

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	221	289	-24%
	Admits	84	120	-30%
	Discharges	138	132	5%
	Service Hours	1,280	1,694	-24%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		92%	80%	93%
✓ General Satisfaction		90%	80%	92%
✓ Overall		89%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		84%	80%	83%
✓ Respect		84%	80%	91%
● Recovery		73%	80%	79%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medication Assisted Treatment		138	61.3%
Case Management		87	38.7%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
	Unique Clients	State Avg	Goal %	0-80%	80-100%	Goal Met	Under Goal
18-25	22	10%	10%		113	51%	41%
26-34	59	27%	22%		108	49%	59%
35-44	66	30%	23%				0%
45-54	35	16%	19%				
55-64	31	14%	19%				
65+	8	4%	8%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
	Unique Clients	State Avg	Goal %	0-80%	80-100%	Goal Met	Under Goal
Non-Hispanic	118	53%	68%		111	50%	62%
Hisp-Puerto Rican	52	24%	11%		64	29%	13%
Hispanic-Other	43	19%	8%		42	19%	17%
Unknown	8	4%	12%		3	1%	6%
Hispanic-Cuban		0%			1	0%	1%
Hispanic-Mexican		1%					0%
Asian							
Hawaiian/Other Pacific Islander							

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	22	15	47%	▲
Admits	8	4	100%	▲
Discharges	11	4	175%	▲

Data Submission Quality

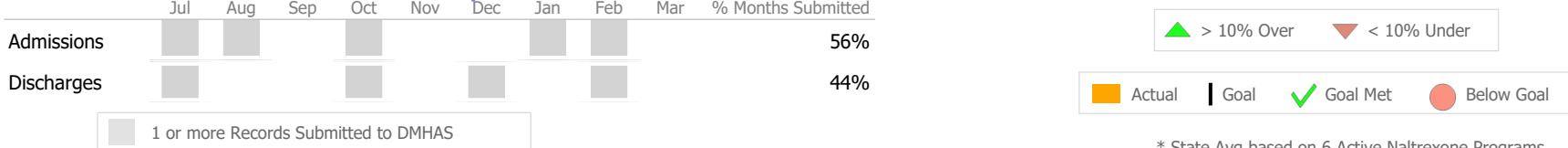
Data Entry	Actual	State Avg
Valid NOMS Data	92%	95%
✓ Valid TEDS Data	100%	93%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	25%	23%
Co-occurring	Actual	State Avg
MH Screen Complete	50%	79%
✓ SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		5	45%	50%	54%	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		17	77%	55%	65%	22% ▲
✓ Not Arrested		17	77%	75%	92%	2%
● Employed		9	41%	50%	47%	-9%
● Stable Living Situation		17	77%	95%	83%	-18% ▼
● Self Help		6	27%	60%	38%	-33% ▼

Data Submitted to DMHAS by Month


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	118	112	5%
Admits	27	30	-10%
Discharges	72	18	300% ▲
Service Hours	470	565	-17% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	95%	92%
✓	Valid TEDS Data	99%	90%
On-Time Periodic			
●	6 Month Updates	18%	28%
Co-occurring		Actual	State Avg
●	MH Screen Complete	67%	76%
●	SA Screen Complete	85%	93%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

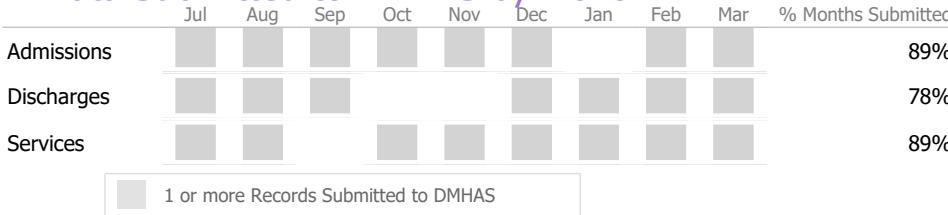
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 58%;"><div style="width: 50%;"></div></div>	42	58%	50%	44%	8%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested	<div style="width: 82%;"><div style="width: 75%;"></div></div>	98	82%	75%	66%	7%
● Abstinence/Reduced Drug Use	<div style="width: 54%;"><div style="width: 55%;"></div></div>	64	54%	55%	44%	-1%
● Stable Living Situation	<div style="width: 72%;"><div style="width: 95%;"></div></div>	86	72%	95%	63%	-23% ▼
● Employed	<div style="width: 24%;"><div style="width: 50%;"></div></div>	28	24%	50%	22%	-26% ▼
● Self Help	<div style="width: 27%;"><div style="width: 60%;"></div></div>	32	27%	60%	15%	-33% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div style="width: 85%;"><div style="width: 90%;"></div></div>	40	85%	90%	38%	-5%

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under■ Actual | Goal ✓ Goal Met ● Below Goal

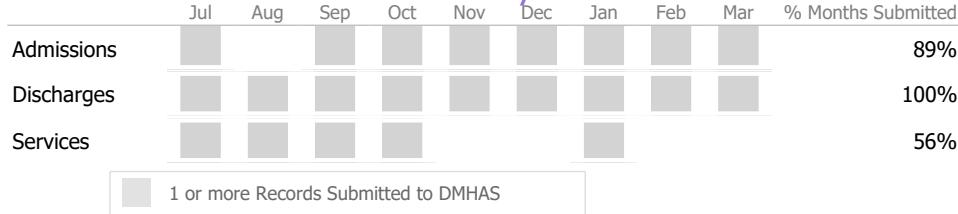
* State Avg based on 20 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	171	-49% ▼
Admits	49	86	-43% ▼
Discharges	55	110	-50% ▼
Service Hours	810	1,130	-28% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div style="width: 46%;"><div style="width: 94%;"></div></div>	46	94%	50%	87%	44% ▲

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs