

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,659	1,776	50%
	Admits	1,936	1,397	39%
	Discharges	1,601	1,179	36%
	Service Hours	10,168	9,100	12%
	Bed Days	32,472	34,629	-6%

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		97%	80%	93%
✓ Participation in Treatment		97%	80%	92%
✓ General Satisfaction		97%	80%	92%
✓ Overall		96%	80%	91%
✓ Access		95%	80%	88%
✓ Respect		95%	80%	91%
✓ Outcome		92%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
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## Forensic SA

Forensics Community-based		1,543	56.8%
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## Mental Health

Outpatient		257	9.5%
Case Management		228	8.4%
Residential Services		127	4.7%

## Addiction

Residential Services		246	9.1%
Outpatient		141	5.2%
Case Management		97	3.6%
Recovery Support		14	0.5%

## Forensic MH

Forensics Community-based		41	1.5%
Residential Services		23	0.8%

## Client Demographics

## Age

	#	%	State Avg
18-25	429	16%	10%
26-34	732	28%	22%
35-44	595	22%	23%
45-54	442	17%	18%
55-64	355	13%	18%
65+	101	4%	8%

## Gender

	#	%	State Avg
Male	1,666	63%	59%
Female	976	37%	41%

## Race

	#	%	State Avg
White/Caucasian	1,227	46%	61%
Unknown	719	27%	6%
Black/African American	454	17%	17%
Other	208	8%	13%
Multiple Races	26	1%	1%
Am. Indian/Native Alaskan	11	0%	0%
Asian	11	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%

## Ethnicity

	#	%	State Avg
Unknown	1,251	47%	12%
Non-Hispanic	1,085	41%	68%
Hispanic-Other	207	8%	9%
Hisp-Puerto Rican	106	4%	11%
Hispanic-Mexican	6	0%	1%
Hispanic-Cuban	4	0%	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	7	71%	▲
Admits	5	7	-29%	▼
Discharges	2	-		
Service Hours	255	83		

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	92%	85%	87%	7%

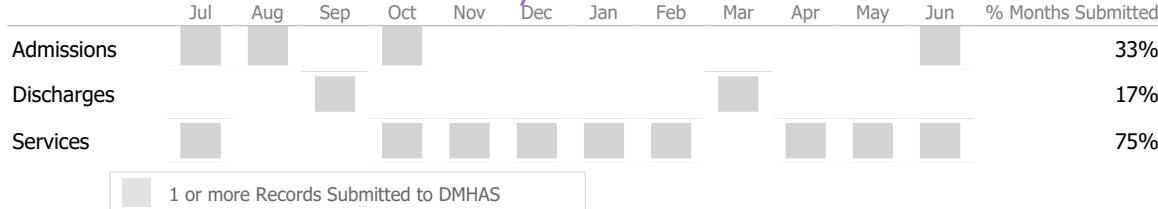
### Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	97%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	96%
On-Time Periodic		
✓ 6 Month Updates	89%	85%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

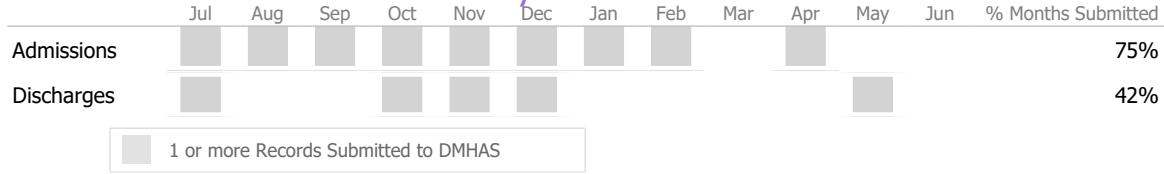
Actual    Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	25	-44% ▼
Admits	13	15	-13% ▼
Discharges	7	24	-71% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 1 Active Other Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	9	11%	▲
Admits	1	-		
Discharges	1	-		
Bed Days	3,249	3,285	-1%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 75%;"></div>	1	100%	80%	62%	20%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 75%;"></div>	1	100%	85%	90%	15%
✓ Follow-up within 30 Days of Discharge	<div style="width: 75%;"></div>	1	100%	90%	72%	10%

## Data Submission Quality

	Actual	State Avg
Valid NOMS Data	<div style="width: 97%;"></div>	97%
On-Time Periodic		
✓ 6 Month Updates	<div style="width: 100%;"></div>	100%
Co-occurring		
✓ MH Screen Complete	<div style="width: 88%;"></div>	88%
✓ SA Screen Complete	<div style="width: 95%;"></div>	95%
Diagnosis		
✓ Valid Axis I Diagnosis	<div style="width: 100%;"></div>	100%

## Recovery

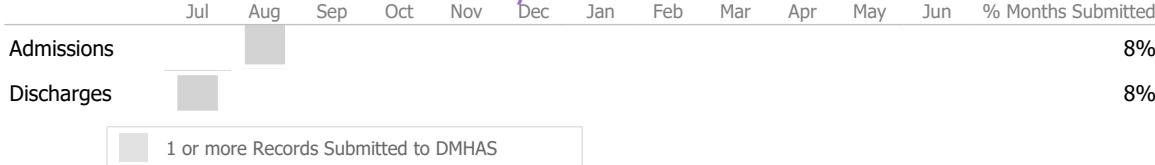
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 75%;"></div>	10	100%	60%	87%	40%
✓ Stable Living Situation	<div style="width: 100%;"></div>	10	100%	90%	98%	10%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 8%; background-color: #ccc;"></div>							

< 90%  90-110%  >110%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual  Goal ✓ Goal Met  Below Goal

\* State Avg based on 26 Active Group Home Programs

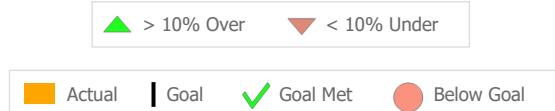
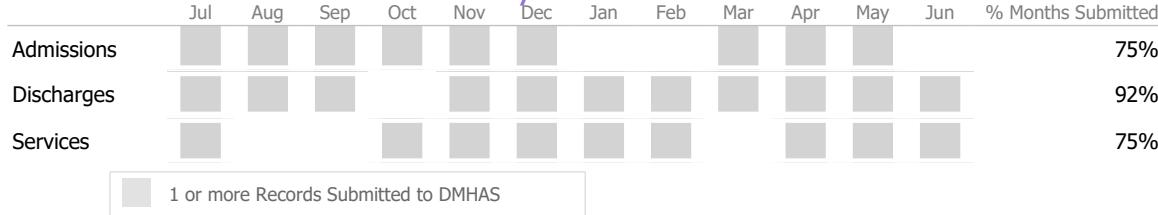
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	39	5%
Admits	28	18	56% 
Discharges	29	27	7%
Service Hours	2,478	2,421	2%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A
On-Time Periodic		
6 Month Updates		0% 

## Data Submitted to DMHAS by Month



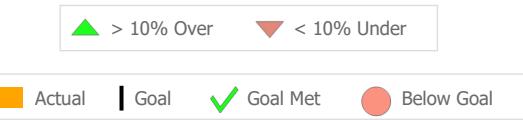
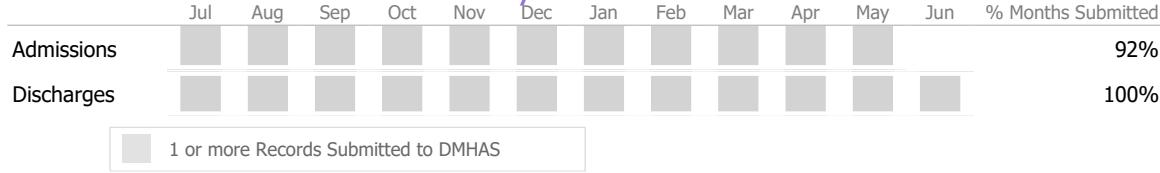
\* State Avg based on 1 Active Day Reporting Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	92	102	-10%
Admits	68	90	-24% 
Discharges	76	83	-8%
Bed Days	8,608	8,415	2%

## Data Submitted to DMHAS by Month



\* State Avg based on 4 Active Shelter Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	19	5%
Admits	2	1	100% <span style="color: green;">▲</span>
Discharges	3	1	200% <span style="color: green;">▲</span>
Service Hours	163	265	-38% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<span style="width: 19%;">19</span>	19	95%	85%	87%	10%

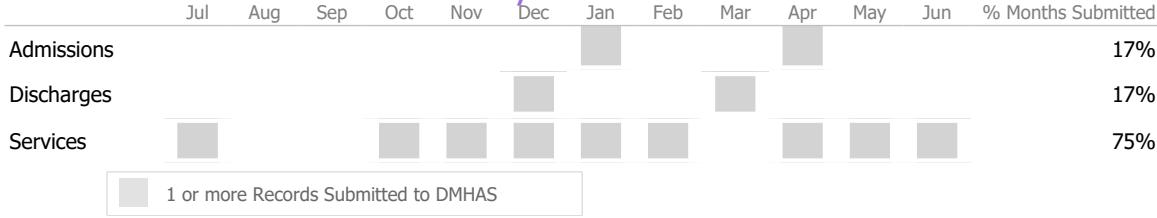
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<span style="width: 17%;">17</span>	17	100%	90%	97%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<span style="width: 99%;">99%</span>	96%
On-Time Periodic		
✓ 6 Month Updates	<span style="width: 100%;">100%</span>	85%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

█ Actual   █ Goal   █ Goal Met   █ Below Goal

\* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	27	-30%	▼
Admits	14	21	-33%	▼
Discharges	17	21	-19%	▼
Bed Days	2,178	2,687	-19%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	71%	70%	66%	1%
✓ No Re-admit within 30 Days of Discharge		15	88%	85%	91%	3%
● Follow-up within 30 Days of Discharge		8	67%	90%	68%	-23% ▼

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	99%	86%
✓ Valid TEDS Data	100%	93%
On-Time Periodic		
✓ 6 Month Updates	100%	36%
Co-occurring		
✓ MH Screen Complete	100%	94%
✓ SA Screen Complete	100%	92%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%

## Recovery

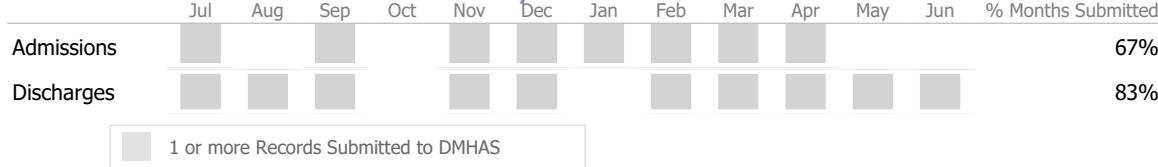
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		18	90%	70%	68%	20% ▲

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	174 days	0.2	75%	90%	92%	-15% ▼



## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 29 Active Intermediate/Long Term Res.Tx 3.5 Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	1	3	-67% ▼
Discharges	1	2	-50% ▼
Service Hours	139	125	11% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	90%	9	100%	85%	95%	15% ▲

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	90%	8	100%	90%	98%	10% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	88%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	37	-57% ▼
Admits	4	18	-78% ▼
Discharges	6	26	-77% ▼
Service Hours	77	128	-40% ▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	17%	50%	63%	-33% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		15	94%	60%	74%	34% ▲
✓ Stable Living Situation		15	94%	80%	78%	14% ▲
✓ Employed		5	31%	20%	20%	11% ▲

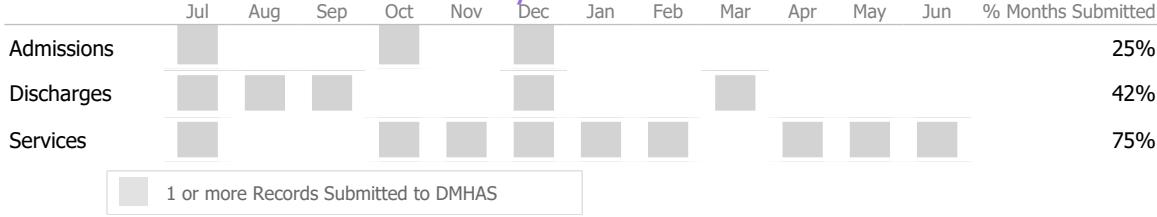
## Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		84%	95%
On-Time Periodic	Actual	State Avg	
6 Month Updates		20%	69%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	90%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 31 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	1	1	0%
Discharges	-	2	-100% ▼
Service Hours	136	191	-29% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	90%	9	90%	85%	87%	5%

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	10	100%	90%	97%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	85%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	11	-27%	▼
Admits	2	3	-33%	▼
Discharges	8	7	14%	▲
Service Hours	81	82	-1%	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	85%	8	100%	85%	95%	15% ▲

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	90%	N/A	N/A	90%	98%	N/A ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	88%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	31	6%
Admits	3	10	-70% ▼
Discharges	-	7	-100% ▼
Service Hours	582	372	56% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	82%	27	82%	85%	87%	-3%

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
94%	94%	31	94%	90%	97%	4%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	97%	85%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   Goal Met   Below Goal

\* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	15	7%
Admits	4	-	
Discharges	1	3	-67% ▼
Service Hours	136	83	64% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	16	100%	85%	95%	15%	▲

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	15	100%	90%	98%	10%	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	88%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	31	-68% <span style="color: red;">▼</span>
Admits	3	24	-88% <span style="color: red;">▼</span>
Discharges	10	24	-58% <span style="color: red;">▼</span>
Bed Days	393	637	-38% <span style="color: red;">▼</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 70%; background-color: orange;"></div>	9	90%	70%	66%	20% <span style="color: green;">▲</span>
● No Re-admit within 30 Days of Discharge	<div style="width: 60%; background-color: orange;"></div>	6	60%	85%	91%	-25% <span style="color: red;">▼</span>
● Follow-up within 30 Days of Discharge	<div style="width: 78%; background-color: orange;"></div>	7	78%	90%	68%	-12% <span style="color: red;">▼</span>

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%; background-color: orange;"></div>	100% 86%
✓ Valid TEDS Data	<div style="width: 100%; background-color: orange;"></div>	100% 93%
On-Time Periodic		
6 Month Updates	<div style="width: 36%; background-color: grey;"></div>	N/A 36%
Co-occurring		
✓ MH Screen Complete	<div style="width: 100%; background-color: orange;"></div>	100% 94%
✓ SA Screen Complete	<div style="width: 100%; background-color: orange;"></div>	100% 92%
Diagnosis		
✓ Valid Axis I Diagnosis	<div style="width: 100%; background-color: orange;"></div>	100% 100%

## Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div style="width: 100%; background-color: orange;"></div>	10	100%	70%	68%	30% <span style="color: green;">▲</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 8%; background-color: cyan;"></div> <div style="width: 8%; background-color: cyan;"></div> <div style="width: 8%; background-color: cyan;"></div>	8	115 days	0.8	13%	90%	92%	-77% <span style="color: red;">▼</span>

█ < 90%   █ 90-110%   █ >110%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

█ Actual   █ Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 29 Active Intermediate/Long Term Res.Tx 3.5 Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	58	-16%	▼
Admits	14	19	-26%	▼
Discharges	16	23	-30%	▼
Service Hours	1,732	1,258	38%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	97%	96%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	84%
SA Screen Complete	100%	85%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	95%

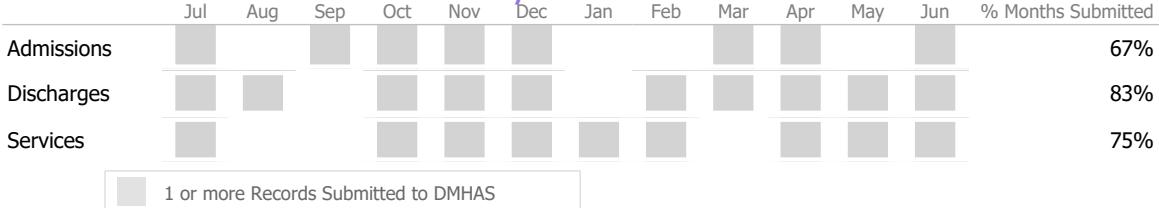
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	62%	50%	79%	12% ▲
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		38	78%	60%	85%	18% ▲
✓ Stable Living Situation		42	86%	85%	96%	1%
● Employed		9	18%	25%	16%	-7%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		33	100%	90%	98%	10%

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 25 Active Residential Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	257	186	38%	▲
Admits	183	162	13%	▲
Discharges	163	112	46%	▲
Service Hours	1,032	826	25%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	88%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	4%	49%
Co-occurring	Actual	State Avg
MH Screen Complete	78%	90%
SA Screen Complete	78%	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		70	43%	50%	41%	-7%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		229	87%	60%	62%	27% ▲
✓ Employed		109	41%	30%	26%	11% ▲
● Stable Living Situation		242	92%	95%	73%	-3%

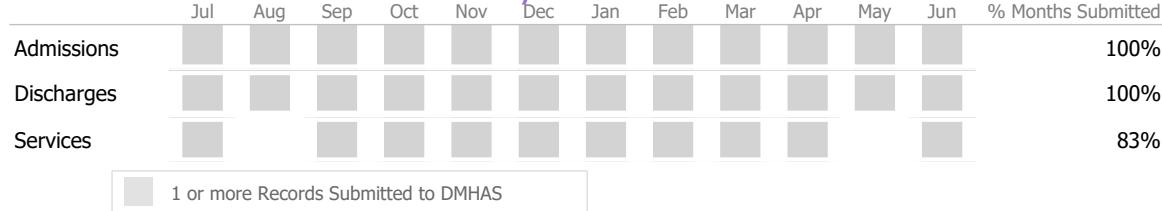
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		85	84%	90%	84%	-6%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		93	52%	75%	79%	-23% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	74	7%
Admits	60	56	7%
Discharges	49	55	-11% ▼
Service Hours	308	195	58% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	87%
Valid TEDS Data	100%	84%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%

Co-occurring	Actual	State Avg
MH Screen Complete	79%	91%
SA Screen Complete	79%	93%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	15	31%	50%	48%	-19%	▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	75	89%	75%	77%	14%	▲
Abstinence/Reduced Drug Use	56	67%	55%	42%	12%	▲
Self Help	58	69%	60%	16%	9%	
Stable Living Situation	76	90%	95%	76%	-5%	
Employed	34	40%	50%	33%	-10%	

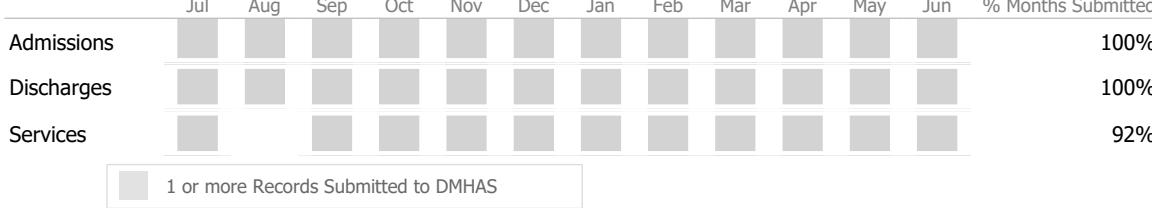
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	26	74%	90%	58%	-16%	▼

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	44	75%	75%	63%	0%	

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 117 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	10	-20%	▼
Admits	1	1	0%	
Discharges	-	3	-100%	▼
Service Hours	97	154	-37%	▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	85%	8	100%	85%	95%	15% ▲

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	90%	8	100%	90%	98%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
On-Time Periodic		
✓ 6 Month Updates	100%	88%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

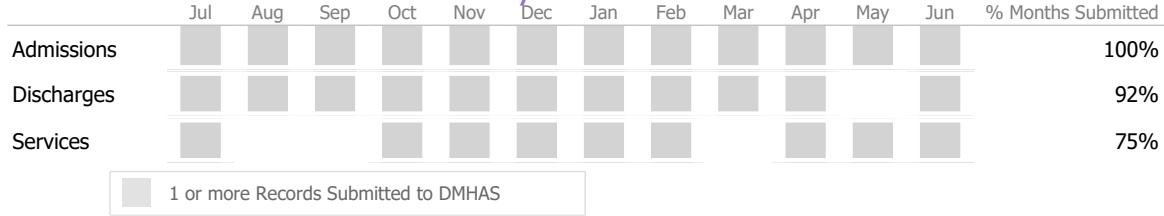
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	58	-5%
Admits	29	36	-19% <span style="color: red;">▼</span>
Discharges	31	31	0%
Service Hours	435	287	51% <span style="color: green;">▲</span>

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div style="width: 29%; background-color: orange;"></div>	29	100%	50%	93%	50% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 50 Active Outreach & Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	14	-7%
Admits	-	-	
Discharges	-	1	-100% ▼
Bed Days	4,745	4,963	-4%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 75%;"></div>	N/A	N/A	75%	64%	N/A
No Re-admit within 30 Days of Discharge	<div style="width: 85%;"></div>	N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 90%;"></div>	N/A	N/A	90%	81%	N/A

## Data Submission Quality

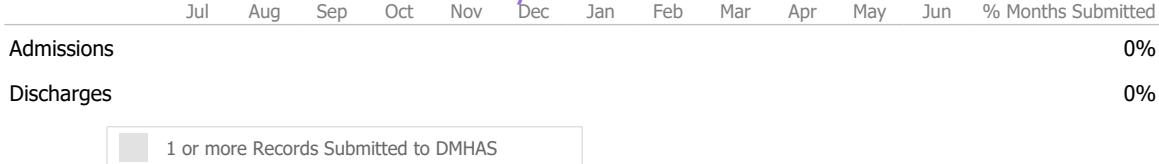
	Actual	State Avg
Valid NOMS Data	<div style="width: 100%;"></div>	100% 99%
On-Time Periodic		
6 Month Updates	<div style="width: 62%;"></div>	62% 90%
Co-occurring		
MH Screen Complete	<div style="width: 92%;"></div>	N/A 92%
SA Screen Complete	<div style="width: 90%;"></div>	N/A 90%
Diagnosis		
Valid Axis I Diagnosis	<div style="width: 100%;"></div>	100% 99%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 87%;"></div>	15	2,483 days	0.3	87%	90%	91%	-3%
	<div style="width: 100%;"></div>							

█ < 90%  
 █ 90-110%  
 █ >110%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

█ Actual   █ Goal   █ Goal Met   █ Below Goal

\* State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	15	13%	▲
Admits	7	3	133%	▲
Discharges	5	5	0%	
Bed Days	4,020	4,522	-11%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully			5	100%	60%	70%
● Follow-up within 30 Days of Discharge			3	60%	90%	80%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support			17	100%	60%	84%
✓ Stable Living Situation			17	100%	95%	93%
● Employed			2	12%	25%	12%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	1,039 days	0.2	92%	90%	91%	2%



## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		80%
● On-Time Periodic 6 Month Updates		91%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		97%

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

\* State Avg based on 81 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	37	5%
Admits	10	9	11% 
Discharges	6	8	-25% 
Service Hours	931	1,024	-9%

## Discharge Outcomes

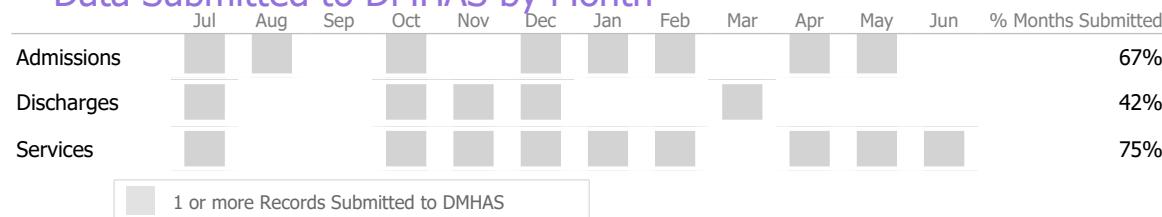
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 6px; background-color: orange;"></div></div>	6	100%	50%	79%	50%
<h2>Recovery</h2>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 37px; background-color: orange;"></div></div>	37	92%	85%	96%	7%
✓ Social Support	<div style="width: 100%;"><div style="width: 27px; background-color: orange;"></div></div>	27	68%	60%	85%	8%
● Employed	<div style="width: 100%;"><div style="width: 6px; background-color: orange;"></div></div>	6	15%	25%	16%	-10%

## Data Submission Quality

Category	Actual	State Avg
Valid NOMS Data	95%	99%
On-Time Periodic 6 Month Updates	75%	96%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	84%
✓ SA Screen Complete	100%	85%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	95%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div style="width: 85%; background-color: orange;"></div>	29	85%	90%	98%	-5%



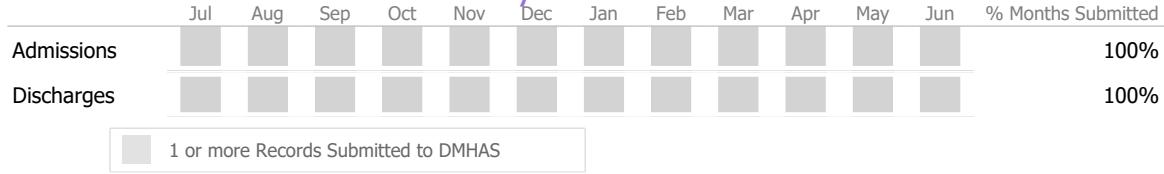
\* State Avg based on 25 Active Residential Support Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,543	621	148% <span style="color: green;">▲</span>
Admits	1,277	608	110% <span style="color: green;">▲</span>
Discharges	923	401	130% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	126	125	1%
Admits	103	107	-4%
Discharges	119	105	13% <span style="color: green;">▲</span>
Bed Days	7,281	6,957	5% <span style="color: green;">▲</span>

## Discharge Outcomes

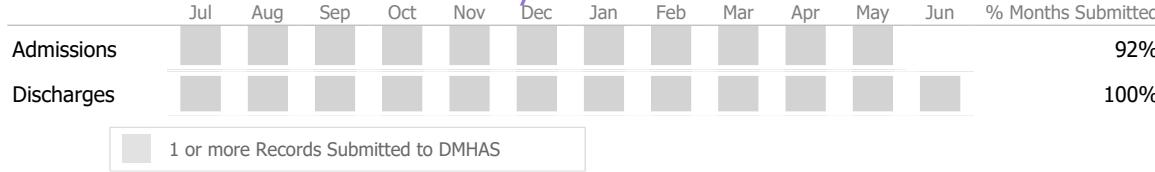
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 88%; background-color: orange;"></div>	88	74%	85%	79%	-11% <span style="color: red;">▼</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 74%; background-color: cyan;"></div>	27	169 days	0.1	74%	90%	64%	-16% <span style="color: red;">▼</span>

█ < 90% █ 90-110% █ >110%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

\* State Avg based on 12 Active Recovery House Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	1	2	-50% ▼
Discharges	-	1	-100% ▼
Service Hours	138	160	-14% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	14	14	100%	85%	95%	15% ▲

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	14	14	100%	90%	98%	10% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	100%	88%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	17	35%	▲
Admits	18	15	20%	▲
Discharges	19	12	58%	▲
Bed Days	1,998	1,212	65%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	41	-12% ▼
Admits	2	10	-80% ▼
Discharges	5	7	-29% ▼
Service Hours	690	771	-11% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	35	97%	85%	95%	12%	▲

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	31	100%	90%	98%	10%	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	88%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

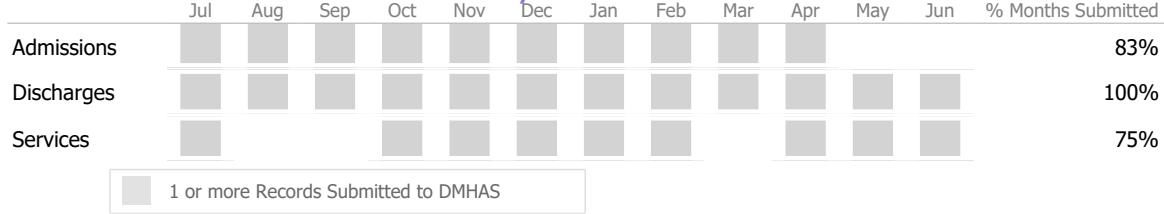
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	97	160	-39% ▼
Admits	40	97	-59% ▼
Discharges	66	108	-39% ▼
Service Hours	542	483	12% ▲

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		38	97%	50%	86%	47% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

 Actual     Goal     Goal Met     Below Goal

\* State Avg based on 22 Active Outreach & Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	62	68	-9%
Admits	42	56	-25% ▼
Discharges	38	49	-22% ▼
Service Hours	218	190	15% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	87%
Valid TEDS Data	100%	84%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%

Co-occurring	Actual	State Avg
MH Screen Complete	81%	91%
SA Screen Complete	81%	93%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	34%	13	34%	50%	48%	-16% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	62%	40	62%	55%	42%	7%
✓ Not Arrested	81%	52	81%	75%	77%	6%
● Stable Living Situation	94%	60	94%	95%	76%	-1%
● Employed	38%	24	38%	50%	33%	-12% ▼
● Self Help	41%	26	41%	60%	16%	-19% ▼

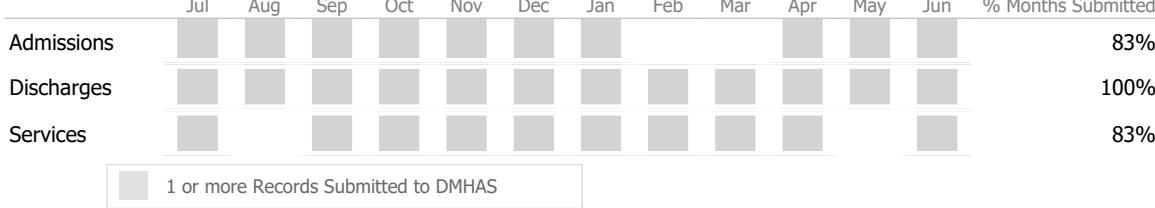
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	50%	13	50%	90%	58%	-40% ▼

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	55%	22	55%	75%	63%	-20% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 117 Active Standard Outpatient Programs