

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
Upward Trend	Unique Clients	11	11	0%
Upward Trend	Admits	2	2	0%
Upward Trend	Discharges	4	2	100% <span style="color: orange;">▲</span>
Upward Trend	Service Hours	221	186	19% <span style="color: orange;">▲</span>

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
Case Management		11	100.0%

## Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
	#	%	State Avg		#	%	State Avg
18-25	2	18%	10%	Female	9	82%	<span style="color: orange;">▲</span> 41%
26-34	4	36%	<span style="color: orange;">▲</span> 22%	Male	2	18%	<span style="color: orange;">▼</span> 59%
35-44	3	27%	23%	Transgender			0%
45-54	2	18%	19%				
55-64			<span style="color: orange;">▼</span> 19%				
65+		8%					

Ethnicity	#	%	State Avg	Race	#	%	State Avg
	#	%	State Avg		#	%	State Avg
Non-Hispanic	9	82%	<span style="color: orange;">▲</span> 68%	White/Caucasian	8	73%	<span style="color: orange;">▲</span> 62%
Hisp-Puerto Rican	2	18%	11%	Multiple Races	2	18%	<span style="color: orange;">▲</span> 1%
Hispanic-Cuban			0%	Other	1	9%	13%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			0%
Hispanic-Other		8%		Asian			1%
Unknown		<span style="color: orange;">▼</span> 12%		Black/African American			<span style="color: orange;">▼</span> 17%
				Hawaiian/Other Pacific Islander			0%
				Unknown			6%

■ Unique Clients    | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

## Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	11	0%
Admits	2	2	0%
Discharges	4	2	100% <span style="color: green;">▲</span>
Service Hours	221	186	19% <span style="color: green;">▲</span>

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<span style="color: orange;">█</span>	10	91%	85%	88%	6%

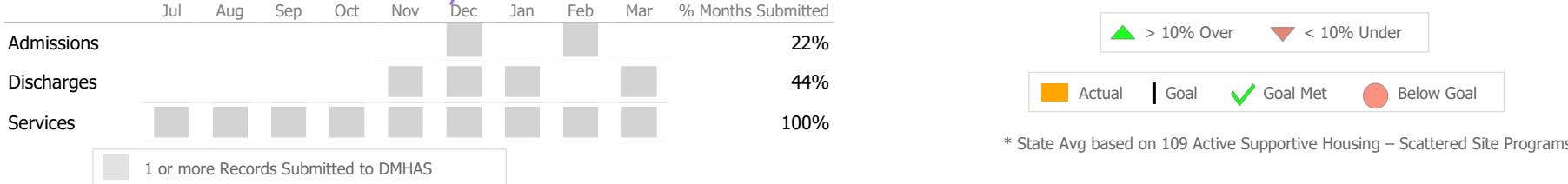
### Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<span style="color: orange;">█</span>	7	100%	90%	97%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<span style="color: orange;">█</span>	100% 96%
On-Time Periodic		
✓ 6 Month Updates	<span style="color: orange;">█</span>	100% 83%

### Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.