

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,772	1,691	5%
	Admits	1,335	1,191	12%
	Discharges	1,498	1,279	17%
	Service Hours	23,213	16,645	39%
	Bed Days	6,115	7,576	-19%

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

(Based on 144 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		94%	80%	91%
✓ General Satisfaction		93%	80%	92%
✓ Quality and Appropriateness		88%	80%	93%
✓ Participation in Treatment		87%	80%	92%
✓ Access		85%	80%	88%
✓ Respect		83%	80%	91%
✓ Outcome		82%	80%	83%
● Recovery		78%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Outpatient	861	31.2%
	Crisis Services	614	22.2%
	Social Rehabilitation	520	18.8%
	ACT	140	5.1%
	Community Support	126	4.6%
	Intake	90	3.3%
	Other	35	1.3%
	Inpatient Services	30	1.1%
	Residential Services	4	0.1%
<b>Forensic MH</b>			
	Forensics Community-based	260	9.4%
	Outpatient	51	1.8%
	Case Management	29	1.1%

## Client Demographics

Age	#	%	State Avg
18-25	244	14%	10%
26-34	304	17%	22%
35-44	357	20%	23%
45-54	313	18%	18%
55-64	345	20%	18%
65+	203	11%	8%

Gender	#	%	State Avg
Male	1,036	58%	59%
Female	725	41%	41%
Transgender	10	1%	0%

Race	#	%	State Avg
Black/African American	653	41%	17%
White/Caucasian	532	33%	61%
Other	326	20%	13%
Asian	48	3%	6%
Multiple Races	28	2%	1%
Am. Indian/Native Alaskan	14	1%	1%
Hawaiian/Other Pacific Islander	3	0%	0%
Hispanic-Cuban	3	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,107	62%	68%
Hisp-Puerto Rican	265	15%	11%
Unknown	235	13%	12%
Hispanic-Other	156	9%	9%
Hispanic-Mexican	6	0%	1%
Hispanic-Cuban	3	0%	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

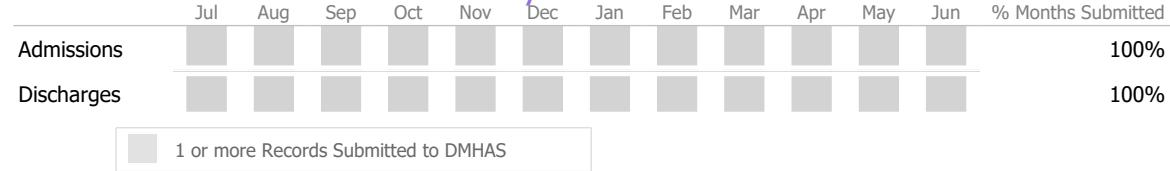
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	256	197	30% <span style="color: green;">▲</span>
Admits	222	182	22% <span style="color: green;">▲</span>
Discharges	254	138	84% <span style="color: green;">▲</span>

## Jail Diversion



## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual  Goal ✓ Goal Met  Below Goal

\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	42	0%
Admits	2	1	100% <span style="color: green;">▲</span>
Discharges	4	2	100% <span style="color: green;">▲</span>
Service Hours	1,091	993	10%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
<span style="color: red;">●</span> Treatment Completed Successfully	<span style="color: orange;"> </span>	2	50%	65%	49%	-15% <span style="color: red;">▼</span>		
<span style="color: green;">✓</span> No Re-admit within 30 Days of Discharge	<span style="color: orange;"> </span>	3	100%	85%	95%	15% <span style="color: green;">▲</span>		
<span style="color: green;">✓</span> Follow-up within 30 Days of Discharge	<span style="color: orange;"> </span>	2	100%	90%	43%	10% <span style="color: green;">▲</span>		

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span> Valid NOMS Data		96%	85%
On-Time Periodic	Actual	State Avg	
<span style="color: green;">✓</span> 6 Month Updates	100%	90%	
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span> MH Screen Complete	100%	95%	
<span style="color: green;">✓</span> SA Screen Complete	100%	92%	
Diagnosis		Actual	State Avg
<span style="color: green;">✓</span> Valid Axis I Diagnosis	98%	98%	

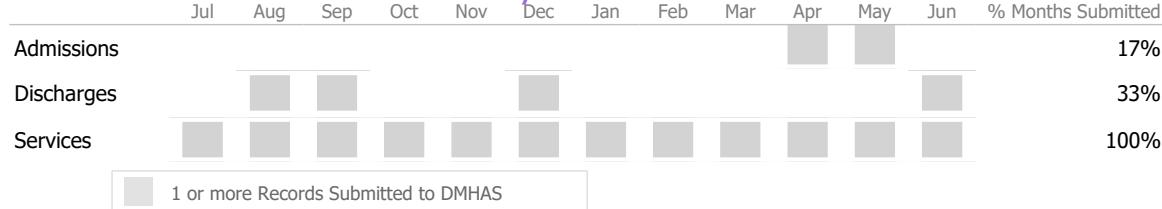
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Stable Living Situation	<span style="color: orange;"> </span>	33	79%	60%	91%	19% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Social Support	<span style="color: orange;"> </span>	28	67%	60%	80%	7% <span style="color: green;">▲</span>
<span style="color: red;">●</span> Employed	<span style="color: orange;"> </span>	4	10%	15%	19%	-5% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<span style="color: orange;"> </span>	37	97%	90%	99%	7% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

| Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	23	26%	▲
Admits	20	9	122%	▲
Discharges	11	14	-21%	▼
Service Hours	573	566	1%	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	91%
On-Time Periodic		
6 Month Updates	83%	88%

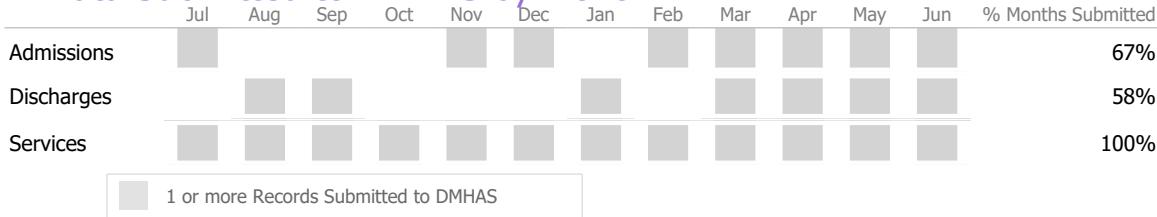
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	15%	-50% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		29	100%	60%	94%	40% ▲
✓ Social Support		19	66%	60%	67%	6%
● Employed		5	17%	20%	15%	-3%
● Stable Living Situation		19	66%	80%	70%	-14% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		17	94%	90%	95%	4%

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over ▼ &lt; 10% Under

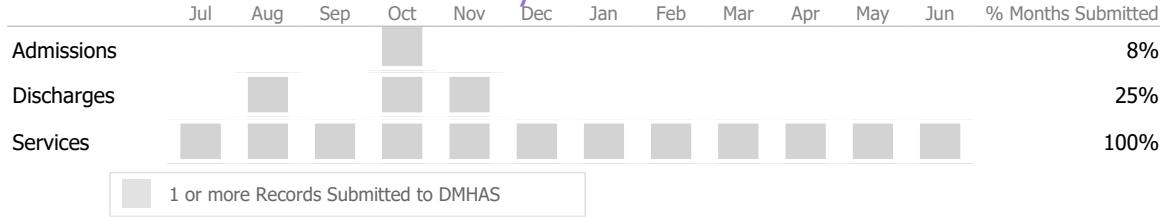
Actual Goal Goal Met Below Goal

\* State Avg based on 3 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	10	-20%	▼
Admits	1	3	-67%	▼
Discharges	4	2	100%	▲
Service Hours	334	240	39%	▲

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

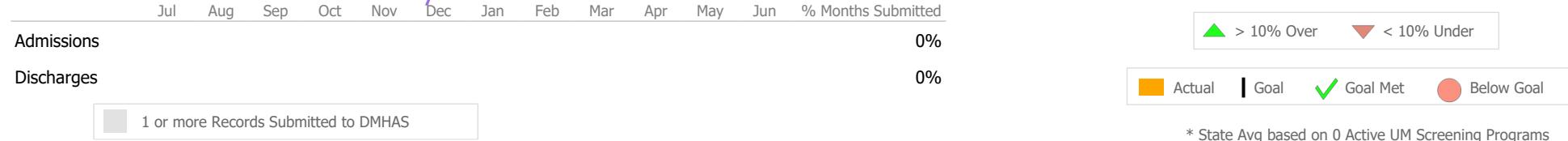
\* State Avg based on 3 Active Re-entry Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	126	121	4%
Admits	46	28	64% <span style="color: green;">▲</span>
Discharges	48	38	26% <span style="color: green;">▲</span>
Service Hours	1,955	792	147% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	<div style="width: 97%;"> </div>	97% <span style="color: orange;">95%</span>
On-Time Periodic		Actual	State Avg
<span style="color: green;">✓</span>	6 Month Updates	<div style="width: 95%;"> </div>	95% <span style="color: orange;">83%</span>
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	<div style="width: 100%;"> </div>	100% <span style="color: orange;">95%</span>
<span style="color: green;">✓</span>	SA Screen Complete	<div style="width: 100%;"> </div>	100% <span style="color: orange;">94%</span>
Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	<div style="width: 66%;"> </div>	66% <span style="color: orange;">98%</span>

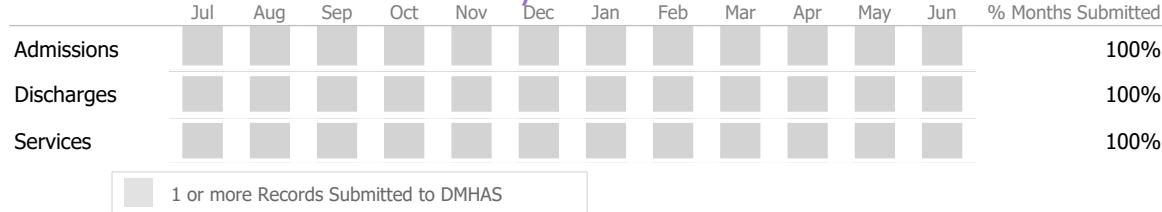
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Treatment Completed Successfully	<div style="width: 24%; background-color: orange;"> </div>	24	50%	65%	56%	-15% <span style="color: red;">▼</span>
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Stable Living Situation	<div style="width: 121%; background-color: orange;"> </div>	121	93%	80%	87%	13% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Social Support	<div style="width: 87%; background-color: orange;"> </div>	87	67%	60%	80%	7% <span style="color: green;">▲</span>
<span style="color: red;">●</span> Employed	<div style="width: 17%; background-color: orange;"> </div>	17	13%	20%	14%	-7% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<div style="width: 75%; background-color: orange;"> </div>	75	91%	90%	98%	1% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

| Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 38 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	85	93	-9%
Admits	10	9	11% <span style="color: green;">▲</span>
Discharges	4	18	-78% <span style="color: red;">▼</span>
Service Hours	1,070	1,320	-19% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	100%	88%
On-Time Periodic		Actual	State Avg
<span style="color: green;">✓</span>	6 Month Updates	99%	49%
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	100%	90%
<span style="color: green;">✓</span>	SA Screen Complete	100%	91%
Diagnosis		Actual	State Avg
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Treatment Completed Successfully	<div style="width: 50%;"><div style="width: 20%;"></div></div>	2	50%	50%	41%	0%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Social Support	<div style="width: 75%;"><div style="width: 15%;"></div></div>	64	75%	60%	62%	15% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Employed	<div style="width: 38%;"><div style="width: 10%;"></div></div>	32	38%	30%	26%	8% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Stable Living Situation	<div style="width: 96%;"><div style="width: 16%;"></div></div>	82	96%	95%	73%	1% <span style="color: green;">▲</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<div style="width: 100%;"><div style="width: 20%;"></div></div>	81	100%	90%	84%	10% <span style="color: green;">▲</span>

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Outpatient	<div style="width: 100%;"><div style="width: 20%;"></div></div>	10	100%	75%	79%	25% <span style="color: green;">▲</span>

### 2 or more Services within 30 days



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	50	2%
Admits	16	18	-11% ▼
Discharges	27	14	93% ▲
Service Hours	1,077	822	31% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	93%
On-Time Periodic		
✓ 6 Month Updates	100%	92%
Co-occurring		
✓ MH Screen Complete	100%	82%
✓ SA Screen Complete	100%	82%
Diagnosis		
Valid Axis I Diagnosis	92%	97%

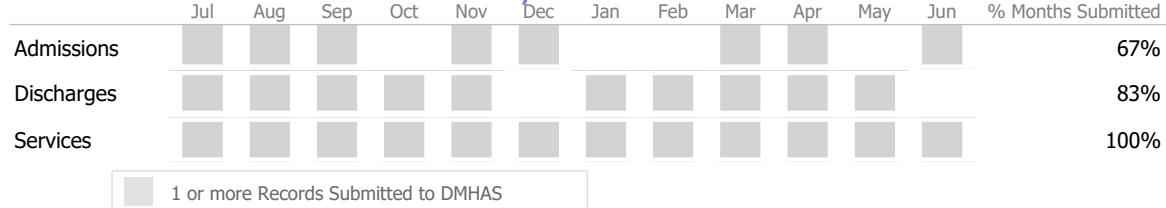
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		5	19%	50%	32%	-31% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		52	100%	60%	34%	40% ▲
✓ Social Support		41	79%	60%	55%	19% ▲
● Employed		3	6%	30%	19%	-24% ▼
● Stable Living Situation		36	69%	95%	78%	-26% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		25	100%	90%	99%	10%
<b>Service Engagement</b>						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		15	100%	75%	94%	25% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 3 Active Standard Outpatient Programs

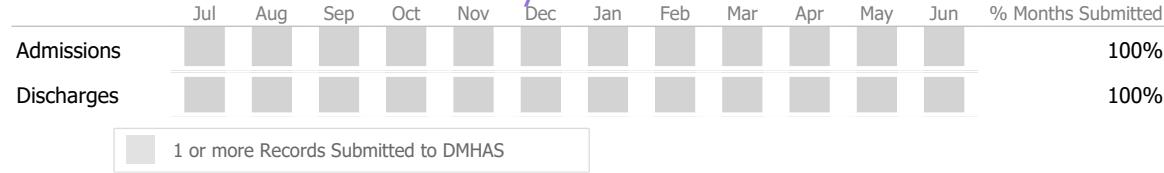
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	352	273	29% <span style="color: green;">▲</span>
Admits	430	305	41% <span style="color: green;">▲</span>
Discharges	427	304	40% <span style="color: green;">▲</span>

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	<div style="width: 89%;"><div style="width: 75%;"></div></div>	328	89%	75%	71%	14% <span style="color: green;">▲</span>
✓ Community Location Evaluation	<div style="width: 92%;"><div style="width: 80%;"></div></div>	339	92%	80%	72%	12% <span style="color: green;">▲</span>
● Follow-up Service within 48 hours	<div style="width: 13%;"><div style="width: 90%;"></div></div>	8	13%	90%	64%	-77% <span style="color: red;">▼</span>

## Data Submitted to DMHAS by Month


▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 26 Active Mobile Crisis Team Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	8	-50%	▼
Admits	-	1	-100%	▼
Discharges	4	4	0%	
Bed Days	549	1,080	-49%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
							Actual % vs Goal %
✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	

12 Months Trend:     

Beds: 10      Avg LOS: 856 days      Turnover: 1.3

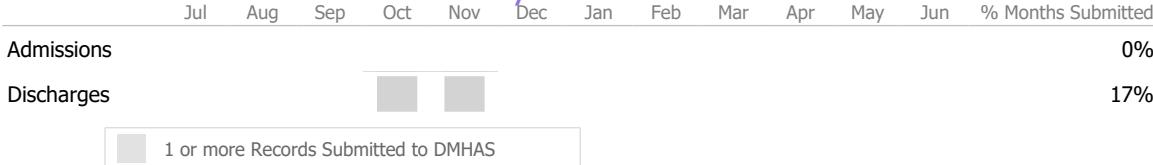
Actual %: 20%      Goal %: 90%      State Avg: 91%      Actual vs Goal: -70% 

Legend:  < 90%       90-110%       >110%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	91%	80%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	91%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	98%
SA Screen Complete	N/A	89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%

## Data Submitted to DMHAS by Month



 > 10% Over       < 10% Under

 Actual       Goal       Goal Met       Below Goal

\* State Avg based on 81 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	30	0%
Admits	17	15	13% <span style="color: green;">▲</span>
Discharges	16	15	7%
Bed Days	5,566	5,475	2%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
<span style="color: red;">●</span> Treatment Completed Successfully	<span style="color: orange;">█</span>	12	75%	95%	75%	-20%	<span style="color: red;">▼</span>	
<span style="color: red;">●</span> No Re-admit within 30 Days of Discharge	<span style="color: orange;">█</span>	13	81%	85%	81%	-4%		
<span style="color: green;">✓</span> Follow-up within 30 Days of Discharge	<span style="color: orange;">█</span>	12	100%	90%	100%	10%		

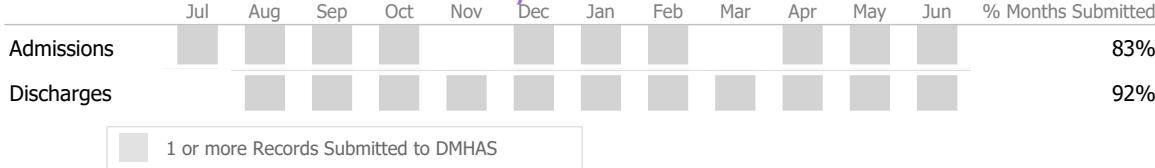
## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span> Valid NOMS Data	<span style="color: orange;">█</span>	93%	93%
On-Time Periodic		Actual	State Avg
<span style="color: green;">✓</span> 6 Month Updates	<span style="color: orange;">█</span>	100%	100%
Co-occurring		Actual	State Avg
MH Screen Complete	<span style="color: grey;">█</span>	N/A	N/A
SA Screen Complete	<span style="color: grey;">█</span>	N/A	N/A
Diagnosis		Actual	State Avg
<span style="color: green;">✓</span> Valid Axis I Diagnosis	<span style="color: orange;">█</span>	100%	100%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal			
									< 90%	90-110%	> 110%
<span style="color: green;">✓</span> Avg Utilization Rate	<span style="color: grey;">█</span>	16	509 days	0.2	95%	90%	95%	5%			

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

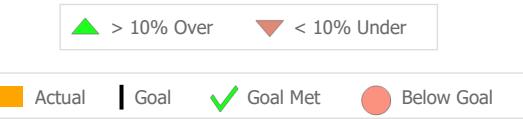
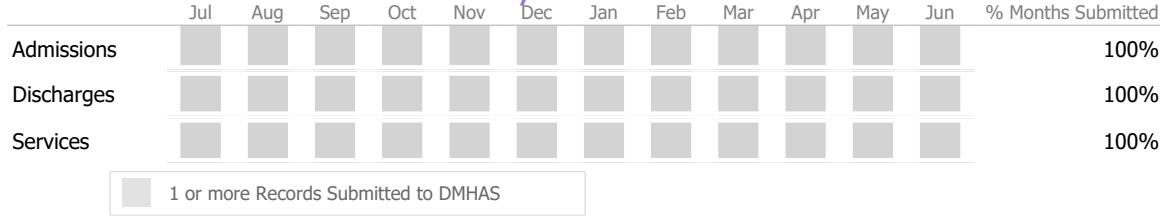
█ Actual █ Goal ✓ Goal Met ● Below Goal

\* State Avg based on 1 Active Non-Certified Subacute Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	90	90	0%
Admits	75	68	10%
Discharges	71	75	-5%
Service Hours	360	430	-16% 

## Data Submitted to DMHAS by Month



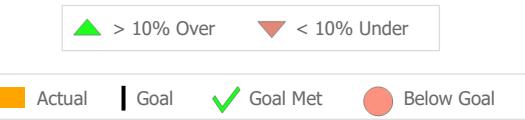
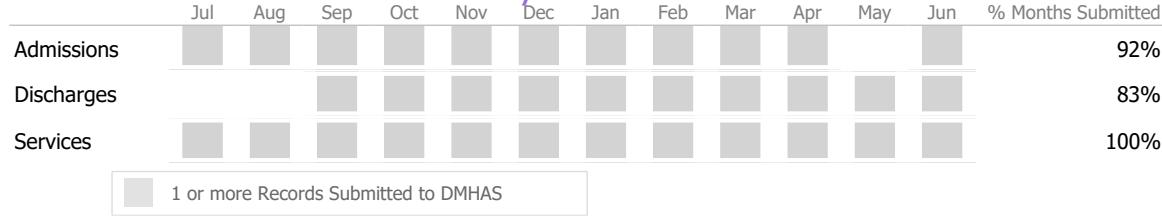
\* State Avg based on 16 Active Central Intake Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	30	17%	▲
Admits	21	8	163%	▲
Discharges	17	15	13%	▲
Service Hours	130	212	-39%	▼

## Data Submitted to DMHAS by Month



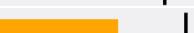
\* State Avg based on 26 Active Other Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

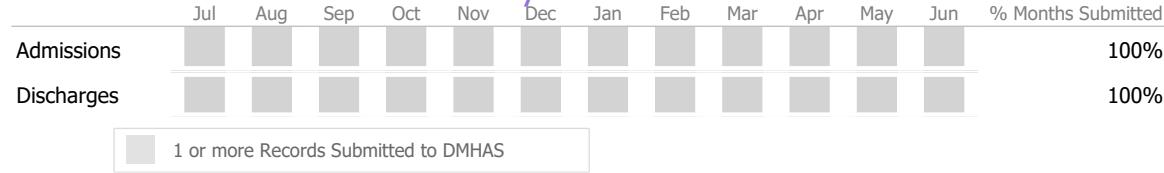
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	319	320	0%
Admits	404	462	-13% 
Discharges	398	461	-14% 

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	 	312	85%	75%	71%	10%
✓ Community Location Evaluation	 	321	88%	80%	72%	8%
● Follow-up Service within 48 hours	 	49	58%	90%	64%	-32% 

## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 26 Active Mobile Crisis Team Programs

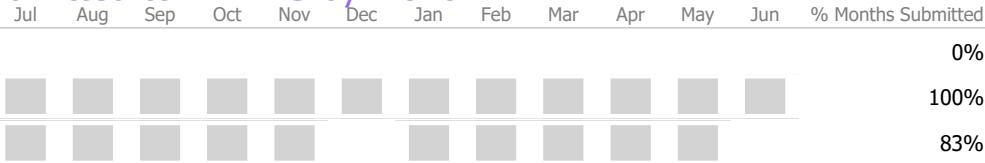
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	520	581	-10% ▼
Admits	-	-	
Discharges	62	61	2%
Service Hours	18	13	41% ▲
Social Rehab/PHP/IOP Days	0	0	

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		29	6%	90%	75%	-84% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over      ▼ < 10% Under

Actual      Goal      ✓ Goal Met      ⚡ Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	397	425	-7%
Admits	14	32	-56% ▼
Discharges	68	43	58% ▲
Service Hours	3,660	3,329	10%

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	88%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		89%	49%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		100%	91%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		75%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		19	28%	50%	41%	-22% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		256	64%	60%	62%	4%
● Stable Living Situation		373	94%	95%	73%	-1%
● Employed		43	11%	30%	26%	-19% ▼

## Service Utilization

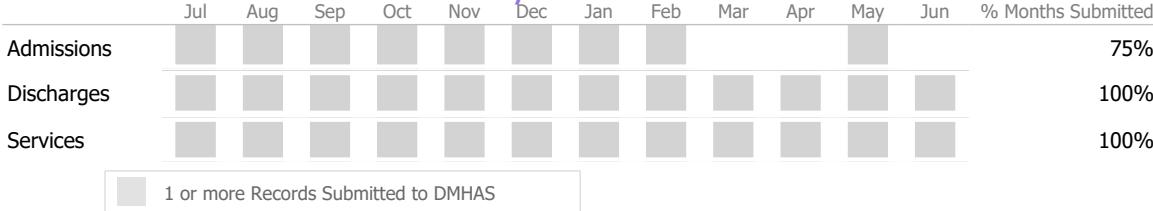
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		329	100%	90%	84%	10%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient		13	93%	75%	79%	18% ▲

✓ 2 or more Services within 30 days

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	393	399	-2%
Admits	32	23	39% <span>▲</span>
Discharges	56	38	47% <span>▲</span>
Service Hours	3,743	4,537	-17% <span>▼</span>

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		97%	88%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		97%	49%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		92%	90%
✓ SA Screen Complete		100%	91%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		90%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		6	11%	50%	41%	-39% <span>▼</span>
<b>Recovery</b>						
✓ Social Support		316	80%	60%	62%	20% <span>▲</span>
✓ Stable Living Situation		378	96%	95%	73%	1% <span>▲</span>
● Employed		63	16%	30%	26%	-14% <span>▼</span>

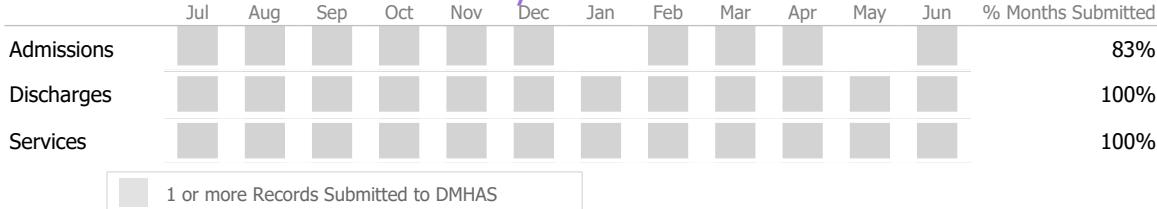
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		336	99%	90%	84%	9% <span>▲</span>

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		24	75%	75%	79%	0% <span>▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	98	109	-10%	▼
Admits	25	26	-4%	
Discharges	27	36	-25%	▼
Service Hours	9,202	3,392	171%	▲

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		96%	85%
On-Time Periodic			
✓ 6 Month Updates		98%	90%
Co-occurring			
✓ MH Screen Complete		100%	95%
✓ SA Screen Complete		100%	92%
Diagnosis			
✓ Valid Axis I Diagnosis		98%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	   	2	7%	65%	49%	-58% ▼
✓ No Re-admit within 30 Days of Discharge	   	27	100%	85%	95%	15% ▲
● Follow-up within 30 Days of Discharge	   	0	0%	90%	43%	-90% ▼

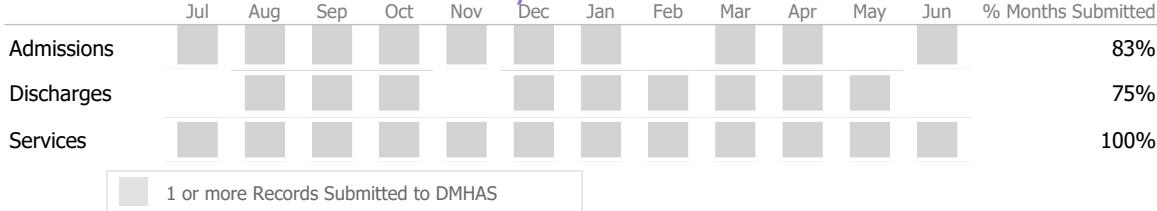
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	   	87	89%	60%	91%	29% ▲
✓ Social Support	   	75	77%	60%	80%	17% ▲
✓ Employed	   	24	24%	15%	19%	9%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	   	70	99%	90%	99%	9%

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs