

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	85	77	10%
	Admits	23	11	109%
	Discharges	17	13	31%
	Service Hours	5,885	2,351	150%
	Bed Days	4,602	4,177	10%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		95%	80%	92%
✓ Access		95%	80%	88%
✓ Respect		95%	80%	91%
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		90%	80%	93%
✓ Outcome		89%	80%	83%
✓ Recovery		85%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Employment Services		72	84.7%
Residential Services		13	15.3%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
	Male	Female	Transgender		66	78%	59%
18-25	1	10%			19	22%	41%
26-34	1	22%					0%
35-44	1	23%					
45-54	1	18%					
55-64	1	18%					
65+	1	8%					
Ethnicity	#	%	State Avg	Black/African American	#	%	State Avg
Non-Hispanic	1	76%	68%	42	49%	55%	17%
Hisp-Puerto Rican	1	13%	11%	21	25%	22%	61%
Hispanic-Other	1	9%		18	21%	13%	
Unknown	1	12%		2	2%	1%	1%
Hispanic-Mexican	1	1%		1	1%	0%	0%
Hispanic-Cuban	1	0%		1	1%	6%	
Asian							
Hawaiian/Other Pacific Islander							
Unknown							
Am. Indian/Native Alaskan							
Multiple Races							

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	1	1	0%
Discharges	-	1	-100% ▼
Bed Days	1,793	1,484	21% ▲

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	96%	80%
On-Time Periodic 6 Month Updates	80%	91%
Co-occurring	Actual	State Avg
MH Screen Complete	0%	98%
SA Screen Complete	0%	89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	70%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

Recovery

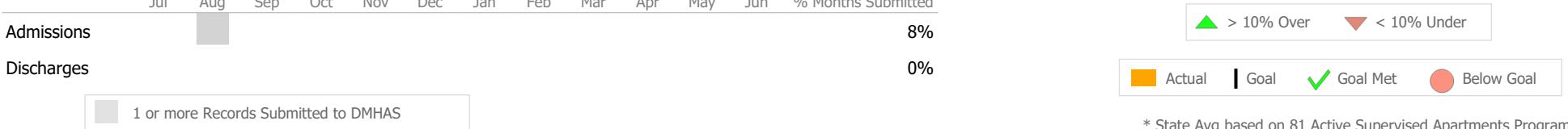
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		5	100%	95%	93%	5%
✓ Social Support		3	60%	60%	84%	0%
● Employed		0	0%	25%	12%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		4	2,744 days	0.2	123%	90%	91%	33% ▲



Data Submitted to DMHAS by Month



* State Avg based on 81 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Bed Days	730	730	0%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	86%
Co-occurring		Actual	State Avg
MH Screen Complete		N/A	88%
SA Screen Complete		N/A	95%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	62%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	90%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	72%	N/A

Recovery

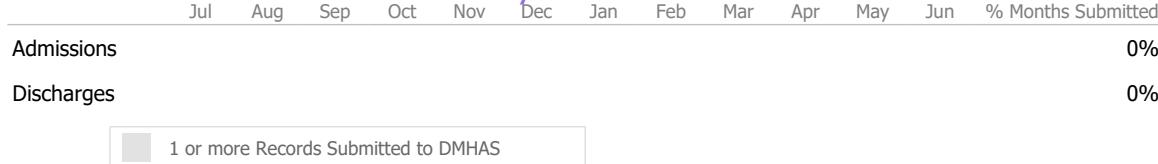
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		2	100%	60%	87%	40%
✓ Stable Living Situation		2	100%	90%	98%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		2	4,364 days	0.3	100%	90%	93%	10%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 26 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	-	1	-100% ▼
Discharges	1	1	0%
Bed Days	1,714	1,598	7%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	80%	62%	-80% ▼
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	90%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	72%	N/A

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	98%	99%
On-Time Periodic		
6 Month Updates	75%	86%
Co-occurring		
MH Screen Complete	N/A	88%
SA Screen Complete	N/A	95%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

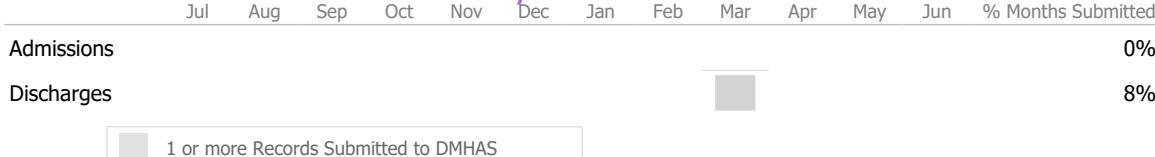
Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		5	100%	90%	98%	10%
✓ Social Support		3	60%	60%	87%	0%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	2,962 days	0.3	94%	90%	93%	4%

Data Submitted to DMHAS by Month



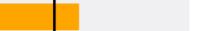
Actual Goal Goal Met Below Goal

* State Avg based on 26 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	72	64	13%	▲
Admits	22	9	144%	▲
Discharges	16	11	45%	▲
Service Hours	5,885	2,351	150%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		35	47%	35%	47%	12% 

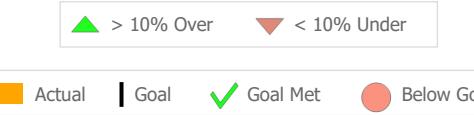
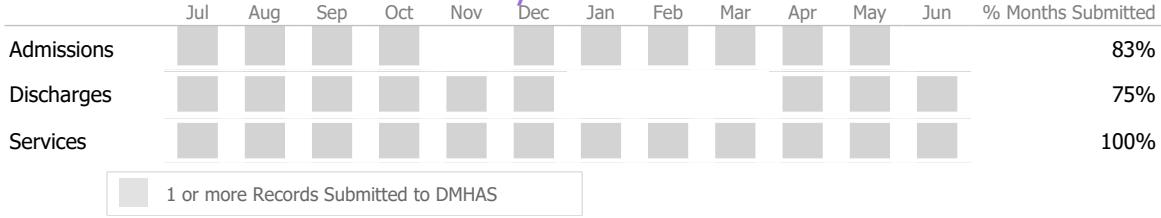
Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		59	100%	90%	96%	10% 

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		95%	92%
On-Time Periodic			
✓ 6 Month Updates		94%	88%

Data Submitted to DMHAS by Month



* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Bed Days	365	365	0%

Data Submission Quality

	Actual	State Avg
 Data Entry		
 Valid NOMS Data	100%	80%
 On-Time Periodic		
 6 Month Updates	100%	91%
 Co-occurring		
MH Screen Complete	N/A	98%
SA Screen Complete	N/A	89%
 Diagnosis		
 Valid Axis I Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	70%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

Recovery

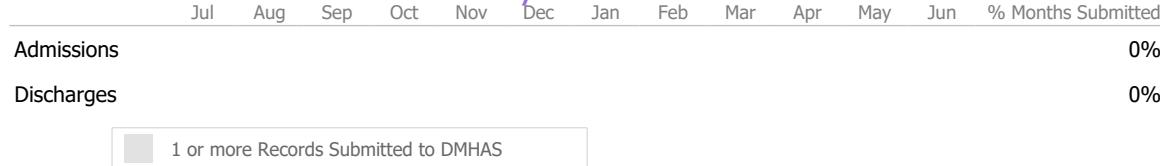
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Social Support		1	100%	60%	84%	40% 
 Stable Living Situation		1	100%	95%	93%	5% 
 Employed		0	0%	25%	12%	-25% 

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
 Avg Utilization Rate		3	2,921 days	0.8	33%	90%	91%	-57% 



Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 81 Active Supervised Apartments Programs