

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	3,036	2,624	16%	▲
	Admits	2,251	1,714	31%	▲
	Discharges	2,052	1,668	23%	▲
	Service Hours	26,606	23,132	15%	▲
	Bed Days	8,151	9,713	-16%	▼
	S.Rehab/PHP/IOP	2			

▲ > 10% Over 1 Yr Ago      ▼ > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		94%	80%	91%
✓ General Satisfaction		93%	80%	92%
✓ Respect		93%	80%	91%
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		91%	80%	93%
✓ Access		90%	80%	88%
✓ Outcome		81%	80%	83%
● Recovery		77%	80%	79%

■ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
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## Mental Health

Outpatient		1,697	37.8%
Intake		753	16.8%
Other		615	13.7%
Prevention		300	6.7%
Social Rehabilitation		202	4.5%
Crisis Services		175	3.9%
Inpatient Services		70	1.6%
ACT		44	1.0%
Community Support		33	0.7%

## Forensic MH

Forensics Community-based		273	6.1%
Outpatient		99	2.2%

## Addiction

Outpatient		225	5.0%
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## Client Demographics

## Age

	#	%	State Avg
18-25	400	14%	10%
26-34	523	18%	22%
35-44	620	21%	23%
45-54	519	18%	18%
55-64	581	20%	18%
65+	289	10%	8%

## Gender

	#	%	State Avg
Male	1,776	59%	59%
Female	1,236	41%	41%
Transgender	21	1%	0%

## Race

	#	%	State Avg
White/Caucasian	1,048	36%	61%
Black/African American	1,004	35%	17%
Other	648	22%	13%
Asian	73	3%	6%
Multiple Races	54	2%	1%
Am. Indian/Native Alaskan	47	2%	1%
Hawaiian/Other Pacific Islander	14	0%	0%
Hispanic-Cuban	3	0%	0%

## Ethnicity

	#	%	State Avg
Non-Hispanic	1,946	64%	68%
Hisp-Puerto Rican	391	13%	11%
Hispanic-Other	318	10%	9%
Unknown	318	10%	12%
Hispanic-Mexican	61	2%	1%
Hispanic-Cuban	2	0%	0%

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	5	80%	▲
Admits	7	-		
Discharges	7	3	133%	▲
Service Hours	13	1		

## Data Submitted to DMHAS by Month



▲ > 10% Over      ▼ < 10% Under

Actual      Goal      Goal Met      Below Goal

\* State Avg based on 26 Active Other Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	19	-21%	▼
Admits	7	11	-36%	▼
Discharges	10	16	-38%	▼
Transfers - In	1	4	-75%	▼
Transfers - Out	1	2	-50%	▼
Bed Days	2,029	2,991	-32%	▼

## Discharge Outcomes

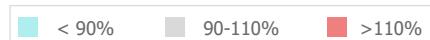
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	82%	95%	83%	-13%
No Re-admit within 30 Days of Discharge		9	90%	85%	91%	5%
Follow-up within 30 Days of Discharge		8	89%	90%	68%	-1%

## Data Submission Quality

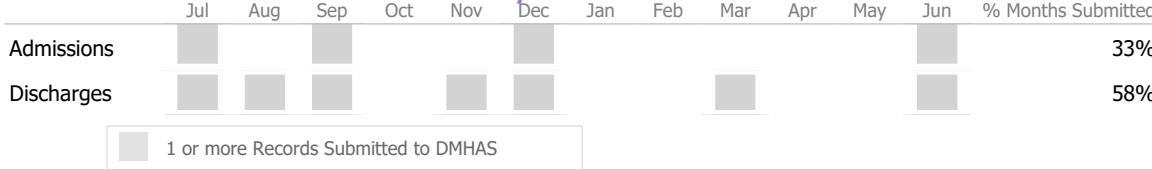
Data Entry	Actual	State Avg
Valid NOMS Data		76%
On-Time Periodic	Actual	State Avg
6 Month Updates		0%
Co-occurring	Actual	State Avg
MH Screen Complete		88%
SA Screen Complete		100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		93%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		12	306 days	0.4	46%	90%	88%	-44%

   
 < 90%  90-110%  >110%

## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

   
 Actual Goal Goal Met Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

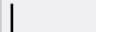
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	28	8	250%	▲
Admits	31	8	288%	▲
Discharges	29	9	222%	▲
Bed Days	333	47	609%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		22	76%	95%	83%	-19%
No Re-admit within 30 Days of Discharge		27	93%	85%	91%	8%
Follow-up within 30 Days of Discharge		3	14%	90%	68%	-76%

## Data Submission Quality

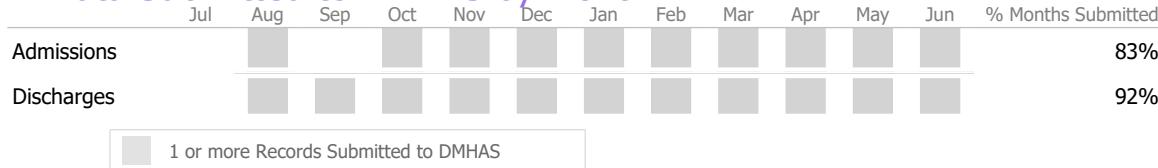
	Actual	State Avg
Valid NOMS Data		81%
On-Time Periodic		
6 Month Updates		N/A
Co-occurring		
MH Screen Complete		100%
SA Screen Complete		100%
Diagnosis		
Valid Axis I Diagnosis		100%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		12	16 days	0.4	8%	90%	88%	-82%



## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	31	-3%
Admits	14	18	-22% <span style="color: red;">▼</span>
Discharges	13	15	-13% <span style="color: red;">▼</span>
Transfers - In	1	-	
Transfers - Out	1	3	-67% <span style="color: red;">▼</span>
Bed Days	5,789	5,604	3%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend					
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Treatment Completed Successfully	<span style="color: orange;">█</span>	12	86%	95%	83%	-9%	<span style="color: red;">●</span>	<span style="color: orange;">█</span>	86%	95%	83%	-9%
<span style="color: green;">✓</span> No Re-admit within 30 Days of Discharge	<span style="color: orange;">█</span>	12	92%	85%	91%	7%	<span style="color: green;">✓</span>	<span style="color: orange;">█</span>	92%	85%	91%	7%
<span style="color: red;">●</span> Follow-up within 30 Days of Discharge	<span style="color: orange;">█</span>	10	83%	90%	68%	-7%	<span style="color: red;">●</span>	<span style="color: orange;">█</span>	83%	90%	68%	-7%

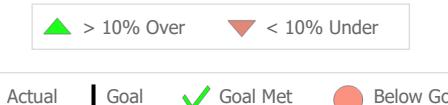
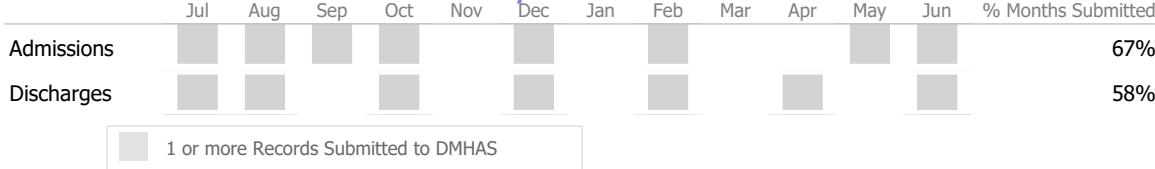
## Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	<span style="color: orange;">█</span>	66%	87%
On-Time Periodic			
6 Month Updates	<span style="color: orange;">█</span>	8%	12%
Co-occurring			
MH Screen Complete	<span style="color: orange;">█</span>	93%	95%
<span style="color: green;">✓</span> SA Screen Complete	<span style="color: orange;">█</span>	100%	100%
Diagnosis			
<span style="color: green;">✓</span> Valid Axis I Diagnosis	<span style="color: orange;">█</span>	100%	99%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend			
									Actual % vs Goal %	Actual	Actual %	Goal %
<span style="color: red;">●</span> Avg Utilization Rate	<span style="color: cyan;">█</span>	20	489 days	0.3	79%	90%	88%	-11% <span style="color: red;">▼</span>	<span style="color: cyan;">█</span>	< 90%	90-110%	>110%

## Data Submitted to DMHAS by Month



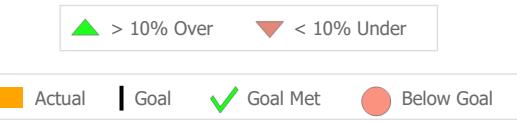
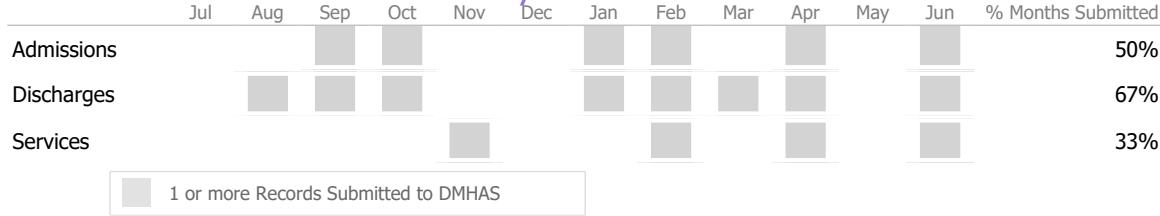
\* State Avg based on 11 Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	19	26% <span style="color: green;">▲</span>
Admits	11	10	10%
Discharges	16	6	167% <span style="color: green;">▲</span>
Service Hours	6	2	

## Data Submitted to DMHAS by Month



\* State Avg based on 16 Active Central Intake Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

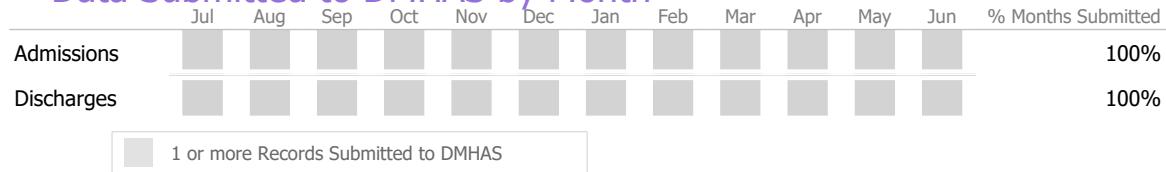
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	151	113	34% <span style="color: green;">▲</span>
Admits	124	86	44% <span style="color: green;">▲</span>
Discharges	112	80	40% <span style="color: green;">▲</span>

## Jail Diversion



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual    Goal   ✓ Goal Met    Below Goal

\* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	39	-77%	▼
Admits	9	38	-76%	▼
Discharges	9	39	-77%	▼
Service Hours	1	15	-93%	▼

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 16 Active Central Intake Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	58	-21% ▼
Admits	35	40	-13% ▼
Discharges	27	49	-45% ▼

## Jail Diversion

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up Service within 48 hours	28	93%	0%	90%	93% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	96	106	-9%
Admits	11	24	-54% <span style="color: red;">▼</span>
Discharges	21	21	0%
Service Hours	1,083	1,315	-18% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	<div style="width: 93%;"><div style="width: 93%;"></div></div> 93%	88%
On-Time Periodic		Actual	State Avg
<span style="color: green;">✓</span>	6 Month Updates	<div style="width: 55%;"><div style="width: 55%;"></div></div> 55%	49%
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	90%
<span style="color: green;">✓</span>	SA Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	91%
Diagnosis		Actual	State Avg
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Treatment Completed Successfully	<div style="width: 19%;"><div style="width: 19%;"></div></div> 19%	4	19%	50%	41%	-31% <span style="color: red;">▼</span>
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Social Support	<div style="width: 64%;"><div style="width: 64%;"></div></div> 64%	62	64%	60%	62%	4%
<span style="color: red;">●</span> Stable Living Situation	<div style="width: 91%;"><div style="width: 91%;"></div></div> 91%	88	91%	95%	73%	-4%
<span style="color: red;">●</span> Employed	<div style="width: 10%;"><div style="width: 10%;"></div></div> 10%	10	10%	30%	26%	-20% <span style="color: red;">▼</span>

## Service Utilization

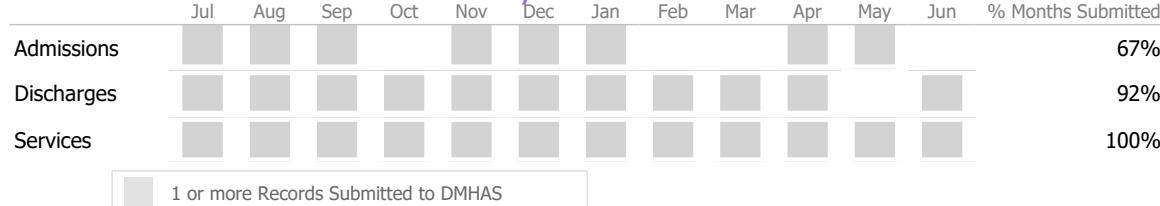
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	76	100%	90%	84%	10%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> 2 or more Services within 30 days	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	11	100%	75%	79%	25% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	226	239	-5%
Admits	21	34	-38% ▼
Discharges	42	33	27% ▲
Service Hours	2,725	2,900	-6%

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		96%	88%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		59%	49%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		100%	91%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		13	31%	50%	41%	-19% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		153	67%	60%	62%	7%
● Stable Living Situation		201	89%	95%	73%	-6%
● Employed		44	19%	30%	26%	-11% ▼

## Service Utilization

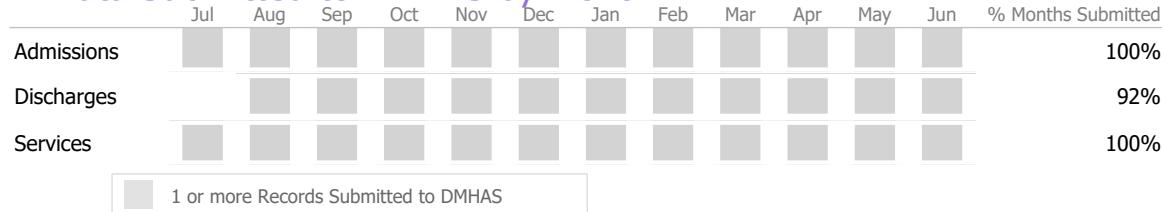
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		182	98%	90%	84%	8%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient		16	76%	75%	79%	1%

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		16	76%	75%	79%	1%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

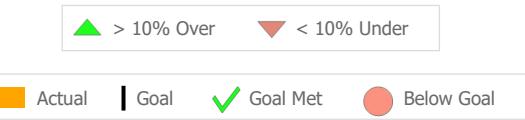
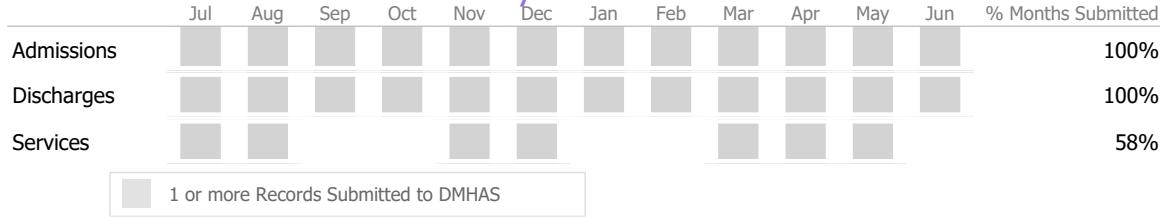
Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	58	-43%	▼
Admits	33	58	-43%	▼
Discharges	33	59	-44%	▼
Service Hours	14	24	-43%	▼

## Data Submitted to DMHAS by Month



\* State Avg based on 16 Active Central Intake Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	43	2%
Admits	5	1	400% <span style="color: green;">▲</span>
Discharges	6	4	50% <span style="color: green;">▲</span>
Service Hours	1,085	1,032	5%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
<span style="color: red;">●</span> Treatment Completed Successfully	<span style="color: orange;">█</span>	1	17%	65%	49%	-48% <span style="color: red;">▼</span>		
<span style="color: green;">✓</span> No Re-admit within 30 Days of Discharge	<span style="color: orange;">█</span>	4	100%	85%	95%	15% <span style="color: green;">▲</span>		
<span style="color: green;">✓</span> Follow-up within 30 Days of Discharge	<span style="color: orange;">█</span>	1	100%	90%	43%	10% <span style="color: green;">▲</span>		

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	<span style="color: orange;">█</span>	98% <span style="color: green;">▲</span>
	On-Time Periodic		
<span style="color: green;">✓</span>	6 Month Updates	<span style="color: orange;">█</span>	97% <span style="color: green;">▲</span>
Co-occurring		Actual	State Avg
MH Screen Complete		N/A	95%
SA Screen Complete		N/A	92%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		<span style="color: orange;">█</span>	80% <span style="color: green;">▲</span>

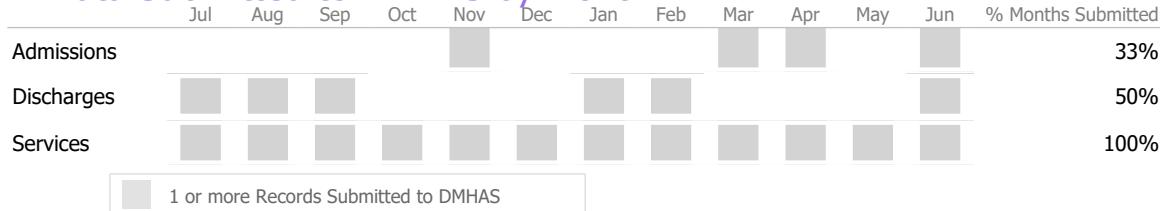
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Stable Living Situation	<span style="color: orange;">█</span>	39	89%	60%	91%	29% <span style="color: green;">▲</span>
<span style="color: red;">●</span> Social Support	<span style="color: orange;">█</span>	21	48%	60%	80%	-12% <span style="color: red;">▼</span>
<span style="color: red;">●</span> Employed	<span style="color: orange;">█</span>	1	2%	15%	19%	-13% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<span style="color: orange;">█</span>	38	100%	90%	99%	10% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	99	88	13%	▲
Admits	39	19	105%	▲
Discharges	35	28	25%	▲
Service Hours	2,472	1,685	47%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	88%	92%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	82%
SA Screen Complete	100%	82%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	93%	97%

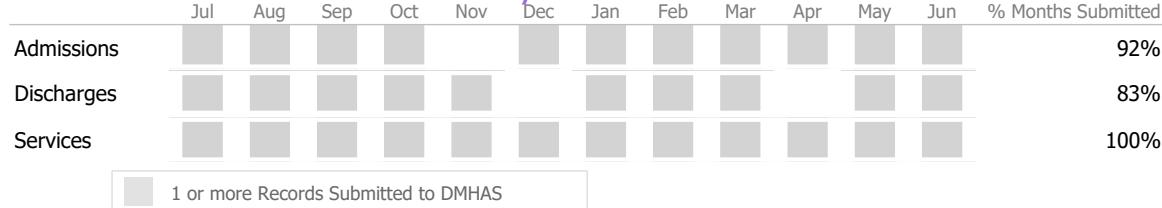
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	23%	50%	32%	-27% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		97	98%	60%	34%	38% ▲
● Social Support		50	51%	60%	55%	-9%
● Stable Living Situation		74	75%	95%	78%	-20% ▼
● Employed		3	3%	30%	19%	-27% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		64	100%	90%	99%	10%
<b>Service Engagement</b>						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		37	95%	75%	94%	20% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 3 Active Standard Outpatient Programs

## Program Activity

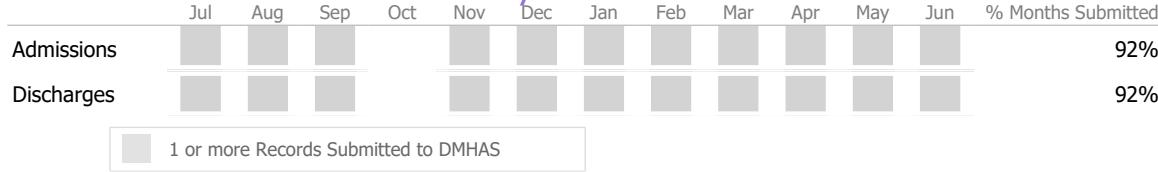
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	25	36% 
Admits	36	24	50% 
Discharges	36	26	38% 

## Crisis

- ✓ Evaluation within 1.5 hours of Request
- ✓ Community Location Evaluation
- ✓ Follow-up Service within 48 hours

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	30	83%	75%	71%	8%
	35	97%	80%	72%	17% 
	3	100%	90%	64%	10%

## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 26 Active Mobile Crisis Team Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	38	-13%	▼
Admits	4	7	-43%	▼
Discharges	3	9	-67%	▼
Service Hours	1,391	854	63%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	85%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	83%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	61%	98%

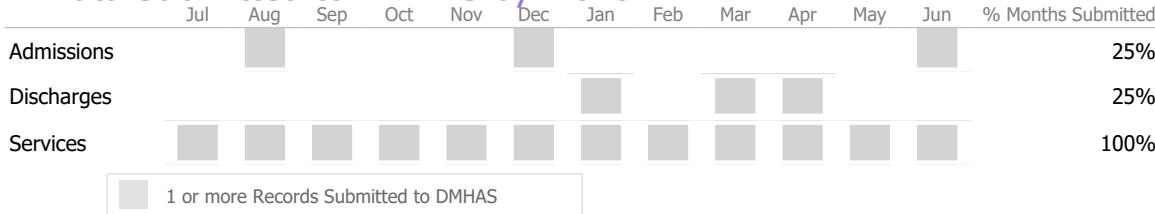
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	33%	65%	56%	-32% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		29	88%	80%	87%	8%
● Social Support		17	52%	60%	80%	-8%
● Employed		2	6%	20%	14%	-14% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		30	100%	90%	98%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 38 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	167	135	24%	▲
Admits	115	74	55%	▲
Discharges	95	82	16%	▲
Service Hours	1,110	973	14%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	14%	49%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	90%
✓ SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	90%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		30	32%	50%	41%	-18% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		33	19%	30%	26%	-11% ▼
● Social Support		74	43%	60%	62%	-17% ▼
● Stable Living Situation		118	69%	95%	73%	-26% ▼

## Service Utilization

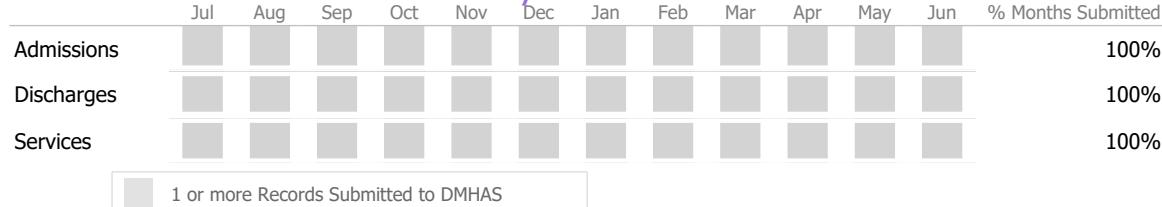
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		67	87%	90%	84%	-3%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

✓ 2 or more Services within 30 days

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

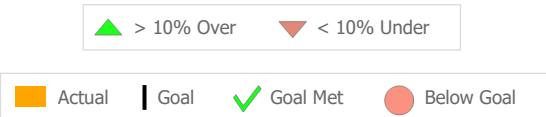
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	273	173	58% <span style="color: green;">▲</span>
Admits	266	145	83% <span style="color: green;">▲</span>
Discharges	279	121	131% <span style="color: green;">▲</span>

## Jail Diversion



## Data Submitted to DMHAS by Month



\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

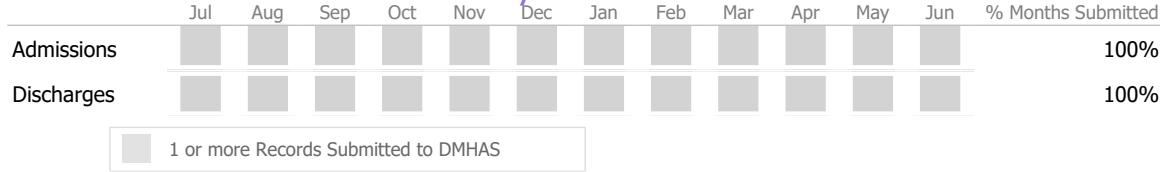
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	150	113	33% <span style="color: green;">▲</span>
Admits	170	125	36% <span style="color: green;">▲</span>
Discharges	166	125	33% <span style="color: green;">▲</span>

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	<div style="width: 83%;"><div style="width: 100%;"></div></div>	114	83%	75%	71%	8%
● Community Location Evaluation	<div style="width: 73%;"><div style="width: 100%;"></div></div>	100	73%	80%	72%	-7%
● Follow-up Service within 48 hours	<div style="width: 58%;"><div style="width: 100%;"></div></div>	29	58%	90%	64%	-32% <span style="color: red;">▼</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 26 Active Mobile Crisis Team Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	181	194	-7%
Admits	17	14	21% <span style="color: green;">▲</span>
Discharges	16	30	-47% <span style="color: red;">▼</span>
Service Hours	1,733	1,285	35% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	<div style="width: 96%;">96%</div>	88%
	On-Time Periodic		
<span style="color: green;">✓</span>	6 Month Updates	<div style="width: 71%;">71%</div>	49%
	Co-occurring		
<span style="color: green;">✓</span>	MH Screen Complete	<div style="width: 100%;">100%</div>	90%
<span style="color: green;">✓</span>	SA Screen Complete	<div style="width: 100%;">100%</div>	91%
	Diagnosis		
	Valid Axis I Diagnosis	<div style="width: 81%;">81%</div>	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Treatment Completed Successfully	<div style="width: 31%;">31%</div>	5	31%	50%	41%	-19% <span style="color: red;">▼</span>
<b>Recovery</b>						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Social Support	<div style="width: 62%;">62%</div>	112	62%	60%	62%	2%
<span style="color: red;">●</span> Stable Living Situation	<div style="width: 94%;">94%</div>	170	94%	95%	73%	-1%
<span style="color: red;">●</span> Employed	<div style="width: 13%;">13%</div>	24	13%	30%	26%	-17% <span style="color: red;">▼</span>

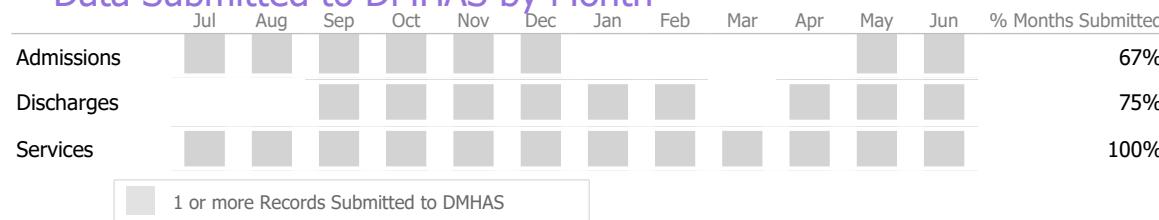
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<div style="width: 99%;">99%</div>	163	99%	90%	84%	9%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Outpatient	<div style="width: 76%;">76%</div>	13	76%	75%	79%	1%

### 2 or more Services within 30 days



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	256	267	-4%
Admits	21	8	163% <span style="color: green;">▲</span>
Discharges	36	32	13% <span style="color: green;">▲</span>
Service Hours	2,006	1,763	14% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	<div style="width: 94%;">94%</div>	88%
On-Time Periodic		Actual	State Avg
<span style="color: green;">✓</span>	6 Month Updates	<div style="width: 63%;">63%</div>	49%
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	<div style="width: 100%;">100%</div>	90%
<span style="color: green;">✓</span>	SA Screen Complete	<div style="width: 100%;">100%</div>	91%
Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	<div style="width: 77%;">77%</div>	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Treatment Completed Successfully	<div style="width: 19%;">19%</div>	7	19%	50%	41%	-31% <span style="color: red;">▼</span>
<b>Recovery</b>						
<span style="color: green;">✓</span> Social Support	<div style="width: 64%;">64%</div>	164	64%	60%	62%	4% <span style="color: green;">▲</span>
<span style="color: red;">●</span> Stable Living Situation	<div style="width: 84%;">84%</div>	215	84%	95%	73%	-11% <span style="color: red;">▼</span>
<span style="color: red;">●</span> Employed	<div style="width: 12%;">12%</div>	31	12%	30%	26%	-18% <span style="color: red;">▼</span>

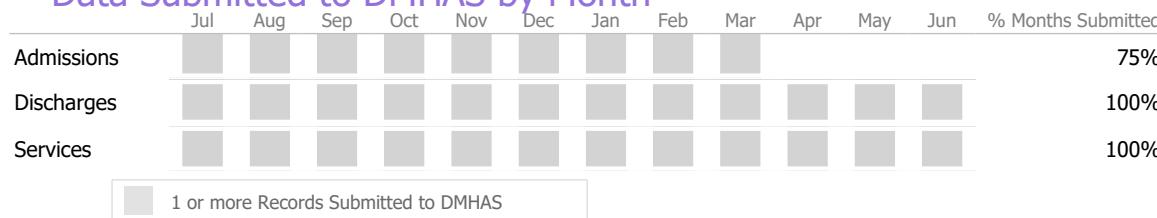
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<div style="width: 99%;">99%</div>	218	99%	90%	84%	9% <span style="color: green;">▲</span>

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Outpatient	<div style="width: 76%;">76%</div>	16	76%	75%	79%	1% <span style="color: green;">▲</span>

### 2 or more Services within 30 days



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	295	311	-5%
Admits	11	10	10%
Discharges	15	28	-46% ▼
Service Hours	2,438	2,149	13% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	99%	49%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	90%
✓ SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	86%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	27%	50%	41%	-23% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		196	66%	60%	62%	6%
● Stable Living Situation		257	87%	95%	73%	-8%
● Employed		25	8%	30%	26%	-22% ▼

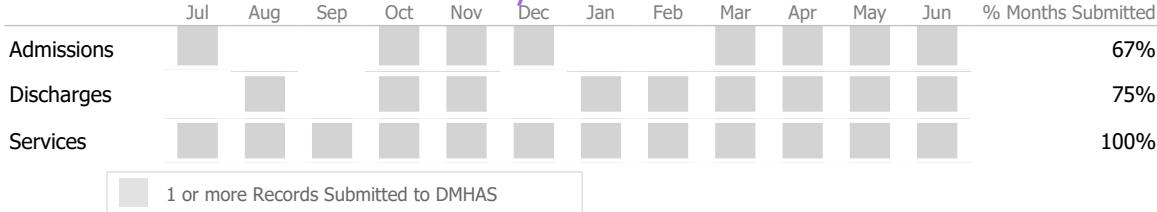
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		280	100%	90%	84%	10%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		7	64%	75%	79%	-11% ▼

## Data Submitted to DMHAS by Month



> 10% Over    < 10% Under

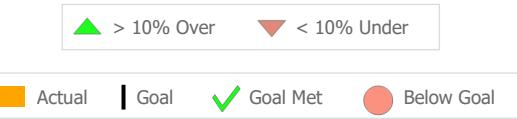
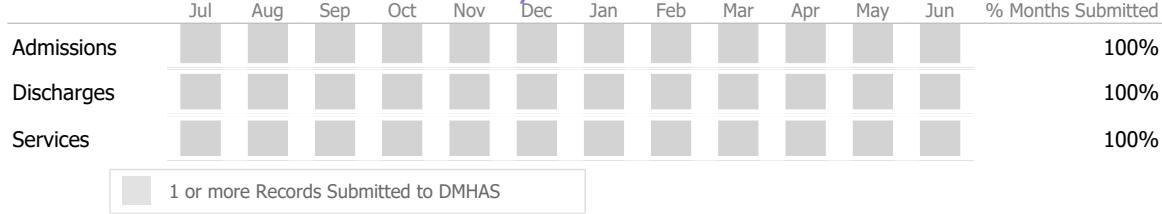
Actual    Goal    Goal Met    Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	553	354	56%	▲
Admits	563	355	59%	▲
Discharges	499	347	44%	▲
Service Hours	97	14		

## Data Submitted to DMHAS by Month



\* State Avg based on 16 Active Central Intake Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	114	101	13%	▲
Admits	48	42	14%	▲
Discharges	44	37	19%	▲
Service Hours	1,227	752	63%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	92%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	68%	49%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	96%	90%
✓ SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	74%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		10	23%	50%	41%	-27% ▼
<b>Recovery</b>						
✓ Social Support		91	77%	60%	62%	17% ▲
✓ Employed		49	42%	30%	26%	12% ▲
✓ Stable Living Situation		113	96%	95%	73%	1%

## Service Utilization

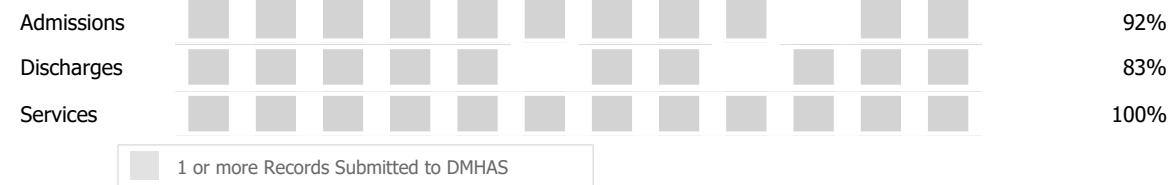
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		75	99%	90%	84%	9%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient		43	91%	75%	79%	16% ▲

## 2 or more Services within 30 days

## Data Submitted to DMHAS by Month



1 or more Records Submitted to DMHAS

▲ &gt; 10% Over ▼ &lt; 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	9	▼ -100%
Admits	-	1	-100% ▼
Discharges	-	9	-100% ▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 75%;"></div>	N/A	N/A	75%	64%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge	<div style="width: 85%;"></div>	N/A	N/A	85%	81%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div style="width: 90%;"></div>	N/A	N/A	90%	81%	N/A

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 99%;"></div>	N/A 99%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div style="width: 90%;"></div>	N/A 90%
Co-occurring	Actual	State Avg
MH Screen Complete	<div style="width: 92%;"></div>	N/A 92%
SA Screen Complete	<div style="width: 90%;"></div>	N/A 90%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Avg Utilization Rate		10	N/A	N/A	0%	90%	91%	-90%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

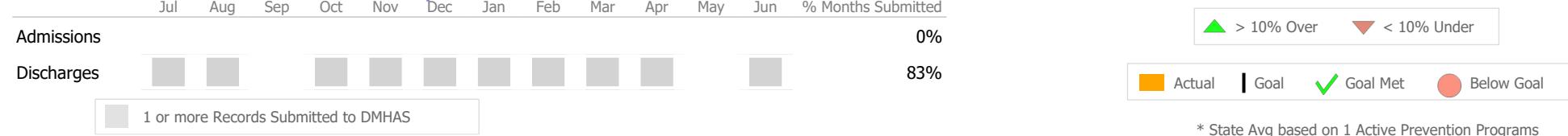
■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	300	320	-6%
Admits	-	-	
Discharges	23	20	15% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

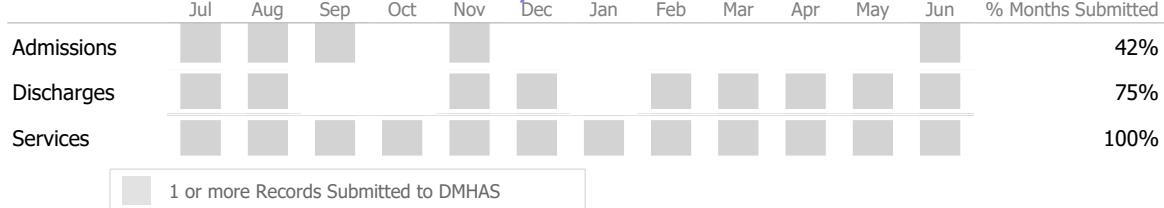
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	202	216	-6%
Admits	11	9	22% <span style="color: green;">▲</span>
Discharges	11	25	-56% <span style="color: red;">▼</span>
Service Hours	727	388	88% <span style="color: green;">▲</span>
Social Rehab/PHP/IOP Days	2	0	

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		55	29%	90%	75%	-61% <span style="color: red;">▼</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual  Goal ✓ Goal Met ● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	62	48	29%	▲
Admits	21	25	-16%	▼
Discharges	26	7	271%	▲
Service Hours	715	874	-18%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	90%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	80%	49%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	95%	90%
✓ SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	61%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		5	19%	50%	41%	-31% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		56	90%	95%	73%	-5%
● Social Support		32	52%	60%	62%	-8%
● Employed		11	18%	30%	26%	-12% ▼

## Service Utilization

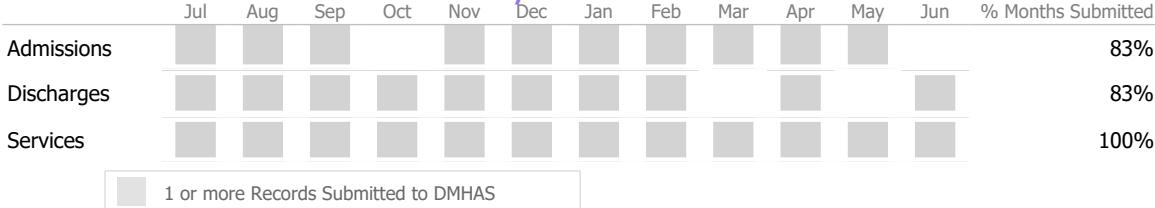
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		33	92%	90%	84%	2%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		20	95%	75%	79%	20% ▲

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

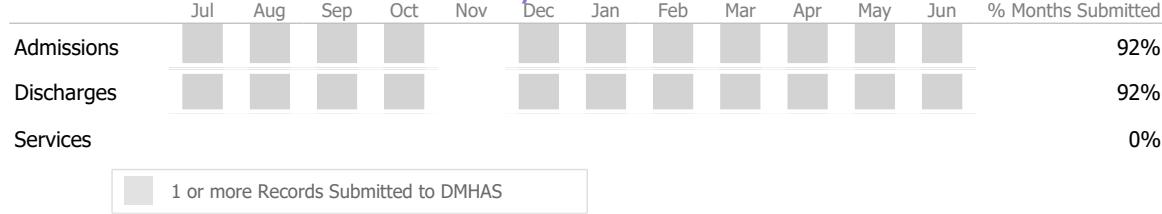
Actual   Goal   Goal Met   Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	13	62% <span style="color: green;">▲</span>
Admits	19	13	46% <span style="color: green;">▲</span>
Discharges	20	11	82% <span style="color: green;">▲</span>
Service Hours	-	-	

## Data Submitted to DMHAS by Month



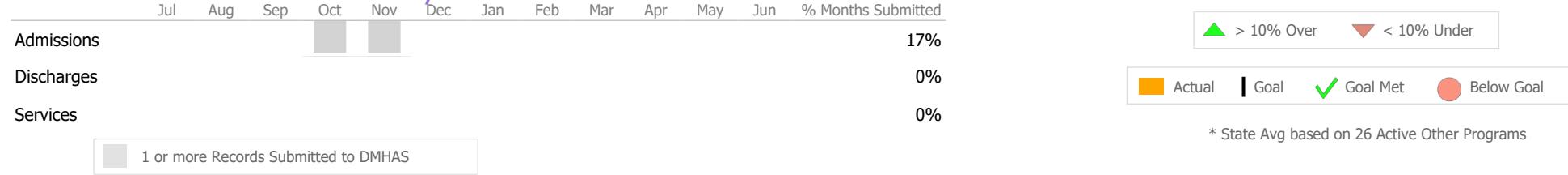
\* State Avg based on 26 Active Other Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	2	1	100% <span style="color: green;">▲</span>
Discharges	-	2	-100% <span style="color: red;">▼</span>
Service Hours	-	-	

## Data Submitted to DMHAS by Month

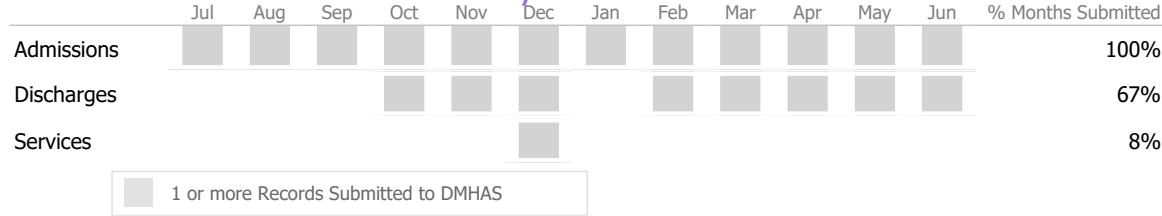


Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	105	35	200%	▲
Admits	77	34	126%	▲
Discharges	14	6	133%	▲
Service Hours	2	-		

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

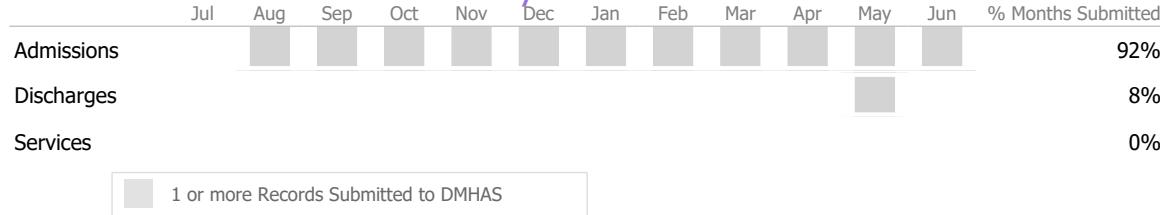
\* State Avg based on 26 Active Other Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	9	222%	▲
Admits	21	8	163%	▲
Discharges	1	1	0%	
Service Hours	-	22	-100%	▼

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

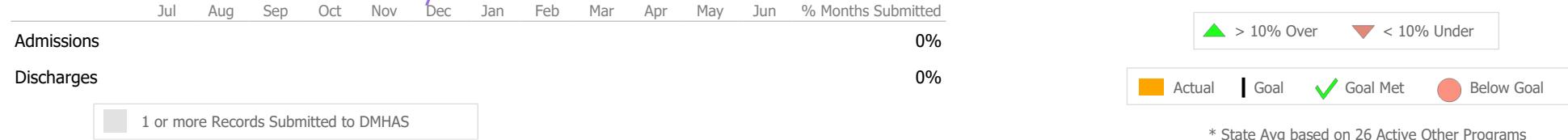
\* State Avg based on 26 Active Other Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submitted to DMHAS by Month

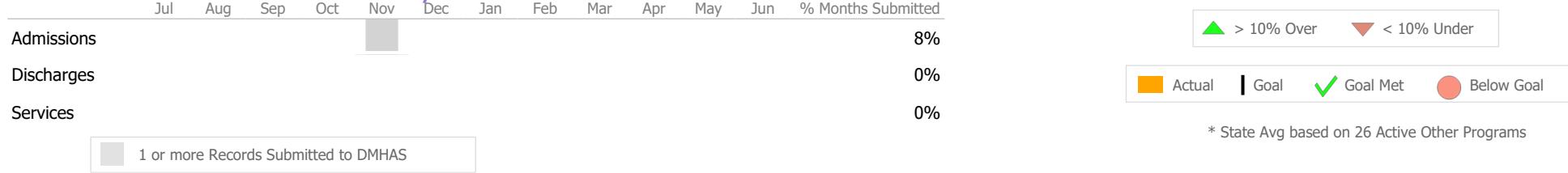


Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	1	100%	▲
Admits	1	1	0%	
Discharges	-	-		
Service Hours	-	5	-100%	▼

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25		
Admits	25	-	
Discharges	8	-	
Service Hours	27	-	

## Data Submitted to DMHAS by Month

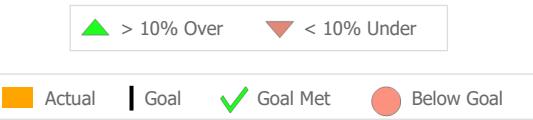
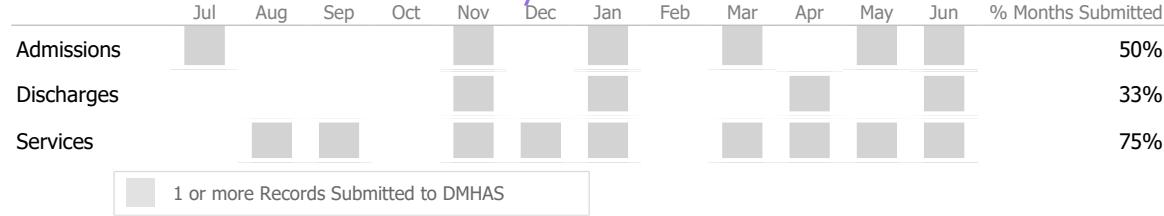


Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	4	225%	▲
Admits	9	3	200%	▲
Discharges	6	-		
Service Hours	32	6		

## Data Submitted to DMHAS by Month



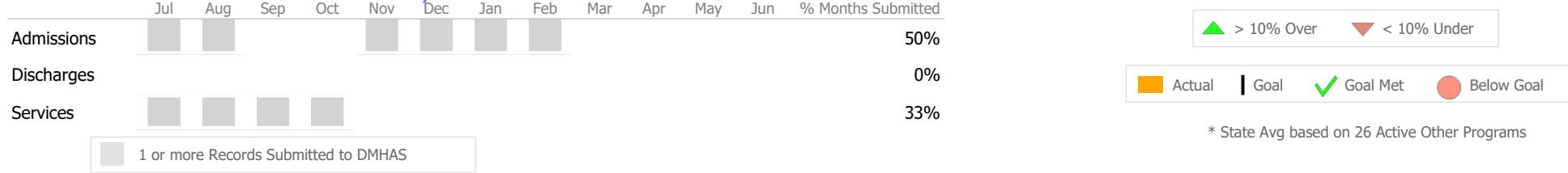
\* State Avg based on 26 Active Other Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	13	77%	▲
Admits	10	12	-17%	▼
Discharges	-	-		
Service Hours	21	40	-48%	▼

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6		
Admits	6	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submitted to DMHAS by Month

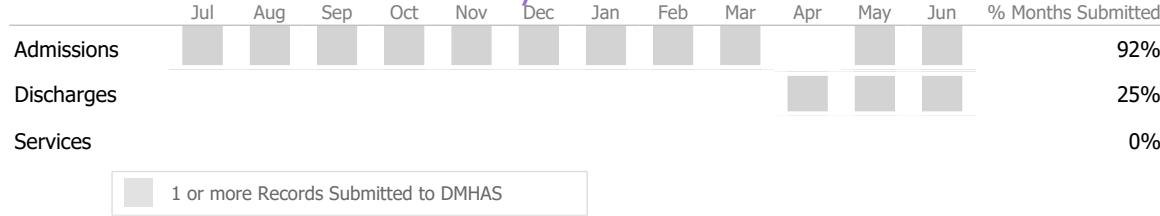


Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	79	38	108%	▲
Admits	41	27	52%	▲
Discharges	10	-		
Service Hours	-	-		

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 26 Active Other Programs

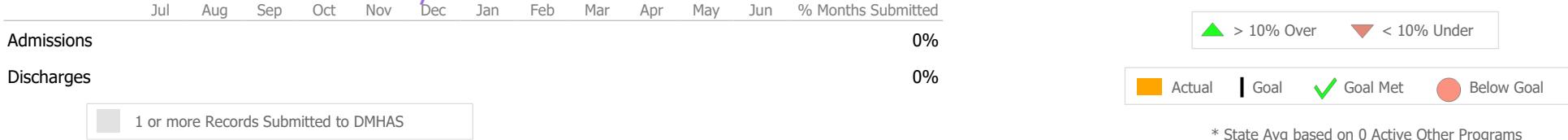
1 or more Records Submitted to DMHAS

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submitted to DMHAS by Month

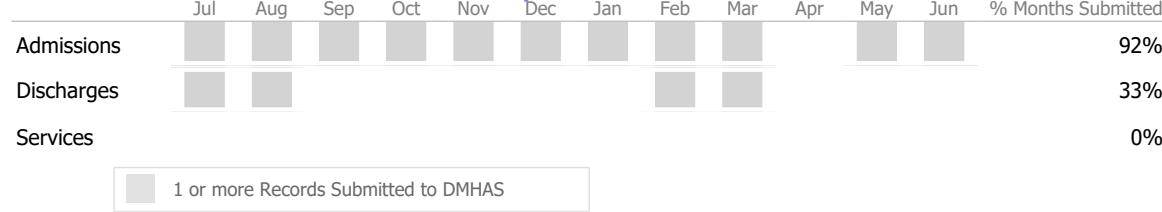


Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	38	28	36%	▲
Admits	23	25	-8%	
Discharges	5	13	-62%	▼
Service Hours	-	-		

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

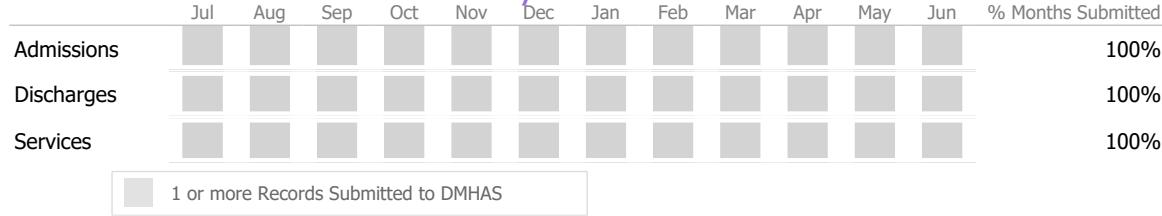
Actual    Goal    Goal Met    Below Goal

\* State Avg based on 26 Active Other Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	110	95	16%	▲
Admits	111	96	16%	▲
Discharges	110	96	15%	▲
Service Hours	256	152	69%	▲

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 16 Active Central Intake Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	3	1	200%	▲
Admits	2	-		
Discharges	-	-		
Service Hours	42	12		

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	87%
✓ Valid TEDS Data	100%	84%
On-Time Periodic		
✓ 6 Month Updates	50%	15%
Co-occurring		
✓ MH Screen Complete	100%	91%
✓ SA Screen Complete	100%	93%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	48%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		3	100%	55%	42%	45% ▲
✓ Self Help		3	100%	60%	16%	40% ▲
✓ Not Arrested		3	100%	75%	77%	25% ▲
✓ Stable Living Situation		3	100%	95%	76%	5% ▲
● Employed		1	33%	50%	33%	-17% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		2	67%	90%	58%	-23% ▼

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
● 2 or more Services within 30 days		1	50%	75%	63%	-25% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 117 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	222	194	14%	▲
Admits	114	97	18%	▲
Discharges	126	84	50%	▲
Service Hours	2,616	2,307	13%	▲

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	90%	87%
✓ Valid TEDS Data	97%	84%
On-Time Periodic		
✓ 6 Month Updates	94%	15%
Co-occurring		
✓ MH Screen Complete	100%	91%
✓ SA Screen Complete	100%	93%
Diagnosis		
✓ Valid Axis I Diagnosis	99%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		19	15%	50%	48%	-35% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		225	99%	60%	16%	39% ▲
● Employed		102	45%	50%	33%	-5%
● Stable Living Situation		201	88%	95%	76%	-7%
● Abstinence/Reduced Drug Use		102	45%	55%	42%	-10% ▼
● Not Arrested		105	46%	75%	77%	-29% ▼

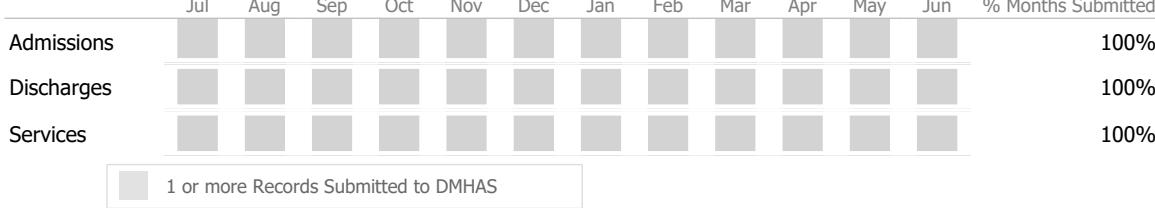
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		101	99%	90%	58%	9%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
✓ 2 or more Services within 30 days		105	94%	75%	63%	19% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 117 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	15	-27%	▼
Admits	4	5	-20%	▼
Discharges	5	8	-38%	▼
Service Hours	88	73	21%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	81%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	49%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	90%
SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	91%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	20%	50%	41%	-30% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	30%	26%	-30% ▼
Stable Living Situation		7	64%	95%	73%	-31% ▼
Social Support		1	9%	60%	62%	-51% ▼

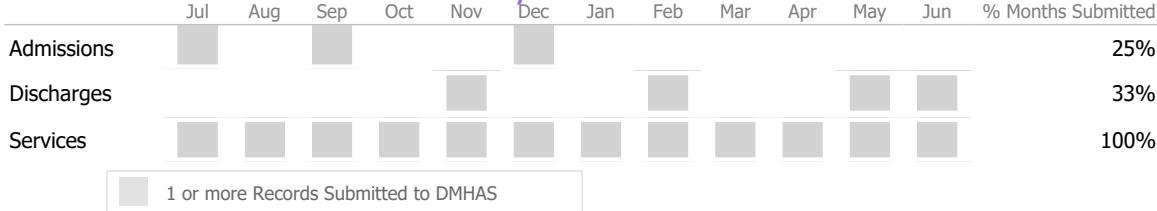
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		6	100%	90%	84%	10%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<b>Service Engagement</b>						
2 or more Services within 30 days		2	50%	75%	79%	-25% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

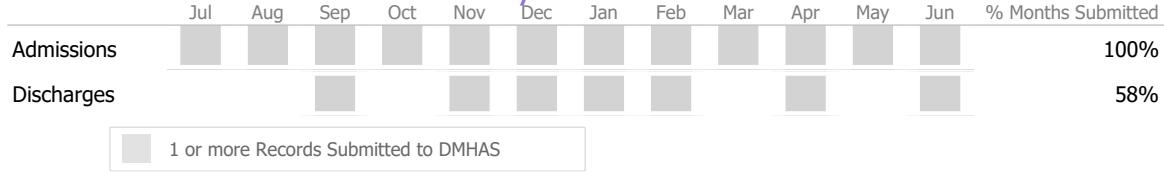
Actual   Goal   Goal Met   Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	276	205	35% <span style="color: green;">▲</span>
Admits	94	94	0%
Discharges	78	19	311% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 1 Active Outreach & Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	55	-27%	▼
Admits	19	20	-5%	
Discharges	10	34	-71%	▼
Service Hours	968	1,091	-11%	▼

## Data Submission Quality

	Actual	State Avg
Valid NOMS Data	87%	88%
On-Time Periodic		
6 Month Updates	19%	49%
Co-occurring		
MH Screen Complete	40%	90%
SA Screen Complete	100%	91%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	20%	50%	41%	-30% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		23	57%	60%	62%	-3%
Stable Living Situation		28	70%	95%	73%	-25% ▼
Employed		0	0%	30%	26%	-30% ▼

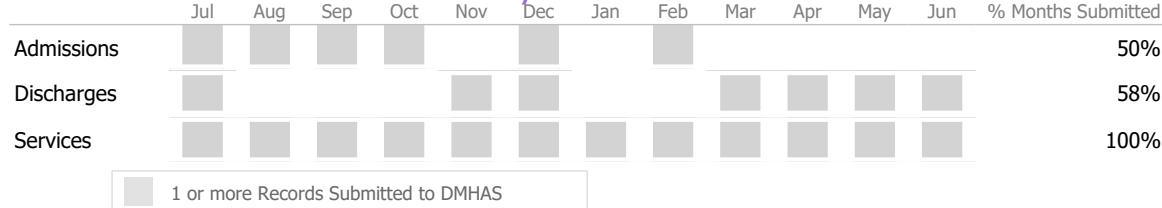
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		28	93%	90%	84%	3%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
2 or more Services within 30 days		19	100%	75%	79%	25% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

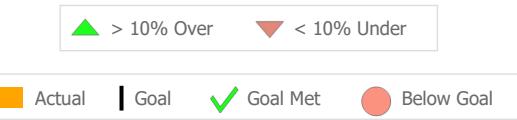
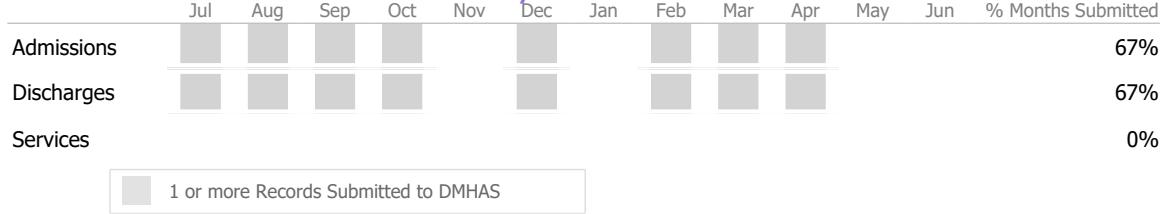
Actual   Goal   Goal Met   Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	22	-5%
Admits	21	19	11% <span style="color: green;">▲</span>
Discharges	21	22	-5%
Service Hours	-	-	

## Data Submitted to DMHAS by Month



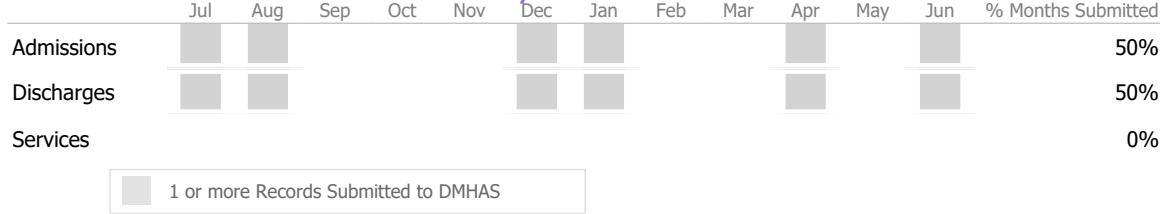
\* State Avg based on 16 Active Central Intake Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	11	-27%	▼
Admits	8	11	-27%	▼
Discharges	8	11	-27%	▼
Service Hours	-	-		

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 16 Active Central Intake Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	86	92	-7%
Admits	11	15	-27% ▼
Discharges	18	17	6%
Service Hours	3,712	3,398	9%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	72%	49%
Co-occurring	Actual	State Avg
MH Screen Complete	75%	90%
✓ SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	92%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	22%	50%	41%	-28% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		29	34%	30%	26%	4%
✓ Social Support		52	60%	60%	62%	0%
● Stable Living Situation		73	85%	95%	73%	-10%

## Service Utilization

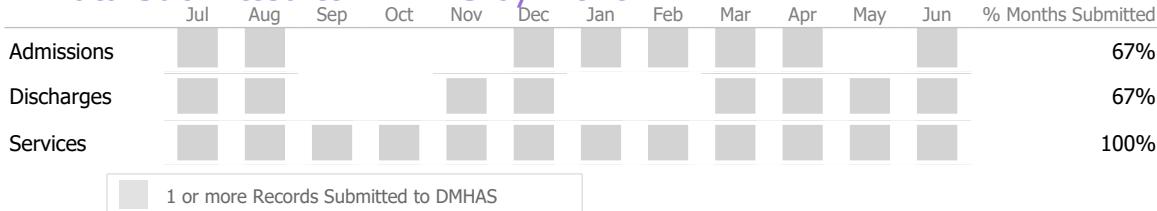
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		68	100%	90%	84%	10%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		11	100%	75%	79%	25% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs