

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	8,102	6,309	28%
	Admits	4,208	3,482	21%
	Discharges	3,532	2,743	29%
	Service Hours	12,826	12,269	5%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Addiction

	Outpatient		4,577	54.2%
	Intake		1,029	12.2%
Medication Assisted Treatment			665	7.9%
	Case Management		70	0.8%
	Consultation		44	0.5%
	IOP		10	0.1%

Forensic SA

	Forensics Community-based		2,024	24.0%
	Case Management		27	0.3%

Consumer Satisfaction Survey

(Based on 347 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		95%	80%	93%
✓ Respect		94%	80%	91%
✓ Participation in Treatment		94%	80%	92%
✓ General Satisfaction		94%	80%	92%
✓ Overall		92%	80%	91%
✓ Access		89%	80%	88%
● Outcome		77%	80%	83%
● Recovery		74%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	1,305	16%	10%
26-34	2,197	27%	22%
35-44	1,918	24%	23%
45-54	1,243	15%	19%
55-64	1,042	13%	19%
65+	383	5%	8%

Gender

Gender	#	%	State Avg
Male	4,857	60%	59%
Female	3,237	40%	41%
Transgender			0%

Race

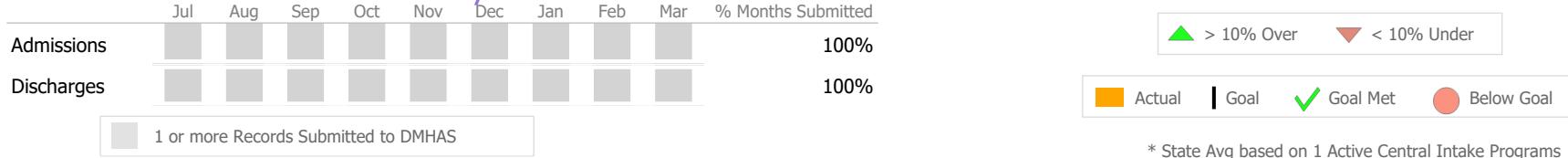
Race	#	%	State Avg
White/Caucasian	4,789	59%	62%
Black/African American	1,235	15%	17%
Other	1,158	14%	13%
Unknown	575	7%	6%
Multiple Races	154	2%	1%
Asian	110	1%	1%
Am. Indian/Native Alaskan	57	1%	0%
Hawaiian/Other Pacific Islander	24	0%	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,029	941	9%
Admits	1,318	1,174	12% 
Discharges	1,318	1,174	12% 

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	62	45	38%	▲
Admits	24	23	4%	
Discharges	24	14	71%	▲
Service Hours	300	369	-19%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		17	71%	75%	66%	-4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		24	63%	90%	92%	-27% 

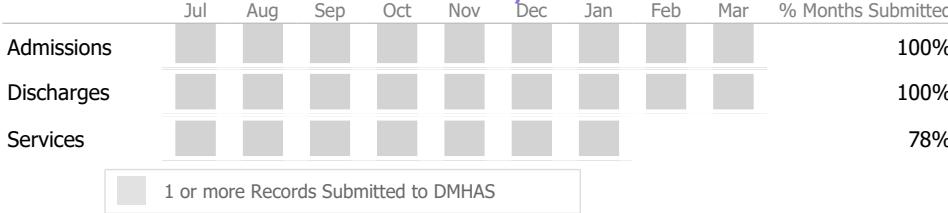
Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient		19	79%	75%	81%	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		76%
Valid TEDS Data		68%
On-Time Periodic	Actual	State Avg
6 Month Updates		14%
Co-occurring	Actual	State Avg
MH Screen Complete		100%
SA Screen Complete		100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		100%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 7 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34		
Admits	35	-	
Discharges	24	-	
Service Hours	186	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	92%
On-Time Periodic		
6 Month Updates	N/A	49%

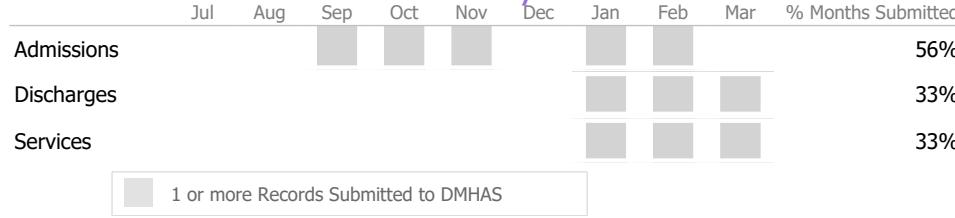
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	25%	50%	67%	-25% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		31	89%	80%	79%	9% ▲
Employed		4	11%	20%	27%	-9% ▼
Self Help		12	34%	60%	51%	-26% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		11	100%	90%	76%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Standard Case Management Programs

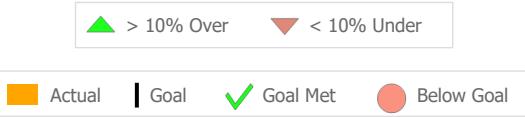
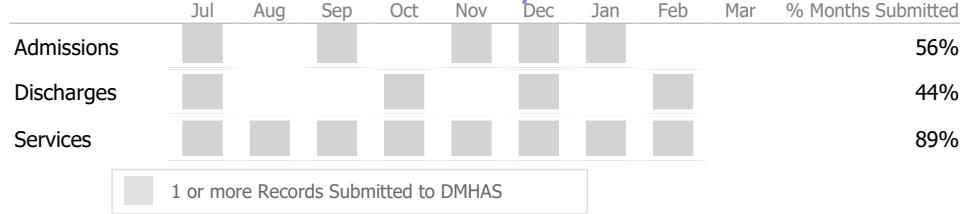
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	34	6%
Admits	8	7	14% ▲
Discharges	36	9	300% ▲
Service Hours	178	284	-37% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	8	100%	50%	87%	50% ▲

Data Submitted to DMHAS by Month



* State Avg based on 22 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	83%
Valid TEDS Data	N/A	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	85%
SA Screen Complete	N/A	86%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	55%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	66%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	30%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	48%	-55% ▼
Self Help		0	0%	60%	13%	-60% ▼
Not Arrested		0	0%	75%	71%	-75% ▼
Stable Living Situation		0	0%	95%	85%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	54%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 58 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	71	97	-27%	▼
Admits	22	37	-41%	▼
Discharges	32	52	-38%	▼
Service Hours	258	149	74%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	74%	87%
Valid TEDS Data	92%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	42%	15%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	92%
SA Screen Complete	100%	93%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		11	34%	50%	50%	-16% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		58	81%	75%	76%	6%
Abstinence/Reduced Drug Use		36	50%	55%	42%	-5%
Employed		26	36%	50%	33%	-14% ▼
Stable Living Situation		56	78%	95%	75%	-17% ▼
Self Help		3	4%	60%	15%	-56% ▼

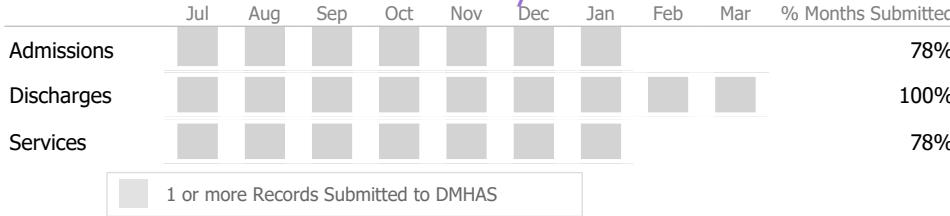
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		23	58%	90%	58%	-33% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		13	59%	75%	65%	-16% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 108 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
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Unique Clients	0		
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Admits	-	-	
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Discharges	-	-	
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Data Submission Quality

Data Entry	Actual	State Avg
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Valid NOMS Data	N/A	95%
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Valid TEDS Data	N/A	93%
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On-Time Periodic	Actual	State Avg
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6 Month Updates	N/A	23%
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Co-occurring	Actual	State Avg
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MH Screen Complete	N/A	79%
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SA Screen Complete	N/A	91%
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Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
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Treatment Completed Successfully		N/A	N/A	50%	54%	N/A
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Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	65%	-55% ▼
Employed		N/A	N/A	50%	47%	-50% ▼
Not Arrested		N/A	N/A	75%	92%	-75% ▼
Self Help		N/A	N/A	60%	38%	-60% ▼
Stable Living Situation		N/A	N/A	95%	83%	-95% ▼

Data Submitted to DMHAS by Month

Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
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Admissions	0%
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Discharges	0%
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1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	665	532	25%	▲
Admits	94	131	-28%	▼
Discharges	-	-		
Service Hours	-	-		

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	61%	92%
Valid TEDS Data	100%	90%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	28%

Co-occurring	Actual	State Avg
MH Screen Complete	100%	76%
SA Screen Complete	100%	93%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	44%	N/A

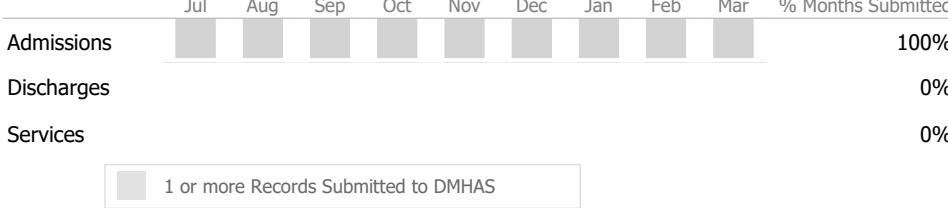
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		264	40%	75%	66%	-35% ▼
Abstinence/Reduced Drug Use		123	18%	55%	44%	-37% ▼
Employed		6	1%	50%	22%	-49% ▼
Self Help		60	9%	60%	15%	-51% ▼
Stable Living Situation		219	33%	95%	63%	-62% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	38%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

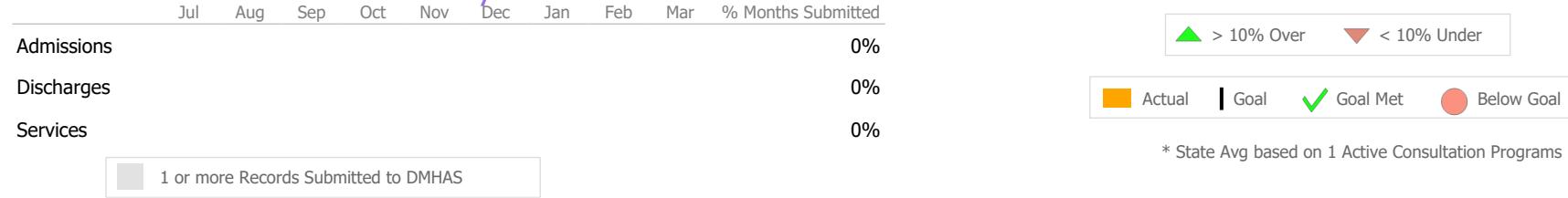
Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 20 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	55	-20%	▼
Admits	-	14	-100%	▼
Discharges	-	11	-100%	▼
Service Hours	-	-		

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure Actual 1 Yr Ago Variance %

Unique Clients

0

Admits

-

Discharges

-

Service Hours

-

Data Submission Quality

Data Entry Actual State Avg

Valid NOMS Data


N/A

88%

On-Time Periodic Actual State Avg

6 Month Updates


N/A

53%

Co-occurring Actual State Avg

MH Screen Complete


N/A

90%

SA Screen Complete


N/A

90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	41%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	25%	-30%
Social Support		N/A	N/A	60%	61%	-60%
Stable Living Situation		N/A	N/A	95%	72%	-95%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	82%	N/A

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions

0%

> 10% Over < 10% Under

Discharges

0%

Actual Goal Goal Met Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

1 or more Records Submitted to DMHAS

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	5	720%	▲
Admits	28	5	460%	▲
Discharges	16	-		
Service Hours	-	-		

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	87%
Valid TEDS Data	98%	85%
On-Time Periodic		
6 Month Updates	0%	15%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	6%	50%	50%	-44%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		41	100%	75%	76%	25% ▲
Abstinence/Reduced Drug Use		28	68%	55%	42%	13% ▲
Stable Living Situation		35	85%	95%	75%	-10%
Employed		14	34%	50%	33%	-16% ▼
Self Help		6	15%	60%	15%	-45% ▼

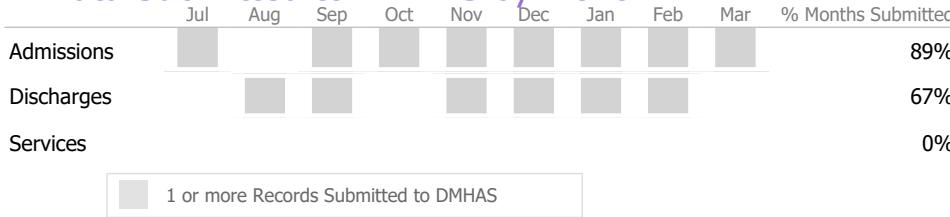
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	58%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	65%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 108 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	20	-65%	▼
Admits	-	7	-100%	▼
Discharges	1	15	-93%	▼
Service Hours	3	91	-97%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	 	1	100%	50%	75%	50%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	 	5	71%	60%	81%	11%
● Employed	 	1	14%	20%	29%	-6%
● Stable Living Situation	 	5	71%	80%	60%	-9%
● Self Help	 	3	43%	60%	58%	-17%

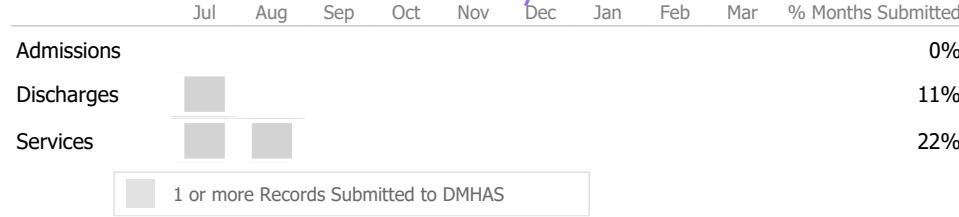
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	 	1	17%	90%	64%	-73%

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data	 	100%	99%
On-Time Periodic 6 Month Updates	 	0%	4%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	30	-33%	▼
Admits	-	8	-100%	▼
Discharges	1	9	-89%	▼
Service Hours	-	17	-100%	▼

Discharge Outcomes

	Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓			1	100%	50%	75%	50%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	20%	29%	-20% ▼
Social Support		1	5%	60%	81%	-55% ▼
Self Help		0	0%	60%	58%	-60% ▼
Stable Living Situation		0	0%	80%	60%	-80% ▼

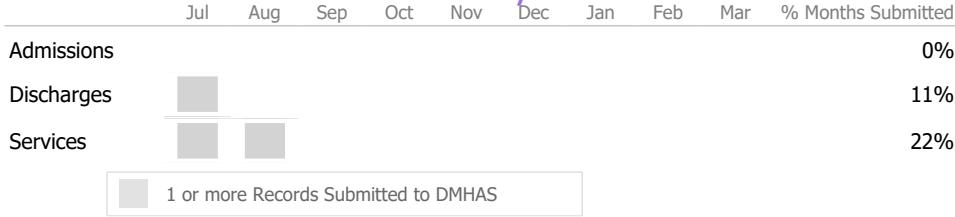
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic 6 Month Updates	0%	4%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●		0	0%	90%	64%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

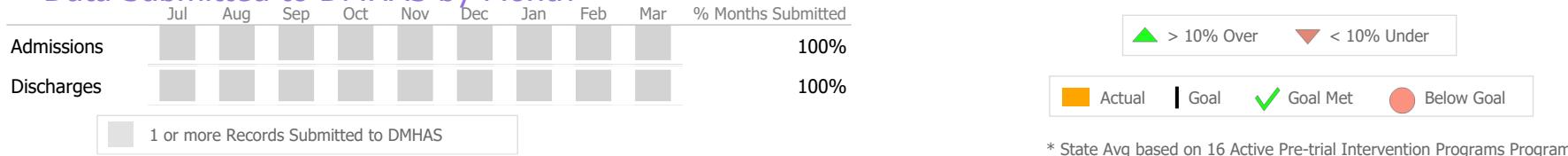
Actual Goal Goal Met Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	599	332	80% ▲
Admits	339	124	173% ▲
Discharges	310	85	265% ▲

Data Submitted to DMHAS by Month

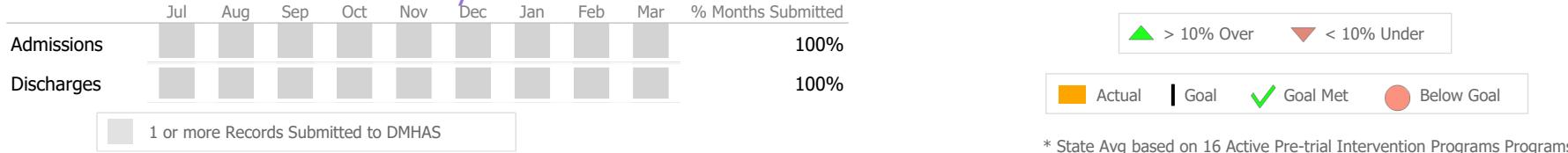


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,426	729	96% ▲
Admits	768	109	605% ▲
Discharges	522	99	427% ▲

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2,602	2,186	19%	▲
Admits	829	1,134	-27%	▼
Discharges	636	614	4%	
Service Hours	6,478	6,557	-1%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	69%	87%
Valid TEDS Data	86%	85%
On-Time Periodic		
6 Month Updates	11%	15%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	93%
Diagnosis		
Valid Axis I Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		222	35%	50%	50%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		2,110	81%	75%	76%	6%
Abstinence/Reduced Drug Use		926	36%	55%	42%	-19% ▼
Stable Living Situation		1,875	72%	95%	75%	-23% ▼
Employed		532	20%	50%	33%	-30% ▼
Self Help		297	11%	60%	15%	-49% ▼

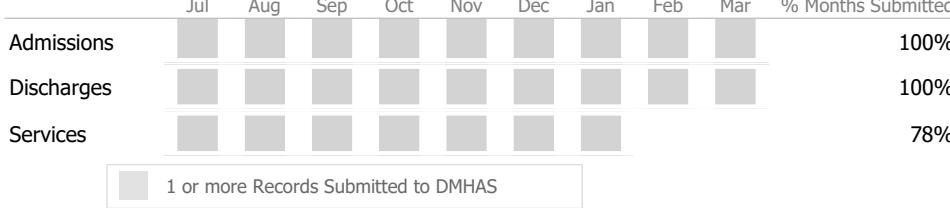
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1,098	56%	90%	58%	-34% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		583	70%	75%	65%	-5%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 108 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,862	1,614	15%	▲
Admits	743	706	5%	
Discharges	612	603	1%	
Service Hours	5,423	4,803	13%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	69%	87%
Valid TEDS Data	87%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	16%	15%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	92%
SA Screen Complete	100%	93%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		251	41%	50%	50%	-9%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		1,442	77%	75%	76%	2%
Abstinence/Reduced Drug Use		644	35%	55%	42%	-20% ▼
Stable Living Situation		1,390	75%	95%	75%	-20% ▼
Employed		499	27%	50%	33%	-23% ▼
Self Help		136	7%	60%	15%	-53% ▼

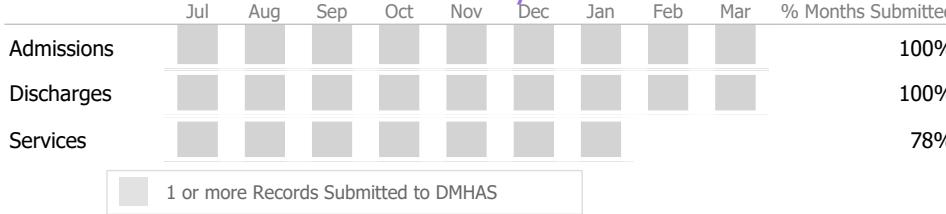
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		733	58%	90%	58%	-32% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient		523	71%	75%	65%	-4%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 108 Active Standard Outpatient Programs