

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	49	51	-4% ▼
	Admits	3	5	-40% ▼
	Discharges	2	4	-50% ▼
	Service Hours	1,748	1,832	-5% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		100%	80%	91%
✓ General Satisfaction		97%	80%	92%
✓ Participation in Treatment		96%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		90%	80%	91%
✓ Access		90%	80%	88%
✓ Outcome		89%	80%	83%
● Recovery		78%	80%	79%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Case Management		49	100.0%

█ Satisfied % | Goal % █ 0-80% █ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
	Male	Female	Transgender		35	71%	59%
18-25	1	2%	10%		14	29%	41%
26-34	5	10%	22%				0%
35-44	4	8%	23%				
45-54	8	16%	19%				
55-64	19	39%	19%				
65+	13	27%	8%				

Ethnicity	#	%	State Avg	Race	#	%	State Avg
	White/Caucasian	Black/African American	Am. Indian/Native Alaskan		37	76%	62%
Non-Hispanic	46	94%	68%	White/Caucasian	12	24%	17%
Hisp-Puerto Rican	2	4%	11%	Black/African American			0%
Hispanic-Other	1	2%	8%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban			0%	Asian			1%
Hispanic-Mexican			1%	Multiple Races			1%
Unknown			12%	Hawaiian/Other Pacific Islander			0%
				Other			13%
				Unknown			6%

█ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	22	-5%
Admits	2	2	0%
Discharges	-	2	-100% ▼
Service Hours	731	854	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	Actual % vs Goal %	21	100%	85%	95%	15% ▲

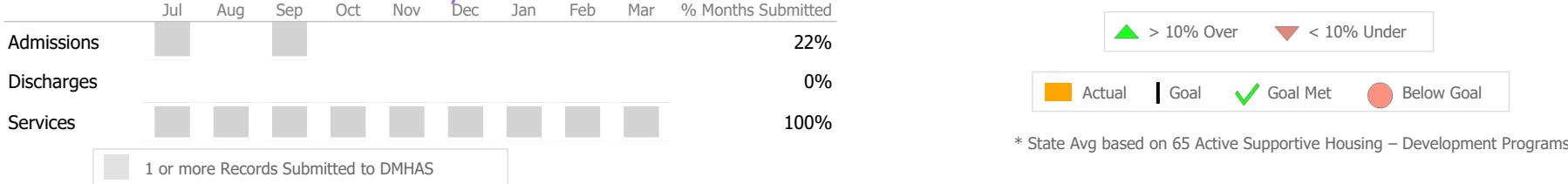
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	Actual % vs Goal %	21	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	95%	87%

Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	29	-3%
Admits	1	3	-67% ▼
Discharges	2	2	0%
Service Hours	1,018	979	4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	96% ▲	27	96%	85%	88%	11% ▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100% ▲	26	100%	90%	97%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	83%

Data Submitted to DMHAS by Month

