%	50%	48%	-33%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		22	100%	75%	77%	25%	▲
✓ Stable Living Situation		22	100%	95%	76%	5%	
✓ Employed		12	55%	50%	33%	5%	
✓ Abstinence/Reduced Drug Use		12	55%	55%	42%	0%	
🔴 Self Help		7	32%	60%	16%	-28%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	58%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		10	91%	75%	63%	16%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions				▪	▪	▪	▪	▪		▪			67%
Discharges	▪	▪	▪			▪		▪	▪				50%
Services			▪	▪	▪	▪	▪	▪	▪	▪			83%

▪ 1 or more Records Submitted to DMHAS
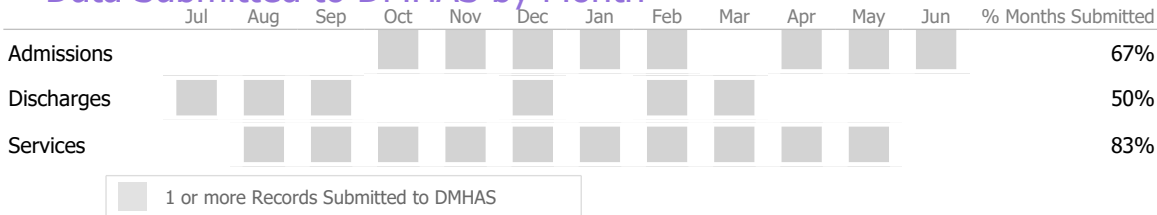
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Community Supp Prog107280
LifeBridge Community Services (formerly FSW Inc)
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	141	116	22%	▲
Admits	50	20	150%	▲
Discharges	61	20	205%	▲
Service Hours	1,950	2,582	-24%	▼

Data Submission Quality

Data Entry	Actual % vs State Avg	Actual	State Avg
✔ Valid NOMS Data		99%	85%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		93%	83%

Co-occurring		Actual	State Avg
✔ MH Screen Complete		96%	95%
SA Screen Complete		92%	94%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		99%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		38	62%	65%	56%	-3%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		114	78%	60%	80%	18%	▲
✔	Stable Living Situation		134	91%	80%	87%	11%	▲
🔴	Employed		24	16%	20%	14%	-4%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		86	100%	90%	98%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪			▪	▪		▪			▪		▪	50%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS
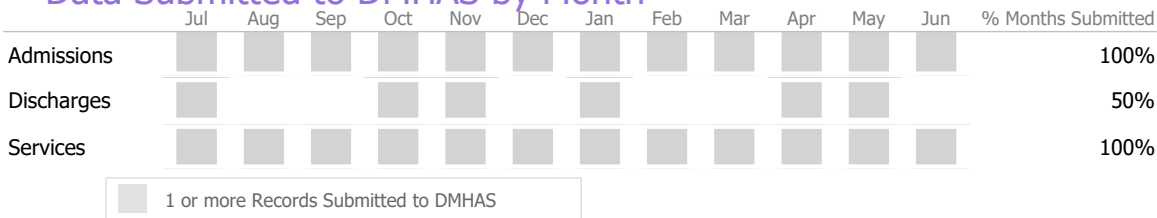
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 38 Active CSP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.