

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,057	2,088	-1%
	Admits	602	511	18%
	Discharges	599	602	0%
	Service Hours	14,847	16,549	-10%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medication Assisted Treatment		2,052	99.3%
Recovery Support		15	0.7%

Consumer Satisfaction Survey

(Based on 476 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		96%	80%	93%
✓ Overall		94%	80%	91%
✓ Participation in Treatment		94%	80%	92%
✓ General Satisfaction		92%	80%	92%
✓ Respect		92%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		88%	80%	83%
✓ Recovery		82%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	42	2%	10%
26-34	520	25%	22%
35-44	660	32%	23%
45-54	411	20%	18%
55-64	302	15%	18%
65+	122	6%	8%

Gender	#	%	State Avg
Male	1,313	64%	59%
Female	736	36%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,580	77%	68%
Hisp-Puerto Rican	204	10%	11%
Hispanic-Other	157	8%	9%
Unknown	115	6%	12%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	1,759	86%	61%
Black/African American	141	7%	17%
Other	138	7%	13%
Asian	7	0%	1%
Am. Indian/Native Alaskan	6	0%	0%
Hawaiian/Other Pacific Islander	4	0%	0%
Unknown	2	0%	6%
Multiple Races			1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	835	861	-3%
Admits	227	199	14% 
Discharges	261	251	4%
Service Hours	4,112	4,733	-13% 

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	98%
✓ Valid TEDS Data	100%	99%
On-Time Periodic		
● 6 Month Updates	47%	80%
Co-occurring		
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	86%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	 	132	51%	50%	56%	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Not Arrested	 	624	69%	75%	91%	-6%
● Employed	 	293	33%	40%	39%	-7%
● Abstinence/Reduced Drug Use	 	353	39%	50%	64%	-11% 
● Stable Living Situation	 	604	67%	90%	85%	-23% 
● Self Help	 	293	33%	60%	52%	-27% 

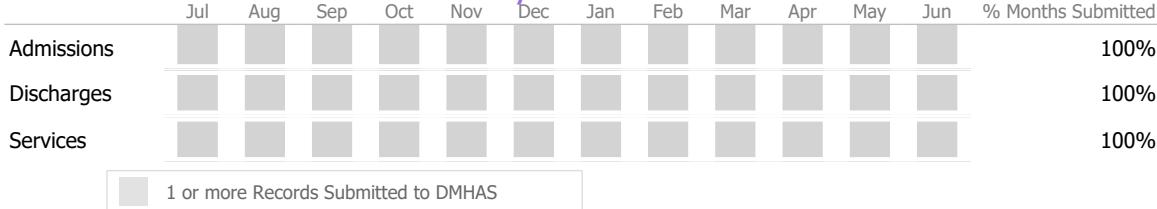
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	 	321	50%	90%	88%	-40% 

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year	 	639	77%	50%	64%	27% 

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	237	255	-7%
Admits	59	53	11% ▲
Discharges	63	78	-19% ▼
Service Hours	2,968	4,297	-31% ▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	98%
✓ Valid TEDS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	98%	80%
Co-occurring		
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	86%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 65%;"><div style="width: 50%;"></div></div>	41	65%	50%	56%	15% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested	<div style="width: 99%;"><div style="width: 75%;"></div></div>	242	99%	75%	91%	24% ▲
✓ Employed	<div style="width: 63%;"><div style="width: 40%;"></div></div>	155	63%	40%	39%	23% ▲
✓ Abstinence/Reduced Drug Use	<div style="width: 71%;"><div style="width: 50%;"></div></div>	174	71%	50%	64%	21% ▲
✓ Self Help	<div style="width: 76%;"><div style="width: 60%;"></div></div>	187	76%	60%	52%	16% ▲
✓ Stable Living Situation	<div style="width: 99%;"><div style="width: 90%;"></div></div>	242	99%	90%	85%	9% ▲

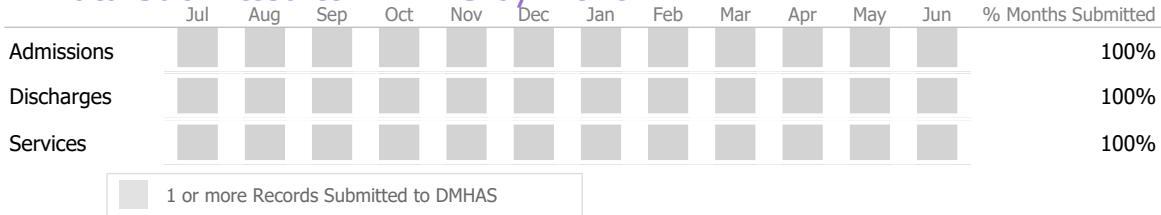
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 98%;"><div style="width: 90%;"></div></div>	179	98%	90%	88%	8% ▲

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year	<div style="width: 76%;"><div style="width: 50%;"></div></div>	180	76%	50%	64%	26% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15		
Admits	15	-	
Discharges	1	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Service Hours	26	62	-58% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	92%
✓ Valid TEDS Data	100%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	50%	26%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	75%
SA Screen Complete	N/A	93%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	44%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		2	100%	75%	68%	25% ▲
✓ Stable Living Situation		2	100%	95%	64%	5%
✓ Employed		1	50%	50%	23%	0%
● Abstinence/Reduced Drug Use		1	50%	55%	44%	-5%
● Self Help		0	0%	60%	16%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		1	50%	90%	38%	-40% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	987	974	1%
Admits	301	259	16% ▲
Discharges	274	273	0%
Service Hours	7,741	7,458	4%

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	65%	80%
Co-occurring		
MH Screen Complete	100%	86%
SA Screen Complete	100%	86%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		62	23%	50%	56%	-27% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		838	78%	75%	91%	3% ▲
Abstinence/Reduced Drug Use		459	43%	50%	64%	-7% ▼
Employed		315	29%	40%	39%	-11% ▼
Stable Living Situation		820	77%	90%	85%	-13% ▼
Self Help		272	25%	60%	52%	-35% ▼

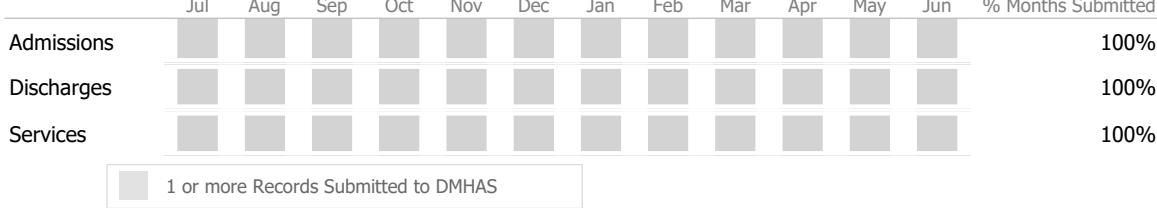
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		562	71%	90%	88%	-19% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		726	74%	50%	64%	24% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs