

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	500	534	-6%
	Admits	73	145	-50%
	Discharges	106	116	-9%
	Service Hours	2,413	3,848	-37%

▲ > 10% Over 1 Yr Ago      ▼ > 10% Under 1Yr Ago

## Clients by Level of Care

Program Type      Level of Care Type      #      %

## Mental Health

Outpatient 500 100.0%

## Consumer Satisfaction Survey

(Based on 1 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div style="width: 100%;"><div style="width: 100%; background-color: #f0a000;"></div></div>	100%	80%	93%
✓ Participation in Treatment	<div style="width: 100%;"><div style="width: 100%; background-color: #f0a000;"></div></div>	100%	80%	92%
✓ General Satisfaction	<div style="width: 100%;"><div style="width: 100%; background-color: #f0a000;"></div></div>	100%	80%	92%
✓ Overall	<div style="width: 100%;"><div style="width: 100%; background-color: #f0a000;"></div></div>	100%	80%	91%
✓ Respect	<div style="width: 100%;"><div style="width: 100%; background-color: #f0a000;"></div></div>	100%	80%	91%
✓ Access	<div style="width: 100%;"><div style="width: 100%; background-color: #f0a000;"></div></div>	100%	80%	88%
✓ Outcome	<div style="width: 100%;"><div style="width: 100%; background-color: #f0a000;"></div></div>	100%	80%	83%
✓ Recovery	<div style="width: 100%;"><div style="width: 100%; background-color: #f0a000;"></div></div>	100%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

## Client Demographics

Age	#	%	State Avg
18-25	38	8%	10%
26-34	59	12%	22%
35-44	74	15%	23%
45-54	84	17%	18%
55-64	118	24%	18%
65+	125	25%	8%

Gender	#	%	State Avg
Female	291	58%	41%
Male	208	42%	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	449	90%	▲ 68%
Hispanic-Other	39	8%	9%
Unknown	12	2%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			▼ 11%

Gender	#	%	State Avg
Female	291	58%	▲ 41%
Male	208	42%	▼ 59%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	412	82%	▲ 61%
Black/African American	38	8%	17%
Other	35	7%	13%
Unknown	11	2%	6%
Am. Indian/Native Alaskan	3	1%	0%
Asian	1	0%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg  > 10% Over State Avg  > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

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## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	36%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	49%
Co-occurring	Actual	State Avg
MH Screen Complete	62%	90%
SA Screen Complete	49%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

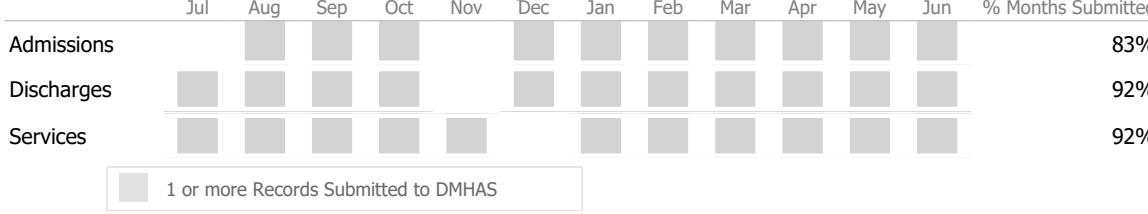
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 3%;"></div></div>	3	3%	50%	41%	-47% <span style="color: red;">▼</span>
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div style="width: 100%;"><div style="width: 17%;"></div></div>	87	17%	30%	26%	-13% <span style="color: red;">▼</span>
Social Support	<div style="width: 100%;"><div style="width: 39%;"></div></div>	198	39%	60%	62%	-21% <span style="color: red;">▼</span>
Stable Living Situation	<div style="width: 100%;"><div style="width: 3%;"></div></div>	15	3%	95%	73%	-92% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div style="width: 100%;"><div style="width: 71%;"></div></div>	285	71%	90%	84%	-19% <span style="color: red;">▼</span>
<b>Service Engagement</b>						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div style="width: 100%;"><div style="width: 69%;"></div></div>	50	69%	75%	79%	-6%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs