

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	119	124	-4%
	Admits	29	26	12% ▲
	Discharges	21	33	-36% ▼
	Service Hours	1,481	2,548	-42% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Case Management		119	100.0%
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Consumer Satisfaction Survey

(Based on 80 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		98%	80%	93%
✓ Overall		96%	80%	91%
✓ Access		96%	80%	88%
✓ General Satisfaction		95%	80%	92%
✓ Participation in Treatment		94%	80%	92%
✓ Outcome		93%	80%	83%
✓ Recovery		93%	80%	79%
✓ Respect		93%	80%	91%

█ Satisfied % | Goal % █ 0-80% █ 80-100% █ Goal Met █ Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	1	1%	10%
26-34	15	13%	22%
35-44	17	14%	23%
45-54	31	26%	18%
55-64	41	34% ▲	18%
65+	14	12%	8%

Gender

	#	%	State Avg
Male	79	67%	59%
Female	39	33%	41%
Transgender			0%

Race

	#	%	State Avg
Black/African American	67	56% ▲	17%
White/Caucasian	46	39% ▼	61%
Other	6	5%	13%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

Ethnicity

	#	%	State Avg
Non-Hispanic	80	67%	68%
Hisp-Puerto Rican	28	24% ▲	11%
Hispanic-Other	9	8%	9%
Hispanic-Cuban	1	1%	0%
Hispanic-Mexican	1	1%	1%
Unknown		▼ 12%	

█ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	25	-4% ▼
Admits	5	6	-17% ▼
Discharges	7	6	17% ▲
Service Hours	354	872	-59% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	24	100%	85%	95%	15%	▲

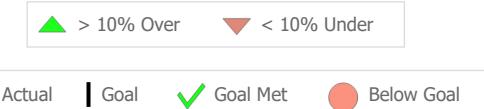
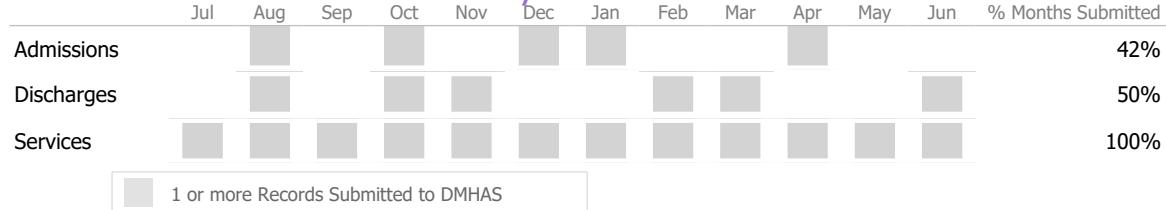
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	18	100%	90%	98%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	100%	88%

Data Submitted to DMHAS by Month



* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	20	5%
Admits	4	3	33% ▲
Discharges	4	3	33% ▲
Service Hours	329	819	-60% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	 	21	100%	85%	95%	15% ▲

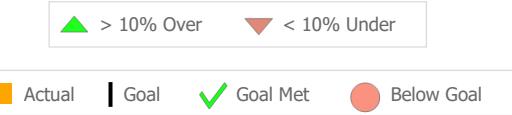
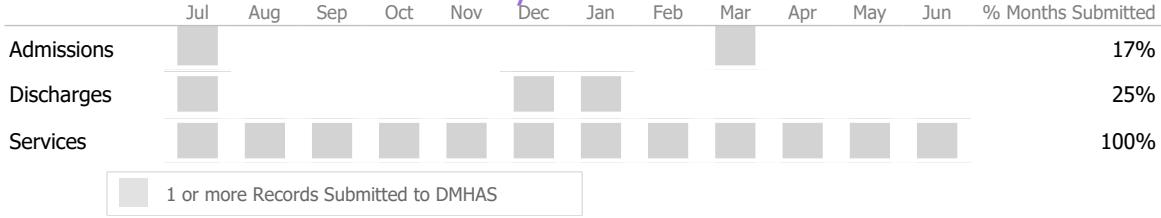
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	17	100%	90%	98%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	 	100%
		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	 	100%
		88%

Data Submitted to DMHAS by Month



* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	29	0%
Admits	7	6	17% ▲
Discharges	6	7	-14% ▼
Service Hours	276	269	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	 	29	100%	85%	95%	15% ▲

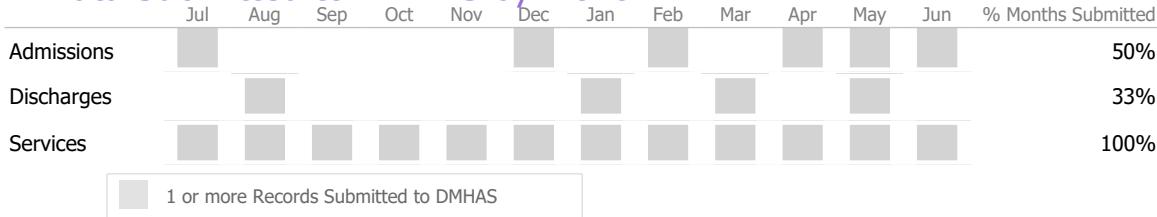
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	23	100%	90%	98%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	 	100%
On-Time Periodic		
✓ 6 Month Updates	 	94%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	35	-6%
Admits	6	4	50%
Discharges	3	8	-63%
Service Hours	440	485	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 33%; background-color: orange;"></div>	33	100%	85%	95%	15% 

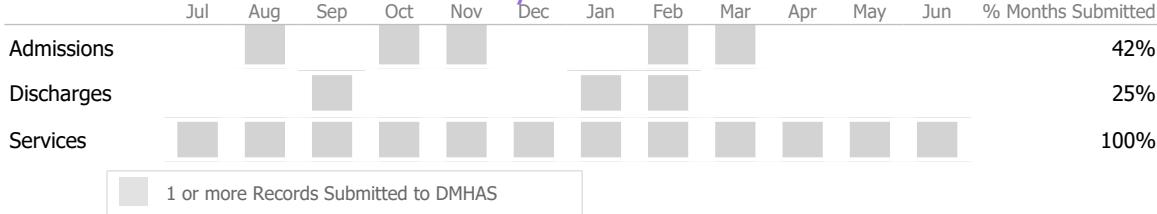
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 30%;"><div style="width: 100%; background-color: orange;"></div></div>	30	100%	90%	98%	10%

Data Submission Quality

Category	Actual	State Avg
Valid NOMS Data	<div><div style="width: 100%; background-color: orange;"></div></div> 100%	99%
On-Time Periodic		
6 Month Updates	<div><div style="width: 100%; background-color: orange;"></div></div> 100%	88%

Data Submitted to DMHAS by Month



* State Avg based on 65 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	2	250%	▲
Admits	5	2	150%	▲
Discharges	-	-		
Service Hours	48	5		

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	86%	6	86%	85%	87%	1%

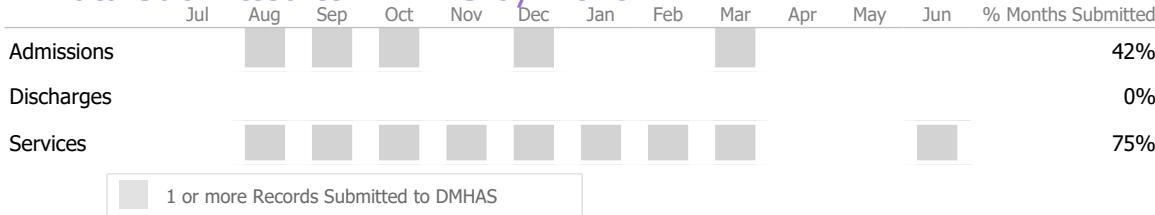
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	86%	6	86%	90%	97%	-4%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		N/A	N/A	85%	87%	-85% 

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		N/A	N/A	90%	97%	N/A 

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	96%
On-Time Periodic		
6 Month Updates	N/A	85%

Data Submitted to DMHAS by Month

Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
												0%
												0%

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	13	-54% ▼
Admits	2	5	-60% ▼
Discharges	1	9	-89% ▼
Service Hours	35	98	-65% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		5	83%	85%	87%	-2%
Clients Receiving Services		4	80%	90%	97%	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		100%
On-Time Periodic		
6 Month Updates		60%

Service Utilization

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs