

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

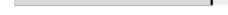
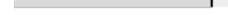
Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	▲
	Unique Clients	1,661	1,476	13%	▲
	Admits	1,446	1,022	41%	▲
	Discharges	1,449	1,062	36%	▲
	Service Hours	28,525	22,803	25%	▲
	Bed Days	3,863	3,482	11%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 453 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Respect		93%	80%	91%
✓ Overall		92%	80%	91%
✓ Participation in Treatment		92%	80%	92%
✓ Access		91%	80%	88%
✓ General Satisfaction		90%	80%	92%
✓ Outcome		83%	80%	83%
✓ Recovery		81%	80%	79%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Crisis Services	700	32.2%
	Outpatient	591	27.1%
	ACT	221	10.2%
	Community Support	184	8.5%
	Intake	125	5.7%
	Social Rehabilitation	110	5.1%
	Other	66	3.0%
	Case Management	17	0.8%
	Residential Services	13	0.6%

Forensic MH

Forensics Community-based	142	6.5%
Crisis Services	8	0.4%

Client Demographics

Age	#	%	State Avg
18-25	277	17%	10%
26-34	341	21%	22%
35-44	292	18%	23%
45-54	242	15%	19%
55-64	320	19%	19%
65+	176	11%	8%

Gender	#	%	State Avg
Male	1,044	63%	59%
Female	606	37%	41%
Transgender	9	1%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,264	76%	68%
Hispanic-Other	189	11%	8%
Unknown	116	7%	12%
Hisp-Puerto Rican	85	5%	11%
Hispanic-Mexican	5	0%	1%
Hispanic-Cuban	2	0%	0%

Race	#	%	State Avg
White/Caucasian	1,073	66%	62%
Black/African American	251	15%	17%
Other	189	12%	13%
Unknown	66	4%	6%
Multiple Races	27	2%	1%
Asian	18	1%	1%
Am. Indian/Native Alaskan	2	0%	0%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

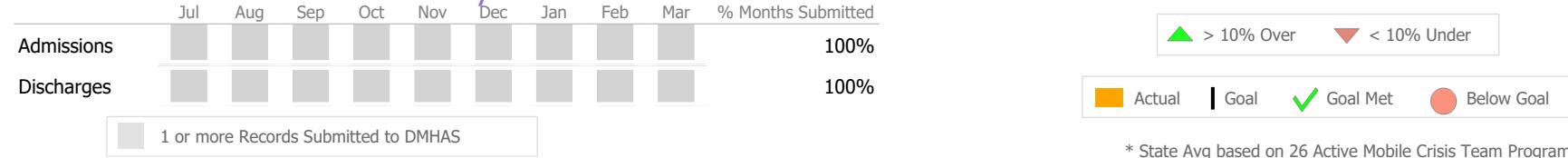
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	73	-	
Admits	79	-	
Discharges	77	-	

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Evaluation within 1.5 hours of Request	0	0	0%	75%	70%	-75% ▼
Community Location Evaluation	63	100%	80%	80%	71%	20% ▲
Follow-up Service within 48 hours	0	NA	90%	90%	65%	-90% ▼

Data Submitted to DMHAS by Month

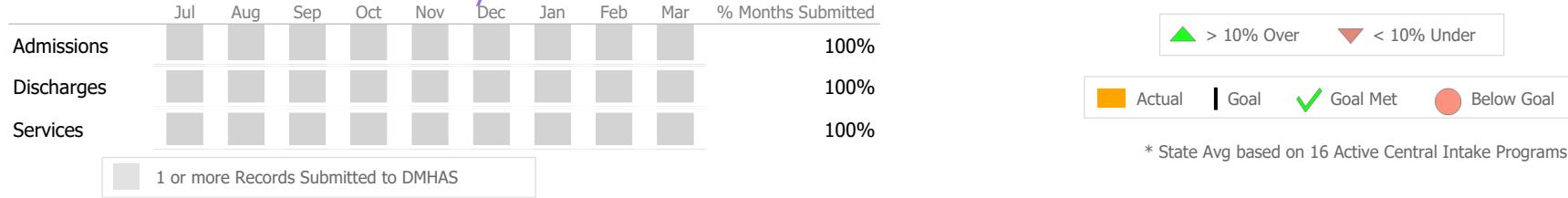


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	19	58%	▲
Admits	27	17	59%	▲
Discharges	27	18	50%	▲
Service Hours	80	44	82%	▲

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	30	17% ▲
Admits	17	19	-11% ▼
Discharges	17	11	55% ▲

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		14	100%	0%	61%	100% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

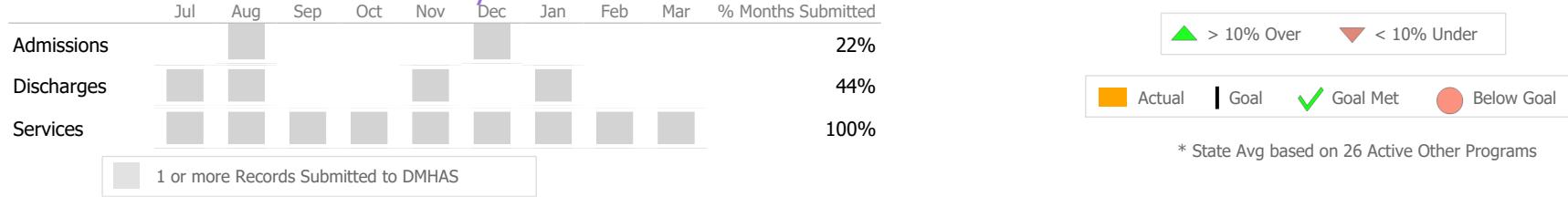
Actual Goal ✓ Goal Met Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	14	7%
Admits	4	4	0%
Discharges	5	3	67% ▲
Service Hours	132	153	-14% ▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	212	206	3%
Admits	25	15	67% ▲
Discharges	24	23	4% ▲
Service Hours	3,880	2,635	47% ▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 98%;">98%</div>	88%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div style="width: 100%;">100%</div>	53%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	<div style="width: 97%;">97%</div>	90%
✓	SA Screen Complete	<div style="width: 100%;">100%</div>	90%
Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	<div style="width: 90%;">90%</div>	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 25%;">25%</div>	6	25%	50%	41%	-25% ▼
Recovery						
✓ Social Support	<div style="width: 84%;">84%</div>	179	84%	60%	61%	24% ▲
✓ Stable Living Situation	<div style="width: 95%;">95%</div>	203	95%	95%	72%	0% ▲
● Employed	<div style="width: 15%;">15%</div>	31	15%	30%	25%	-15% ▼

Service Utilization

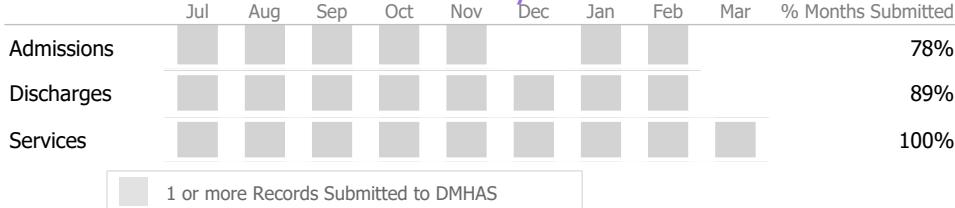
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 99%;">99%</div>	188	99%	90%	82%	9% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient	<div style="width: 92%;">92%</div>	23	92%	75%	78%	17% ▲

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 92%;">92%</div>	23	92%	75%	78%	17% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	32	-3%
Admits	8	6	33% ▲
Discharges	5	7	-29% ▼
Service Hours	1,292	1,418	-9%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 40%;"><div style="width: 65%;"></div></div>	2	40%	65%	48%	-25% ▼
No Re-admit within 30 Days of Discharge	<div style="width: 80%;"><div style="width: 85%;"></div></div>	4	80%	85%	96%	-5% ▲
Follow-up within 30 Days of Discharge	<div style="width: 50%;"><div style="width: 90%;"></div></div>	1	50%	90%	42%	-40% ▼

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	<div style="width: 97%;"><div style="width: 97%;"></div></div>	84%
On-Time Periodic 6 Month Updates	<div style="width: 100%;"><div style="width: 100%;"></div></div>	84%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	92%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	98%

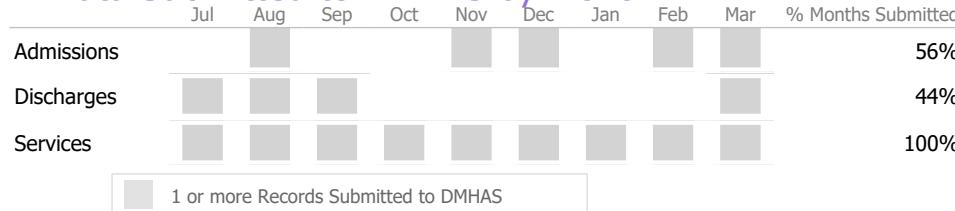
Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div style="width: 97%;"><div style="width: 97%;"></div></div>	31	97%	60%	79%	37% ▲
Stable Living Situation	<div style="width: 88%;"><div style="width: 88%;"></div></div>	28	88%	60%	91%	28% ▲
Employed	<div style="width: 38%;"><div style="width: 15%;"></div></div>	12	38%	15%	17%	23% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div style="width: 100%;"><div style="width: 90%;"></div></div>	27	100%	90%	99%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

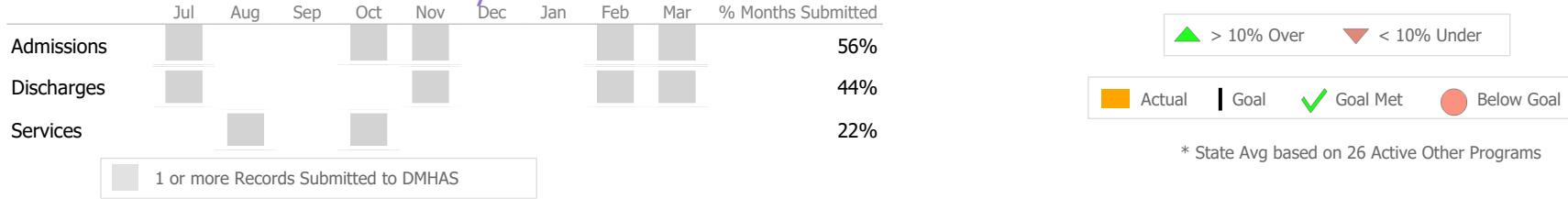
█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	4	75%	▲
Admits	7	5	40%	▲
Discharges	7	4	75%	▲
Service Hours	2			

Data Submitted to DMHAS by Month

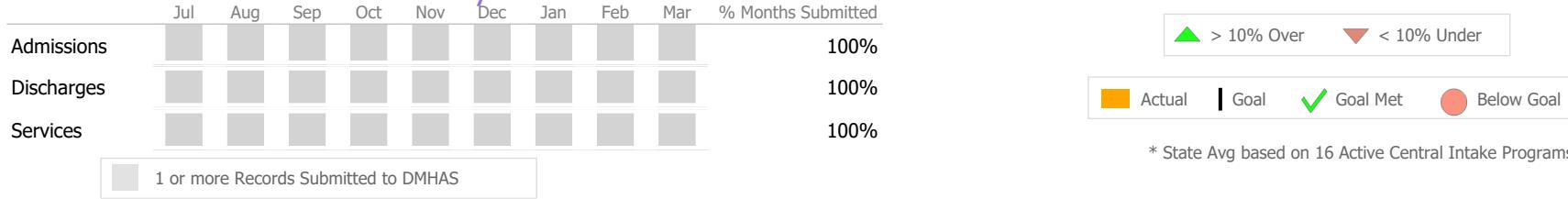


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	27	78%	▲
Admits	47	26	81%	▲
Discharges	44	26	69%	▲
Service Hours	89	61	46%	▲

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	95	0%
Admits	18	8	125% ▲
Discharges	18	20	-10% ▼
Service Hours	2,549	2,036	25% ▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	84%
	On-Time Periodic	Actual	State Avg
✓	6 Month Updates	94%	84%
	Co-occurring	Actual	State Avg
	MH Screen Complete	94%	96%
✓	SA Screen Complete	100%	95%
	Diagnosis	Actual	State Avg
	Valid Axis I Diagnosis	91%	98%

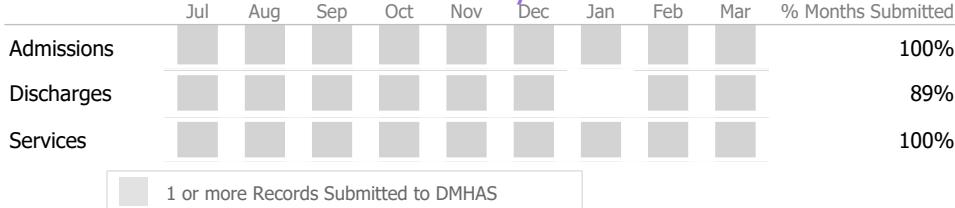
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 56%;"><div style="width: 100%;"></div></div>	10	56%	65%	57%	-9%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 91%;"><div style="width: 100%;"></div></div>	86	91%	60%	80%	31% ▲
✓ Stable Living Situation	<div style="width: 93%;"><div style="width: 100%;"></div></div>	88	93%	80%	87%	13% ▲
● Employed	<div style="width: 9%;"><div style="width: 100%;"></div></div>	9	9%	20%	14%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	77	100%	90%	98%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	59	-10% ▼
Admits	32	33	-3%
Discharges	35	28	25% ▲

Jail Diversion

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up Service within 48 hours	20	87%	0%	61%	87% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

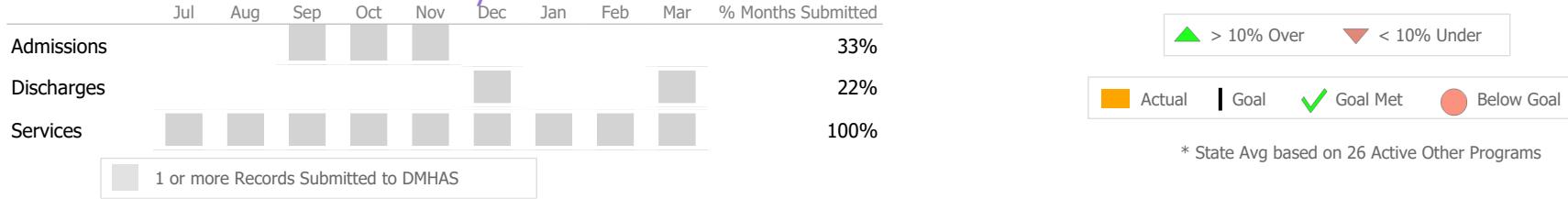
Actual Goal Goal Met Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	12	-42%	▼
Admits	3	2	50%	▲
Discharges	2	7	-71%	▼
Service Hours	13	29	-55%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

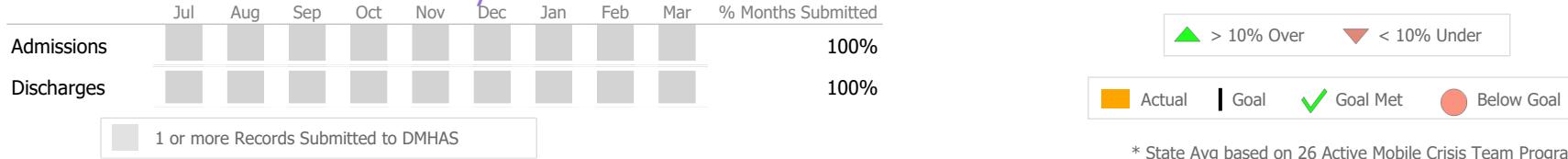
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	166	141	18%	▲
Admits	272	233	17%	▲
Discharges	264	233	13%	▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		231	87%	75%	70%	12% 
✓ Community Location Evaluation		264	99%	80%	71%	19% 
✓ Follow-up Service within 48 hours		91	98%	90%	65%	8% 

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	107	109	-2%
Admits	17	16	6%
Discharges	18	19	-5%
Service Hours	2,059	1,807	14% 

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	99%	53%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	90%
✓ SA Screen Complete	100%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	89%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	 	10	56%	50%	41%	6%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	 	84	78%	60%	61%	18% 
✓ Stable Living Situation	 	105	97%	95%	72%	2% 
● Employed	 	14	13%	30%	25%	-17% 

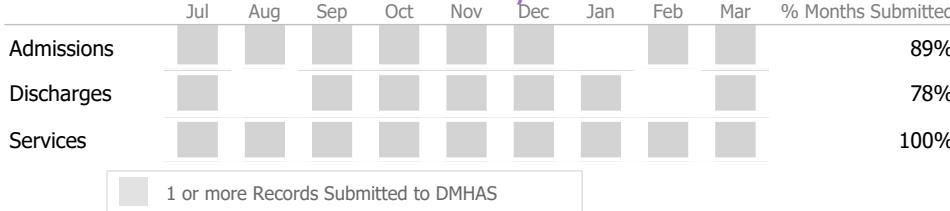
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	90	100%	90%	82%	10% 

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	 	13	76%	75%	78%	1% 

Data Submitted to DMHAS by Month

 > 10% Over  < 10% Under Actual  Goal  Goal Met  Below Goal

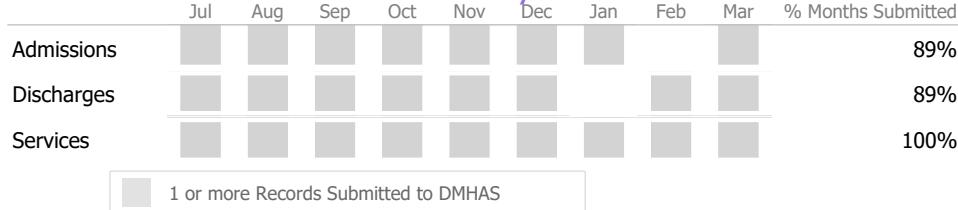
* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	110	81	36%	▲
Admits	36	9	300%	▲
Discharges	34	13	162%	▲
Service Hours	389	531	-27%	▼
Social Rehab/PHP/IOP Days	0	0		

Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	75	95%	90%	72%	5%	

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	8	-13%	▼
Admits	3	2	50%	▲
Discharges	1	4	-75%	▼
Service Hours	901	1,195	-25%	▼
Bed Days	1,171	1,289	-9%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	95%	88%	5%
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	97%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	80%	10%

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	95%
✓ On-Time Periodic 6 Month Updates	100%	92%
✓ MH Screen Complete	100%	59%
✓ SA Screen Complete	100%	49%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	71%	91%

Service Utilization

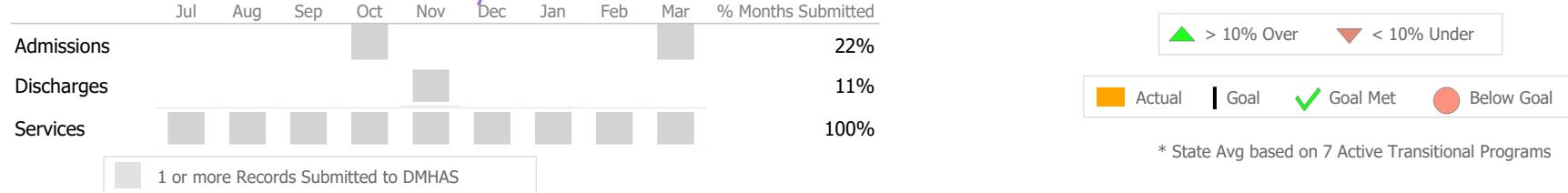
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		6	100%	90%	74%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	504 days	0.4	71%	90%	76%	-19% ▼


 < 90%
 90-110%
 > 110%

Data Submitted to DMHAS by Month

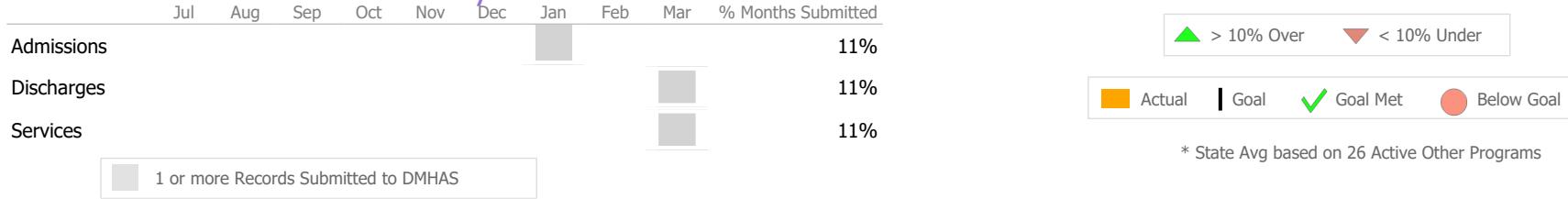


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	1	-	
Discharges	1	1	0%
Service Hours	1	1	-14% ▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	43	-7%
Admits	10	4	150% ▲
Discharges	4	11	-64% ▼
Service Hours	2,054	1,670	23% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
Treatment Completed Successfully	<div style="width: 65%; background-color: orange;"></div>	2	50%	65%	48%	-15% ▼	<div style="width: 65%; background-color: orange;"></div>	
No Re-admit within 30 Days of Discharge	<div style="width: 75%; background-color: orange;"></div>	3	75%	85%	96%	-10% ▼	<div style="width: 75%; background-color: orange;"></div>	
Follow-up within 30 Days of Discharge	<div style="width: 50%; background-color: orange;"></div>	1	50%	90%	42%	-40% ▼	<div style="width: 50%; background-color: orange;"></div>	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 99%; background-color: orange;"></div>	99% ✓
	On-Time Periodic	<div style="width: 84%; background-color: orange;"></div>	84%
✓	6 Month Updates	<div style="width: 100%; background-color: orange;"></div>	100% ✓
Co-occurring		Actual	State Avg
	MH Screen Complete	<div style="width: 83%; background-color: orange;"></div>	95%
✓	SA Screen Complete	<div style="width: 100%; background-color: orange;"></div>	92% ✓
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%; background-color: orange;"></div>	98% ✓

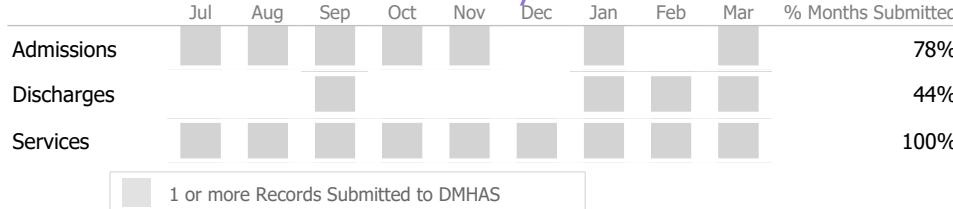
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
✓ Stable Living Situation	<div style="width: 100%; background-color: orange;"></div>	40	100%	60%	91%	40% ▲	<div style="width: 100%; background-color: orange;"></div>	
✓ Social Support	<div style="width: 95%; background-color: orange;"></div>	38	95%	60%	79%	35% ▲	<div style="width: 95%; background-color: orange;"></div>	
✓ Employed	<div style="width: 42%; background-color: orange;"></div>	17	42%	15%	17%	27% ▲	<div style="width: 42%; background-color: orange;"></div>	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
✓ Clients Receiving Services	<div style="width: 100%; background-color: orange;"></div>	36	100%	90%	99%	10% ▲	<div style="width: 100%; background-color: orange;"></div>	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

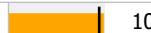
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	45	2%
Admits	9	9	0%
Discharges	9	9	0%
Service Hours	1,845	1,206	53% 

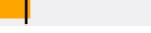
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Treatment Completed Successfully		5	56%	65%	48%	-9%
 No Re-admit within 30 Days of Discharge		9	100%	85%	96%	15% 
 Follow-up within 30 Days of Discharge		4	80%	90%	42%	-10%

Data Submission Quality

Data Entry	Actual	State Avg
 Valid NOMS Data		97% 
On-Time Periodic	Actual	State Avg
 6 Month Updates		100% 
Co-occurring	Actual	State Avg
 MH Screen Complete		100% 
 SA Screen Complete		100% 
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		93% 

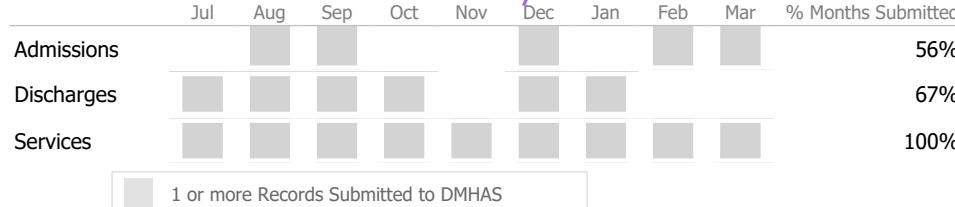
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Stable Living Situation		46	98%	60%	91%	38% 
 Social Support		43	91%	60%	79%	31% 
 Employed		8	17%	15%	17%	2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services		38	100%	90%	99%	10% 

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	20	-15%	▼
Admits	-	-		
Discharges	1	3	-67%	▼
Service Hours	226	205	10%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	62%	-50% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		14	82%	60%	72%	22% ▲
✓ Stable Living Situation		16	94%	80%	75%	14% ▲
● Employed		0	0%	20%	17%	-20% ▼

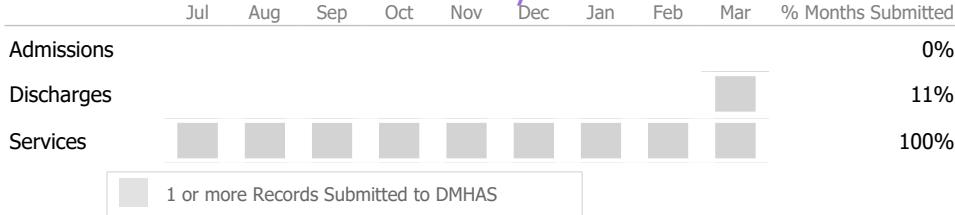
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	95%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	59%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	85%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

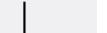
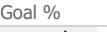
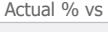
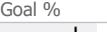
Actual Goal Goal Met Below Goal

* State Avg based on 30 Active Standard Case Management Programs

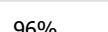
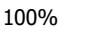
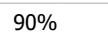
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	51	18%	▲
Admits	18	10	80%	▲
Discharges	15	8	88%	▲
Service Hours	1,990	1,659	20%	▲

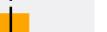
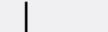
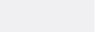
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	 	3	20%	65%	48%	-45% 
✓ No Re-admit within 30 Days of Discharge	 	14	93%	85%	96%	8% 
● Follow-up within 30 Days of Discharge	 	1	33%	90%	42%	-57% 

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data	 	96%	84%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates	 	100%	84%
Co-occurring		Actual	State Avg
✓ MH Screen Complete	 	100%	95%
✓ SA Screen Complete	 	100%	92%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis	 	90%	98%

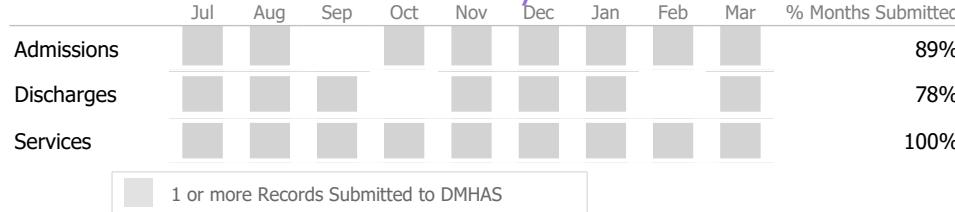
Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	 	55	90%	60%	91%	30% 
✓ Social Support	 	42	69%	60%	79%	9% 
● Employed	 	0	0%	15%	17%	-15% 

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	43	93%	90%	99%	3% 

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

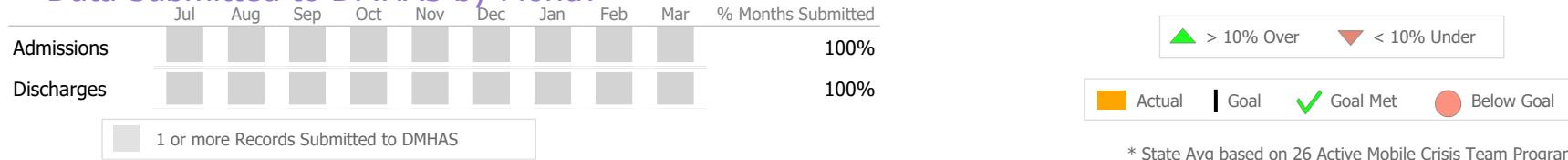
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	263	186	41% ▲
Admits	298	212	41% ▲
Discharges	298	212	41% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Evaluation within 1.5 hours of Request	 	2	1%	75%	70%	-74% ▼
Community Location Evaluation	 	182	61%	80%	71%	-19% ▼
Follow-up Service within 48 hours	 	1	100%	90%	65%	10%

Data Submitted to DMHAS by Month

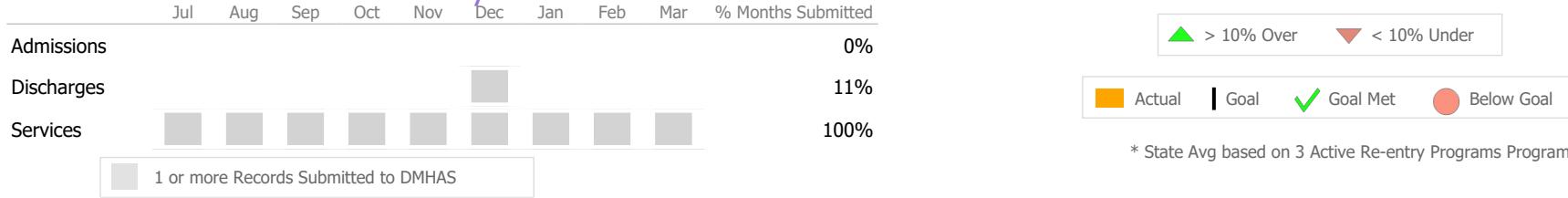


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	10	-50%	▼
Admits	-	4	-100%	▼
Discharges	1	6	-83%	▼
Service Hours	76	63	22%	▲

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	89	81	10%
Admits	16	4	300% ▲
Discharges	13	9	44% ▲
Service Hours	1,382	1,264	9%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 97%;"> </div>	97% 84%
	On-Time Periodic		
✓	6 Month Updates	<div style="width: 97%;"> </div>	97% 84%
	Co-occurring		
✓	MH Screen Complete	<div style="width: 100%;"> </div>	100% 96%
✓	SA Screen Complete	<div style="width: 100%;"> </div>	100% 95%
	Diagnosis		
	Valid Axis I Diagnosis	<div style="width: 91%;"> </div>	91% 98%

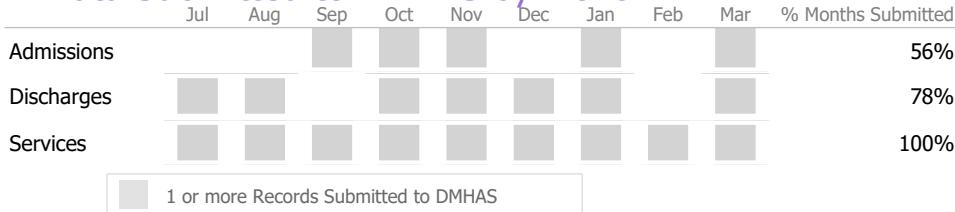
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 10%;"> </div>	1	8%	65%	57%	-57% ▼
Recovery						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 79%;"> </div>	79	89%	60%	80%	29% ▲
✓ Stable Living Situation	<div style="width: 85%;"> </div>	85	96%	80%	87%	16% ▲
● Employed	<div style="width: 13%;"> </div>	13	15%	20%	14%	-5% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 75%;"> </div>	75	99%	90%	98%	9% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

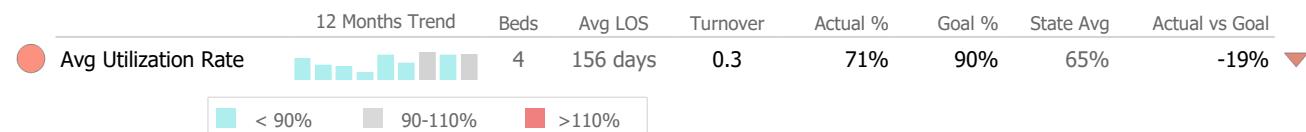
Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	8	4	100%	▲
Admits	5	1	400%	▲
Discharges	6	4	50%	▲
Service Hours	198	50		
Bed Days	779	308	153%	▲

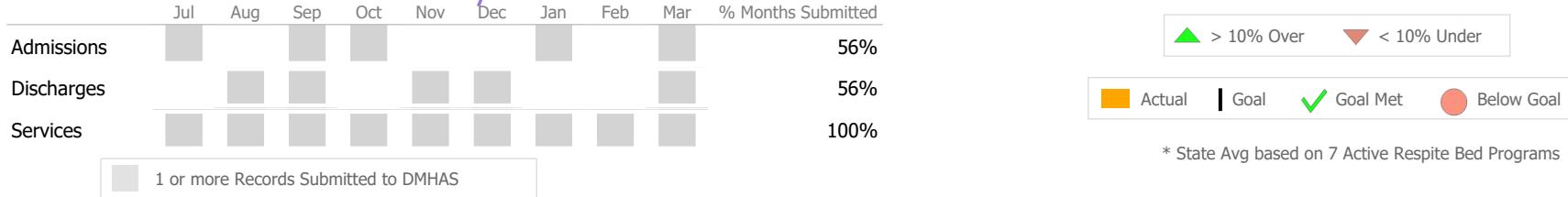
Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Bed Utilization



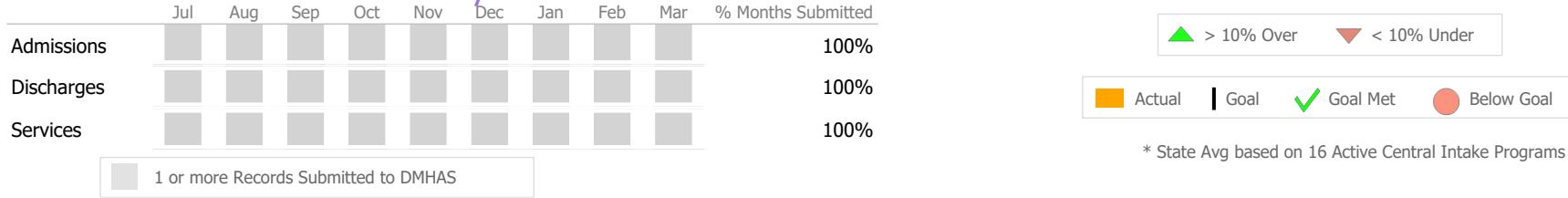
Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	37	27%	▲
Admits	44	34	29%	▲
Discharges	48	36	33%	▲
Service Hours	149	101	48%	▲

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

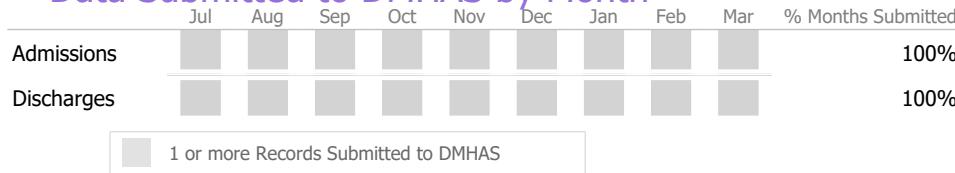
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	43	19%	▲
Admits	44	25	76%	▲
Discharges	40	30	33%	▲

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	16	94%	0%	61%	94%	▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

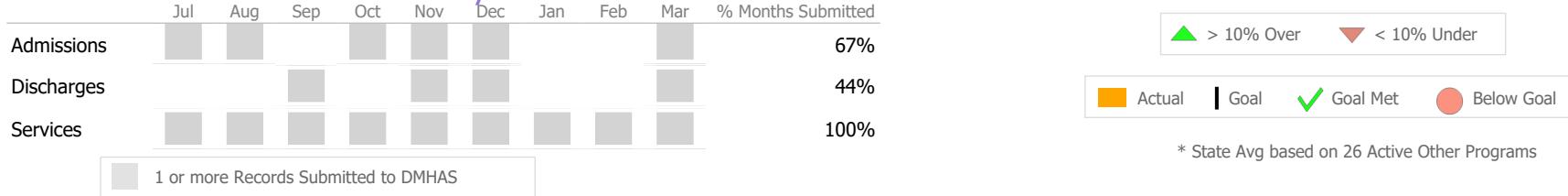
Actual Goal Goal Met Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	17	47%	▲
Admits	14	6	133%	▲
Discharges	11	7	57%	▲
Service Hours	133	86	54%	▲

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

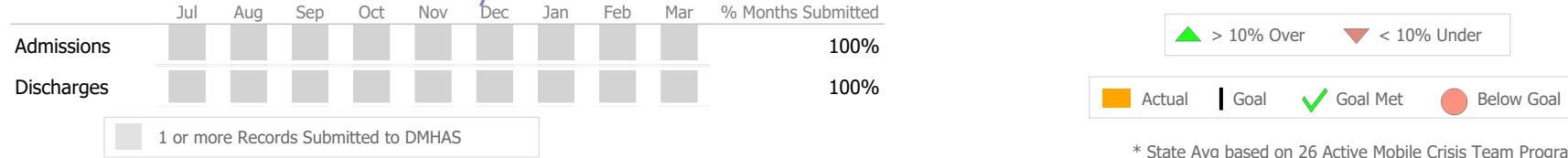
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	215	182	18%	▲
Admits	317	253	25%	▲
Discharges	315	252	25%	▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	78%	246	78%	75%	70%	3%
✓ Community Location Evaluation	97%	308	97%	80%	71%	17% ▲
✓ Follow-up Service within 48 hours	100%	29	100%	90%	65%	10%

Data Submitted to DMHAS by Month



* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	181	188	-4%
Admits	10	14	-29% ▼
Discharges	41	14	193% ▲
Service Hours	1,802	1,893	-5%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	87%	53%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	90%
✓ SA Screen Complete	100%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	93%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		27	66%	50%	41%	16% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		159	87%	60%	61%	27% ▲
✓ Stable Living Situation		180	98%	95%	72%	3%
● Employed		14	8%	30%	25%	-22% ▼

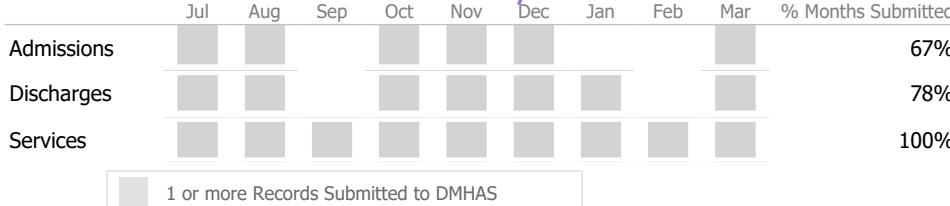
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		141	99%	90%	82%	9%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		8	80%	75%	78%	5%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	109	99	10%	▲
Admits	23	10	130%	▲
Discharges	24	12	100%	▲
Service Hours	2,530	1,740	45%	▲

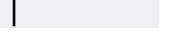
Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		97%	88%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	53%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		100%	90%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		83%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		15	62%	50%	41%	12%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		95	86%	60%	61%	26%
● Stable Living Situation		102	93%	95%	72%	-2%
● Employed		6	5%	30%	25%	-25%

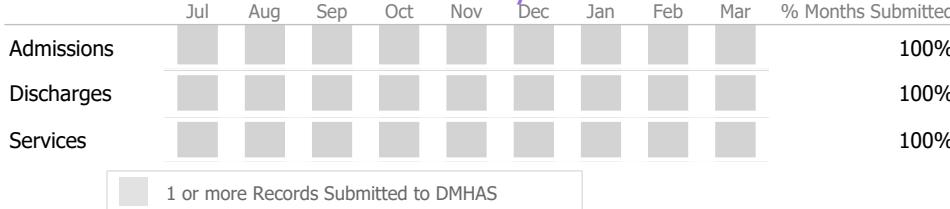
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		86	99%	90%	82%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		13	57%	75%	78%	-18%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	24	17	41%	▲
Admits	20	14	43%	▲
Discharges	19	9	111%	▲
Service Hours	604	449	35%	▲
Bed Days	1,913	1,885	1%	

Discharge Outcomes

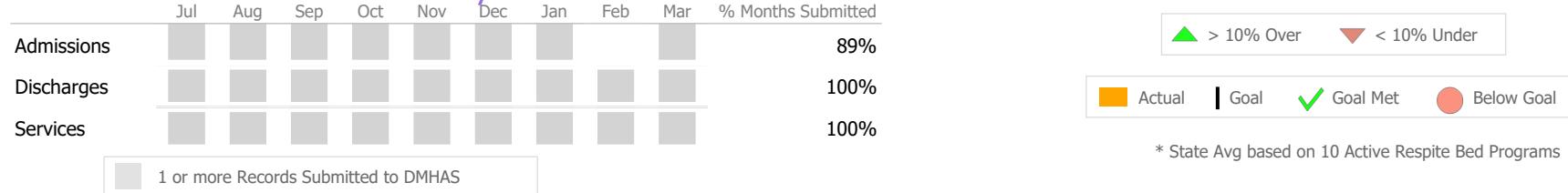
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	✓ No Re-admit within 30 Days of Discharge		18	95%	85%	90%	10%
	✓ Follow-up within 30 Days of Discharge		7	100%	90%	79%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		11	193 days	0.3	63%	90%	53%	-27% ▼

< 90% 90-110% >110%

Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	47	0%
Admits	12	13	-8%
Discharges	13	9	44% ▲
Service Hours	3,337	2,263	47% ▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 96%;">96%</div>	84%
	On-Time Periodic		
✓	6 Month Updates	<div style="width: 96%;">96%</div>	84%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	<div style="width: 100%;">100%</div>	95%
✓	SA Screen Complete	<div style="width: 100%;">100%</div>	92%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 98%;">98%</div>	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 62%;">62%</div>	8	62%	65%	48%	-3%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;">100%</div>	12	100%	85%	96%	15% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 38%;">38%</div>	3	38%	90%	42%	-52% ▼

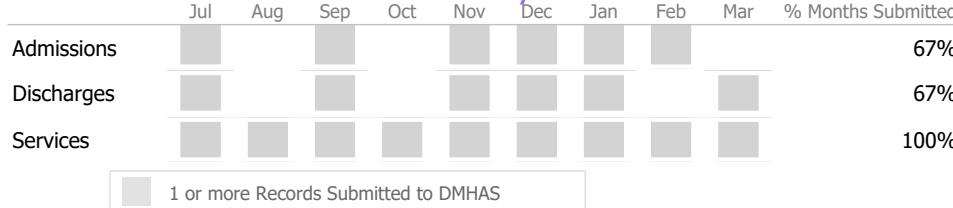
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 92%;">92%</div>	44	92%	60%	91%	32% ▲
✓ Social Support	<div style="width: 85%;">85%</div>	41	85%	60%	79%	25% ▲
✓ Employed	<div style="width: 19%;">19%</div>	9	19%	15%	17%	4% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;">100%</div>	35	100%	90%	99%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

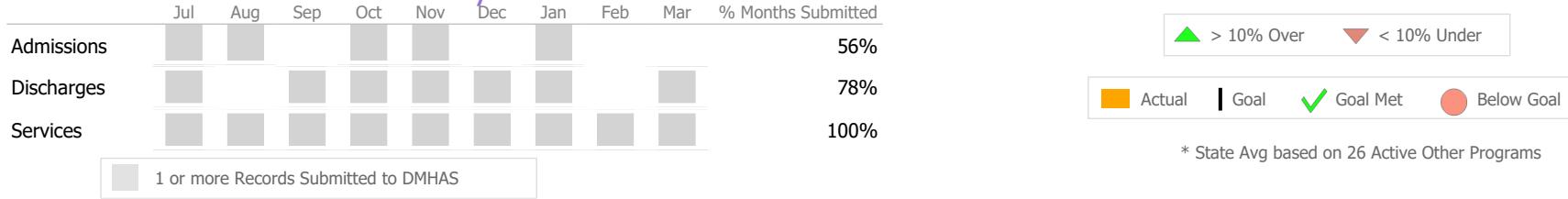
█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	13	-15% ▼
Admits	8	11	-27% ▼
Discharges	10	12	-17% ▼
Service Hours	18	17	2%

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	2	3	-33% ▼
Discharges	2	2	0%
Service Hours	796	228	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	50%	50%	80%	0%

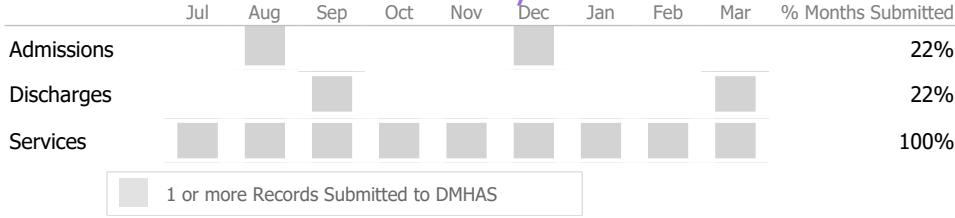
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	100%	60%	85%	40% ▲
✓ Employed		2	29%	25%	15%	4%
✓ Stable Living Situation		6	86%	85%	96%	1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 25 Active Residential Support Programs