

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
Upward Trend	Unique Clients	8	9	-11% ▼
Stable	Admits	1		
Upward Trend	Discharges		2	-100% ▼
Upward Trend	Service Hours	117	116	0%
▲ > 10% Over 1 Yr Ago		▼ > 10% Under 1Yr Ago		

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Case Management		8	100.0%

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	100% 100%	100%	80%	93%
✓ Participation in Treatment	100% 100%	100%	80%	92%
✓ General Satisfaction	100% 100%	100%	80%	92%
✓ Overall	100% 100%	100%	80%	91%
✓ Respect	100% 100%	100%	80%	91%
✓ Access	80% 80%	80%	80%	88%
● Outcome	75% 80%	75%	80%	83%
● Recovery	60% 70%	60%	80%	79%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25			10%	Male	4	57%	59%
26-34	1	13%	22%	Female	3	43%	41%
35-44			23%	Transgender			0%
45-54	2	25%	18%				
55-64	2	25%	18%				
65+	3	38% ▲	8%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	8	100% ▲	68%	White/Caucasian	5	63%	61%
Hispanic-Cuban			0%	Black/African American	2	25%	17%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan	1	13% ▲	0%
Hispanic-Other			9%	Asian			1%
Hisp-Puerto Rican			11%	Multiple Races			1%
Unknown			12%	Hawaiian/Other Pacific Islander			0%
				Other			13% ▼
				Unknown			6%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	9	-11% ▼
Admits	1	-	
Discharges	-	2	-100% ▼
Service Hours	117	116	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	85%	8	100%	85%	87%	15% ▲

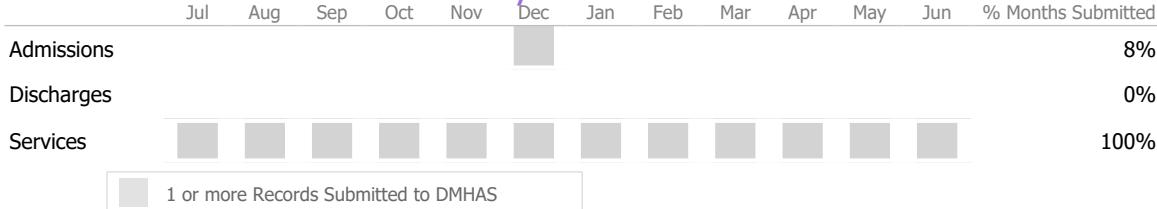
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	90%	8	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	96%
On-Time Periodic		
✓ 6 Month Updates	88%	85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs