

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	538	483	11%
	Admits	364	236	54%
	Discharges	307	254	21%
	Service Hours	13,208	11,973	10%
	Bed Days	15,235	16,932	-10%
	S.Rehab/PHP/IOP	2,482	593	319%

&gt; 10% Over 1 Yr Ago    &gt; 10% Under 1Yr Ago

### Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		95%	80%	91%
✓ Overall		94%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		94%	80%	92%
✓ Access		93%	80%	88%
✓ General Satisfaction		91%	80%	92%
✓ Outcome		89%	80%	83%
✓ Recovery		88%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
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#### Mental Health

Social Rehabilitation		107	17.3%
ACT		90	14.5%
Residential Services		83	13.4%
Community Support		53	8.5%

#### Addiction

Outpatient		262	42.3%
Residential Services		25	4.0%

### Client Demographics

#### Age

Age	#	%	State Avg
18-25	33	6%	10%
26-34	140	26%	22%
35-44	149	28%	23%
45-54	80	15%	18%
55-64	94	17%	18%
65+	42	8%	8%

#### Gender

Gender	#	%	State Avg
Male	371	69%	59%
Female	165	31%	41%
Transgender			0%

#### Race

Race	#	%	State Avg
White/Caucasian	374	70%	61%
Black/African American	76	14%	17%
Other	59	11%	13%
Multiple Races	12	2%	1%
Unknown	11	2%	6%
Asian	4	1%	1%
Am. Indian/Native Alaskan	2	0%	0%
Hawaiian/Other Pacific Islander			0%

#### Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	421	78%	68%
Unknown	47	9%	12%
Hisp-Puerto Rican	43	8%	11%
Hispanic-Other	26	5%	9%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban		0%	

Unique Clients | State Avg &gt; 10% Over State Avg &gt; 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	90	105	-14%	▼
Admits	10	20	-50%	▼
Discharges	21	26	-19%	▼
Service Hours	4,181	4,024	4%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		17	81%	65%	49%	16% 
✓ No Re-admit within 30 Days of Discharge		16	89%	85%	95%	4% 
● Follow-up within 30 Days of Discharge		5	29%	90%	43%	-61% 

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	 100%	85%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	 100%	90%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	 95%	95%
✓ SA Screen Complete	 95%	92%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	 100%	98%

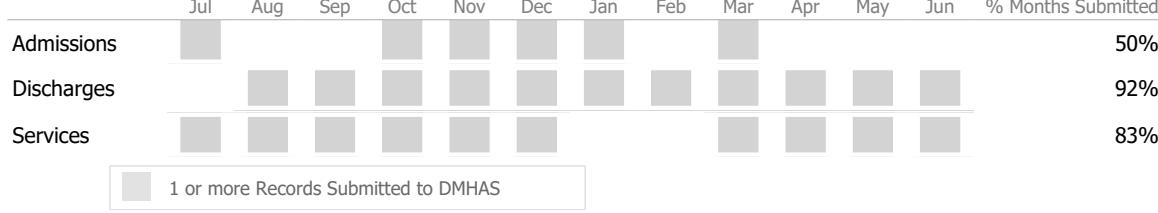
## Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		91	100%	60%	80%	40% 
✓ Stable Living Situation		85	93%	60%	91%	33% 
✓ Employed		22	24%	15%	19%	9% 

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		70	100%	90%	99%	10% 

## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	129	41	215%	▲
Admits	122	35	249%	▲
Discharges	98	19	416%	▲
Service Hours	470	88		

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	87%
✓ Valid TEDS Data		96%	84%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		27%	15%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		95%	91%
✓ SA Screen Complete		95%	93%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		98%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		54	55%	50%	48%	5%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		138	95%	75%	77%	20% ▲
✓ Abstinence/Reduced Drug Use		87	60%	55%	42%	5% ▲
● Stable Living Situation		135	92%	95%	76%	-3% ▼
● Employed		63	43%	50%	33%	-7% ▼
● Self Help		67	46%	60%	16%	-14% ▼

## Service Utilization

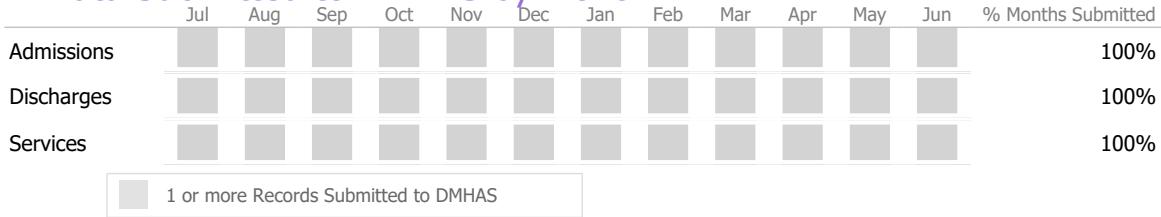
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		42	86%	90%	58%	-4% ▼

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient		35	32%	75%	63%	-43% ▼

● 2 or more Services within 30 days	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

\* State Avg based on 117 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	197	185	6%
Admits	174	142	23% <span style="color: green;">▲</span>
Discharges	143	157	-9% <span style="color: red;">▼</span>
Service Hours	611	1,282	-52% <span style="color: red;">▼</span>

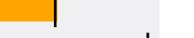
## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	100%	87%
<span style="color: green;">✓</span>	Valid TEDS Data	95%	84%
On-Time Periodic			
<span style="color: green;">✓</span>	6 Month Updates	33%	15%
Co-occurring			
<span style="color: green;">✓</span>	MH Screen Complete	97%	91%
<span style="color: green;">✓</span>	SA Screen Complete	96%	93%
Diagnosis			
Valid Axis I Diagnosis		95%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Treatment Completed Successfully		80	56%	50%	48%	6%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Not Arrested		205	92%	75%	77%	17% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Employed		114	51%	50%	33%	1% <span style="color: green;">▲</span>
<span style="color: red;">●</span> Stable Living Situation		210	94%	95%	76%	-1% <span style="color: red;">▼</span>
<span style="color: red;">●</span> Abstinence/Reduced Drug Use		121	54%	55%	42%	-1% <span style="color: red;">▼</span>
<span style="color: red;">●</span> Self Help		59	26%	60%	16%	-34% <span style="color: red;">▼</span>

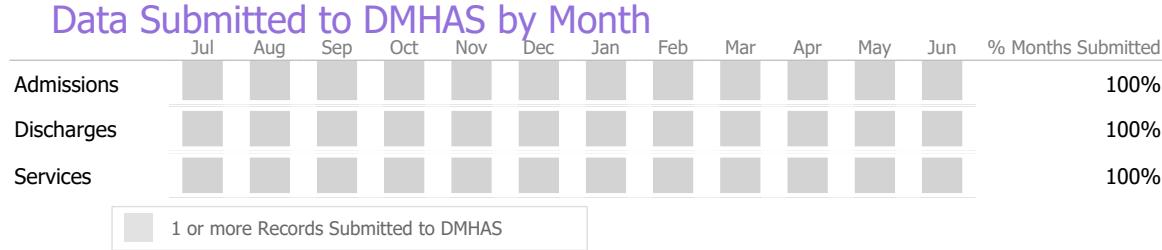
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Clients Receiving Services		62	77%	90%	58%	-13% <span style="color: red;">▼</span>

### Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Outpatient		19	12%	75%	63%	-63% <span style="color: red;">▼</span>

### 2 or more Services within 30 days


▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 117 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25		
Admits	25	-	
Discharges	3	-	
Bed Days	312	-	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	33%	80%	69%	-47% 
No Re-admit within 30 Days of Discharge		2	67%	85%	89%	-18% 
Follow-up within 30 Days of Discharge		1	100%	90%	64%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		100%
Valid TEDS Data		100%
On-Time Periodic		
6 Month Updates		N/A
Co-occurring		
MH Screen Complete		96%
SA Screen Complete		96%
Diagnosis		
Valid Axis I Diagnosis		80%

## Recovery

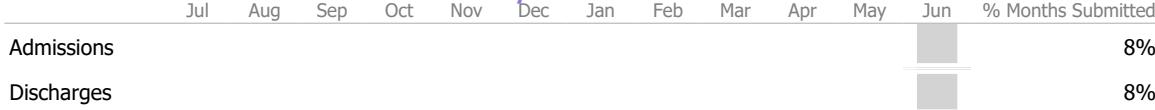
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		7	28%	60%	67%	-32% 
Abstinence/Reduced Drug Use		3	12%	70%	42%	-58% 

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		21	23 days	0.8	50%	90%	91%	-40%

 < 90%  90-110%  >110%

## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

### Admissions

 1 or more Records Submitted to DMHAS

### Discharges

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	56	-5% ▼
Admits	3	7	-57% ▼
Discharges	5	6	-17% ▼
Service Hours	1,872	971	93% ▲

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	85%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		98%	83%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	95%
✓ SA Screen Complete		100%	94%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

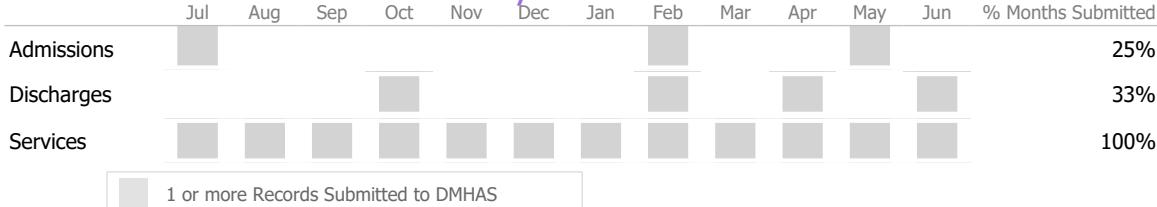
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	40%	65%	56%	-25% ▼
<b>Recovery</b>						
✓ Social Support		51	96%	60%	80%	36% ▲
✓ Stable Living Situation		52	98%	80%	87%	18% ▲
✓ Employed		11	21%	20%	14%	1% ▲

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		48	100%	90%	98%	10% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 38 Active CSP Programs

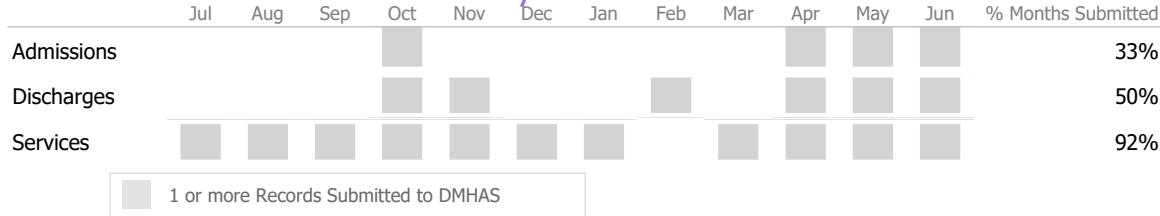
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	50	56	-11%	▼
Admits	4	8	-50%	▼
Discharges	13	10	30%	▲
Service Hours	-	-		
Social Rehab/PHP/IOP Days	997	184	442%	▲

## Service Utilization

Measure	Actual	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	35	95%	90%	75%	5%		

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	20	-15%	▼
Admits	3	3	0%	
Discharges	2	6	-67%	▼
Service Hours	4,419	3,611	22%	▲

## Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%
On-Time Periodic		Actual	State Avg
●	6 Month Updates	87%	96%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	84%
✓	SA Screen Complete	100%	85%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	95%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	50%	50%	79%	0%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		16	94%	60%	85%	34% ▲
✓ Stable Living Situation		17	100%	85%	96%	15% ▲
✓ Employed		5	29%	25%	16%	4%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	98%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 25 Active Residential Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	8	2	300% <span style="color: green;">▲</span>
Discharges	6	3	100% <span style="color: green;">▲</span>
Bed Days	3,279	3,237	1%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 100%;"></div></div>	6	100%	80%	62%	20% <span style="color: green;">▲</span>
● No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 33%;"></div></div>	2	33%	85%	90%	-52% <span style="color: red;">▼</span>
● Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 33%;"></div></div>	2	33%	90%	72%	-57% <span style="color: red;">▼</span>

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	86%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	88%
✓ SA Screen Complete	100%	95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

## Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 100%;"><div style="width: 100%;"></div></div>	16	100%	60%	87%	40% <span style="color: green;">▲</span>
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	16	100%	90%	98%	10% <span style="color: green;">▲</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"><div style="width: 100%;"></div></div>	9	573 days	0.2	100%	90%	93%	10% <span style="color: green;">▲</span>

█ < 90% █ 90-110% █ >110%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

\* State Avg based on 26 Active Group Home Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	2	2	0%
Discharges	2	2	0%
Bed Days	3,250	3,581	-9%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	80%	62%	20%
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	90%	15%
✓ Follow-up within 30 Days of Discharge		2	100%	90%	72%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
6 Month Updates		78%
Co-occurring	Actual	State Avg
MH Screen Complete		83%
SA Screen Complete		83%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

## Recovery

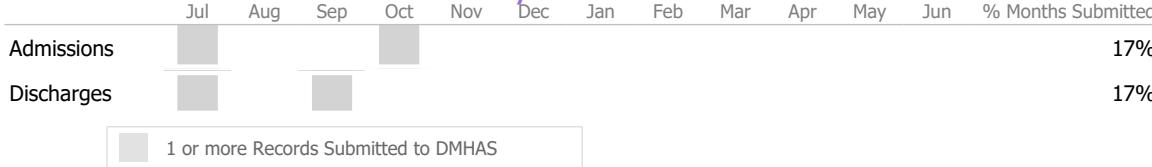
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		11	100%	60%	87%	40%
✓ Stable Living Situation		11	100%	90%	98%	10%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	1,222 days	0.2	111%	90%	93%	21%



## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 26 Active Group Home Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	70%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

## Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	N/A	80%
On-Time Periodic		
6 Month Updates	N/A	91%
Co-occurring		
MH Screen Complete	N/A	98%
SA Screen Complete	N/A	89%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	25%	12%	-25% <span style="color: red;">▼</span>
Social Support		N/A	N/A	60%	84%	-60% <span style="color: red;">▼</span>
Stable Living Situation		N/A	N/A	95%	93%	-95% <span style="color: red;">▼</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		3	N/A	N/A	0%	90%	91%	-90%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 81 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	6	7	-14%	▼
Admits	1	2	-50%	▼
Discharges	1	2	-50%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	▲					
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
								1	100%	60%	70%	40%
								1	100%	90%	80%	10%

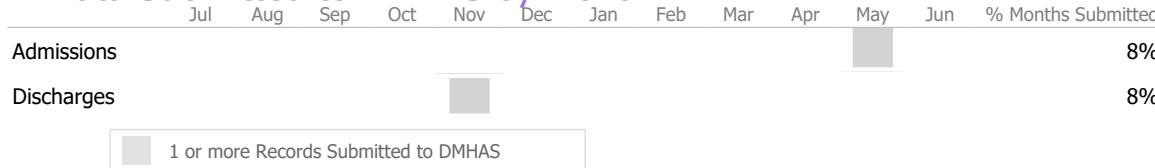
## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	80%
On-Time Periodic		
● 6 Month Updates	75%	91%
Co-occurring		
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	89%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	97%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	83%	60%	84%	23% ▲
✓ Stable Living Situation		6	100%	95%	93%	5%
● Employed		0	0%	25%	12%	-25% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 81 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	1	-	
Bed Days	2,089	2,190	-5%

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	80%
✓ On-Time Periodic 6 Month Updates	100%	91%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	98%
SA Screen Complete	N/A	89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	70%	40%
● Follow-up within 30 Days of Discharge		0	0%	90%	80%	-90%

## Recovery

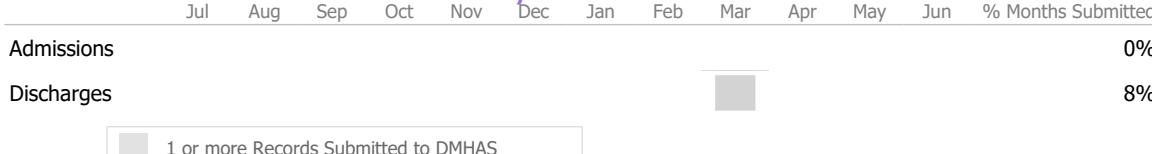
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	100%	60%	84%	40%
✓ Stable Living Situation		6	100%	95%	93%	5%
● Employed		1	17%	25%	12%	-8%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		6	2,909 days	0.3	95%	90%	91%	5%



## Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 81 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	4	-25% 
Admits	1	1	0% 
Discharges	1	2	-50% 
Bed Days	774	714	8% 

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div style="width: 100%;"> </div></div>	1	100%	60%	70%	40%
● Follow-up within 30 Days of Discharge	<div><div style="width: 0%;"> </div></div>	0	0%	90%	80%	-90%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div style="width: 67%;"></div></div>	2	67%	60%	84%	7%
✓ Stable Living Situation	<div><div style="width: 100%;"></div></div>	3	100%	95%	93%	5%
● Employed	<div><div style="width: 0%;"></div></div>	0	0%	25%	12%	-25%

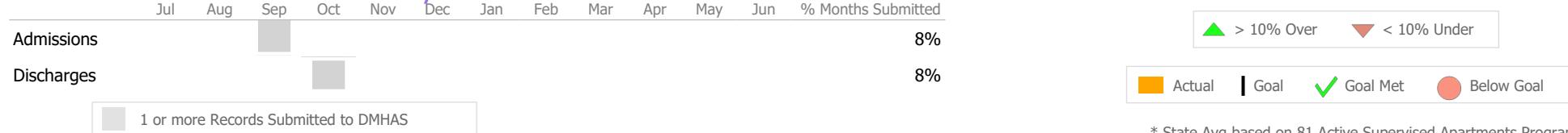
## Data Submission Quality

Data Entry		Actual	State Avg
 Valid NOMS Data	 100%	100%	80%
On-Time Periodic		Actual	State Avg
 6 Month Updates	 100%	100%	91%
Co-occurring		Actual	State Avg
 MH Screen Complete	 100%	100%	98%
 SA Screen Complete	 100%	100%	89%
Diagnosis		Actual	State Avg
 Valid Axis I Diagnosis	 100%	100%	97%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 80%;"><div style="width: 100%;"><div style="width: 80%; background-color: #00A0A0;"></div></div></div>	3	886 days	0.3	71%	90%	91%	-19%

## Data Submitted to DMHAS by Month



\* State Avg based on 81 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	21	-24%	▼
Admits	2	7	-71%	▼
Discharges	3	7	-57%	▼
Service Hours	1,655	1,997	-17%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	82%	96%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	84%
✓ SA Screen Complete	100%	85%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	95%

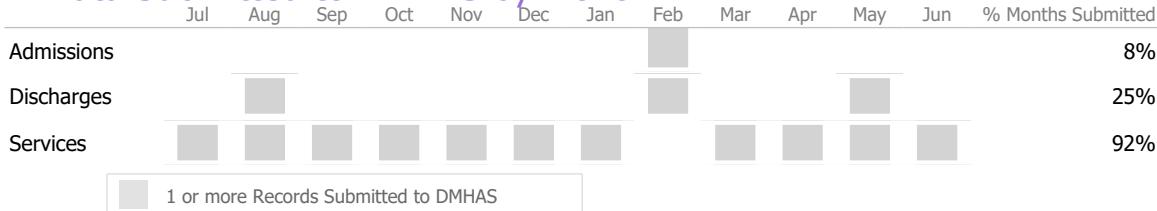
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	50%	79%	50%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		16	100%	60%	85%	40%
✓ Employed		10	62%	25%	16%	37%
✓ Stable Living Situation		15	94%	85%	96%	9%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	100%	90%	98%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 25 Active Residential Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	4	5	-20% ▼
Discharges	4	5	-20% ▼
Bed Days	1,944	1,884	3%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	50%	86%
Co-occurring	Actual	State Avg
MH Screen Complete	83%	88%
SA Screen Complete	83%	95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	80%	62%	20% ▲
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	90%	15% ▲
● Follow-up within 30 Days of Discharge		3	75%	90%	72%	-15% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		10	100%	60%	87%	40% ▲
✓ Stable Living Situation		10	100%	90%	98%	10%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	807 days	0.2	89%	90%	93%	-1%



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

\* State Avg based on 26 Active Group Home Programs

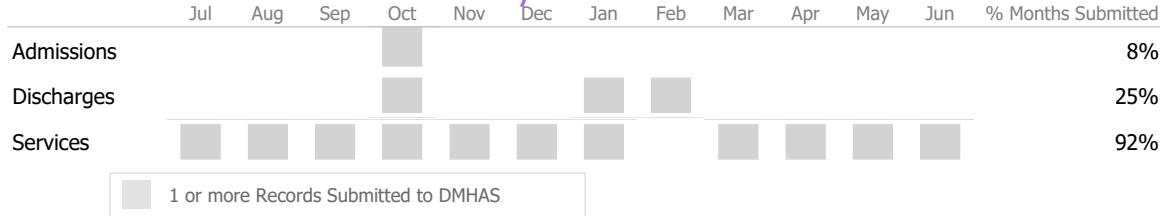
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	61	-7%
Admits	4	1	300% <span style="color: green;">▲</span>
Discharges	4	8	-50% <span style="color: red;">▼</span>
Service Hours	-	-	
Social Rehab/PHP/IOP Days	1,485	409	263% <span style="color: green;">▲</span>

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		46	87%	90%	75%	-3%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,825	1,825	0%

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	80%
✓ On-Time Periodic 6 Month Updates	100%	91%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	98%
SA Screen Complete	N/A	89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	70%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

## Recovery

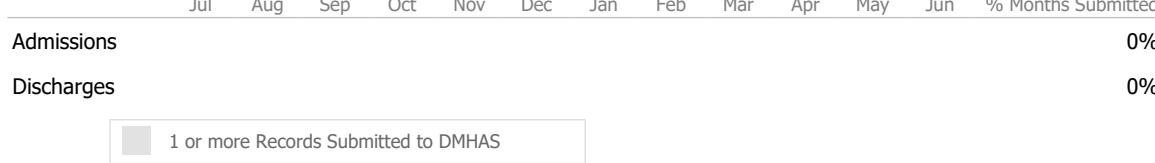
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	100%	60%	84%	40% 
✓ Employed		2	40%	25%	12%	15% 
✓ Stable Living Situation		5	100%	95%	93%	5% 

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	2,638 days	0.3	100%	90%	91%	10%

 < 90%  90-110%  >110%

## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 81 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	1	1	0%
Discharges	-	1	-100% ▼
Bed Days	1,762	1,718	3%

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	80%
✓ On-Time Periodic 6 Month Updates	100%	91%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	70%	N/A
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Recovery

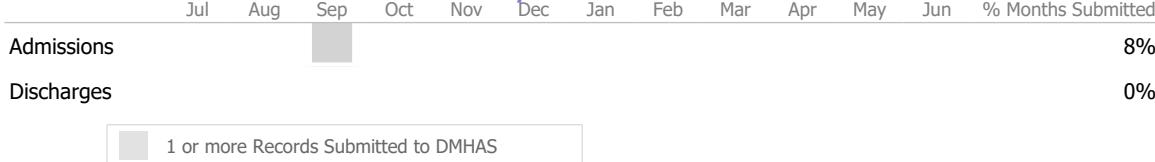
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	100%	60%	84%	40% ▲
✓ Stable Living Situation		5	100%	95%	93%	5%
● Employed		1	20%	25%	12%	-5%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	2,263 days	0.3	97%	90%	91%	7%



## Data Submitted to DMHAS by Month



\* State Avg based on 81 Active Supervised Apartments Programs