

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	724	803	-10%
	Admits	519	547	-5%
	Discharges	525	612	-14%
	Service Hours	8,625	13,942	-38%
	Bed Days	58,860	59,286	-1%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 216 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		95%	80%	91%
✓ Overall		93%	80%	91%
✓ Participation in Treatment		93%	80%	92%
✓ Quality and Appropriateness		91%	80%	93%
✓ Access		90%	80%	88%
✓ General Satisfaction		88%	80%	92%
✓ Outcome		87%	80%	83%
✓ Recovery		81%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Crisis Services	333	40.9%
	Residential Services	172	21.1%
	Case Management	152	18.7%
	Community Support	122	15.0%
	Housing Services	22	2.7%
Forensic MH			
	Crisis Services	13	1.6%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
	Male	Female	Transgender		499	69%	59%
18-25	41	6%	10%		225	31%	41%
26-34	146	20%	22%				0%
35-44	183	25%	23%				
45-54	143	20%	18%				
55-64	167	23%	18%				
65+	44	6%	8%				

Ethnicity	#	%	State Avg	Race	#	%	State Avg
	White/Caucasian	Black/African American	Other		Am. Indian/Native Alaskan	Multiple Races	Asian
Non-Hispanic	608	84%	▲ 68%		7	1%	0%
Hisp-Puerto Rican	50	7%	11%		7	1%	1%
Hispanic-Other	39	5%	9%		6	1%	1%
Unknown	23	3%	12%		3	0%	0%
Hispanic-Cuban	2	0%	0%				
Hispanic-Mexican	2	0%	1%				

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

40 South Main St Norwalk Programs

Continuum of Care

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	23	-13%	▼
Admits	-	3	-100%	▼
Discharges	4	3	33%	▲
Service Hours	480	816	-41%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		20	100%	85%	95%	15% ▲

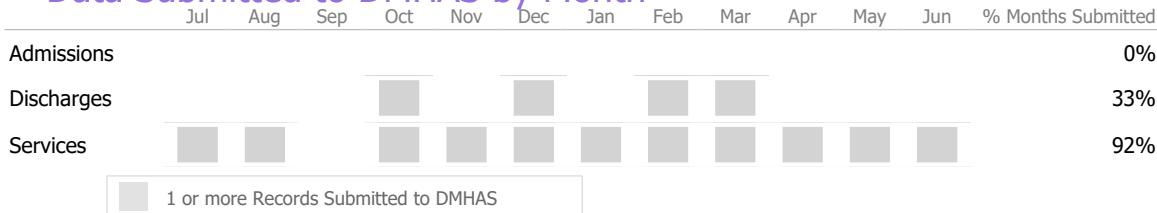
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	98%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	100%	88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	13	-23%	▼
Admits	5	5	0%	
Discharges	5	8	-38%	▼
Bed Days	2,218	2,522	-12%	▼

Discharge Outcomes

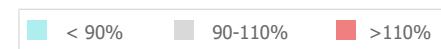
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
							Actual % vs Goal %
✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	

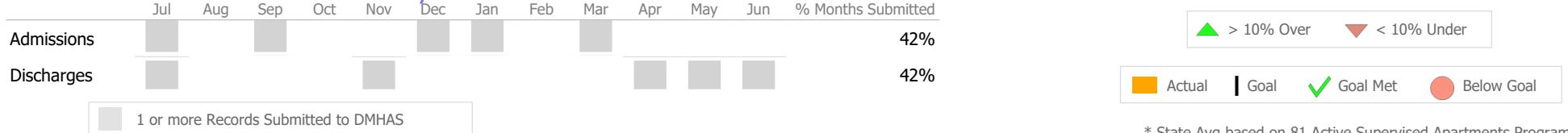


< 90% 90-110% >110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	80%
✓ On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	91%
Co-occurring	Actual	State Avg
MH Screen Complete	86%	98%
✓ SA Screen Complete	100%	89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%

Data Submitted to DMHAS by Month



* State Avg based on 81 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	-	2	-100% ▼
Discharges	1	1	0%
Bed Days	1,492	1,533	-3%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 0%; background-color: #ccc; height: 10px; border: 1px solid #ccc;"></div>	0	0%	75%	64%	-75% ▼
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%; background-color: #ff8c00; height: 10px; border: 1px solid #ccc;"></div>	1	100%	85%	81%	15% ▲
Follow-up within 30 Days of Discharge	<div style="width: 0%; background-color: #ccc; height: 10px; border: 1px solid #ccc;"></div>	N/A	N/A	90%	81%	N/A

Data Submission Quality

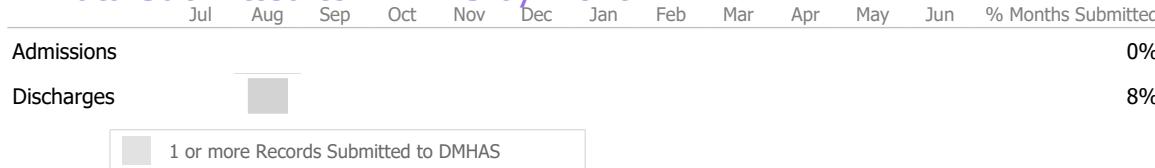
	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%; background-color: #ff8c00; height: 10px; border: 1px solid #ccc;"></div>	100% 99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div style="width: 100%; background-color: #ff8c00; height: 10px; border: 1px solid #ccc;"></div>	100% 90%
Co-occurring	Actual	State Avg
MH Screen Complete	<div style="width: 0%; background-color: #ccc; height: 10px; border: 1px solid #ccc;"></div>	N/A 92%
SA Screen Complete	<div style="width: 0%; background-color: #ccc; height: 10px; border: 1px solid #ccc;"></div>	N/A 90%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%; background-color: #ff8c00; height: 10px; border: 1px solid #ccc;"></div>	100% 99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%; background-color: #ccc; height: 10px; border: 1px solid #ccc;"></div>	4	1,707 days	0.2	102%	90%	91%	12% ▲



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	2	2	0%
Discharges	2	2	0%
Bed Days	306	295	4%

Discharge Outcomes

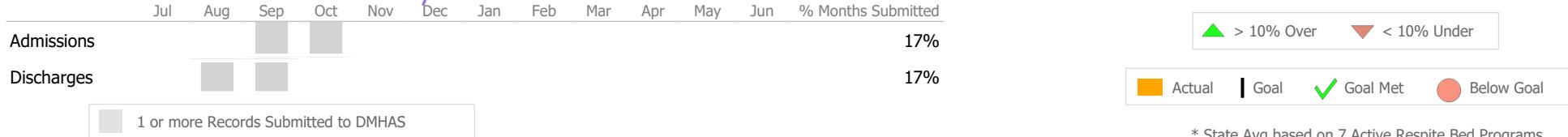
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend
							Actual % vs Goal %
✓ No Re-admit within 30 Days of Discharge	85%	2	100%	85%	94%	15%	▲
✓ Follow-up within 30 Days of Discharge	90%	2	100%	90%	81%	10%	

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	1	239 days	0.2	84%	90%	50%	-6%

< 90%
 90-110%
 >110%

Data Submitted to DMHAS by Month



* State Avg based on 7 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2		
Admits	2	-	
Discharges	-	-	
Bed Days	512	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	64%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	90%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	2	256 days	0.3	70%	90%	91%	-20%	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	185	178	4%
Admits	196	189	4%
Discharges	195	189	3%
Bed Days	2,743	2,615	5%

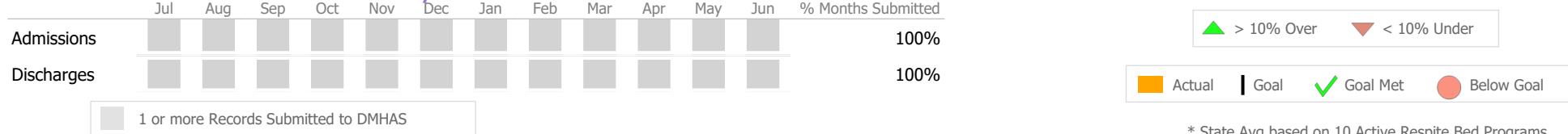
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
						Actual % vs Goal %	Actual
✓ No Re-admit within 30 Days of Discharge	85%	169	87%	85%	89%	2%	
● Follow-up within 30 Days of Discharge	90%	135	84%	90%	80%	-6%	

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
								Actual % vs Goal %	Actual
● Avg Utilization Rate		10	19 days	0.0	75%	90%	49%	-15%	

Data Submitted to DMHAS by Month



* State Avg based on 10 Active Respite Bed Programs

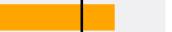
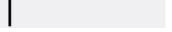
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	17	18%	▲
Admits	7	4	75%	▲
Discharges	8	3	167%	▲
Service Hours	1,141	2,098	-46%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	96%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	84%
✓	SA Screen Complete	100%	85%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	95%	95%

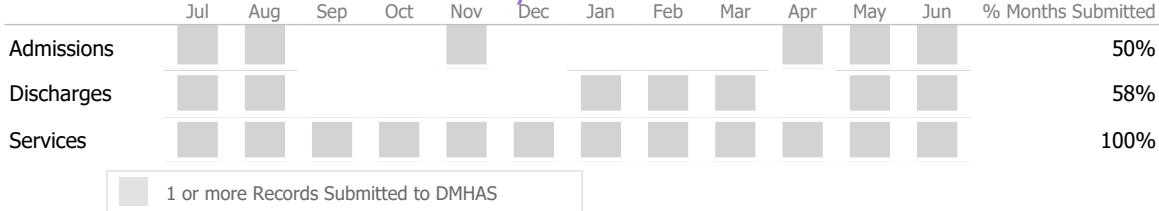
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	62%	50%	79%	12% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		16	76%	60%	85%	16% ▲
✓ Stable Living Situation		19	90%	85%	96%	5% ▲
● Employed		1	5%	25%	16%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		12	92%	90%	98%	2% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,825	1,825	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 100%;"></div>	N/A	N/A	75%	64%	N/A
No Re-admit within 30 Days of Discharge	<div style="width: 100%;"></div>	N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 100%;"></div>	N/A	N/A	90%	81%	N/A

Data Submission Quality

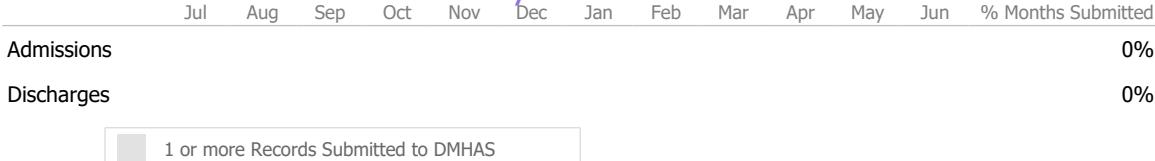
	Actual	State Avg
Valid NOMS Data	<div style="width: 100%;"></div>	100% 99%
On-Time Periodic		
6 Month Updates	<div style="width: 100%;"></div>	100% 90%
Co-occurring		
MH Screen Complete	<div style="width: 100%;"></div>	89% 92%
SA Screen Complete	<div style="width: 100%;"></div>	89% 90%
Diagnosis		
Valid Axis I Diagnosis	<div style="width: 100%;"></div>	100% 99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 100%;"></div>	5	2,486 days	0.3	100%	90%	91%	10%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

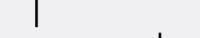
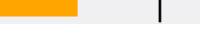
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	11	-64%	▼
Admits	2	8	-75%	▼
Discharges	5	8	-38%	▼
Service Hours	11	188	-94%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	80%	50%	63%	30% ▲

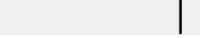
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	100%	60%	74%	40% ▲
● Employed		0	0%	20%	20%	-20% ▼
● Stable Living Situation		2	40%	80%	78%	-40% ▼

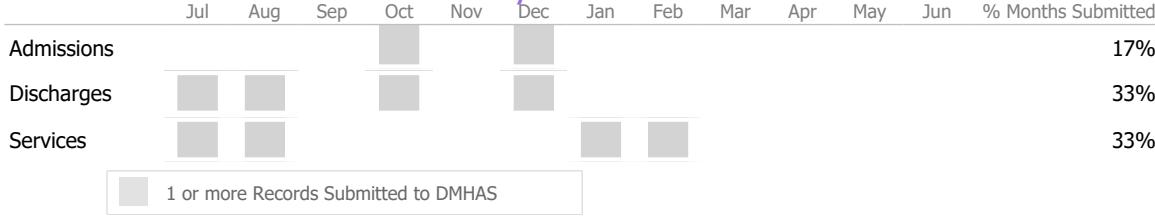
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	90%	N/A

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 31 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	4	5	-20%	▼
Admits	2	4	-50%	▼
Discharges	3	3	0%	
Bed Days	701	796	-12%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	▲
							Actual % vs Goal %
✓ No Re-admit within 30 Days of Discharge		3	100%	85%	94%	15%	▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	81%	10%	

Data Submission Quality

Data Entry	Actual	State Avg

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		2	249 days	0.2	96%	90%	50%	6%



Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	96%
✓ SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	43%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	96%
✓ SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	43%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met Below Goal

* State Avg based on 7 Active Respite Bed Programs

1 or more Records Submitted to DMHAS

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	155	188	-18% ▼
Admits	162	196	-17% ▼
Discharges	164	198	-17% ▼
Bed Days	2,142	2,360	-9%

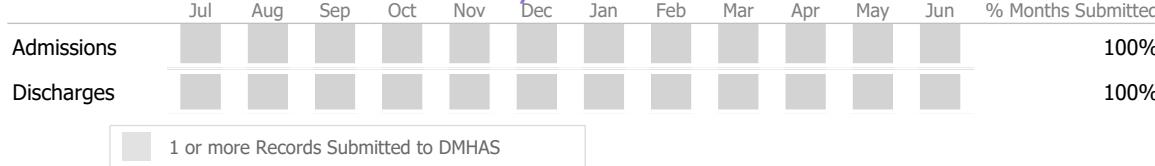
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge	85%	155	95%	85%	89%	10%
● Follow-up within 30 Days of Discharge	72%	87	72%	90%	80%	-18% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		9	15 days	0.1	65%	90%	49%	-25% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	122	134	-9%
Admits	13	27	-52% ▼
Discharges	47	24	96% ▲
Service Hours	1,474	2,593	-43% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	85%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	59%	83%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	99%	95%
✓ SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

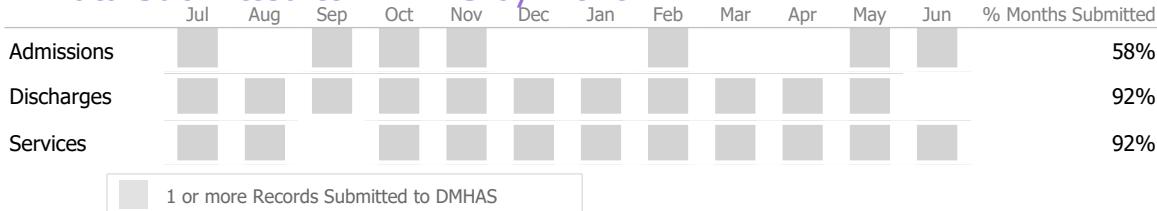
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		38	81%	65%	56%	16% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		111	90%	60%	80%	30% ▲
✓ Stable Living Situation		122	98%	80%	87%	18% ▲
● Employed		21	17%	20%	14%	-3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		72	94%	90%	98%	4%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	15	0%
Admits	3	6	-50% ▼
Discharges	2	3	-33% ▼
Bed Days	11,969	9,396	27% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
Treatment Completed Successfully		1	50%	60%	70%	-10%		▼
Follow-up within 30 Days of Discharge		0	0%	90%	80%	-90%		▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Social Support		15	100%	60%	84%	40% ▲
 Stable Living Situation		15	100%	95%	93%	5%
 Employed		0	0%	25%	12%	-25% ▼

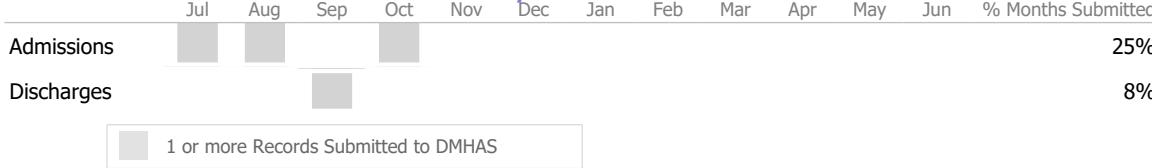
Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal			
									< 90%	90-110%	> 110%
 Avg Utilization Rate		18	773 days	0.3	205%	90%	91%	115%			

Data Submission Quality

Data Entry	Actual	State Avg
 Valid NOMS Data		100% 80%
On-Time Periodic		
 6 Month Updates		92% 91%
Co-occurring		
 MH Screen Complete		100% 98%
 SA Screen Complete		100% 89%
Diagnosis		
 Valid Axis I Diagnosis		100% 97%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 81 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	51	-8%
Admits	10	12	-17% ▼
Discharges	14	14	0%
Service Hours	2,376	5,119	-54% ▼
Bed Days	12,374	14,597	-15% ▼

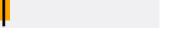
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
On-Time Periodic		
✓ 6 Month Updates	97%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	86%	50%	79%	36% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		38	81%	60%	85%	21% ▲
✓ Stable Living Situation		46	98%	85%	96%	13% ▲
✓ Employed		13	28%	25%	16%	3%

Service Utilization

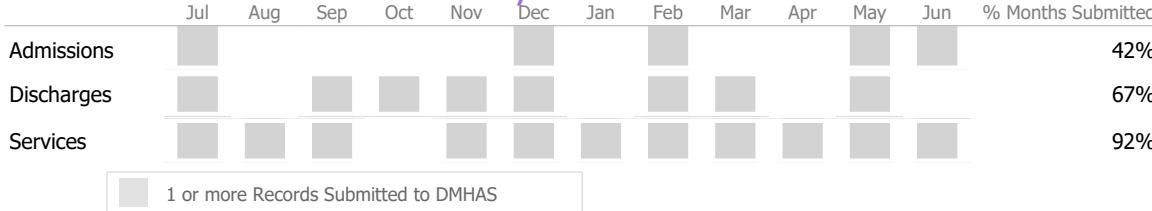
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		32	97%	90%	98%	7% ▲

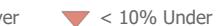
Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		40	990 days	0.3	85%	90%	77%	-5%



Data Submitted to DMHAS by Month





* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	1	3	-67% ▼
Discharges	-	1	-100% ▼
Service Hours	610	648	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	83%	10	83%	85%	87%	-2%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	100%	12	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic		
6 Month Updates	64%	85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

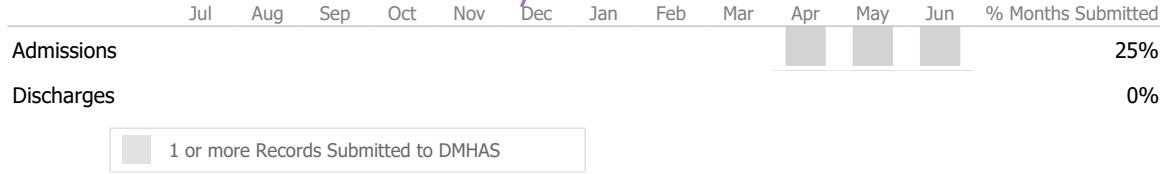
■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	23	-4%
Admits	21	-	
Discharges	-	22	-100% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ⚡ Below Goal

* State Avg based on 3 Active Housing Coordination Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,460	1,460	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 75%;"></div>	N/A	N/A	75%	64%	N/A
No Re-admit within 30 Days of Discharge	<div style="width: 85%;"></div>	N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 90%;"></div>	N/A	N/A	90%	81%	N/A

Data Submission Quality

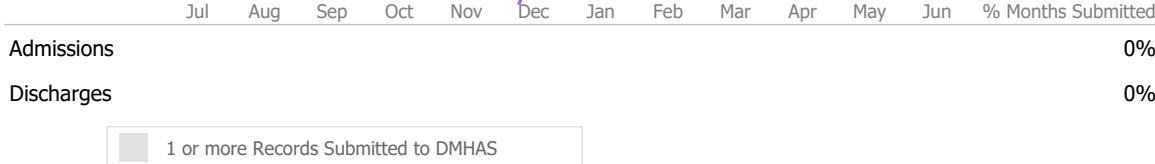
	Actual	State Avg
Valid NOMS Data	<div style="width: 100%;"></div>	100% 99%
On-Time Periodic		
6 Month Updates	<div style="width: 100%;"></div>	100% 90%
Co-occurring		
MH Screen Complete	<div style="width: 100%;"></div>	100% 92%
SA Screen Complete	<div style="width: 100%;"></div>	100% 90%
Diagnosis		
Valid Axis I Diagnosis	<div style="width: 100%;"></div>	100% 99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 100%;"></div>	4	1,739 days	0.3	100%	90%	91%	10%

< 90%
 90-110%
 >110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	7	43% ▲
Admits	5	1	400% ▲
Discharges	2	1	100% ▲
Bed Days	2,118	2,176	-3%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	64%	-75% ▼
No Re-admit within 30 Days of Discharge		2	100%	85%	81%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A

Data Submission Quality

	Actual	State Avg
Valid NOMS Data		100% 99%
On-Time Periodic	Actual	State Avg
6 Month Updates		100% 90%
Co-occurring	Actual	State Avg
MH Screen Complete		100% 92%
SA Screen Complete		100% 90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		100% 99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	 	6	1,427 days	0.2	97%	90%	91%	7%

< 90%
 90-110%
 >110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	10	-30%	▼
Admits	-	4	-100%	▼
Discharges	-	3	-100%	▼
Bed Days	2,555	2,349	9%	

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	80%
✓ On-Time Periodic 6 Month Updates	100%	91%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	98%
SA Screen Complete	83%	89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	70%	N/A
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	86%	60%	84%	26% ▲
✓ Stable Living Situation		7	100%	95%	93%	5%
● Employed		0	0%	25%	12%	-25% ▼

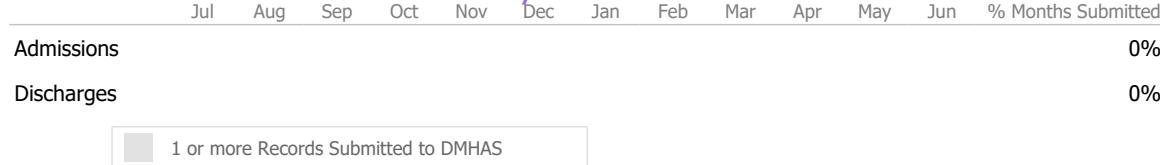
Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		7	1,223 days	0.3	100%	90%	91%	10%



< 90% 90-110% >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 81 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	64%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic		
6 Month Updates	N/A	90%

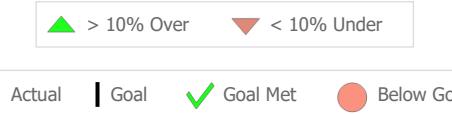
Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	N/A	N/A	0%	90%	91%	-90%

Data Submitted to DMHAS by Month

Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions												0%
Discharges												0%

1 or more Records Submitted to DMHAS



* State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	13	-54% ▼
Admits	6	12	-50% ▼
Discharges	6	13	-54% ▼
Bed Days	97	108	-10%

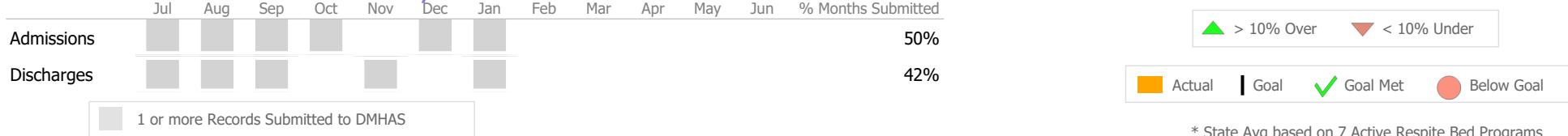
Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	No Re-admit within 30 Days of Discharge	<div style="width: 83%;"><div style="width: 100%;"></div></div>	5	83%	85%	94%	-2%
	Follow-up within 30 Days of Discharge	<div style="width: 80%;"><div style="width: 100%;"></div></div>	4	80%	90%	81%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	Avg Utilization Rate		1	17 days	0.1	27%	90%	50%

Data Submitted to DMHAS by Month



* State Avg based on 7 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	6	17%	▲
Admits	2	2	0%	
Discharges	2	2	0%	
Service Hours	297	604	-51%	▼
Bed Days	1,641	1,992	-18%	▼

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data	100%	80%	
On-Time Periodic	Actual	State Avg	
✓ 6 Month Updates	100%	91%	
Co-occurring	Actual	State Avg	
✓ MH Screen Complete	100%	98%	
✓ SA Screen Complete	100%	89%	
Diagnosis	Actual	State Avg	
✓ Valid Axis I Diagnosis	100%	97%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	70%	40% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	80%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	100%	60%	84%	40% ▲
✓ Stable Living Situation		7	100%	95%	93%	5%
● Employed		1	14%	25%	12%	-11% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	740 days	0.3	75%	90%	91%	-15% ▼



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 81 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	3	4	-25%	▼
Admits	-	-		
Discharges	-	1	-100%	▼
Bed Days	1,095	1,401	-22%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	64%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A

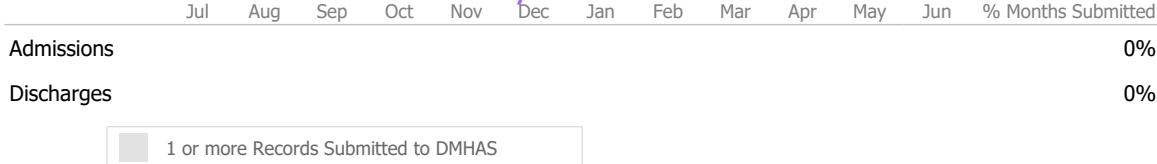
Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	90%
Co-occurring		
MH Screen Complete	67%	92%
SA Screen Complete	33%	90%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	↑↑↑↑↑↑↑↑↑↑↑↑	4	1,764 days	0.3	75%	90%	91%	-15% ▼
	 < 90% 90-110% >110%							

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	85	-38% ▼
Admits	23	9	156% ▲
Discharges	11	51	-78% ▼
Service Hours	1,240	179	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	 	9	82%	50%	63%	32% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	 	51	89%	60%	74%	29% ▲
✓ Stable Living Situation	 	56	98%	80%	78%	18% ▲
● Employed	 	5	9%	20%	20%	-11% ▼

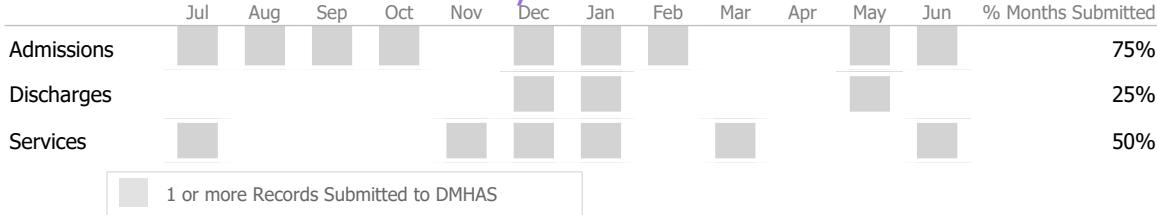
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	44	96%	90%	90%	6% ▲

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data	 	100%	95%
On-Time Periodic 6 Month Updates	 	89%	69%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 31 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	10	-20%	▼
Admits	1	4	-75%	▼
Discharges	2	3	-33%	▼
Bed Days	2,282	2,070	10%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
Treatment Completed Successfully		1	50%	60%	70%	-10%		▼
Follow-up within 30 Days of Discharge		0	0%	90%	80%	-90%		▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		8	100%	60%	84%	40% 
✓ Stable Living Situation		8	100%	95%	93%	5% 
✓ Employed		2	25%	25%	12%	0% 

Bed Utilization

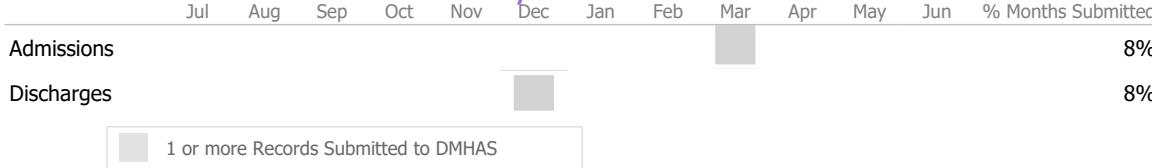
12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal			
								Actual	State Avg	Actual vs Goal
	6	681 days	0.2	104%	90%	91%	14%			



Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
✓ 6 Month Updates		100%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		100%
✓ SA Screen Complete		89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
		97%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 81 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	19	16	19%	▲
Admits	6	5	20%	▲
Discharges	7	3	133%	▲
Bed Days	4,393	4,416	-1%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		5	71%	80%	62%	-9%
● No Re-admit within 30 Days of Discharge		5	83%	85%	90%	-2%
✓ Follow-up within 30 Days of Discharge		5	100%	90%	72%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		100%
✓ SA Screen Complete		95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		16	84%	60%	87%	24%
✓ Stable Living Situation		19	100%	90%	98%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		13	737 days	0.2	93%	90%	93%	3%


 < 90% 90-110% >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	57	-9%
Admits	39	35	11% ▲
Discharges	34	44	-23% ▼
Service Hours	225	208	8%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 44%;"><div style="width: 15px; height: 10px; background-color: orange;"></div></div>	15	44%	50%	63%	-6%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<div style="width: 75%;"><div style="width: 39px; height: 10px; background-color: orange;"></div></div>	39	75%	80%	78%	-5%
Social Support	<div style="width: 54%;"><div style="width: 28px; height: 10px; background-color: orange;"></div></div>	28	54%	60%	74%	-6%
Employed	<div style="width: 0%;"><div style="width: 0px; height: 10px; background-color: grey;"></div></div>	0	0%	20%	20%	-20% ▼

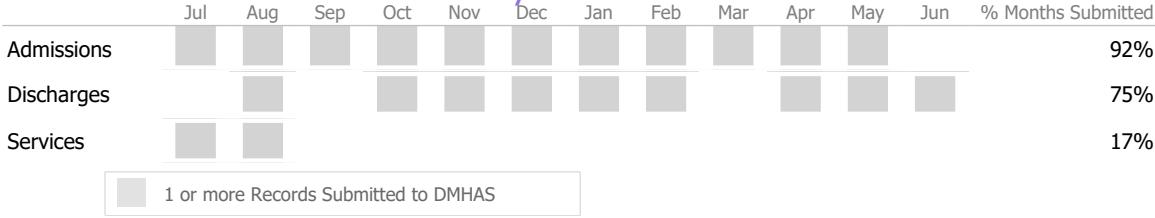
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 99%;"><div style="width: 99px; height: 10px; background-color: orange;"></div></div>	99% ✓
On-Time Periodic	Actual	State Avg
6 Month Updates	<div style="width: 100%;"><div style="width: 100px; height: 10px; background-color: orange;"></div></div>	100% ✓

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div style="width: 83%;"><div style="width: 15px; height: 10px; background-color: orange;"></div></div>	15	83%	90%	90%	-7%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 31 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	8	-13%	▼
Admits	-	1	-100%	▼
Discharges	-	1	-100%	▼
Bed Days	2,555	2,526	1%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	64%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A

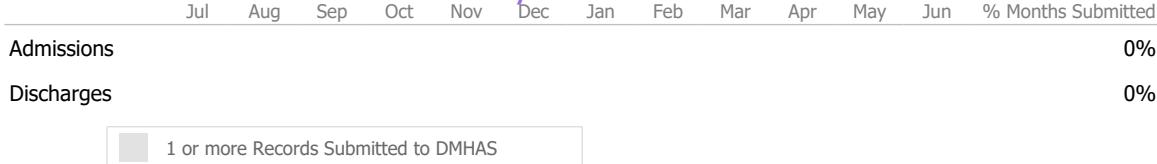
Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	86%	90%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	90%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	↑↑↑↑↑↑↑↑↑↑↑↑	6	1,891 days	0.2	117%	90%	91%	27% ▲
█ < 90% █ 90-110% █ >110%								

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met █ Below Goal

* State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	11	18%	▲
Admits	4	2	100%	▲
Discharges	3	2	50%	▲
Service Hours	280	360	-22%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	85%	11	85%	85%	87%	0%

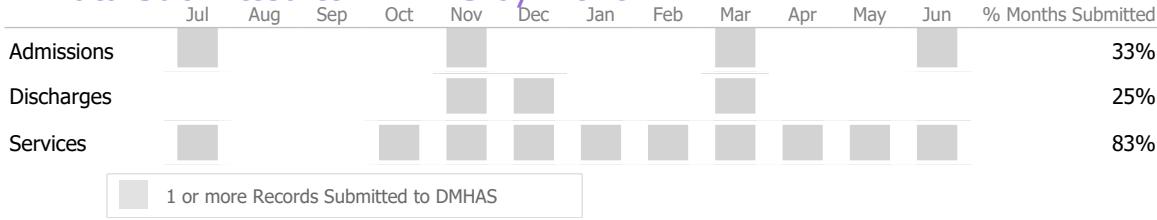
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	90%	9	90%	90%	97%	0%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	6	17%	▲
Admits	1	-		
Discharges	1	-		
Service Hours	276	438	-37%	▼
Bed Days	2,087	2,190	-5%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 75%; background-color: orange;"></div></div>	1	100%	75%	64%	25%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 85%; background-color: orange;"></div></div>	1	100%	85%	81%	15% ▲
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 90%; background-color: orange;"></div></div>	1	100%	90%	81%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%;"><div style="width: 99%; background-color: orange;"></div></div>	100% 99%
✓ On-Time Periodic 6 Month Updates	<div style="width: 100%;"><div style="width: 90%; background-color: orange;"></div></div>	100% 90%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"><div style="width: 114%; background-color: red;"></div></div>	5	2,756 days	0.2	114%	90%	91%	24% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	2	-100% ▼
Discharges	-	-	
Service Hours	216	693	-69% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	96%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	84%
✓ SA Screen Complete	100%	85%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	95%

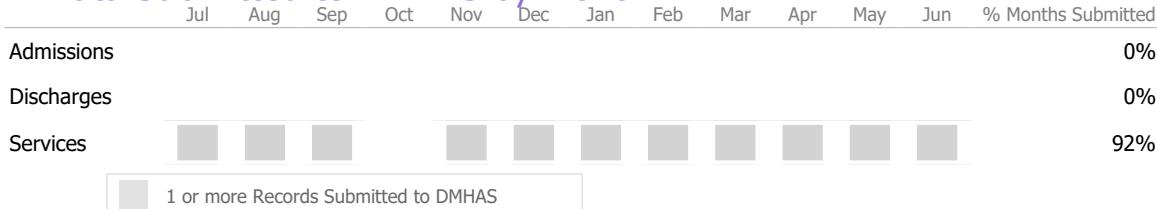
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	79%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		3	75%	60%	85%	15% ▲
✓ Stable Living Situation		4	100%	85%	96%	15% ▲
● Employed		0	0%	25%	16%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	4	-25%	▼
Admits	-	2	-100%	▼
Discharges	-	1	-100%	▼
Bed Days	1,095	1,391	-21%	▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	80%
✓ On-Time Periodic 6 Month Updates	100%	91%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	70%	N/A
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

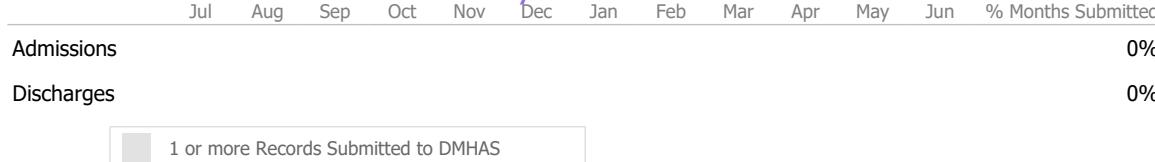
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		3	100%	60%	84%	40% ▲
✓ Stable Living Situation		3	100%	95%	93%	5%
● Employed		0	0%	25%	12%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	916 days	0.3	100%	90%	91%	10%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 81 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	-	
Discharges	1	-	
Bed Days	1,036	1,095	-5%

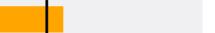
Data Submission Quality

	Actual	State Avg
 Valid NOMS Data	100%	80%
 On-Time Periodic 6 Month Updates	100%	91%
 Co-occurring MH Screen Complete	100%	98%
 SA Screen Complete	100%	89%
 Diagnosis Valid Axis I Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Treatment Completed Successfully		1	100%	60%	70%	40% 
 Follow-up within 30 Days of Discharge		1	100%	90%	80%	10%

Recovery

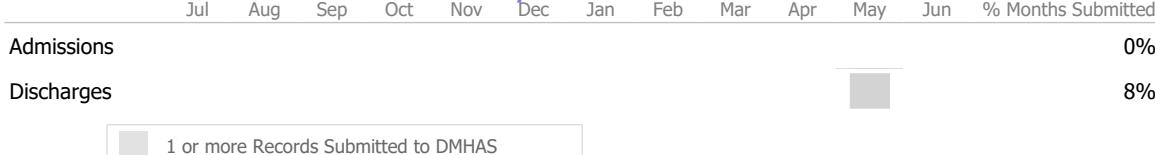
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Social Support		3	100%	60%	84%	40% 
 Employed		1	33%	25%	12%	8% 
 Stable Living Situation		3	100%	95%	93%	5% 

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
 Avg Utilization Rate		3	1,308 days	0.3	95%	90%	91%	5% 



Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under


 ■ Actual ■ Goal  Goal Met ■ Below Goal

* State Avg based on 81 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	8	-50% ▼
Admits	6	7	-14% ▼
Discharges	6	8	-25% ▼
Bed Days	164	85	93% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend
							Actual % vs Goal %
No Re-admit within 30 Days of Discharge	67%	4	85%	89%	-18%	▼	67%
Follow-up within 30 Days of Discharge	100%	2	90%	80%	10%	▲	100%

Data Submission Quality

Data Entry	Actual	State Avg
Co-occurring		

	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	95%

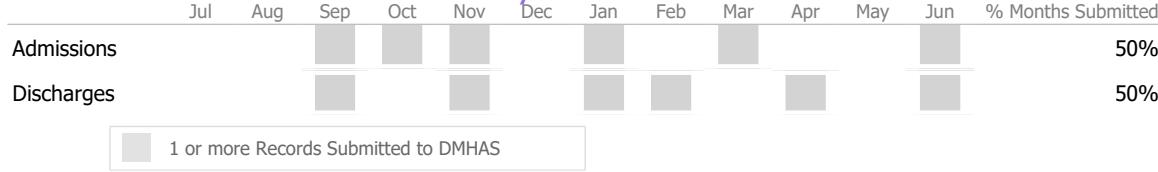
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	7%

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
67%	1	34 days	0.2	45%	90%	49%	-45%



Data Submitted to DMHAS by Month



1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 10 Active Respite Bed Programs