Community Health Resources Inc.
Manchester, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - June 2022   (Data as of Oct 07, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	12,028	10,605	13%	▲
	Admits	7,884	6,294	25%	▲
	Discharges	7,513	6,097	23%	▲
	Service Hours	70,647	73,055	-3%	
	Bed Days	22,868	21,822	5%	
	S.Rehab/PHP/IOP	4,854	3,767	29%	▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 1,197 FY21 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		94%	80%	93%
✓	Participation in Treatment		94%	80%	92%
✓	Respect		93%	80%	91%
✓	Overall		92%	80%	91%
✓	Access		91%	80%	88%
✓	General Satisfaction		90%	80%	92%
✓	Outcome		80%	80%	83%
●	Recovery		76%	80%	79%

Satisfied % | Goal %   ▮ 0-80%   ▮ 80-100%   ✓ Goal Met   ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		7,612	51.7%
	Crisis Services		526	3.6%
	Social Rehabilitation		512	3.5%
	Community Support		435	3.0%
	Case Management		215	1.5%
	ACT		210	1.4%
	Employment Services		155	1.1%
	IOP		111	0.8%
	Residential Services		39	0.3%
Addiction				
	Outpatient		1,631	11.1%
	Medication Assisted Treatment		871	5.9%
	Residential Services		283	1.9%
	Recovery Support		258	1.8%
Forensic SA				
	Forensics Community-based		1,388	9.4%
Forensic MH				
	Forensics Community-based		490	3.3%

Client Demographics

Age

	#	%	State Avg
18-25	1,769	15%	10%
26-34	2,837	24%	22%
35-44	2,644	22%	23%
45-54	1,837	15%	18%
55-64	1,946	16%	18%
65+	960	8%	8%

Gender

	#	%	State Avg
Male	6,564	55%	59%
Female	5,429	45%	41%
Transgender			0%

Ethnicity

	#	%		State Avg
Non-Hispanic	9,644	80%	▲	68%
Hisp-Puerto Rican	1,191	10%		11%
Hispanic-Other	582	5%		9%
Unknown	520	4%		12%
Hispanic-Mexican	74	1%		1%
Hispanic-Cuban	17	0%		0%

Race

	#	%	State Avg
White/Caucasian	8,458	70%	61%
Black/African American	1,551	13%	17%
Other	1,276	11%	13%
Unknown	422	4%	6%
Asian	148	1%	1%
Am. Indian/Native Alaskan	118	1%	0%
Hawaiian/Other Pacific Islander	38	0%	0%
Multiple Races	17	0%	1%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

ACT Team - Manchester 606296
Community Health Resources Inc.
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	69	79	-13%	▼
Admits	11	23	-52%	▼
Discharges	22	21	5%	
Service Hours	2,256	3,097	-27%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		14	64%	65%	49%	-1%	
✔	No Re-admit within 30 Days of Discharge		21	100%	85%	95%	15%	▲
🔴	Follow-up within 30 Days of Discharge		4	29%	90%	43%	-61%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	98%	85%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	100%	90%

Co-occurring		Actual	State Avg
	MH Screen Complete	73%	95%
	SA Screen Complete	73%	92%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	98%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Stable Living Situation		63	91%	60%	91%	31%	▲
✔	Social Support		43	62%	60%	80%	2%	
🔴	Employed		9	13%	15%	19%	-2%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		47	100%	90%	99%	10%

Data Submitted to DMHAS by Month
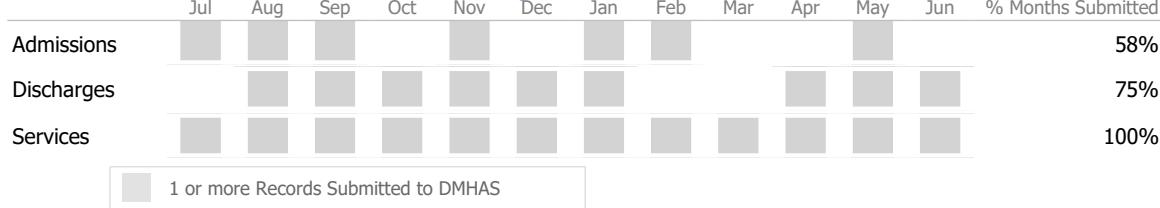
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪		▪		▪		▪	▪			▪		58%
Discharges		▪	▪	▪	▪	▪	▪			▪	▪	▪	75%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Adult Intensive OP - Enfield 633-210X
Community Health Resources Inc.
Mental Health - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	111	112	-1%	
Admits	101	113	-11%	▼
Discharges	102	103	-1%	
Service Hours		1	-88%	▼
Social Rehab/PHP/IOP Days	1,000	1,095	-9%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		96%	96%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		0%	0%

Co-occurring		Actual	State Avg
✔ MH Screen Complete		89%	81%
✔ SA Screen Complete		89%	81%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		97%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		82	80%	50%	79%	30%	▲
🔴	Follow-up within 30 Days of Discharge		69	84%	90%	78%	-6%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Employed		32	28%	30%	26%	-2%
🔴	Social Support		66	57%	60%	57%	-3%
🔴	Stable Living Situation		99	85%	95%	82%	-10%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		11	73%	90%	50%	-17%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS
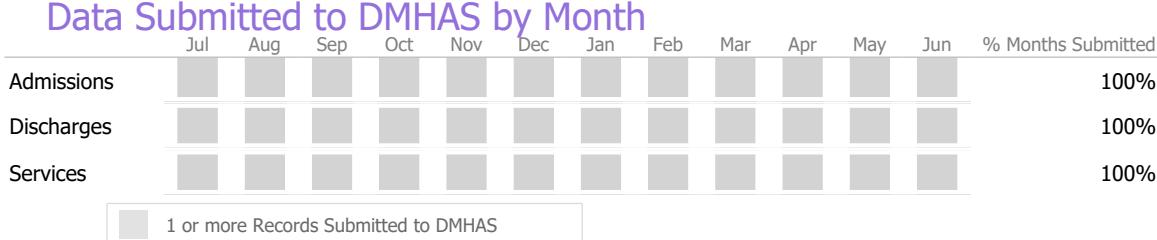
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 3 Active Standard IOP Programs

Adult Outpatient - Bloomfield 620212
Community Health Resources Inc.
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	720	738	-2%	
Admits	233	207	13%	▲
Discharges	194	248	-22%	▼
Service Hours	5,024	5,800	-13%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		97%	88%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		26%	49%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		98%	90%
✓ SA Screen Complete		98%	91%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		117	60%	50%	41%	10%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Employed		203	28%	30%	26%	-2%	
●	Stable Living Situation		550	75%	95%	73%	-20%	▼
●	Social Support		286	39%	60%	62%	-21%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		521	96%	90%	84%	6%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		195	86%	75%	79%	11%	▲

Data Submitted to DMHAS by Month
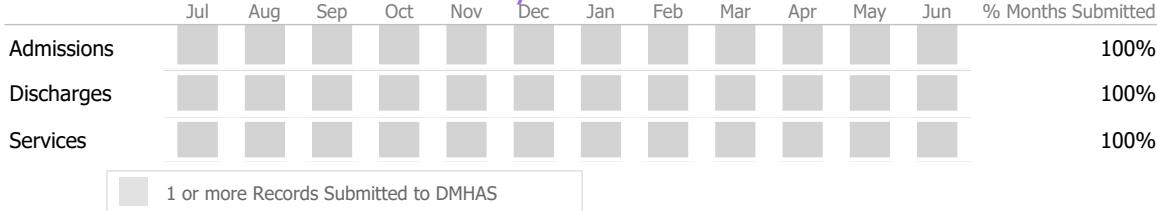
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Adult Outpatient - Enfield 617-210
Community Health Resources Inc.
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2,977	2,877	3%	
Admits	1,185	1,190	0%	
Discharges	1,403	1,050	34%	▲
Service Hours	14,064	14,222	-1%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	96%	88%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	65%	49%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	96%	90%
✓	SA Screen Complete	96%	91%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		626	45%	50%	41%	-5%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Employed		1,164	37%	30%	26%	7%	
🔴	Stable Living Situation		2,656	85%	95%	73%	-10%	
🔴	Social Support		1,231	39%	60%	62%	-21%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		1,705	99%	90%	84%	9%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		991	88%	75%	79%	13%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Adult Outpatient MH Manchester
Community Health Resources Inc.
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4,035	3,753	8%	
Admits	1,366	1,404	-3%	
Discharges	1,426	1,067	34%	▲
Service Hours	15,601	17,836	-13%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		94%	88%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		36%	49%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		94%	90%
✓ SA Screen Complete		94%	91%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		279	20%	50%	41%	-30%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		1,422	34%	30%	26%	4%	
● Stable Living Situation		3,490	84%	95%	73%	-11%	▼
● Social Support		1,446	35%	60%	62%	-25%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		2,616	95%	90%	84%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		1,090	81%	75%	79%	6%

Data Submitted to DMHAS by Month
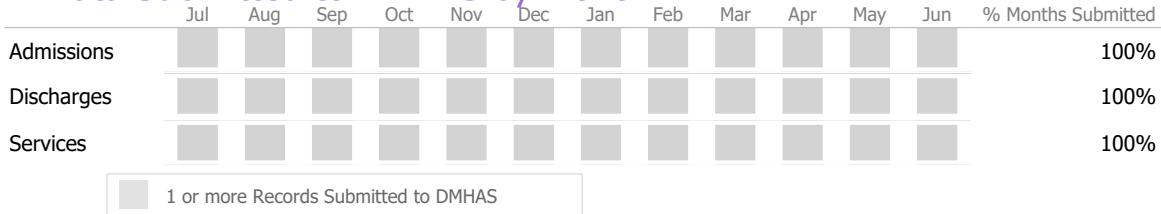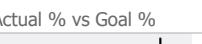
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Alden House YAS
Community Health Resources Inc.
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	7	14%	▲
Admits	4	4	0%	
Discharges	2	3	-33%	▼
Bed Days	2,325	1,141	104%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		2	100%	75%	64%	25%	▲
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	81%	15%	▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	81%	10%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		97%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	90%

Co-occurring		Actual	State Avg
MH Screen Complete		50%	92%
SA Screen Complete		50%	90%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Avg Utilization Rate		9	467 days	0.4	123%	90%	91%	33%	▲
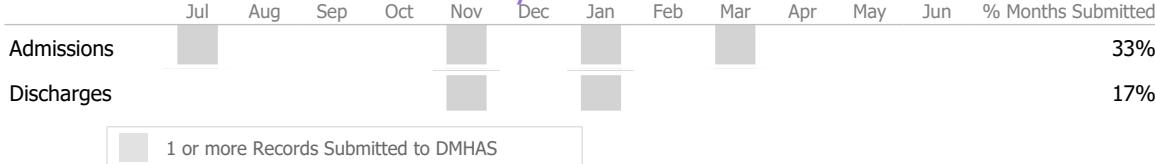
■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪				▪		▪		▪				33%
Discharges					▪		▪						17%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

BOS - 72
Community Health Resources Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	8	0%	
Admits	-	8	-100%	▼
Discharges	3	-		
Service Hours	184	128	43%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		7	88%	85%	87%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	97%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	96%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges			▪									▪	17%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual   ▮ Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Center Street 2
Community Health Resources Inc.
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	11	-9%	
Admits	-	1	-100%	▼
Discharges	1	1	0%	
Service Hours	109	84	31%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		10	100%	85%	95%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	98%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		89%	88%

Data Submitted to DMHAS by Month
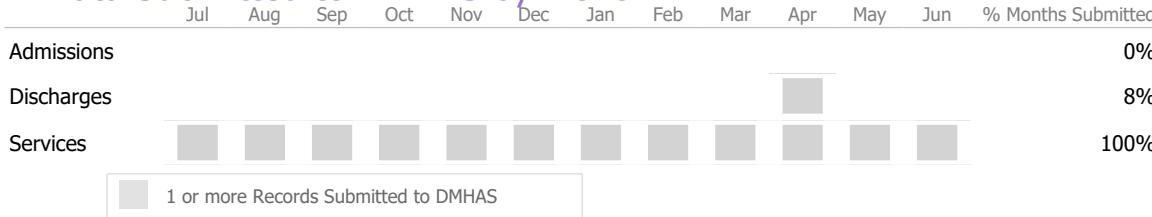
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges										▢			8%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Center Street Apartments
Community Health Resources Inc.
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	10	10%	
Admits	2	-		
Discharges	2	1	100%	▲
Service Hours	119	135	-12%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	91%	85%	95%	6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	98%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪							▪					17%
Discharges		▪	▪										17%
Services		▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

CHR Enfield ACT
Community Health Resources Inc.
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)
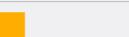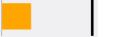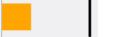
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	54	70	-23%	▼
Admits	13	27	-52%	▼
Discharges	18	33	-45%	▼
Service Hours	2,856	4,445	-36%	▼
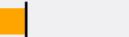
Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		8	44%	65%	49%	-21%	▼
✓	No Re-admit within 30 Days of Discharge		18	100%	85%	95%	15%	▲
🔴	Follow-up within 30 Days of Discharge		1	12%	90%	43%	-78%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	85%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	90%	90%

Co-occurring		Actual	State Avg
	MH Screen Complete	31%	95%
	SA Screen Complete	31%	92%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

Recovery

National Recovery Measures (NOMS)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation		50	93%	60%	91%	33%	▲
✓	Social Support		38	70%	60%	80%	10%	
✓	Employed		8	15%	15%	19%	0%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		36	100%	90%	99%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪		▪		▪			▪		▪			67%
Discharges	▪	▪	▪	▪	▪	▪		▪	▪		▪	▪	83%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Coach 2.0
Community Health Resources Inc.
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)
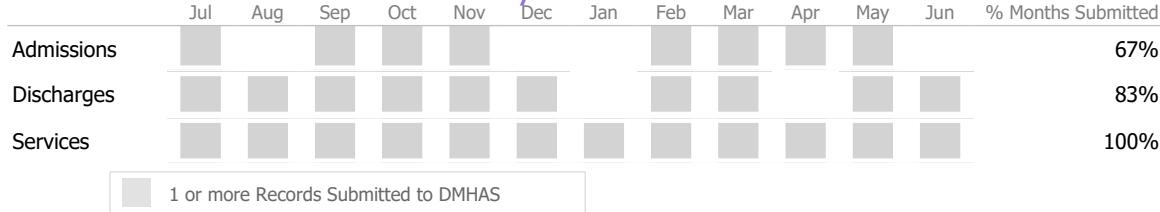
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68		
Admits	68	-	
Discharges	20	-	
Service Hours	533	-	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		95%	95%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		81%	69%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		6	30%	50%	63%	-20% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Employed		6	9%	20%	20%	-11% ▼
🔴	Social Support		17	25%	60%	74%	-35% ▼
🔴	Stable Living Situation		21	31%	80%	78%	-49% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		46	96%	90%	90%	6%

Data Submitted to DMHAS by Month
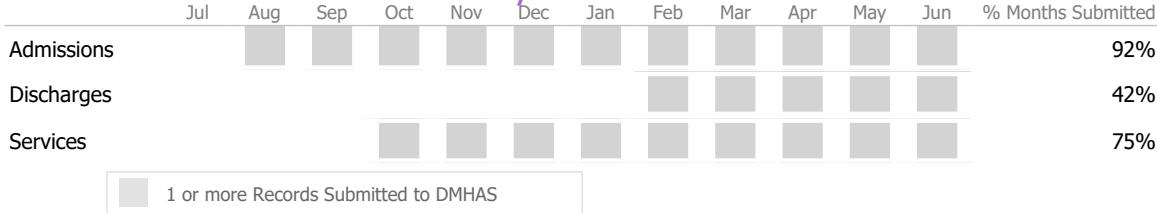
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	92%
Discharges							▪	▪	▪	▪	▪	▪	42%
Services		▪	▪	▪	▪	▪	▪	▪	▪				75%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 31 Active Standard Case Management Programs

CPAS PTIP-37 Commerce 923705
Community Health Resources Inc.
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	114	44	159%	▲
Admits	103	1	10200%	▲
Discharges	76	33	130%	▲

Data Submitted to DMHAS by Month
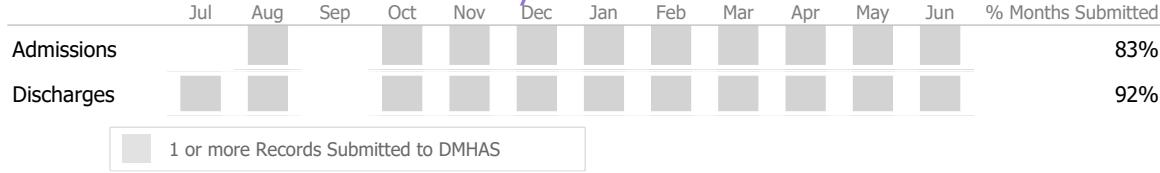
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▢		▢	▢	▢	▢	▢	▢	▢	▢	▢	83%
Discharges	▢	▢		▢	▢	▢	▢	▢	▢	▢	▢	▢	92%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

CPAS PTIP-W. Main Street 163705
Community Health Resources Inc.
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	775	543	43%	▲
Admits	540	276	96%	▲
Discharges	552	308	79%	▲

Data Submitted to DMHAS by Month
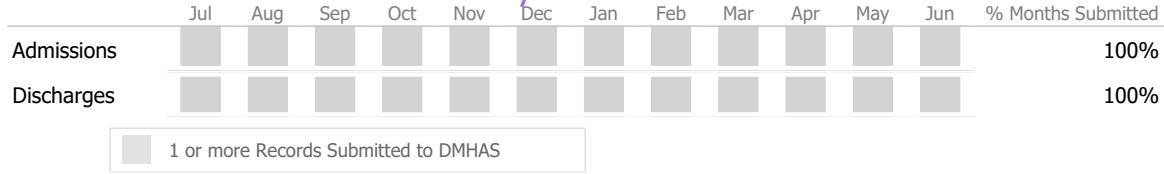
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Crisis Services - Windsor 606-200
Community Health Resources Inc.
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	503	427	18%	▲
Admits	583	554	5%	
Discharges	583	554	5%	

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Evaluation within 1.5 hours of Request		471	77%	75%	71%	2%	
✓ Community Location Evaluation		603	99%	80%	72%	19%	▲
✓ Follow-up Service within 48 hours		357	98%	90%	64%	8%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS
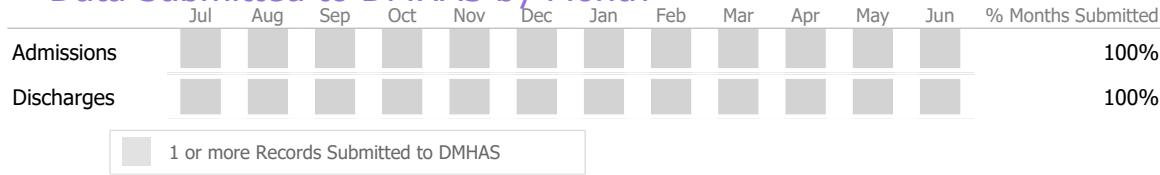
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

CSP Recovery Bloomfield
Community Health Resources Inc.
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	59	65	-9%	
Admits	17	13	31%	▲
Discharges	22	24	-8%	
Service Hours	1,764	1,355	30%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	85%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		91%	83%

Co-occurring		Actual	State Avg
MH Screen Complete		65%	95%
SA Screen Complete		65%	94%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		7	32%	65%	56%	-33%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		60	98%	80%	87%	18%	▲
🔴 Social Support		35	57%	60%	80%	-3%	
🔴 Employed		5	8%	20%	14%	-12%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		38	97%	90%	98%	7%

Data Submitted to DMHAS by Month
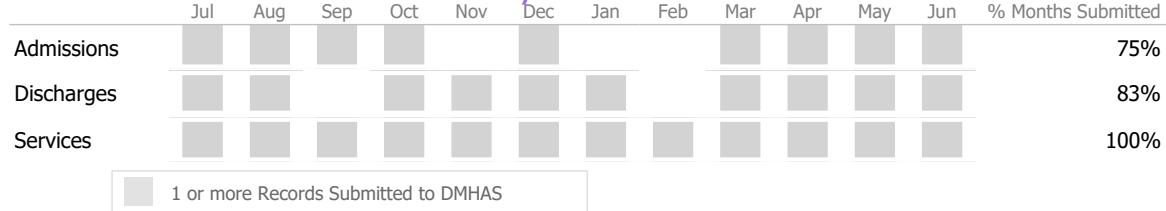
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢		▢					▢	▢	▢	▢	75%
Discharges	▢	▢		▢	▢	▢		▢	▢	▢	▢		83%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 38 Active CSP Programs

CSP/RP 606250, Manchester
Community Health Resources Inc.
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	254	252	1%	
Admits	72	50	44%	▲
Discharges	77	68	13%	▲
Service Hours	5,600	5,397	4%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		98%	85%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		99%	83%

Co-occurring		Actual	State Avg
MH Screen Complete		94%	95%
✔ SA Screen Complete		94%	94%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		23	30%	65%	56%	-35%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		233	91%	80%	87%	11%	▲
🔴 Employed		36	14%	20%	14%	-6%	
🔴 Social Support		122	47%	60%	80%	-13%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		178	99%	90%	98%	9%

Data Submitted to DMHAS by Month
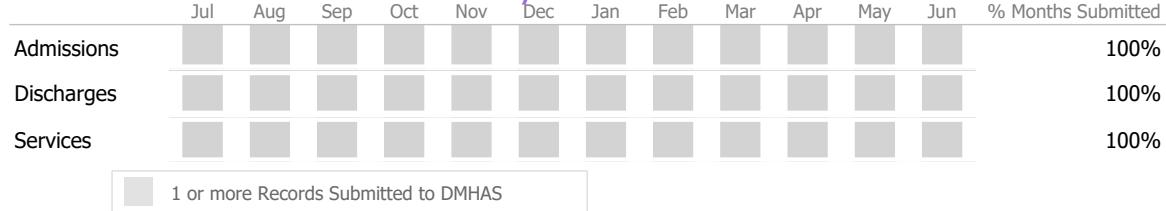
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 38 Active CSP Programs

CSP/RP 617290, Enfield
Community Health Resources Inc.
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	129	138	-7%	
Admits	44	31	42%	▲
Discharges	45	53	-15%	▼
Service Hours	3,206	3,114	3%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		24	53%	65%	56%	-12%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		117	89%	80%	87%	9%
●	Social Support		72	55%	60%	80%	-5%
●	Employed		15	11%	20%	14%	-9%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		84	98%	90%	98%	8%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	85%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	91%	83%

Co-occurring		Actual	State Avg
	MH Screen Complete	80%	95%
	SA Screen Complete	80%	94%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	99%	98%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%

■ 1 or more Records Submitted to DMHAS
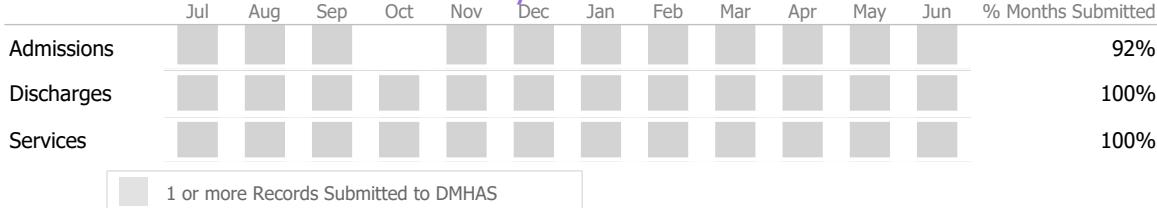
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 38 Active CSP Programs

CT0061
Community Health Resources Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	20	-5%	
Admits	1	20	-95%	▼
Discharges	1	2	-50%	▼
Service Hours	287	174	65%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		18	95%	85%	87%	10%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		17	94%	90%	97%	4%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	96%

On-Time Periodic		Actual	State Avg
●	6 Month Updates	65%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions												▢	8%
Discharges									▢				8%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Danielson OP 202
Community Health Resources Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	545	569	-4%	
Admits	434	384	13%	▲
Discharges	301	470	-36%	▼
Service Hours	3,105	4,168	-26%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	92%	87%
Valid TEDS Data	71%	84%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	45%	15%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	99%	91%
✓ SA Screen Complete	99%	93%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		126	42%	50%	48%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		459	81%	75%	77%	6%	
● Employed		275	49%	50%	33%	-1%	
● Stable Living Situation		471	83%	95%	76%	-12%	▼
● Abstinence/Reduced Drug Use		207	37%	55%	42%	-18%	▼
● Self Help		47	8%	60%	16%	-52%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		242	91%	90%	60%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		325	78%	75%	65%	3%

Data Submitted to DMHAS by Month
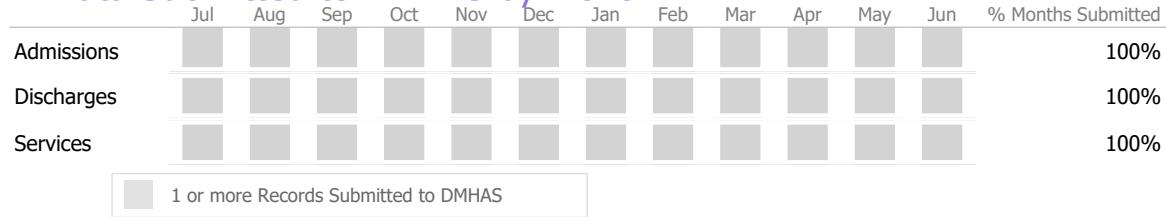
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Enfield Methadone Maintenance
Community Health Resources Inc.
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	307	291	5%	
Admits	126	134	-6%	
Discharges	132	105	26%	▲
Service Hours	1,181	1,649	-28%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		96%	98%
✓ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		98%	80%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		99%	86%
✓ SA Screen Complete		99%	86%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		58	44%	50%	56%	-6%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		300	91%	75%	91%	16%	▲
✓	Abstinence/Reduced Drug Use		203	61%	50%	64%	11%	▲
🔴	Employed		123	37%	40%	39%	-3%	
🔴	Stable Living Situation		281	85%	90%	85%	-5%	
🔴	Self Help		55	17%	60%	52%	-43%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		196	98%	90%	88%	8%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year			177	58%	50%	64%	8%

Data Submitted to DMHAS by Month
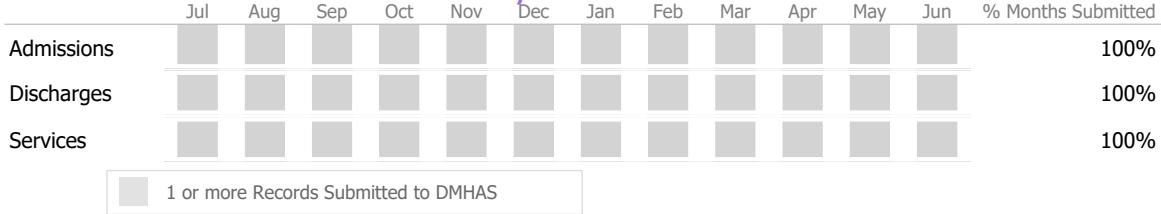
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

HUD SHP - 298
Community Health Resources Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	12	-17%	▼
Admits	-	-		
Discharges	-	2	-100%	▼
Service Hours	353	305	16%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		10	100%	85%	87%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	97%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	96%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Jail Diversion - Enfield 617-341
Community Health Resources Inc.
Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	229	89	157%	▲
Admits	189	18	950%	▲
Discharges	175	35	400%	▲
Service Hours	295	-		

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		61	88%	90%	76%	-2%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Follow-up Service within 48 hours		68	54%	0%	64%	54% ▲

Data Submitted to DMHAS by Month
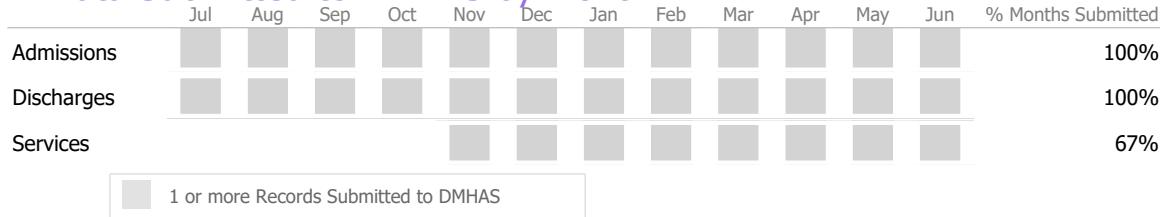
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services				▪	▪	▪	▪	▪	▪	▪	▪	▪	67%

▫ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Jail Diversion - Manchester 606-341
Community Health Resources Inc.
Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	267	185	44%	▲
Admits	168	111	51%	▲
Discharges	212	84	152%	▲
Service Hours	202			

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		61	97%	90%	76%	7%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		66	68%	0%	64%	68% ▲

Data Submitted to DMHAS by Month
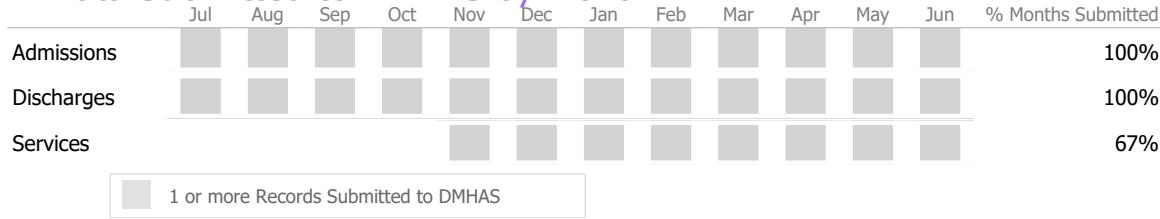
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services				■	■	■	■	■	■	■	■	■	67%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

MAT - Naltrexone - Willimantic
Community Health Resources Inc.
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	7	129%	▲
Admits	11	3	267%	▲
Discharges	4	2	100%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	25%	50%	45%	-25%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		13	81%	75%	90%	6%	
✓	Abstinence/Reduced Drug Use		9	56%	55%	65%	1%	
🔴	Employed		6	38%	50%	50%	-12%	▼
🔴	Stable Living Situation		13	81%	95%	84%	-14%	▼
🔴	Self Help		4	25%	60%	35%	-35%	▼

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		96%	96%
	Valid TEDS Data		83%	86%

	On-Time Periodic		Actual	State Avg
✓	6 Month Updates		67%	35%

	Co-occurring		Actual	State Avg
✓	MH Screen Complete		82%	75%
	SA Screen Complete		82%	91%

	Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis		94%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪	▪	▪	▪			▪		▪	▪		58%
Discharges			▪			▪				▪	▪		33%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Naltrexone Programs

MATx OP
Community Health Resources Inc.
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	45	13%	▲
Admits	20	13	54%	▲
Discharges	18	14	29%	▲
Service Hours	313	232	35%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	96%	92%
✓	Valid TEDS Data	98%	88%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	36%	26%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	95%	76%
✓	SA Screen Complete	95%	93%

Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	96%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		9	50%	50%	44%	0%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		44	86%	75%	68%	11%	▲
✓ Abstinence/Reduced Drug Use		32	63%	55%	44%	8%	
● Stable Living Situation		41	80%	95%	65%	-15%	▼
● Employed		17	33%	50%	23%	-17%	▼
● Self Help		11	22%	60%	16%	-38%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		31	94%	90%	38%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢				▢	▢	▢	▢	▢	▢	▢	75%
Discharges	▢	▢	▢				▢	▢	▢	▢	▢		67%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS
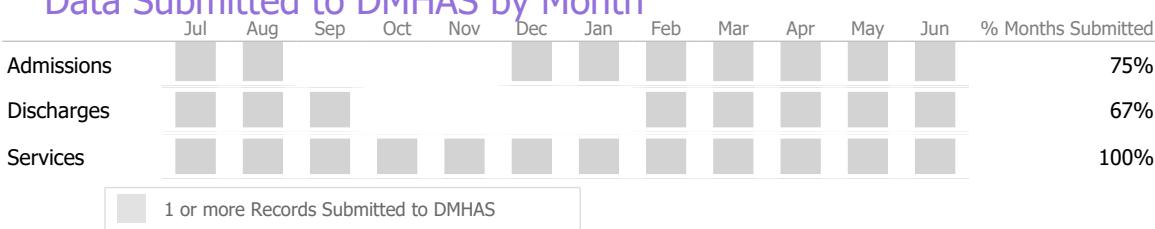
▲ > 10% Over   ▼ < 10% Under

▬ Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

Milestone - CSSD
Community Health Resources Inc.
Addiction - Residential Services - SA Intensive Residential - Enhanced

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	24	-8%	
Admits	21	22	-5%	
Discharges	20	23	-13%	▼
Bed Days	582	522	11%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		19	95%	50%	80%	45%	▲
✓	No Re-admit within 30 Days of Discharge		20	100%	85%	90%	15%	▲
●	Follow-up within 30 Days of Discharge		8	42%	90%	70%	-48%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Abstinence/Reduced Drug Use		17	77%	70%	83%	7%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	98%
	Valid TEDS Data	90%	99%

On-Time Periodic		Actual	State Avg
	6 Month Updates	N/A	N/A

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	99%
✓	SA Screen Complete	100%	99%

Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	95%	99%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
●	Avg Utilization Rate		2	28 days	0.1	80%	90%	82%	-10%

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■		■	■		■	■	■	■		83%
Discharges	■	■	■	■	■	■			■	■			83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Milestone-DMHAS
Community Health Resources Inc.
Addiction - Residential Services - SA Intensive Residential - Enhanced

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)
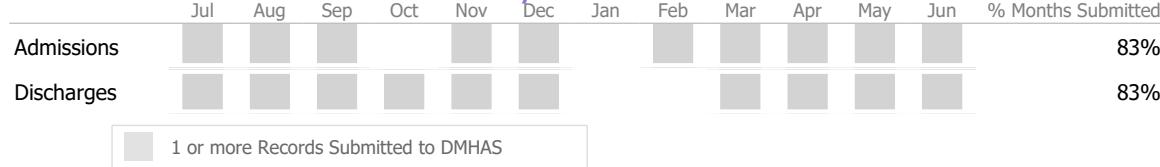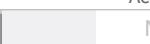
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	124	92	35%	▲
Admits	117	85	38%	▲
Discharges	116	83	40%	▲
Bed Days	3,193	2,376	34%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		92	79%	50%	80%	29%	▲
✓	No Re-admit within 30 Days of Discharge		115	99%	85%	90%	14%	▲
🔴	Follow-up within 30 Days of Discharge		61	66%	90%	70%	-24%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		95%	98%
✓ Valid TEDS Data		99%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	N/A

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	99%
✓ SA Screen Complete		100%	99%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		98%	99%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		103	82%	70%	83%	12%	▲

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		14	37 days	0.1	62%	90%	82%	-28%	▼
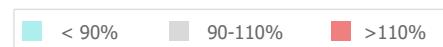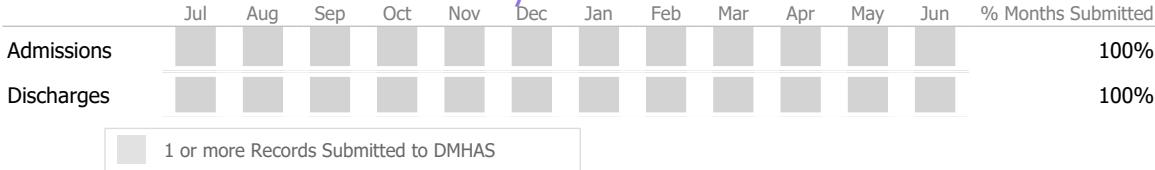
Legend: ■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

New Life Residential LTT
Community Health Resources Inc.
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	13	12	8%
Discharges	13	12	8%
Bed Days	1,135	1,464	-22% ▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		12	92%	70%	66%	22% ▲
✓	No Re-admit within 30 Days of Discharge		12	92%	85%	91%	7%
🔴	Follow-up within 30 Days of Discharge		9	75%	90%	68%	-15% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	86%
✓	Valid TEDS Data	100%	93%

On-Time Periodic		Actual	State Avg
	6 Month Updates	N/A	37%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	94%
✓	SA Screen Complete	100%	92%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Abstinence/Reduced Drug Use		13	76%	70%	68%	6%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		8	101 days	0.3	39%	90%	92%	-51% ▼

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month
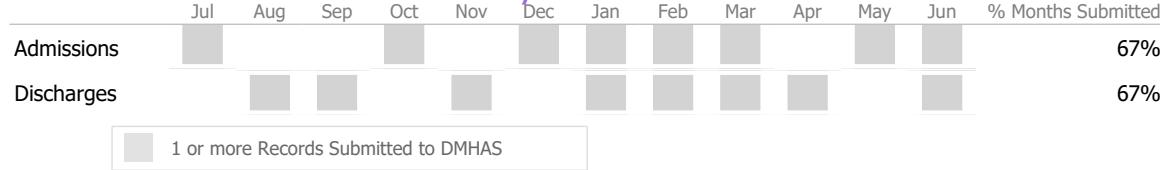
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪			▪		▪	▪	▪	▪		▪	▪	67%
Discharges		▪	▪		▪		▪	▪	▪	▪		▪	67%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 29 Active Intermediate/Long Term Res.Tx 3.5 Programs

Next Steps - Manchester 606551
Community Health Resources Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	36	-19%	▼
Admits	-	4	-100%	▼
Discharges	4	7	-43%	▼
Service Hours	917	1,146	-20%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		29	100%	85%	87%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		25	100%	90%	97%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	96%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges		▪	▪				▪						25%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

NHDTP
Community Health Resources Inc.
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)
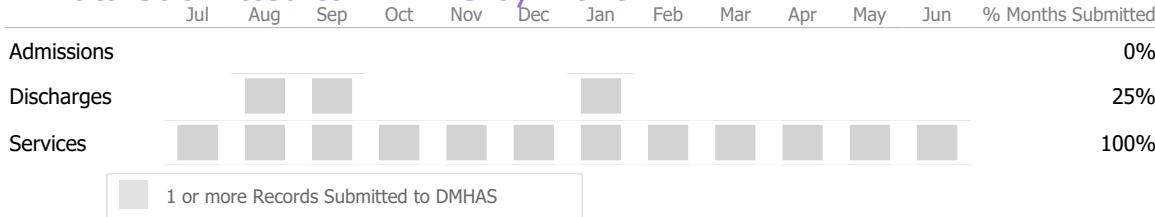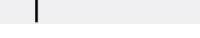
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	7	29%	▲
Admits	9	3	200%	▲
Discharges	1	7	-86%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		1	100%	50%	63%	50%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation		9	100%	80%	78%	20%	▲
✓	Social Support		6	67%	60%	74%	7%	
●	Employed		0	0%	20%	20%	-20%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		94%	95%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		29%	69%

Data Submitted to DMHAS by Month
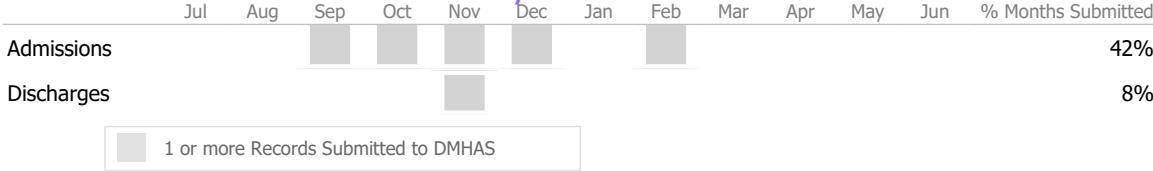
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▪	▪	▪	▪		▪					42%
Discharges					▪								8%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 31 Active Standard Case Management Programs

Northfield Group Home - Enfield 617-240
Community Health Resources Inc.
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	13	-23%	▼
Admits	2	9	-78%	▼
Discharges	2	5	-60%	▼
Bed Days	2,850	2,458	16%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		2	100%	80%	62%	20%	▲
✓	No Re-admit within 30 Days of Discharge		2	100%	85%	90%	15%	▲
●	Follow-up within 30 Days of Discharge		1	50%	90%	72%	-40%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	86%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	88%
✓ SA Screen Complete		100%	95%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Recovery

National Recovery Measures (NOMS)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		9	90%	60%	87%	30%	▲
✓	Stable Living Situation		10	100%	90%	98%	10%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		8	487 days	0.2	98%	90%	93%	8%

☐ < 90%   ☐ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			☐							☐			17%
Discharges		☐								☐			17%

☐ 1 or more Records Submitted to DMHAS
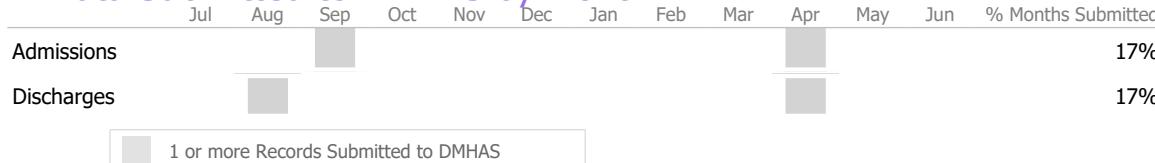
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 26 Active Group Home Programs

Oak Street Recovery House
Community Health Resources Inc.
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	77	65	18%	▲
Admits	76	66	15%	▲
Discharges	78	65	20%	▲
Bed Days	1,924	2,094	-8%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		70	90%	85%	79%	5%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		10	37 days	0.1	53%	90%	64%	-37% ▼

< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual		Goal	✓ Goal Met	🔴 Below Goal
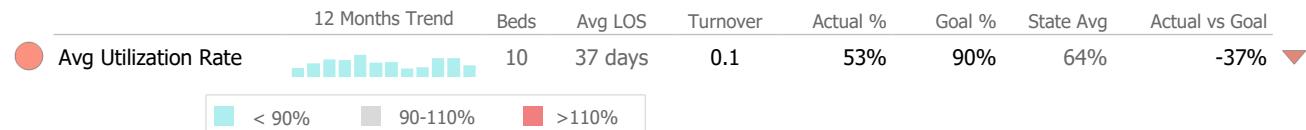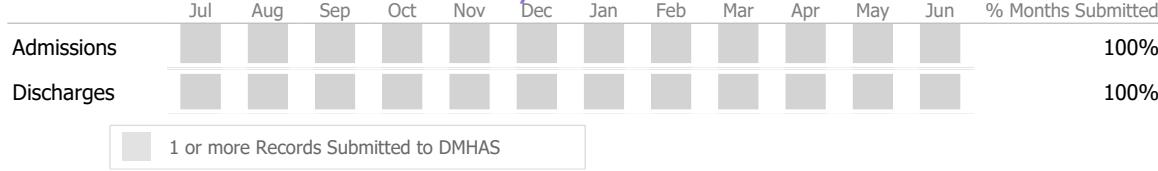
*State Avg based on 12 Active Recovery House Programs

Outpatient 202200 (formerly New Directions)
Community Health Resources Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	318	232	37%	▲
Admits	269	141	91%	▲
Discharges	228	177	29%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	87%
Valid TEDS Data	85%	84%

On-Time Periodic	Actual	State Avg
6 Month Updates	26%	15%

Co-occurring	Actual	State Avg
MH Screen Complete	100%	91%
SA Screen Complete	99%	93%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	99%

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully	166	73%	50%	48%	23%	▲

Recovery

National Recovery Measures (NOMS)

	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed	192	55%	50%	33%	5%	
Not Arrested	278	80%	75%	77%	5%	
Stable Living Situation	289	83%	95%	76%	-12%	▼
Abstinence/Reduced Drug Use	138	40%	55%	42%	-15%	▼
Self Help	46	13%	60%	16%	-47%	▼

Service Engagement

Outpatient

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	211	84%	75%	65%	9%

Data Submitted to DMHAS by Month
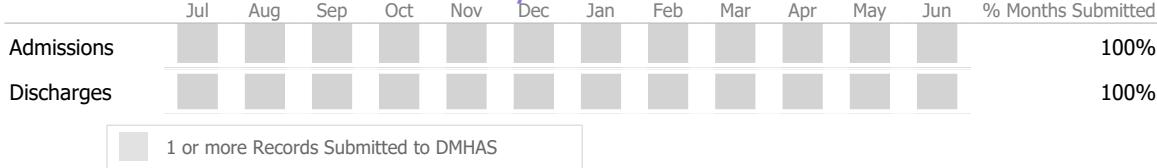
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

PATH - CM - Outreach and Eng
Community Health Resources Inc.
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	31	-13%	▼
Admits	18	18	0%	
Discharges	13	22	-41%	▼
Service Hours	193	327	-41%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		16	89%	50%	93%	39%	▲

Data Submitted to DMHAS by Month
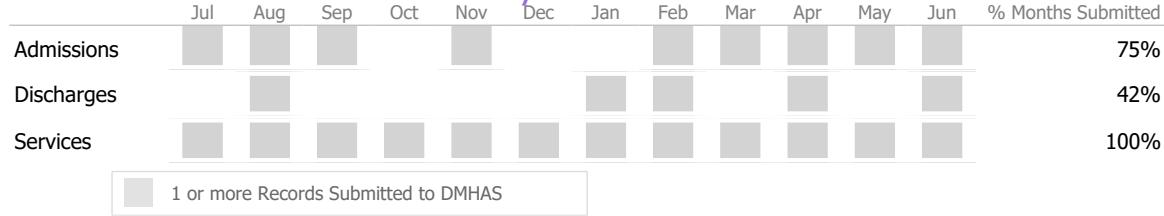
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢		▢			▢	▢	▢	▢	▢	75%
Discharges		▢					▢	▢		▢		▢	42%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 50 Active Outreach & Engagement Programs

Pilots Housing - Manchester 617297
Community Health Resources Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	-	-	
Discharges	-	-	
Service Hours	423	370	14% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		16	100%	85%	87%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	97%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	96%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Pre-Trial Drug/Alc Ed 202705
Community Health Resources Inc.
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	525	271	94%	▲
Admits	431	137	215%	▲
Discharges	173	175	-1%	
Service Hours	-	-		

Data Submitted to DMHAS by Month
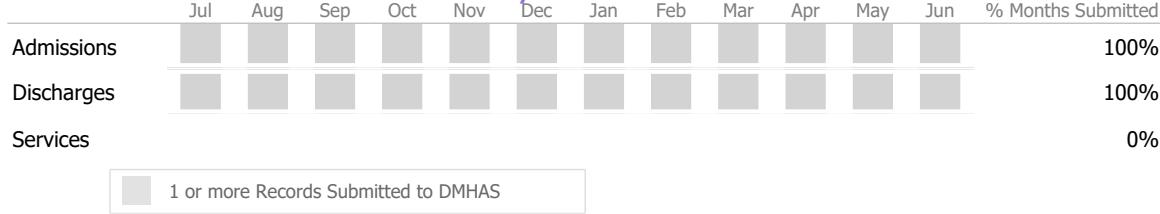
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services													0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Recovery Coach - Meth
Community Health Resources Inc.
Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	258	271	-5%	
Admits	76	119	-36%	▼
Discharges	80	97	-18%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS
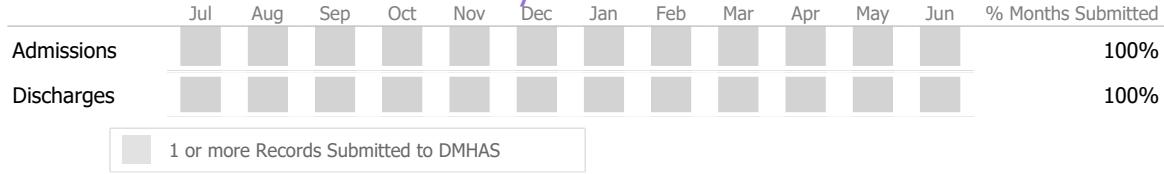
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

Respite - Enfield 617200
Community Health Resources Inc.
Mental Health - Crisis Services - Respite Bed

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	7	343%	▲
Admits	56	4	1300%	▲
Discharges	55	6	817%	▲
Bed Days	1,115	1,046	7%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	No Re-admit within 30 Days of Discharge		35	64%	85%	89%	-21%	▼
✓	Follow-up within 30 Days of Discharge		38	100%	90%	80%	10%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		6	329 days	0.1	51%	90%	49%	-39%	▼

🟦 < 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	92%
Discharges		▪	▪	▪	▪	▪	▪	▪	▪	▪	▪		83%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	┃ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 10 Active Respite Bed Programs

Roots to Recovery
Community Health Resources Inc.
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity
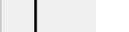
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	67	4%
Admits	59	60	-2%
Discharges	57	59	-3%
Bed Days	3,663	3,868	-5%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		41	72%	70%	66%	2%
✓	No Re-admit within 30 Days of Discharge		52	91%	85%	91%	6%
●	Follow-up within 30 Days of Discharge		32	78%	90%	68%	-12% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Abstinence/Reduced Drug Use		58	83%	70%	68%	13% ▲

Data Submission Quality

Data Entry			Actual	State Avg
✓	Valid NOMS Data		100%	86%
✓	Valid TEDS Data		100%	93%

On-Time Periodic			Actual	State Avg
	6 Month Updates		N/A	37%

Co-occurring			Actual	State Avg
✓	MH Screen Complete		98%	94%
✓	SA Screen Complete		98%	92%

Diagnosis			Actual	State Avg
✓	Valid Axis I Diagnosis		100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		14	69 days	0.1	72%	90%	92%	-18% ▼

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month
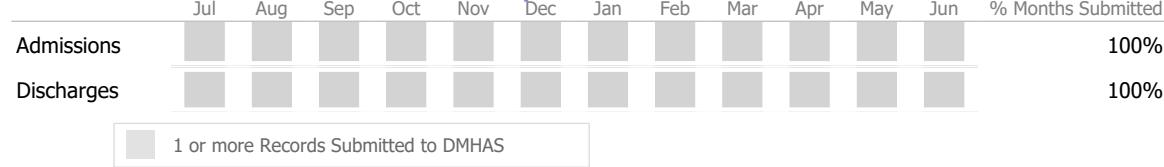
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 29 Active Intermediate/Long Term Res.Tx 3.5 Programs

SOAR - COVID 19
Community Health Resources Inc.
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16		
Admits	16	-	
Discharges	-	-	
Service Hours	59	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		16	100%	50%	93%	50%	▲

Data Submitted to DMHAS by Month
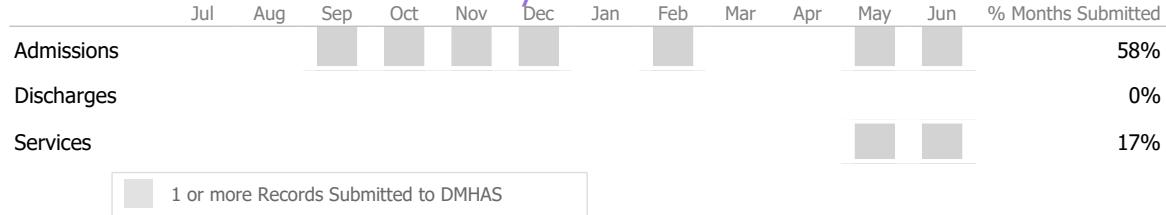
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▢	▢	▢	▢		▢			▢	▢	58%
Discharges													0%
Services											▢	▢	17%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 50 Active Outreach & Engagement Programs

SOR - Carl Robinson
Community Health Resources Inc.
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	119	25	376%	▲
Admits	104	23	352%	▲
Discharges	76	2	3700%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		65	86%	50%	56%	36%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		113	89%	50%	64%	39%	▲
✓	Not Arrested		114	90%	75%	91%	15%	▲
●	Self Help		36	28%	60%	52%	-32%	▼
●	Employed		3	2%	40%	39%	-38%	▼
●	Stable Living Situation		7	6%	90%	85%	-84%	▼

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		98%	98%
✓	Valid TEDS Data		99%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	80%

	Co-occurring		Actual	State Avg
✓	MH Screen Complete		98%	86%
✓	SA Screen Complete		98%	86%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		97%	99%

Service Engagement

	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Length of Stay over 1 Year		4	3%	50%	64%	-47%	▼

Data Submitted to DMHAS by Month
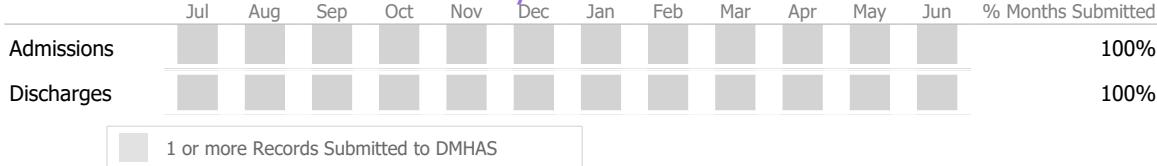
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

SOR - Corrigan MM Inactive
Community Health Resources Inc.
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	154	82	88%	▲
Admits	175	67	161%	▲
Discharges	207	56	270%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		110	53%	50%	56%	3%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		166	85%	50%	64%	35%	▲
✓ Not Arrested		149	76%	75%	91%	1%	
● Employed		2	1%	40%	39%	-39%	▼
● Self Help		32	16%	60%	52%	-44%	▼
● Stable Living Situation		42	22%	90%	85%	-68%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	98%
Valid TEDS Data	98%	99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	80%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	98%	86%
✓ SA Screen Complete	98%	86%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Length of Stay over 1 Year		6	4%	50%	64%	-46%	▼

Data Submitted to DMHAS by Month
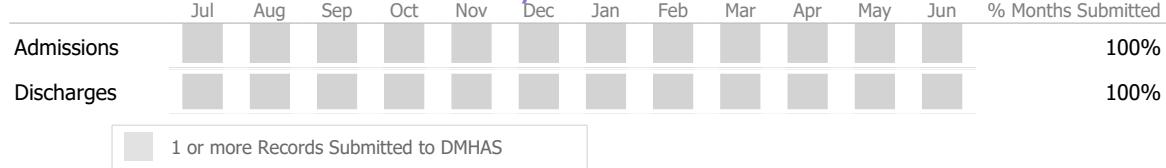
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

SOR - Cybulski
Community Health Resources Inc.
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	86	6	1333%	▲
Admits	86	3	2767%	▲
Discharges	53	-		

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		49	92%	50%	56%	42%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		79	86%	50%	64%	36%	▲
✓ Not Arrested		74	80%	75%	91%	5%	
🔴 Self Help		30	33%	60%	52%	-27%	▼
🔴 Employed		0	0%	40%	39%	-40%	▼
🔴 Stable Living Situation		2	2%	90%	85%	-88%	▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Length of Stay over 1 Year		6	7%	50%	64%	-43%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	98%
✓ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	80%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	86%
✓ SA Screen Complete		100%	86%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges		▪					▪	▪	▪	▪	▪	▪	58%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

SOR - Hartford CC MM
Community Health Resources Inc.
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	238	179	33%	▲
Admits	185	150	23%	▲
Discharges	175	116	51%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	98%
Valid TEDS Data	98%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	21%	80%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	98%	86%
✓ SA Screen Complete	98%	86%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		82	47%	50%	56%	-3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		213	84%	50%	64%	34%	▲
✓ Not Arrested		193	76%	75%	91%	1%	
● Employed		3	1%	40%	39%	-39%	▼
● Self Help		19	7%	60%	52%	-53%	▼
● Stable Living Situation		10	4%	90%	85%	-86%	▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Length of Stay over 1 Year		33	14%	50%	64%	-36%	▼

Data Submitted to DMHAS by Month
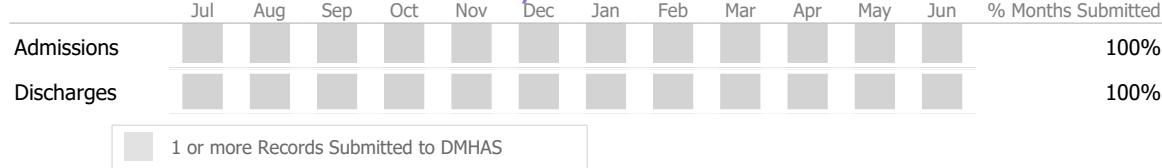
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

SOR - Osborne MM Inactive
Community Health Resources Inc.
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	207	180	15%	▲
Admits	159	133	20%	▲
Discharges	238	113	111%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		98%	98%
Valid TEDS Data		98%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	80%

Co-occurring		Actual	State Avg
MH Screen Complete		76%	86%
SA Screen Complete		76%	86%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		181	76%	50%	56%	26%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Abstinence/Reduced Drug Use		234	100%	50%	64%	50%	▲
✔	Not Arrested		228	98%	75%	91%	23%	▲
●	Employed		0	0%	40%	39%	-40%	▼
●	Self Help		12	5%	60%	52%	-55%	▼
●	Stable Living Situation		35	15%	90%	85%	-75%	▼

Service Engagement

	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Length of Stay over 1 Year		15	7%	50%	64%	-43%	▼

Data Submitted to DMHAS by Month
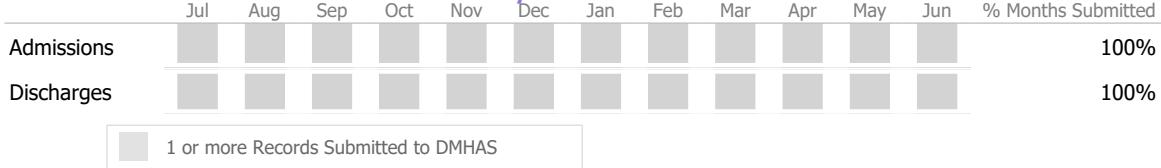
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Strickland Street Residence - Manchester
Community Health Resources Inc.
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	-	-	
Bed Days	2,190	2,190	0%
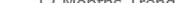
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	64%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	90%

Co-occurring		Actual	State Avg
MH Screen Complete		N/A	92%
SA Screen Complete		N/A	90%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		6	3,080 days	0.3	100%	90%	91%	10%
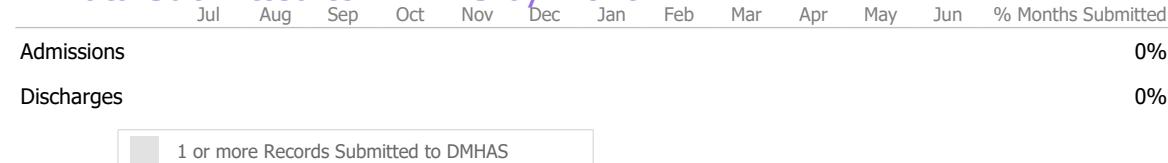
☐ < 90%	☐ 90-110%	☐ >110%

Data Submitted to DMHAS by Month

|	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

Supported Employment Enfield
Community Health Resources Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022   (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	66	100	-34%	▼
Admits	55	64	-14%	▼
Discharges	33	89	-63%	▼
Service Hours	694	743	-7%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		34	49%	35%	47%	14%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		36	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	92%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		94%	88%

Data Submitted to DMHAS by Month
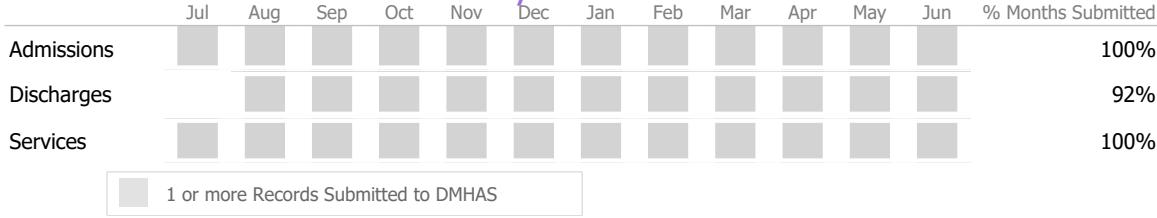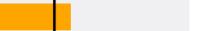
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges		▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	92%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▇ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Supported Employment Manchester
Community Health Resources Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	89	76	17%	▲
Admits	43	48	-10%	
Discharges	48	32	50%	▲
Service Hours	698	825	-15%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		38	43%	35%	47%	8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		46	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	92%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	88%
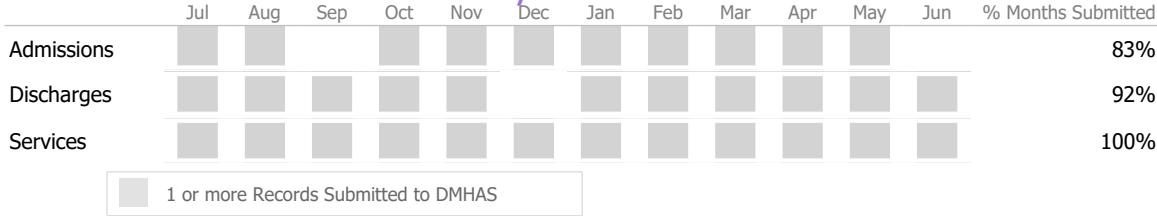
Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪		▪	▪	▪	▪	▪	▪	▪			83%
Discharges	▪	▪		▪	▪		▪	▪	▪	▪	▪		92%
Services	▪	▪	▪	▪	▪		▪	▪	▪	▪	▪		100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 39 Active Employment Services Programs

The Hub Enfield
Community Health Resources Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	73	75	-3%	
Admits	27	19	42%	▲
Discharges	10	34	-71%	▼
Service Hours	153	69	120%	▲
Social Rehab/PHP/IOP Days	1,608	761	111%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		60	95%	90%	75%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪		▪	▪		▪	▪	▪		▪	83%
Discharges	▪	▪			▪			▪					33%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

The Hub Manchester
Community Health Resources Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)
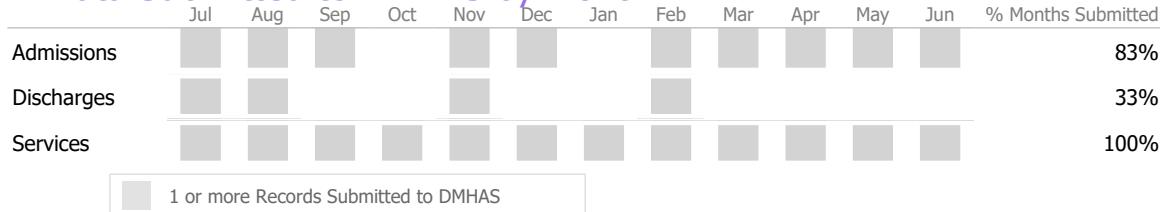
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	440	489	-10%	▼
Admits	133	164	-19%	▼
Discharges	31	189	-84%	▼
Service Hours	23	5		
Social Rehab/PHP/IOP Days	2,246	1,911	18%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		298	72%	90%	75%	-18%	▼

Data Submitted to DMHAS by Month
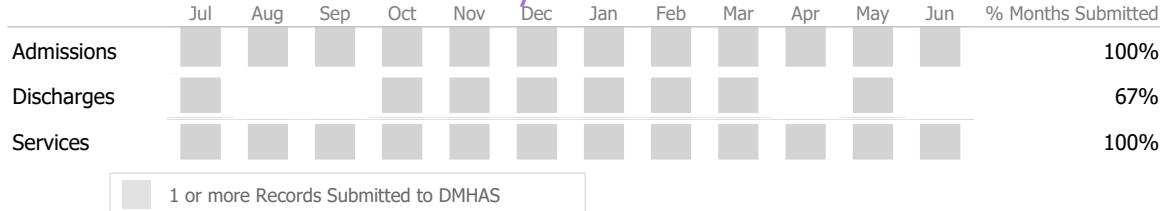
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢		▢	100%
Discharges	▢			▢	▢	▢	▢	▢	▢		▢		67%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Transitional Support Program (TSP) YAS
Community Health Resources Inc.
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	23	-13%	▼
Admits	10	13	-23%	▼
Discharges	12	12	0%	
Bed Days	3,891	4,602	-15%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		9	75%	60%	70%	15%	▲
●	Follow-up within 30 Days of Discharge		6	67%	90%	80%	-23%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		18	86%	60%	84%	26%	▲
✓ Employed		9	43%	25%	12%	18%	▲
✓ Stable Living Situation		21	100%	95%	93%	5%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	80%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	91%

Co-occurring		Actual	State Avg
MH Screen Complete		80%	98%
SA Screen Complete		80%	89%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		23	343 days	0.5	97%	90%	91%	7%

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▢	▢				▢		▢				33%
Discharges	▢	▢	▢		▢	▢		▢	▢	▢			58%

▢ 1 or more Records Submitted to DMHAS
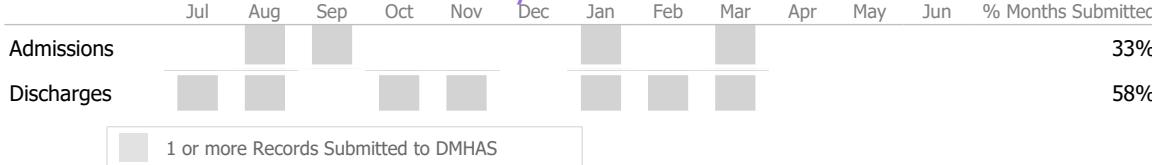
▲ > 10% Over   ▼ < 10% Under

■ Actual   │ Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 81 Active Supervised Apartments Programs

Willimantic OP
Community Health Resources Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	864	680	27%	▲
Admits	602	341	77%	▲
Discharges	489	407	20%	▲
Service Hours	4,377	3,182	38%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		95%	87%
Valid TEDS Data		68%	84%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		60%	15%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		99%	91%
✓ SA Screen Complete		99%	93%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		212	43%	50%	48%	-7%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		795	88%	75%	77%	13%	▲
🔴 Employed		429	47%	50%	33%	-3%	
🔴 Stable Living Situation		784	86%	95%	76%	-9%	
🔴 Abstinence/Reduced Drug Use		358	39%	55%	42%	-16%	▼
🔴 Self Help		128	14%	60%	16%	-46%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		414	98%	90%	60%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		465	80%	75%	65%	5%

Data Submitted to DMHAS by Month
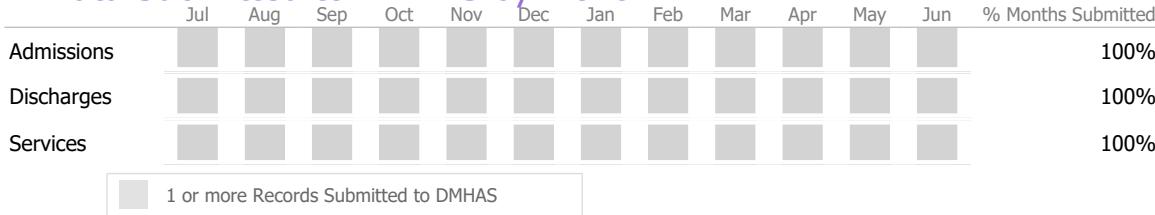
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

YAS CTT - Enfield 617-373
Community Health Resources Inc.
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022   (Data as of Oct 07, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	61	53	15%	▲
Admits	27	23	17%	▲
Discharges	28	17	65%	▲
Service Hours	3,971	2,631	51%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		22	79%	65%	49%	14%	▲
✓	No Re-admit within 30 Days of Discharge		24	86%	85%	95%	1%	
●	Follow-up within 30 Days of Discharge		10	45%	90%	43%	-45%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	85%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		78%	90%

Co-occurring		Actual	State Avg
MH Screen Complete		78%	95%
SA Screen Complete		78%	92%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation		60	94%	60%	91%	34%	▲
✓	Employed		25	39%	15%	19%	24%	▲
✓	Social Support		50	78%	60%	80%	18%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		36	100%	90%	99%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢		▢		▢	83%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Young Adult Services - Manchester
Community Health Resources Inc.
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 07, 2022)
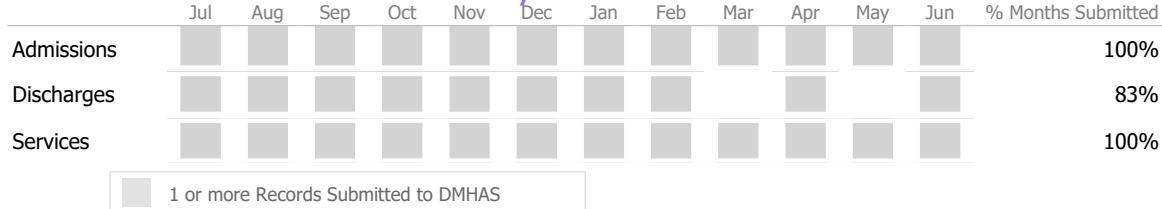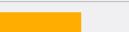
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	26	12%	▲
Admits	14	7	100%	▲
Discharges	11	12	-8%	
Service Hours	2,086	1,613	29%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		5	45%	65%	49%	-20%	▼
✔	No Re-admit within 30 Days of Discharge		11	100%	85%	95%	15%	▲
🔴	Follow-up within 30 Days of Discharge		2	40%	90%	43%	-50%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	85%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	100%	90%

Co-occurring		Actual	State Avg
✔	MH Screen Complete	100%	95%
✔	SA Screen Complete	100%	92%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	98%

Recovery

National Recovery Measures (NOMS)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		28	97%	60%	80%	37%	▲
✔	Stable Living Situation		28	97%	60%	91%	37%	▲
✔	Employed		12	41%	15%	19%	26%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		18	100%	90%	99%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢		▢	▢	▢	▢		▢			▢		67%
Discharges	▢		▢	▢		▢		▢			▢		58%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢		100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs