Yale University-Behavioral Health
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - March 2022   (Data as of Jun 27, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	295	311	-5%	
	Admits	34	67	-49%	▼
	Discharges	48	38	26%	▲
	Service Hours	1,871	2,010	-7%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		295	100.0%

Consumer Satisfaction Survey   (Based on 110 FY21 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Participation in Treatment		100%	80%	92%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Respect		100%	80%	91%
✓	Access		100%	80%	88%
✓	Recovery		97%	80%	79%
✓	Outcome		93%	80%	83%

Satisfied %	Goal %	0-80%	80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	28	9%	10%
26-34	40	14%	22%
35-44	49	17%	23%
45-54	53	18%	19%
55-64	59	20%	19%
65+	66	22% ▲	8%

Gender

	#	%		State Avg
Female	153	52%	▲	41%
Male	142	48%	▼	59%
Transgender				0%

Ethnicity

	#	%		State Avg
Non-Hispanic	264	89%	▲	68%
Hispanic-Other	23	8%		8%
Unknown	6	2%		12%
Hisp-Puerto Rican	2	1%		11%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Race

	#	%	State Avg
White/Caucasian	172	58%	62%
Black/African American	71	24%	17%
Other	35	12%	13%
Asian	9	3%	1%
Unknown	5	2%	6%
Multiple Races	3	1%	1%
Am. Indian/Native Alaskan			0%
Hawaiian/Other Pacific Islander			0%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

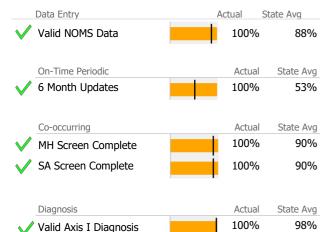**Outpatient Services   917-210**
Yale University-Behavioral Health
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	295	311	-5%	
Admits	34	67	-49%	▼
Discharges	48	38	26%	▲
Service Hours	1,871	2,010	-7%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	88%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	53%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	90%
✓	SA Screen Complete	100%	90%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		23	48%	50%	41%	-2%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		278	94%	60%	61%	34%	▲
✓	Stable Living Situation		292	99%	95%	72%	4%	
✓	Employed		93	32%	30%	25%	2%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		247	100%	90%	82%	10%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		31	91%	75%	78%	16%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.