

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	6,978	6,918	1%
	Admits	2,940	2,629	12%
	Discharges	3,101	2,673	16%
	Service Hours	21,932	30,001	-27%

&gt; 10% Over 1 Yr Ago    &gt; 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Participation in Treatment		92%	80%	92%
✓ Overall		92%	80%	91%
✓ Respect		91%	80%	91%
✓ Outcome		89%	80%	83%
✓ General Satisfaction		87%	80%	92%
✓ Recovery		84%	80%	79%
✓ Access		82%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>			
Medication Assisted Treatment		6,975	98.3%
Case Management		121	1.7%

## Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
	18-25	141	2%		Male	4,356	62%
26-34	1,574	23%	22%	Female	2,615	38%	41%
35-44	2,158	31%	23%	Transgender			0%
45-54	1,485	21%	18%				
55-64	1,232	18%	18%	Race			
65+	388	6%	8%	White/Caucasian	5,271	76%	61%

Ethnicity	#	%	State Avg	Gender	#	%	State Avg
	Non-Hispanic	5,230	75%		Male	4,356	62%
Hisp-Puerto Rican	1,488	21%	11%	Female	2,615	38%	41%
Hispanic-Other	149	2%	9%	Transgender			0%
Unknown	82	1%	12%	Race			
Hispanic-Mexican	18	0%	1%	White/Caucasian	5,271	76%	61%
Hispanic-Cuban	11	0%	0%	Other	1,200	17%	13%

Unique Clients | State Avg &gt; 10% Over State Avg &gt; 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	756	788	-4%
Admits	216	220	-2%
Discharges	242	239	1%
Service Hours	2,171	3,698	-41% ▼

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	98%
✓ Valid TEDS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	99%	80%
Co-occurring		
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	86%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		132	55%	50%	56%	5%
<b>Recovery</b>						
✓ Not Arrested		796	99%	75%	91%	24% ▲
✓ Abstinence/Reduced Drug Use		554	69%	50%	64%	19% ▲
✓ Employed		424	53%	40%	39%	13% ▲
✓ Stable Living Situation		785	98%	90%	85%	8%
● Self Help		448	56%	60%	52%	-4%

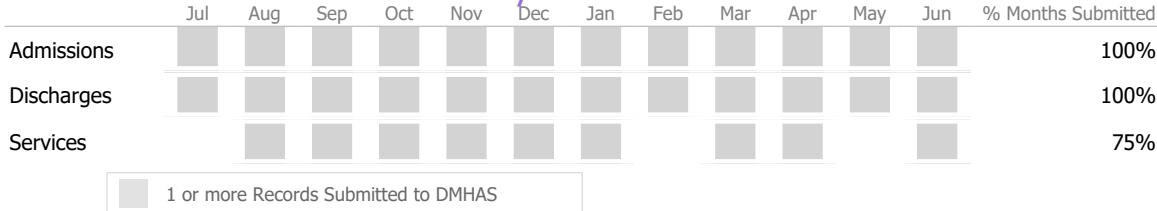
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		515	92%	90%	88%	2%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		541	72%	50%	64%	22% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	993	845	18%	▲
Admits	475	292	63%	▲
Discharges	472	276	71%	▲
Service Hours	2,934	3,462	-15%	▼

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%
✓ Valid TEDS Data		100%	99%
On-Time Periodic			
✓ 6 Month Updates		100%	80%
Co-occurring			
✓ MH Screen Complete		100%	86%
✓ SA Screen Complete		100%	86%
Diagnosis			
✓ Valid Axis I Diagnosis		100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		178	38%	50%	56%	-12% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		1,033	94%	60%	52%	34% ▲
✓ Not Arrested		1,073	98%	75%	91%	23% ▲
✓ Abstinence/Reduced Drug Use		739	67%	50%	64%	17% ▲
✓ Stable Living Situation		1,018	93%	90%	85%	3%
● Employed		274	25%	40%	39%	-15% ▼

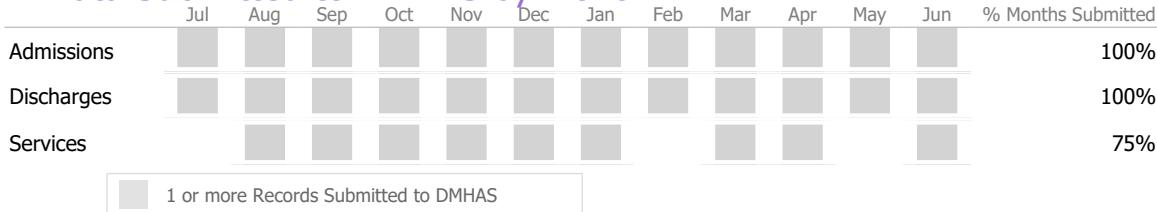
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		580	93%	90%	88%	3%

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		547	55%	50%	64%	5%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,165	1,182	-1%
Admits	533	546	-2%
Discharges	549	544	1%
Service Hours	1,881	4,168	-55% ▼

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	98%
✓ Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	80%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	86%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	57%	315	57%	50%	56%	7%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested	99%	1,264	99%	75%	91%	24% ▲
✓ Abstinence/Reduced Drug Use	61%	778	61%	50%	64%	11% ▲
✓ Stable Living Situation	95%	1,217	95%	90%	85%	5%
● Employed	36%	463	36%	40%	39%	-4%
● Self Help	34%	439	34%	60%	52%	-26% ▼

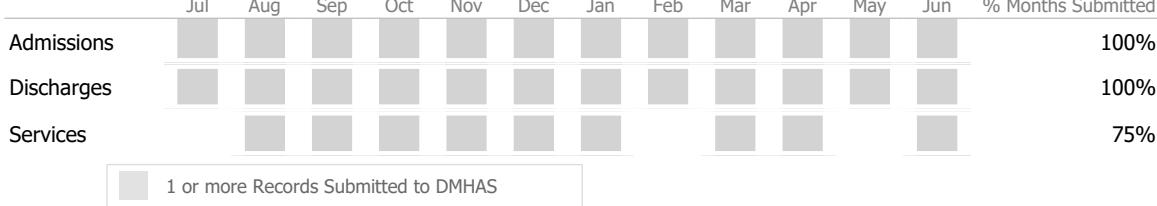
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	86%	626	86%	90%	88%	-4%

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year	57%	667	57%	50%	64%	7%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

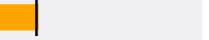
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	121	134	-10%
Admits	45	74	-39% ▼
Discharges	67	58	16% ▲
Service Hours	502	1,244	-60% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	93%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	74%	48%

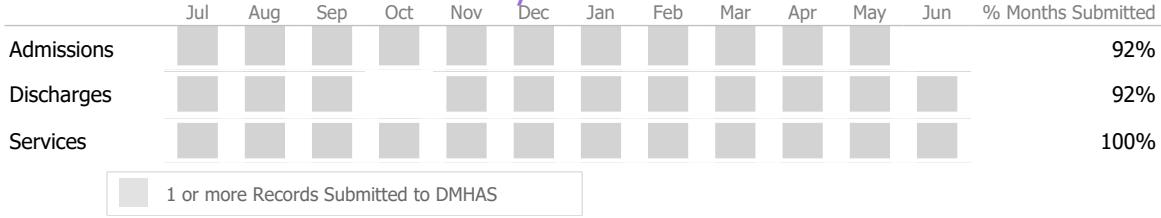
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		34	51%	50%	67%	1%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		26	21%	20%	27%	1%
✓ Stable Living Situation		99	80%	80%	80%	0%
● Self Help		29	24%	60%	53%	-36% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		55	98%	90%	78%	8%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 13 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	859	870	-1%
Admits	282	238	18% <span style="color: green;">▲</span>
Discharges	362	270	34% <span style="color: green;">▲</span>
Service Hours	2,602	2,898	-10%

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	100%	98%
<span style="color: green;">✓</span>	Valid TEDS Data	100%	99%
On-Time Periodic			
<span style="color: green;">✓</span>	6 Month Updates	100%	80%
Co-occurring			
<span style="color: green;">✓</span>	MH Screen Complete	100%	86%
<span style="color: green;">✓</span>	SA Screen Complete	100%	86%
Diagnosis			
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Treatment Completed Successfully	<div style="width: 40%;"></div>	146	40%	50%	56%	-10% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Not Arrested	<div style="width: 99%;"></div>	913	99%	75%	91%	24% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Self Help	<div style="width: 75%;"></div>	695	75%	60%	52%	15% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Abstinence/Reduced Drug Use	<div style="width: 55%;"></div>	510	55%	50%	64%	5% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Stable Living Situation	<div style="width: 99%;"></div>	912	99%	90%	85%	9% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Employed	<div style="width: 46%;"></div>	424	46%	40%	39%	6% <span style="color: green;">▲</span>

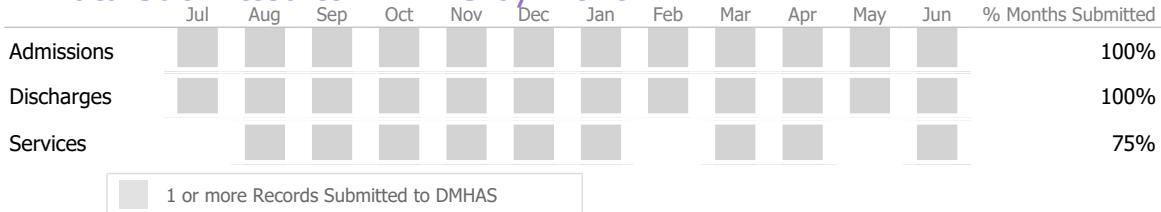
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<div style="width: 94%;"></div>	528	94%	90%	88%	4% <span style="color: green;">▲</span>

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Length of Stay over 1 Year	<div style="width: 69%;"></div>	593	69%	50%	64%	19% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,104	1,048	5%
Admits	497	362	37% <span style="color: green;">▲</span>
Discharges	463	404	15% <span style="color: green;">▲</span>
Service Hours	3,512	3,996	-12% <span style="color: red;">▼</span>

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	99%	98%
✓ Valid TEDS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	98%	80%
Co-occurring		
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	86%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 53%;"><div style="width: 50%;"></div></div>	244	53%	50%	56%	3%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested	<div style="width: 98%;"><div style="width: 75%;"></div></div>	1,173	98%	75%	91%	23% <span style="color: green;">▲</span>
✓ Abstinence/Reduced Drug Use	<div style="width: 62%;"><div style="width: 50%;"></div></div>	748	62%	50%	64%	12% <span style="color: green;">▲</span>
✓ Employed	<div style="width: 45%;"><div style="width: 40%;"></div></div>	543	45%	40%	39%	5% <span style="color: green;">▲</span>
✓ Stable Living Situation	<div style="width: 96%;"><div style="width: 90%;"></div></div>	1,155	96%	90%	85%	6% <span style="color: green;">▲</span>
● Self Help	<div style="width: 54%;"><div style="width: 60%;"></div></div>	647	54%	60%	52%	-6% <span style="color: red;">▼</span>

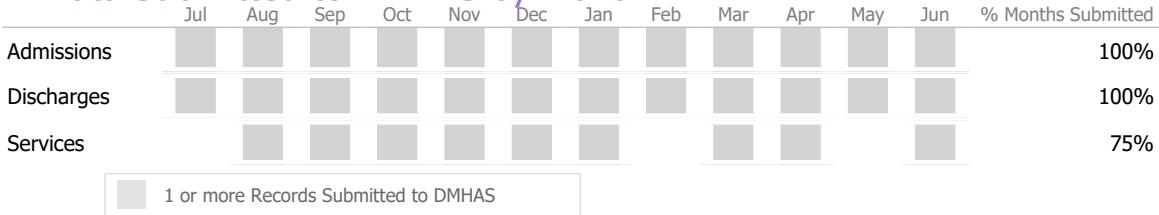
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 93%;"><div style="width: 90%;"></div></div>	688	93%	90%	88%	3% <span style="color: green;">▲</span>

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year	<div style="width: 56%;"><div style="width: 50%;"></div></div>	619	56%	50%	64%	6% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	768	778	-1%
Admits	281	306	-8%
Discharges	285	302	-6%
Service Hours	2,393	2,677	-11% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	98%
Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	60%	80%
Co-occurring	Actual	State Avg
MH Screen Complete	96%	86%
SA Screen Complete	97%	86%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		142	50%	50%	56%	0%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		793	98%	75%	91%	23% ▲
✓ Abstinence/Reduced Drug Use		472	58%	50%	64%	8%
✓ Employed		366	45%	40%	39%	5%
● Stable Living Situation		718	89%	90%	85%	-1%
● Self Help		378	47%	60%	52%	-13% ▼

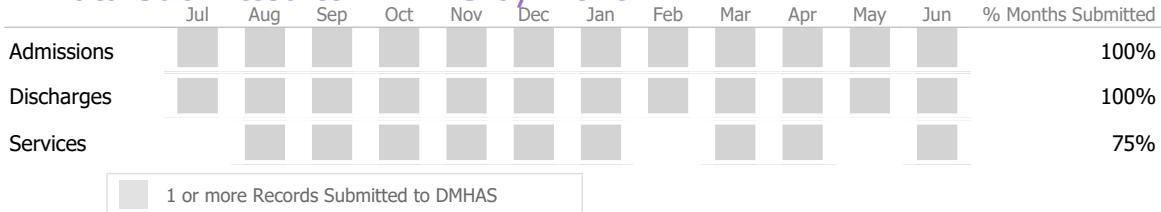
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		479	92%	90%	88%	2%

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		462	60%	50%	64%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	744	712	4%
Admits	240	233	3%
Discharges	207	199	4%
Service Hours	2,133	2,817	-24% ▼

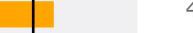
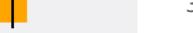
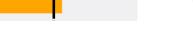
## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	98%
Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	5%	80%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	86%
SA Screen Complete	100%	86%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		123	59%	50%	56%	9%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		760	99%	75%	91%	24% ▲
✓ Abstinence/Reduced Drug Use		464	60%	50%	64%	10%
✓ Employed		364	47%	40%	39%	7%
✓ Stable Living Situation		734	95%	90%	85%	5%
✓ Self Help		491	64%	60%	52%	4%

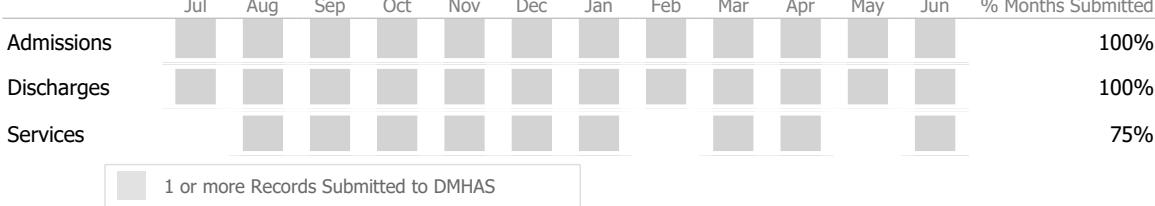
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		491	87%	90%	88%	-3%

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		490	66%	50%	64%	16% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	658	614	7%
Admits	266	188	41% <span style="color: green;">▲</span>
Discharges	267	198	35% <span style="color: green;">▲</span>
Service Hours	2,148	2,455	-13% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	100%	98%
<span style="color: green;">✓</span>	Valid TEDS Data	100%	99%
On-Time Periodic			
<span style="color: green;">✓</span>	6 Month Updates	100%	80%
Co-occurring			
<span style="color: green;">✓</span>	MH Screen Complete	100%	86%
<span style="color: green;">✓</span>	SA Screen Complete	100%	86%
Diagnosis			
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Treatment Completed Successfully	<div style="width: 66%;"><div style="width: 50%;"></div></div>	175	66%	50%	56%	16% <span style="color: green;">▲</span>

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Not Arrested	<div style="width: 97%;"><div style="width: 75%;"></div></div>	692	97%	75%	91%	22% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Abstinence/Reduced Drug Use	<div style="width: 67%;"><div style="width: 50%;"></div></div>	474	67%	50%	64%	17% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Employed	<div style="width: 47%;"><div style="width: 40%;"></div></div>	334	47%	40%	39%	7% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Stable Living Situation	<div style="width: 95%;"><div style="width: 90%;"></div></div>	678	95%	90%	85%	5% <span style="color: green;">▲</span>
<span style="color: red;">●</span> Self Help	<div style="width: 55%;"><div style="width: 60%;"></div></div>	394	55%	60%	52%	-5% <span style="color: red;">▼</span>

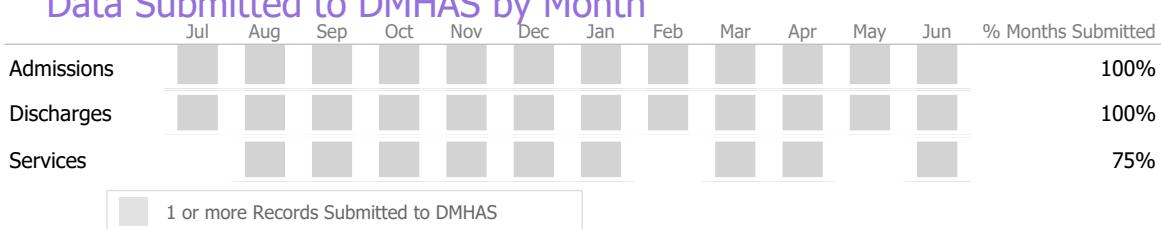
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<div style="width: 95%;"><div style="width: 90%;"></div></div>	422	95%	90%	88%	5% <span style="color: green;">▲</span>

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Length of Stay over 1 Year	<div style="width: 60%;"><div style="width: 50%;"></div></div>	395	60%	50%	64%	10% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	598	671	-11%	▼
Admits	105	170	-38%	▼
Discharges	187	183	2%	
Service Hours	1,657	2,585	-36%	▼

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%
✓ Valid TEDS Data		100%	99%
On-Time Periodic			
✓ 6 Month Updates		93%	80%
Co-occurring			
✓ MH Screen Complete		99%	86%
✓ SA Screen Complete		100%	86%
Diagnosis			
✓ Valid Axis I Diagnosis		100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		114	61%	50%	56%	11% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		561	91%	60%	52%	31% ▲
✓ Not Arrested		605	99%	75%	91%	24% ▲
✓ Abstinence/Reduced Drug Use		439	71%	50%	64%	21% ▲
✓ Employed		309	50%	40%	39%	10%
✓ Stable Living Situation		604	98%	90%	85%	8%

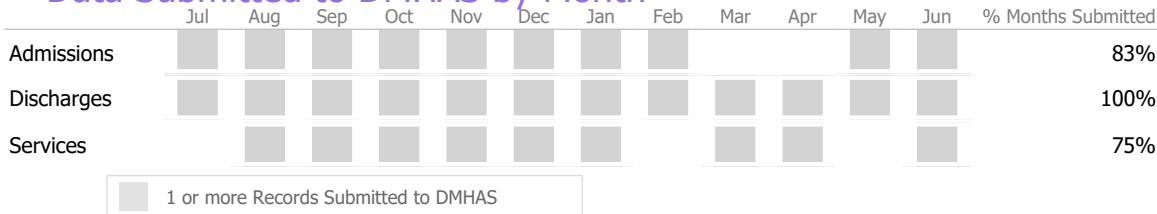
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		413	97%	90%	88%	7%

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		472	79%	50%	64%	29% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs