

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	17	16	6%
	Admits	1		
	Discharges	3	1	200%
	Service Hours	306	482	-37%

▲ > 10% Over 1 Yr Ago **▼** > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 15 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Respect		80%	80%	91%
✓ Outcome		80%	80%	83%
● Recovery		60%	80%	79%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Case Management		17	100.0%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	1	6%	10%	Male	9	53%	59%
26-34	1	6%	22%	Female	8	47%	41%
35-44	5	29%	23%	Transgender			0%
45-54	6	35%	19%				
55-64	2	12%	19%				
65+	3	18%	8%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	14	82%	68%	White/Caucasian	11	65%	62%
Hispanic-Other	3	18%	8%	Black/African American	4	24%	17%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan	1	6%	0%
Hispanic-Mexican			1%	Asian	1	6%	1%
Hisp-Puerto Rican			11%	Multiple Races			1%
Unknown			12%	Hawaiian/Other Pacific Islander			0%
				Other			13%
				Unknown			6%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Unique Clients	17	16	6%
Admits	1	-	
Discharges	3	1	200% ▲
Service Hours	306	482	-37% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	█	16	94%	85%	88%	9%

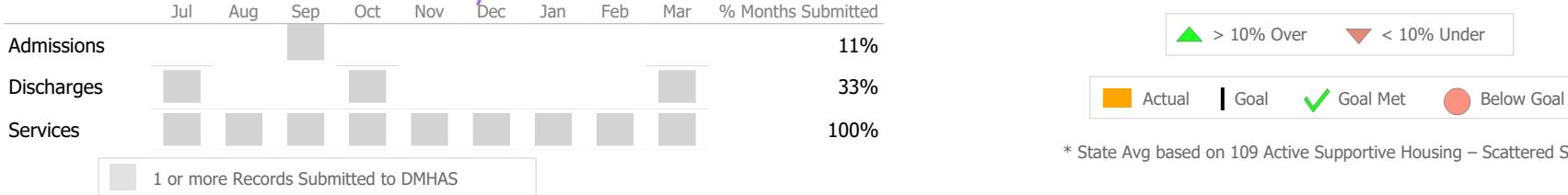
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	14	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	█	100%
On-Time Periodic		
✓ 6 Month Updates	█	93%

Data Submitted to DMHAS by Month



* State Avg based on 109 Active Supportive Housing – Scattered Site Programs