

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	152	187	-19%
	Admits	33	34	-3%
	Discharges	52	74	-30%
	Service Hours	2,051	2,397	-14%

&gt; 10% Over 1 Yr Ago    &gt; 10% Under 1Yr Ago

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
Employment Services		101	66.4%
Case Management		51	33.6%

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		98%	80%	92%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ Respect		98%	80%	91%
✓ Outcome		95%	80%	83%
✓ Overall		93%	80%	91%
✓ Participation in Treatment		93%	80%	92%
✓ Recovery		93%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

## Client Demographics

Age	#	%	State Avg		Gender	#	%	State Avg
18-25	10	7%	10%		Male	102	68%	59%
26-34	29	19%	22%		Female	47	32%	41%
35-44	41	27%	23%		Transgender			0%
45-54	25	17%	18%					
55-64	39	26%	18%					
65+	7	5%	8%					
Ethnicity	#	%	State Avg		Race	#	%	State Avg
Non-Hispanic	132	87%	68%		Black/African American	82	54%	17%
Hisp-Puerto Rican	18	12%	11%		White/Caucasian	45	30%	61%
Hispanic-Mexican	1	1%	1%		Other	13	9%	13%
Hispanic-Other	1	1%	9%		Multiple Races	10	7%	1%
Hispanic-Cuban			0%		Hawaiian/Other Pacific Islander	1	1%	0%
Unknown					Unknown	1	1%	6%
					Am. Indian/Native Alaskan			0%
					Asian			1%

Unique Clients | State Avg &gt; 10% Over State Avg &gt; 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	78	-1%
Admits	15	13	15% <span style="color: green;">▲</span>
Discharges	19	14	36% <span style="color: green;">▲</span>
Service Hours	1,576	1,855	-15% <span style="color: red;">▼</span>

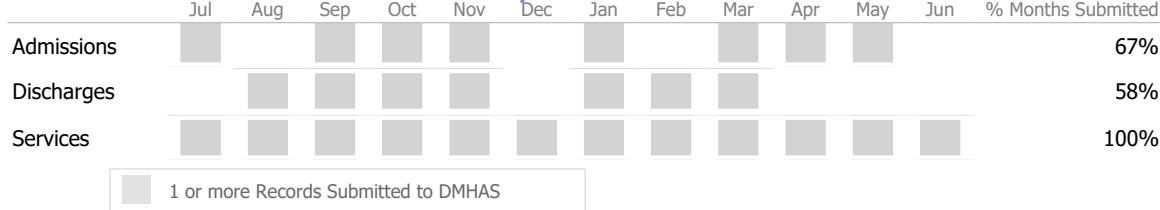
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<span style="color: orange;">█</span>	33	42%	35%	47%	7%
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<span style="color: orange;">█</span>	97%
On-Time Periodic		
6 Month Updates	<span style="color: orange;">█</span>	100%

## Data Submitted to DMHAS by Month


▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 39 Active Employment Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	23	9%
Admits	7	7	0%
Discharges	10	5	100% <span style="color: green;">▲</span>
Service Hours	475	541	-12% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<span style="width: 13%;">13</span>	13	50%	35%	47%	15% <span style="color: green;">▲</span>

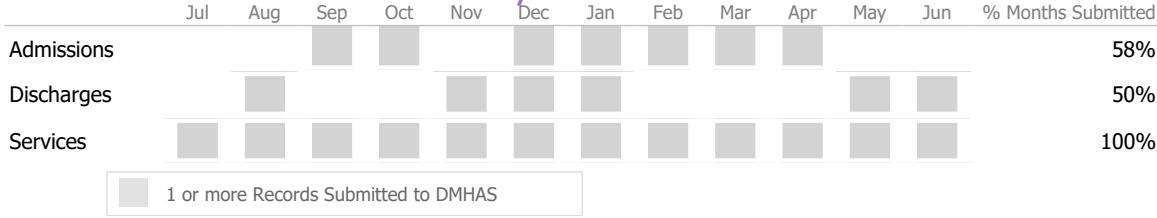
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<span style="width: 18%;">18</span>	18	100%	90%	96%	10% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<span style="width: 100%;">100%</span>	92%
On-Time Periodic		
✓ 6 Month Updates	<span style="width: 100%;">100%</span>	88%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 39 Active Employment Services Programs

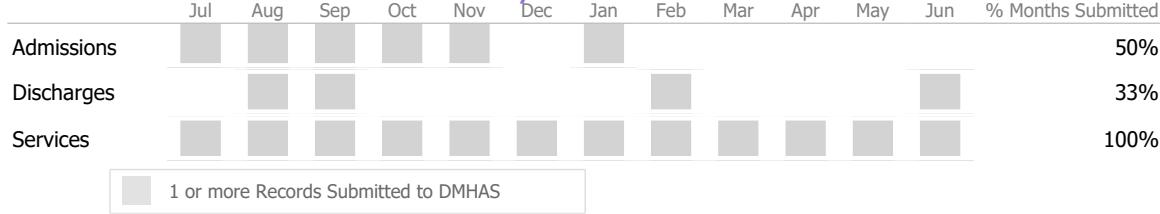
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	89	-43% <span style="color: red;">▼</span>
Admits	11	14	-21% <span style="color: red;">▼</span>
Discharges	23	55	-58% <span style="color: red;">▼</span>
Service Hours	-	-	

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div style="width: 100%;"><div style="width: 11px; background-color: orange;"></div></div>	11	100%	50%	93%	50% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 50 Active Outreach & Engagement Programs