

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	5,130	4,922	4%
	Admits	8,198	8,029	2%
	Discharges	7,981	7,804	2%
	Service Hours	40,081	34,758	15%
	Bed Days	41,960	44,194	-5%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 206 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		91%	80%	91%
✓ General Satisfaction		88%	80%	92%
✓ Quality and Appropriateness		87%	80%	93%
✓ Participation in Treatment		86%	80%	92%
✓ Respect		86%	80%	91%
✓ Access		84%	80%	88%
● Outcome		76%	80%	83%
● Recovery		73%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Intake	1,941	24.9%
	Outpatient	1,713	22.0%
	Community Support	379	4.9%
	Crisis Services	299	3.8%
	Employment Services	140	1.8%
	Social Rehabilitation	92	1.2%
	ACT	68	0.9%
	Residential Services	22	0.3%
	Consultation	17	0.2%
	Case Management	13	0.2%
Addiction			
	Residential Services	2,148	27.6%
	Outpatient	523	6.7%
	Case Management	175	2.2%
	Employment Services	175	2.2%
Forensic SA			
	Forensics Community-based	91	1.2%

Client Demographics

Age	#	%	State Avg
	18-25	499	10%
26-34	1,171	23%	22%
35-44	1,334	26%	23%
45-54	1,006	20%	18%
55-64	855	17%	18%
65+	248	5%	8%

Ethnicity	#	%	State Avg
	Non-Hispanic	2,866	56%
Hispanic-Other	1,222	24%	9%
Unknown	1,039	20%	12%
Hisp-Puerto Rican	3	0%	11%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	

Gender	#	%	State Avg
	Male	3,143	61%
Female	1,983	39%	41%
Transgender			0%

Race	#	%	State Avg
	White/Caucasian	2,262	44%
Unknown	1,528	30%	6%
Black/African American	1,063	21%	17%
Hawaiian/Other Pacific Islander	162	3%	0%
Multiple Races	59	1%	1%
Asian	35	1%	1%
Am. Indian/Native Alaskan	18	0%	0%
Other	3	0%	13%

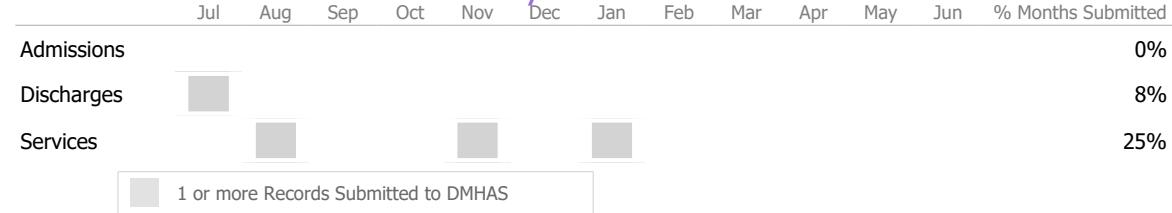
Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	-	1	-100% ▼
Discharges	1	-	
Service Hours	1	2	-53% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Consultation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	44	11%	▲
Admits	16	18	-11%	▼
Discharges	21	14	50%	▲
Service Hours	2,499	2,630	-5%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	 	10	48%	65%	49%	-17% 
✓ No Re-admit within 30 Days of Discharge	 	16	100%	85%	95%	15% 
● Follow-up within 30 Days of Discharge	 	4	40%	90%	43%	-50% 

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	 	78%	85%
On-Time Periodic ✓ 6 Month Updates	 	96%	90%
Co-occurring	Actual	State Avg	
✓ MH Screen Complete	 	95%	95%
SA Screen Complete	 	91%	92%
Diagnosis	Actual	State Avg	
✓ Valid Axis I Diagnosis	 	100%	98%

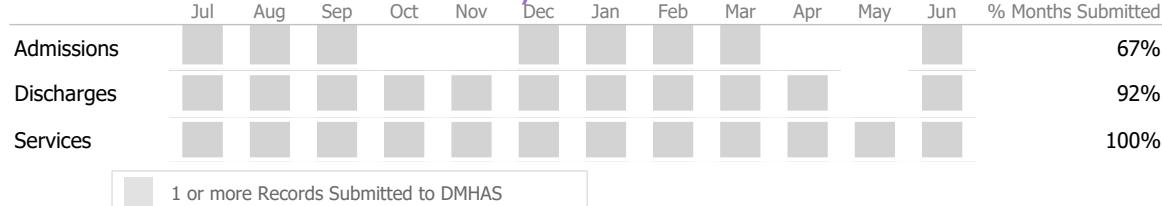
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	 	48	98%	60%	80%	38% 
✓ Stable Living Situation	 	45	92%	60%	91%	32% 
● Employed	 	5	10%	15%	19%	-5% 

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	27	96%	90%	99%	6% 

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

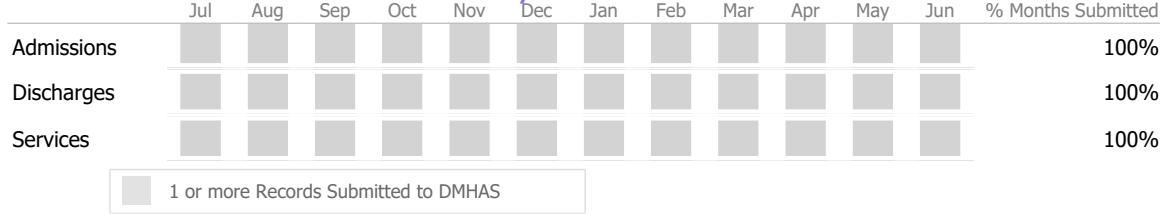
 Actual  Goal  Goal Met  Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,941	1,754	11%	▲
Admits	2,095	1,903	10%	
Discharges	2,097	1,901	10%	
Service Hours	1,972	1,691	17%	▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 16 Active Central Intake Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	439	446	-2%
Admits	103	73	41% ▲
Discharges	103	110	-6%
Service Hours	7,029	6,325	11% ▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		77%	88%
On-Time Periodic			
6 Month Updates		97%	49%
Co-occurring			
MH Screen Complete		96%	90%
SA Screen Complete		95%	91%
Diagnosis			
Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		93	90%	50%	41%	40% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		442	99%	60%	62%	39% ▲
● Stable Living Situation		399	89%	95%	73%	-6%
● Employed		72	16%	30%	26%	-14% ▼

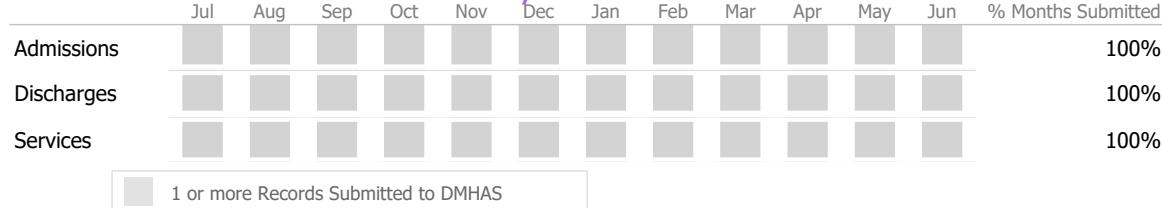
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		339	99%	90%	84%	9% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		98	96%	75%	79%	21% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	140	146	-4%
Admits	84	82	2%
Discharges	82	93	-12% ▼
Service Hours	1,270	1,300	-2%

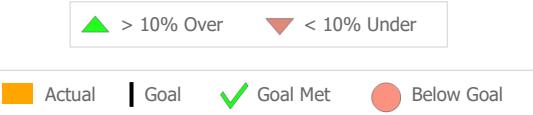
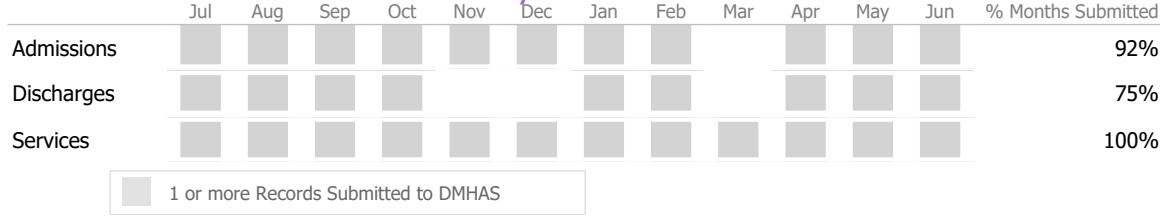
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div style="width: 52%;"> </div>	52	36%	35%	47%	1%
✓ Clients Receiving Services	<div style="width: 61%;"> </div>	61	95%	90%	96%	5%

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	<div style="width: 80%;"> </div>	80%	92%
On-Time Periodic ✓ 6 Month Updates	<div style="width: 100%;"> </div>	100%	88%

Data Submitted to DMHAS by Month



* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	48	51	-6%
Admits	35	41	-15% ▼
Discharges	37	39	-5%
Service Hours	34	40	-15% ▼
Bed Days	4,188	4,502	-7%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
● Treatment Completed Successfully	█	25	68%	85%	64%	-17% ▼		
✓ No Re-admit within 30 Days of Discharge	█	33	89%	85%	83%	4% ▲		
● Follow-up within 30 Days of Discharge	█	11	44%	90%	73%	-46% ▼		

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	█	86% ▲
✓ Valid TEDS Data	█	85% ▲
On-Time Periodic		
6 Month Updates	█	N/A █
Co-occurring		
✓ MH Screen Complete	█	98% ▲
✓ SA Screen Complete	█	98% ▲
Diagnosis		
✓ Valid Axis I Diagnosis	█	100% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	█	36	75%	60%	38%	15% ▲
● Abstinence/Reduced Drug Use	█	11	23%	70%	81%	-47% ▼

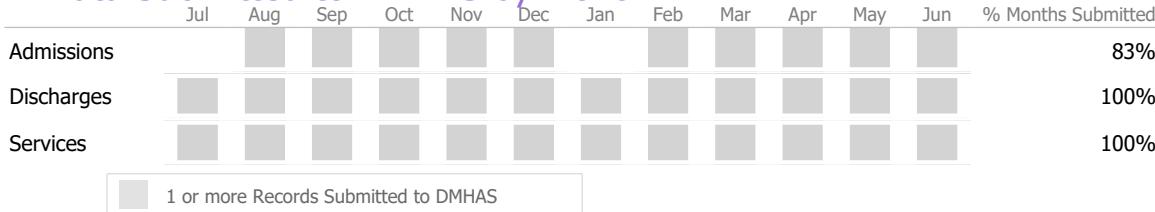
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	11	100%	90%	60%	10% ▲

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	█	15	142 days	0.2	76%	90%	85%	-14% ▼
	█ < 90% █ 90-110% █ > 110%							

Data Submitted to DMHAS by Month



> 10% Over ▲ < 10% Under ▼

Actual █ Goal █ Goal Met ✓ Below Goal ●

* State Avg based on 9 Active Transitional/Halfway House 3.1 Programs

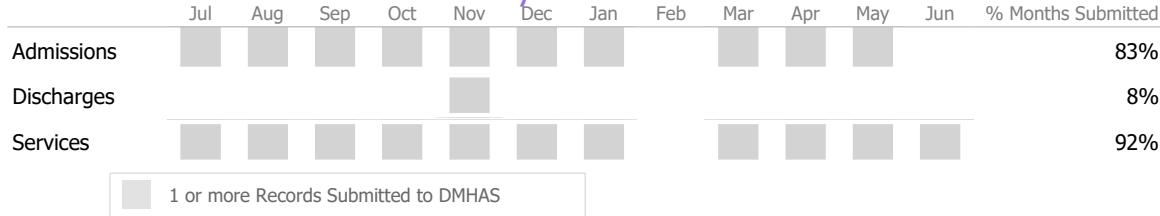
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	92	103	-11% ▼
Admits	15	19	-21% ▼
Discharges	2	27	-93% ▼
Service Hours	718	785	-9%
Social Rehab/PHP/IOP Days	0	0	

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		76	84%	90%	75%	-6%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	18	11%	▲
Admits	3	1	200%	▲
Discharges	3	1	200%	▲
Bed Days	6,209	6,205	0%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully			2	67%	60%	70%		2	67%	60%	70%	7%
● Follow-up within 30 Days of Discharge			1	50%	90%	80%		1	50%	90%	80%	-40%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support			20	100%	60%	84%	40%
● Stable Living Situation			18	90%	95%	93%	-5%
● Employed			1	5%	25%	12%	-20%

Bed Utilization

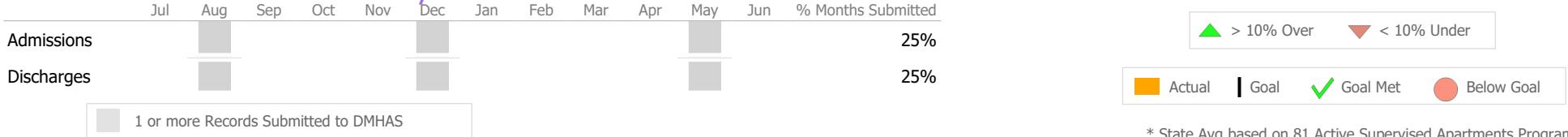
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate			17	1,062 days	0.2	100%	90%	91%



Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		80%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		91%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		98%
✓ SA Screen Complete		89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		97%

Data Submitted to DMHAS by Month



* State Avg based on 81 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	28	25%	▲
Admits	26	18	44%	▲
Discharges	25	19	32%	▲
Service Hours	1,960	1,909	3%	
Bed Days	2,979	3,067	-3%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	16	64%	70%	66%	-6%
No Re-admit within 30 Days of Discharge	 	23	92%	85%	91%	7%
Follow-up within 30 Days of Discharge	 	14	88%	90%	68%	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	77%	86%
Valid TEDS Data	86%	93%
On-Time Periodic		
6 Month Updates	100%	36%
Co-occurring		
MH Screen Complete	99%	94%
SA Screen Complete	91%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Recovery

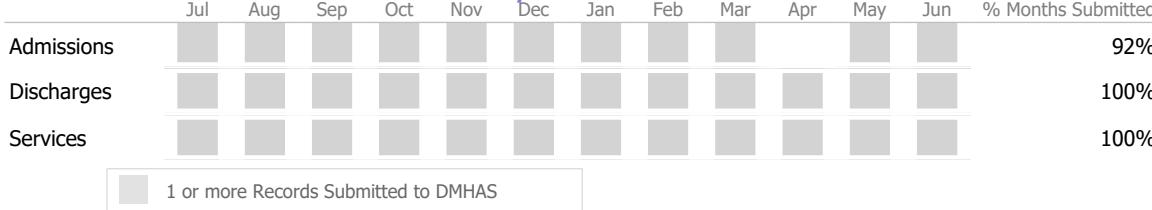
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	 	9	26%	70%	68%	-44% 

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		10	153 days	0.2	82%	90%	92%	-8%



Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 29 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

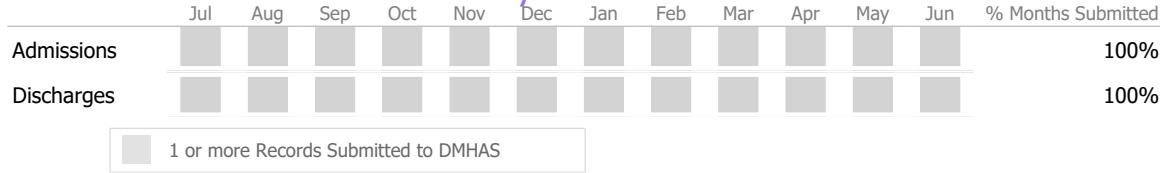
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	299	316	-5%
Admits	418	521	-20% 
Discharges	418	523	-20% 

Crisis

-  Evaluation within 1.5 hours of Request
-  Community Location Evaluation
-  Follow-up Service within 48 hours

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	345	94%	75%	71%	19% 
	366	100%	80%	72%	20% 
	299	99%	90%	64%	9% 

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	379	393	-4%
Admits	147	143	3%
Discharges	134	161	-17% ▼
Service Hours	9,832	10,670	-8%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data	█	77%	85%
On-Time Periodic			
6 Month Updates	█	97%	83%
Co-occurring			
MH Screen Complete	█	98%	95%
SA Screen Complete	█	97%	94%
Diagnosis			
Valid Axis I Diagnosis	█	100%	98%

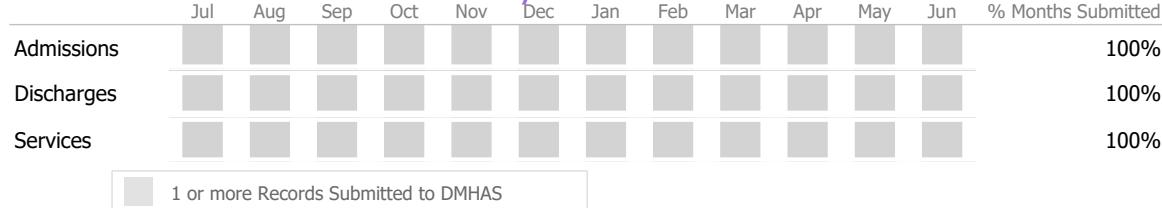
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	█	90	67%	65%	56%	2%
Recovery						
National Recovery Measures (NOMS)						
✓ Social Support	█	388	100%	60%	80%	40% ▲
✓ Stable Living Situation	█	329	85%	80%	87%	5% ▲
● Employed	█	69	18%	20%	14%	-2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	255	100%	90%	98%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 38 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	80	36	122%	▲
Admits	57	36	58%	▲
Discharges	35	8	338%	▲
Service Hours	1,801	474		

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	73%	88%
On-Time Periodic		
6 Month Updates	100%	49%
Co-occurring		
MH Screen Complete	85%	90%
SA Screen Complete	85%	91%
Diagnosis		
Valid Axis I Diagnosis	99%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	43%	50%	41%	-7%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		84	99%	60%	62%	39% ▲
✓ Employed		34	40%	30%	26%	10% ▲
● Stable Living Situation		74	87%	95%	73%	-8%

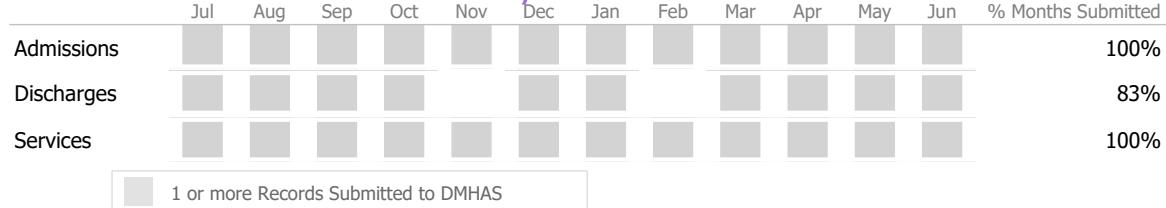
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		50	100%	90%	84%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		53	96%	75%	79%	21% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	395	417	-5%
Admits	473	510	-7%
Discharges	477	510	-6%
Bed Days	4,424	6,025	-27% ▼

Discharge Outcomes

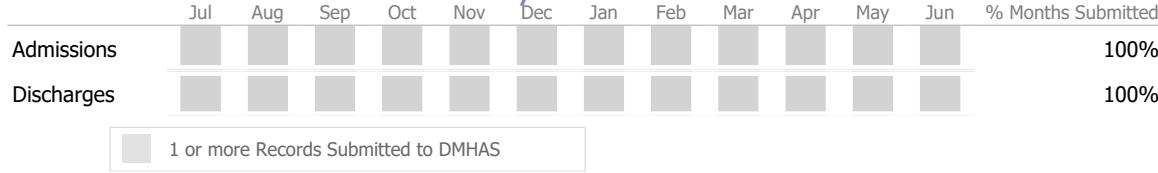
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		391	82%	85%	79%	-3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		36	20 days	0.1	52%	90%	64%	-38% ▼



Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	13	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	95%
On-Time Periodic		
6 Month Updates	0%	69%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	63%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	20%	20%	-20% ▼
Social Support		0	0%	60%	74%	-60% ▼
Stable Living Situation		0	0%	80%	78%	-80% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	90%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 31 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	459	266	73% ▲
Admits	364	225	62% ▲
Discharges	318	148	115% ▲
Service Hours	1,333	1,067	25% ▲

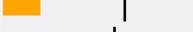
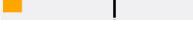
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	87%
Valid TEDS Data	72%	84%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	79%	15%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	99%	91%
✓ SA Screen Complete	99%	93%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		221	69%	50%	48%	19% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		378	78%	95%	76%	-17% ▼
● Not Arrested		248	51%	75%	77%	-24% ▼
● Employed		99	20%	50%	33%	-30% ▼
● Self Help		91	19%	60%	16%	-41% ▼
● Abstinence/Reduced Drug Use		47	10%	55%	42%	-45% ▼

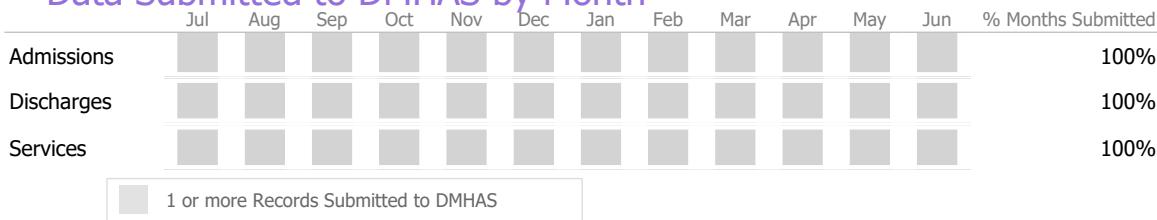
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		154	92%	90%	58%	2% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		174	50%	75%	63%	-25% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,304	1,139	14%	▲
Admits	952	863	10%	
Discharges	848	728	16%	▲
Service Hours	7,280	5,668	28%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	76%	49%
Co-occurring	Actual	State Avg
MH Screen Complete	97%	90%
SA Screen Complete	97%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		688	81%	50%	41%	31%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		1,394	100%	60%	62%	40%
✓ Employed		506	36%	30%	26%	6%
● Stable Living Situation		1,204	86%	95%	73%	-9%

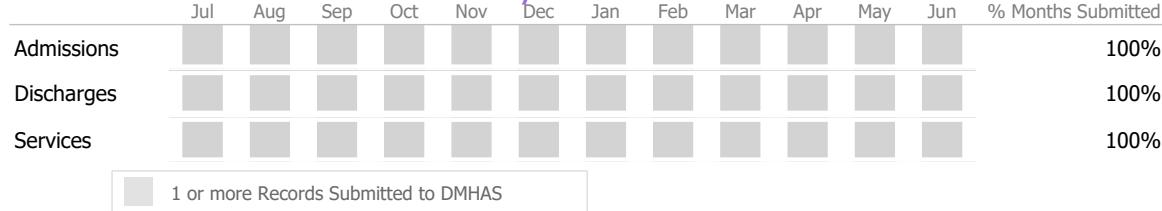
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		545	99%	90%	84%	9%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		673	74%	75%	79%	-1%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	75	16	369% ▲
Admits	65	16	306% ▲
Discharges	23	-	
Service Hours	1,093	137	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	87%
Valid TEDS Data	92%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	82%	15%
Co-occurring	Actual	State Avg
MH Screen Complete	96%	91%
SA Screen Complete	97%	93%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	█	8	35%	50%	48%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	█	66	81%	95%	76%	-14% ▼
Not Arrested	█	42	52%	75%	77%	-23% ▼
Abstinence/Reduced Drug Use	█	20	25%	55%	42%	-30% ▼
Self Help	█	21	26%	60%	16%	-34% ▼
Employed	█	8	10%	50%	33%	-40% ▼

Service Utilization

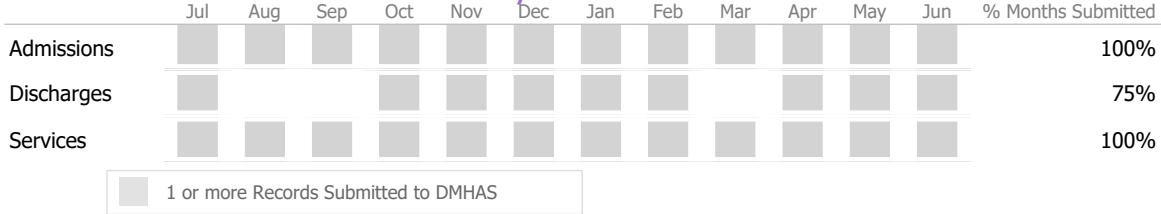
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	█	56	97%	90%	58%	7% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	█	53	83%	75%	63%	8% ▲

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	█	53	83%	75%	63%	8% ▲

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	92	-26% ▼
Admits	20	87	-77% ▼
Discharges	39	43	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	Actual	27	39%	35%	35%	4%

Data Submission Quality

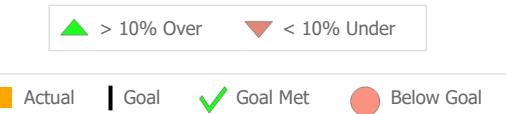
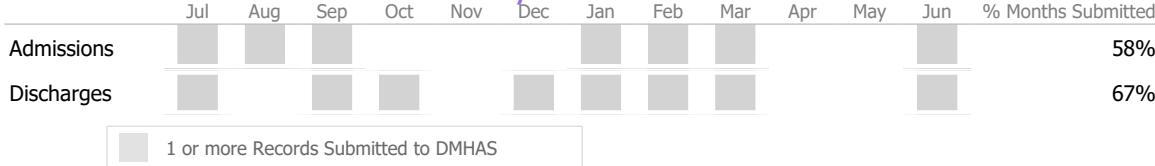
Data Entry	Actual	State Avg
Valid NOMS Data	79%	86%
✓ Valid TEDS Data	56%	66%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	75%	71%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	96%	88%
✓ SA Screen Complete	96%	88%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	8%

Data Submitted to DMHAS by Month



* State Avg based on 10 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,852	2,060	-10% ▼
Admits	2,492	2,789	-11% ▼
Discharges	2,492	2,790	-11% ▼
Bed Days	9,977	11,127	-10%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
Treatment Completed Successfully	█	1,568	63%	80%	69%	-17% ▼		
No Re-admit within 30 Days of Discharge	█	1,997	80%	85%	80%	-5% ▲		
Follow-up within 30 Days of Discharge	█	810	52%	90%	54%	-38% ▼		

Data Submission Quality

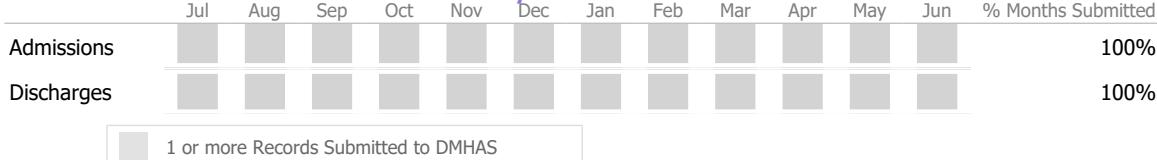
	Actual	State Avg
Data Entry		
Valid NOMS Data	█	78% ▲
Valid TEDS Data	█	96% ▲
On-Time Periodic		
6 Month Updates	█	N/A ▲
Co-occurring		
MH Screen Complete	█	99% ▲
SA Screen Complete	█	98% ▲
Diagnosis		
Valid Axis I Diagnosis	█	100% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal				
									Actual % vs Goal %	Actual	Actual %	Goal %
Avg Utilization Rate	█	35	4 days	0.0	78%	90%	69%	-12% ▼				

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	91	10	810% ▲
Admits	88	5	1660% ▲
Discharges	79	6	1217% ▲
Service Hours	91	5	

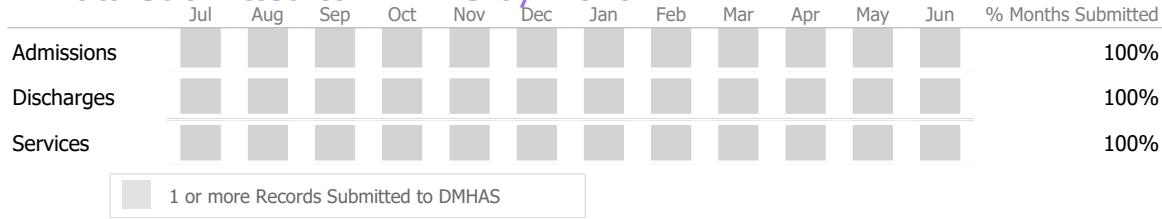
Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		13	100%	90%	85%	10%

Jail Diversion

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up Service within 48 hours		0	0%	0%	71%	0%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	483	436	11% ▲
Admits	479	441	9% ▲
Discharges	478	443	8% ▲
Bed Days	9,824	9,623	2% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 70%; background-color: orange;"></div>	322	67%	80%	69%	-13% ▼
✓ No Re-admit within 30 Days of Discharge	<div style="width: 88%; background-color: orange;"></div>	423	88%	85%	89%	3% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 72%; background-color: orange;"></div>	233	72%	90%	64%	-18% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 87%; background-color: orange;"></div>	87% ▲
Valid TEDS Data	<div style="width: 93%; background-color: orange;"></div>	93% ▲
On-Time Periodic	Actual	State Avg
6 Month Updates	<div style="width: 0%; background-color: grey;"></div>	N/A ▲
Co-occurring	Actual	State Avg
✓ MH Screen Complete	<div style="width: 100%; background-color: orange;"></div>	100% ▲
✓ SA Screen Complete	<div style="width: 100%; background-color: orange;"></div>	100% ▲
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%; background-color: orange;"></div>	100% ▲

Recovery

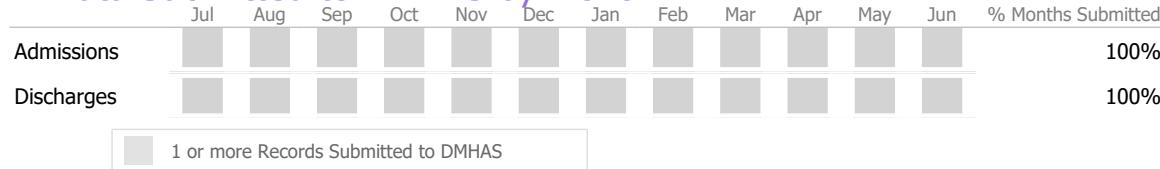
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Self Help	<div style="width: 50%; background-color: orange;"></div>	253	50%	60%	67%	-10% ▼
● Abstinence/Reduced Drug Use	<div style="width: 27%; background-color: orange;"></div>	137	27%	70%	42%	-43% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 96%; background-color: cyan;"></div>	28	23 days	0.0	96%	90%	91%	6% ▲

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met █ Below Goal

* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	63	13% ▲
Admits	60	55	9%
Discharges	62	53	17% ▲
Bed Days	3,691	3,610	2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	Below Goal	34	55%	70%	66%	-15% ▼
No Re-admit within 30 Days of Discharge	Met Goal	57	92%	85%	91%	7%
Follow-up within 30 Days of Discharge	Below Goal	26	76%	90%	68%	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	86%
Valid TEDS Data	91%	93%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	Below Goal	39	54%	70%	68%	-16% ▼

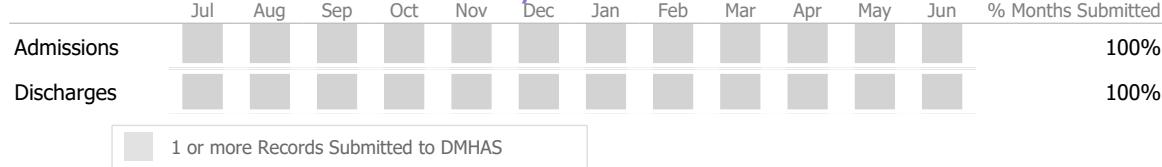
Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Met Goal	Below Goal	10	70 days	0.1	101%	90%	92%	11% ▲



On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	36%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	94%
SA Screen Complete	100%	92%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 29 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	108	158	-32% ▼
Admits	65	94	-31% ▼
Discharges	59	115	-49% ▼
Service Hours	475	856	-45% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	 	65	56%	35%	35%	21% ▲

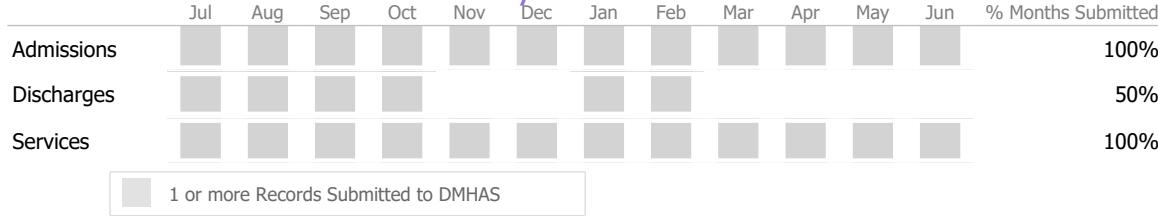
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	58	100%	90%	96%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 	77%
On-Time Periodic		
6 Month Updates	 	44%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 10 Active Employment Services Programs

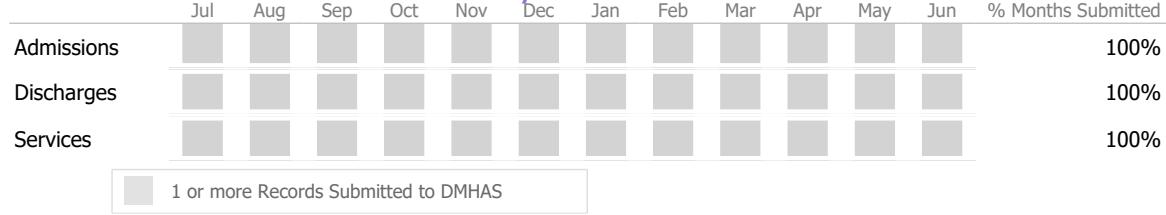
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	175	75	133% ▲
Admits	130	76	71% ▲
Discharges	137	15	813% ▲
Service Hours	895	210	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div style="width: 100%;"><div style="width: 124px; background-color: orange;"></div></div>	124	100%	50%	86%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	19	0%
Admits	10	9	11% ▲
Discharges	11	9	22% ▲
Service Hours	946	924	2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 45%;"></div>	5	45%	65%	49%	-20% ▼
✓ No Re-admit within 30 Days of Discharge	<div style="width: 91%;"></div>	10	91%	85%	95%	6% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 40%;"></div>	2	40%	90%	43%	-50% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 77%;"></div>	77% ■ 85%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div style="width: 100%;"></div>	100% ■ 90% ▲

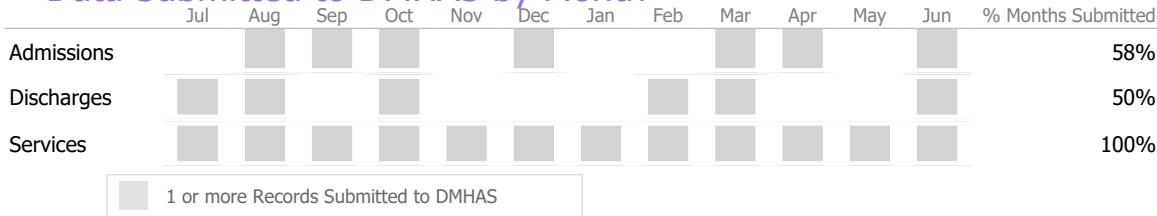
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 100%;"></div>	20	100%	60%	80%	40% ▲
✓ Stable Living Situation	<div style="width: 100%;"></div>	20	100%	60%	91%	40% ▲
✓ Employed	<div style="width: 35%;"></div>	7	35%	15%	19%	20% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"></div>	9	100%	90%	99%	10% ■

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	1	100%	▲
Admits	1	1	0%	
Discharges	-	-		
Service Hours	852	51		
Bed Days	668	35	1809%	▲

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	82%	80%
✓ On-Time Periodic 6 Month Updates	100%	91%
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%

Discharge Outcomes

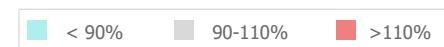
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	70%	N/A
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		2	100%	25%	12%	75% ▲
✓ Social Support		2	100%	60%	84%	40% ▲
✓ Stable Living Situation		2	100%	95%	93%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		16	355 days	2.0	11%	90%	91%	-79% ▼



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 81 Active Supervised Apartments Programs