

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	48	15	220%	▲
	Admits	20	16	25%	▲
	Discharges	10	1	900%	
	Service Hours	12	2		

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	48	100.0%

Client Demographics

Age	#	%	State Avg
18-25			10%
26-34	12	25%	22%
35-44	9	19%	23%
45-54	6	13%	19%
55-64	14	29%	19%
65+	7	15%	8%

Ethnicity	#	%	State Avg
Non-Hispanic	39	81%	68% ▲
Hisp-Puerto Rican	5	10%	11%
Hispanic-Other	2	4%	8%
Unknown	2	4%	12%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	

Gender	#	%	State Avg
Male	33	69%	59%
Female	15	31%	41%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	31	65%	62%
Black/African American	14	29%	17% ▲
Multiple Races	2	4%	1%
Unknown	1	2%	6%
Am. Indian/Native Alaskan			0%
Asian			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Waterbury Health Access Program

Staywell Health Care

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	59%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	100%	50%	62%	50% ▲

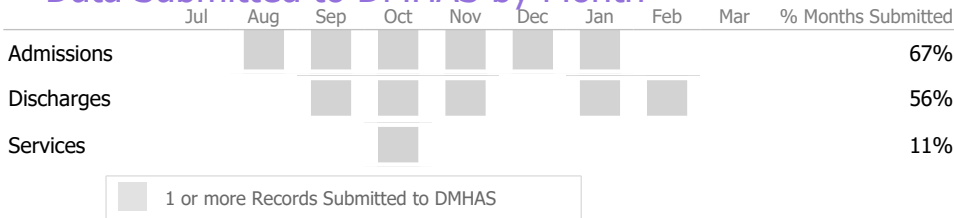
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		43	90%	80%	75%	10%
● Employed		0	0%	20%	17%	-20% ▼
● Social Support		16	33%	60%	72%	-27% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		3	8%	90%	85%	-82% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 30 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.