

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	224	195	15%	▲
	Admits	29	67	-57%	▼
	Discharges				
	Service Hours		-		

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 1 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Other	Other	224	100.0%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	5	2%	10%
26-34	10	4%	22%
35-44	30	13%	23%
45-54	66	29%	18%
55-64	85	38%	18%
65+	28	13%	8%

Gender

	#	%	State Avg
Female	158	71%	41%
Male	66	29%	59%
Transgender			0%

Race

	#	%	State Avg
Other	97	43%	13%
White/Caucasian	92	41%	61%
Black/African American	26	12%	17%
Am. Indian/Native Alaskan	3	1%	0%
Unknown	3	1%	6%
Asian	1	0%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Ethnicity

	#	%	State Avg
Hisp-Puerto Rican	159	71%	11%
Non-Hispanic	40	18%	68%
Hispanic-Other	22	10%	9%
Hispanic-Cuban	2	1%	0%
Unknown	1	0%	12%
Hispanic-Mexican			1%

Variances in data may be indicative of operational adjustments related to the pandemic.

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Service Hours	-	-		

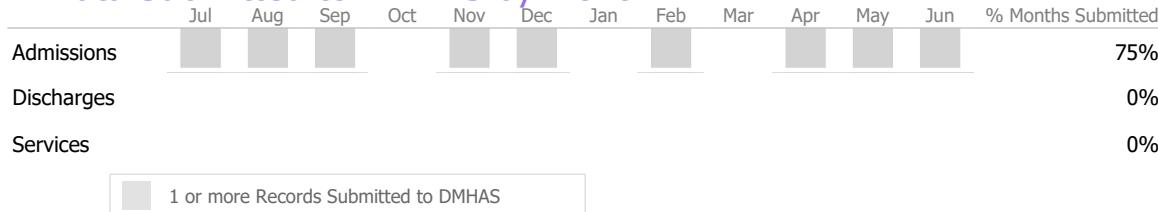
Data Submission Quality

Data Entry Actual State Avg

Co-occurring	Actual	State Avg
MH Screen Complete	24%	86%
SA Screen Complete	28%	91%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Integrated Primary Care Programs