

**Provider Activity**

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	59	69	-14%	▼
	Admits	19	17	12%	▲
	Discharges	25	26	-4%	
	Service Hours	545	590	-8%	

> 10% Over 1 Yr Ago   > 10% Under 1Yr Ago

**Consumer Satisfaction Survey**

(Based on 45 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	100%	100%	80%	93%
✓ Overall	98%	98%	80%	91%
✓ Participation in Treatment	96%	96%	80%	92%
✓ General Satisfaction	96%	96%	80%	92%
✓ Access	95%	95%	80%	88%
✓ Respect	95%	95%	80%	91%
● Outcome	79%	79%	80%	83%
● Recovery	70%	70%	80%	79%

**Clients by Level of Care**

Program Type	Level of Care Type	#	%
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**Addiction**

Outpatient	59	100.0%
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Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

**Client Demographics**

Age	#	%	State Avg		Gender	#	%	State Avg
18-25	6	10%	10%		Male	30	51%	59%
26-34	14	24%	22%		Female	29	49%	41%
35-44	18	31%	23%		Transgender			0%
45-54	7	12%	19%					
55-64	10	17%	19%					
65+	4	7%	8%					

Ethnicity	#	%	State Avg		Race	#	%	State Avg
Non-Hispanic	55	93%	68%	▲	White/Caucasian	57	97%	62%
Hispanic-Other	2	3%	8%		Other	2	3%	13%
Unknown	2	3%	12%		Am. Indian/Native Alaskan			0%
Hispanic-Cuban			0%		Asian			1%
Hispanic-Mexican			1%		Black/African American			17%
Hisp-Puerto Rican			11%	▼	Multiple Races			1%
					Hawaiian/Other Pacific Islander			0%
					Unknown			6%

Unique Clients | State Avg | ▲ &gt; 10% Over State Avg | ▼ &gt; 10% Under State Avg

## Program Activity

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## Data Submission Quality

	Actual	State Avg
Valid NOMS Data	95%	87%
Valid TEDS Data	98%	85%
On-Time Periodic		
6 Month Updates	4%	15%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

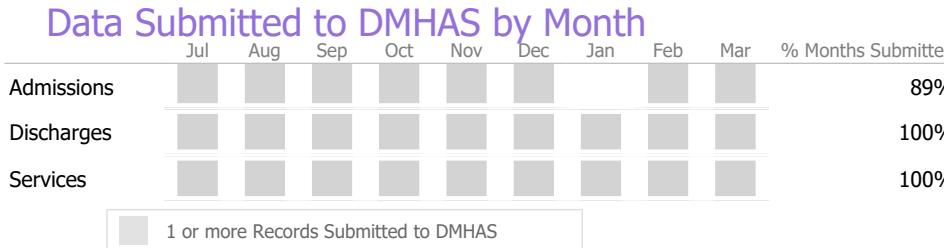
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	28%	50%	50%	-22%
<b>Recovery</b>						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		58	98%	75%	76%	23%
Stable Living Situation		59	100%	95%	75%	5%
Employed		27	46%	50%	33%	-4%
Abstinence/Reduced Drug Use		26	44%	55%	42%	-11%
Self Help		5	8%	60%	15%	-52%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		32	94%	90%	58%	4%
<b>Service Engagement</b>						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
2 or more Services within 30 days		18	95%	75%	65%	20%

## Service Engagement



▲ > 10% Over   ▼ < 10% Under

Actual   |   Goal   ✓   Goal Met   ●   Below Goal

\* State Avg based on 108 Active Standard Outpatient Programs