

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	21	19	11%	▲
	Admits	3	1	200%	▲
	Discharges	3	1	200%	▲
	Service Hours	61	209	-71%	▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	21	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	0	0%	10%
26-34	1	5%	22%
35-44	4	19%	23%
45-54	5	24%	19%
55-64	7	33%	19%
65+	4	19%	8%

Ethnicity	#	%	State Avg
Non-Hispanic	21	100%	68%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%
Hispanic-Other	0	0%	8%
Hisp-Puerto Rican	0	0%	11%
Unknown	0	0%	12%

Gender	#	%	State Avg
Male	12	57%	59%
Female	9	43%	41%
Transgender	0	0%	0%

Race	#	%	State Avg
White/Caucasian	20	95%	62%
Black/African American	1	5%	17%
Am. Indian/Native Alaskan	0	0%	0%
Asian	0	0%	1%
Multiple Races	0	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%
Other	0	0%	13%
Unknown	0	0%	6%

■ Unique Clients    | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

## BOS 193 Units Willimantic

Windham Regional Community Council

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

### Program Activity

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Unique Clients	21	19	11% ▲
Admits	3	1	200% ▲
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Service Hours	61	209	-71% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		11	52%	85%	88%	-33% ▼

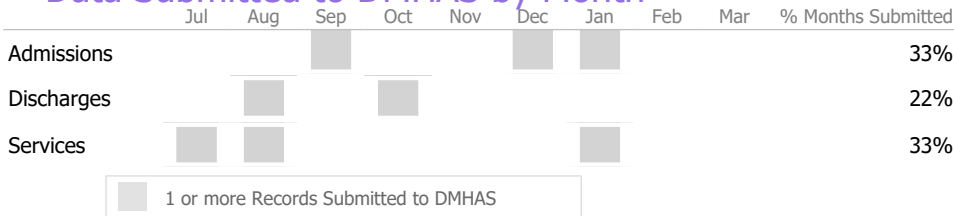
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		6	33%	90%	97%	-57% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%
On-Time Periodic	Actual	State Avg
6 Month Updates		83%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.