

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,706	2,667	1%
	Admits	1,896	2,008	-6%
	Discharges	1,917	2,027	-5%
	Service Hours	24,176	28,317	-15%
	Bed Days	16,508	15,283	8%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 173 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ General Satisfaction		94%	80%	92%
✓ Overall		94%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		92%	80%	91%
✓ Access		90%	80%	88%
✓ Outcome		89%	80%	83%
✓ Recovery		80%	80%	79%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	1,065	34.4%
	Crisis Services	1,002	32.4%
	Other	293	9.5%
	Community Support	180	5.8%
	Intake	164	5.3%
	Inpatient Services	96	3.1%
	ACT	51	1.6%
	Residential Services	12	0.4%
Forensic MH			
	Forensics Community-based	231	7.5%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
	Male	Female	Transgender		Male	Female	Transgender
18-25	296	11%	10%		1,575	58%	59%
26-34	445	16%	22%		1,127	42%	41%
35-44	535	20%	23%				
45-54	476	18%	19%				
55-64	554	21%	19%				
65+	392	15%	8%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
	Non-Hispanic	59%	68%		Black/African American	37%	17%
Unknown	528	20%	12%		White/Caucasian	37%	62%
Hispanic-Other	295	11%	8%		Other	22%	13%
Hisp-Puerto Rican	238	9%	11%		Asian	2%	6%
Hispanic-Mexican	30	1%	1%		Multiple Races	1%	1%
Hispanic-Cuban	8	0%	0%		Am. Indian/Native Alaskan	0%	0%
					Hawaiian/Other Pacific Islander	0%	0%

Variances in data may be indicative of operational adjustments related to the pandemic.

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

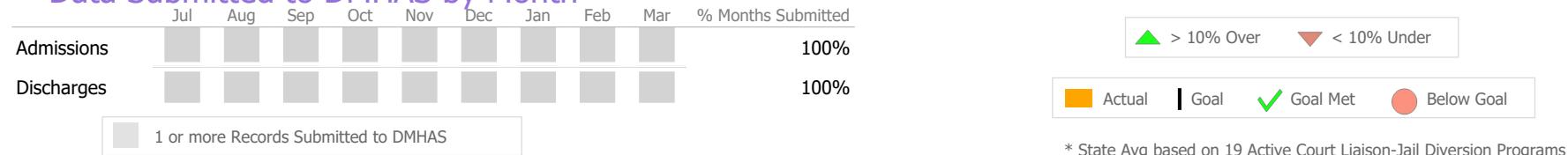
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	156	117	33% ▲
Admits	156	97	61% ▲
Discharges	154	107	44% ▲

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	<div style="width: 48%; background-color: orange;"></div>	11	48%	0%	61%	48% ▲

Data Submitted to DMHAS by Month

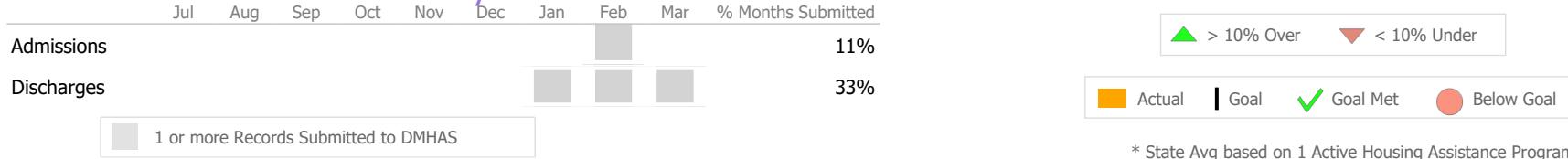


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	276	277	0%
Admits	1	1	0%
Discharges	3	2	50% ▲

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	51	0%
Admits	8	2	300% ▲
Discharges	8	7	14% ▲
Service Hours	1,797	1,534	17% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 38%; background-color: orange; height: 10px;"></div>	3	38%	65%	48%	-27% ▼
No Re-admit within 30 Days of Discharge	<div style="width: 80%; background-color: orange; height: 10px;"></div>	4	80%	85%	96%	-5% ▲
Follow-up within 30 Days of Discharge	<div style="width: 0%; background-color: grey; height: 10px;"></div>	0	0%	90%	42%	-90% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 98%; background-color: orange; height: 10px;"></div>	98% ▲
	On-Time Periodic		
✓	6 Month Updates	<div style="width: 97%; background-color: orange; height: 10px;"></div>	84%
Co-occurring		Actual	State Avg
	MH Screen Complete	<div style="width: 92%; background-color: orange; height: 10px;"></div>	95%
✓	SA Screen Complete	<div style="width: 100%; background-color: orange; height: 10px;"></div>	92%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%; background-color: orange; height: 10px;"></div>	98%

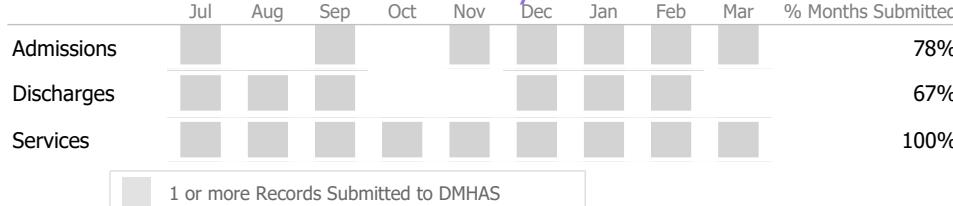
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 92%; background-color: orange; height: 10px;"></div>	47	92%	60%	91%	32% ▲
✓ Social Support	<div style="width: 75%; background-color: orange; height: 10px;"></div>	38	75%	60%	79%	15% ▲
● Employed	<div style="width: 8%; background-color: orange; height: 10px;"></div>	4	8%	15%	17%	-7% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%; background-color: orange; height: 10px;"></div>	43	100%	90%	99%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
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Unique Clients	0		
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Admits	-	-	
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Discharges	-	-	
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Service Hours	-	-	
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Data Submission Quality

Data Entry	Actual	State Avg
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Valid NOMS Data	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc; display: inline-block;"></div>	N/A	88%
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On-Time Periodic	Actual	State Avg
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6 Month Updates	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc; display: inline-block;"></div>	N/A	53%
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Co-occurring	Actual	State Avg
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MH Screen Complete	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc; display: inline-block;"></div>	N/A	90%
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SA Screen Complete	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc; display: inline-block;"></div>	N/A	90%
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Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc; display: inline-block;"></div>	N/A	N/A	50%	41%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc; display: inline-block;"></div>	N/A	N/A	30%	25%	-30% ▼
Social Support	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc; display: inline-block;"></div>	N/A	N/A	60%	61%	-60% ▼
Stable Living Situation	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc; display: inline-block;"></div>	N/A	N/A	95%	72%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc; display: inline-block;"></div>	N/A	N/A	90%	82%	N/A ▼

Data Submitted to DMHAS by Month

Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
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Admissions	0%
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Discharges	0%
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<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc; display: inline-block;"></div>	1 or more Records Submitted to DMHAS
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▲ > 10% Over ▼ < 10% Under

■ Actual | ■ Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

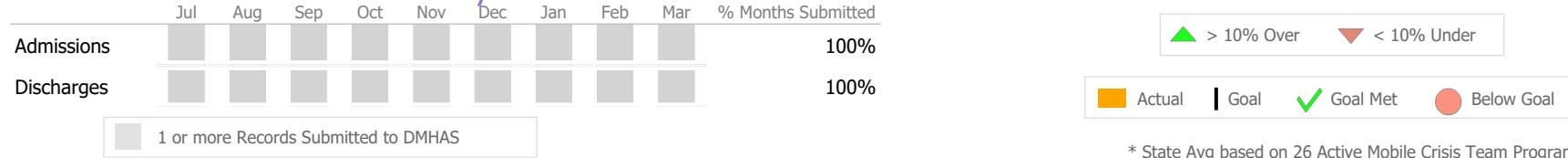
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	685	697	-2%
Admits	917	1,000	-8%
Discharges	916	1,000	-8%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Evaluation within 1.5 hours of Request		0	0%	75%	70%	-75%
Community Location Evaluation		1	100%	80%	71%	20%
Follow-up Service within 48 hours		0	NA	90%	65%	-90%

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	35	-9%
Admits	11	16	-31% ▼
Discharges	10	16	-38% ▼
Transfers - In	1	-	
Transfers - Out	1	2	-50% ▼
Bed Days	5,585	5,183	8%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend					
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	✓	11	100%	95%	84%	5%	✓					
✓ No Re-admit within 30 Days of Discharge	✓	10	100%	85%	94%	15% ▲	✓					
● Follow-up within 30 Days of Discharge	●	6	60%	90%	67%	-30% ▼	●					

Data Submission Quality

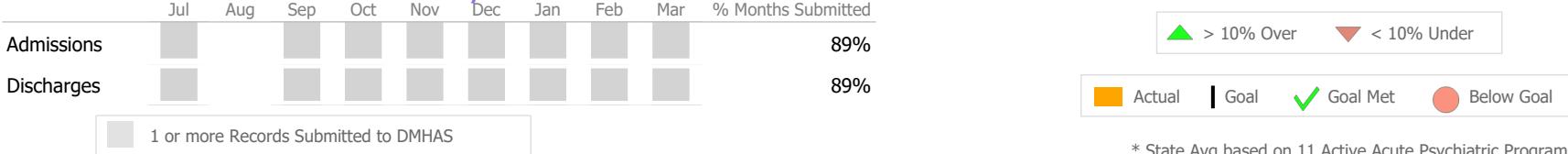
Data Entry	Actual	State Avg
✓ Valid NOMS Data	92%	86%
On-Time Periodic		
✓ 6 Month Updates	33%	7%
Co-occurring		
MH Screen Complete	90%	93%
✓ SA Screen Complete	100%	100%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend					
									Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	✓	21	531 days	0.3	97%	90%	88%	7%	✓					

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	29	24%	▲
Admits	15	8	88%	▲
Discharges	13	10	30%	▲
Transfers - In	2	-		
Transfers - Out	3	-		
Bed Days	5,527	5,168	7%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		12	75%	95%	84%	-20% ▼
✓ No Re-admit within 30 Days of Discharge		11	85%	85%	94%	0%
● Follow-up within 30 Days of Discharge		8	73%	90%	67%	-17% ▼

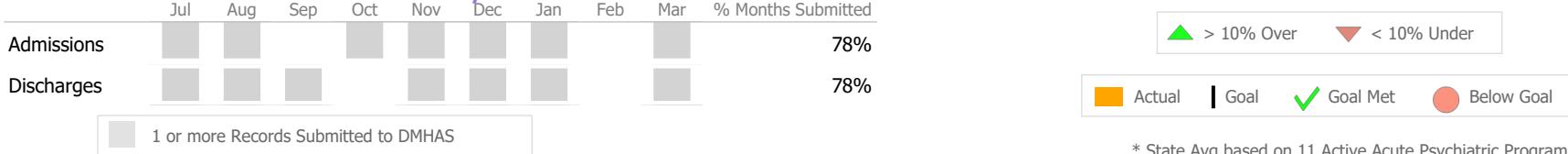
Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		89%	86%
On-Time Periodic			
✓ 6 Month Updates		23%	7%
Co-occurring			
✓ MH Screen Complete		93%	93%
✓ SA Screen Complete		100%	100%
Diagnosis			
✓ Valid Axis I Diagnosis		100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		21	525 days	0.3	96%	90%	88%	6%

Data Submitted to DMHAS by Month



* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	5	▼
Admits	-	-	
Discharges	-	5	-100% ▼
Service Hours	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	88%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	97%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

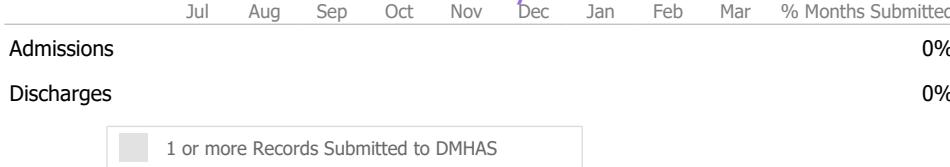
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	95%
On-Time Periodic		
6 Month Updates	N/A	92%
Co-occurring		
MH Screen Complete	N/A	59%
SA Screen Complete	N/A	49%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	74%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Transitional Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	3	5	-40% ▼
Discharges	4	2	100% ▲
Service Hours	1	7	-89% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	95%	88%	5%
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	97%	15% ▲
✓ Follow-up within 30 Days of Discharge		4	100%	90%	80%	10%

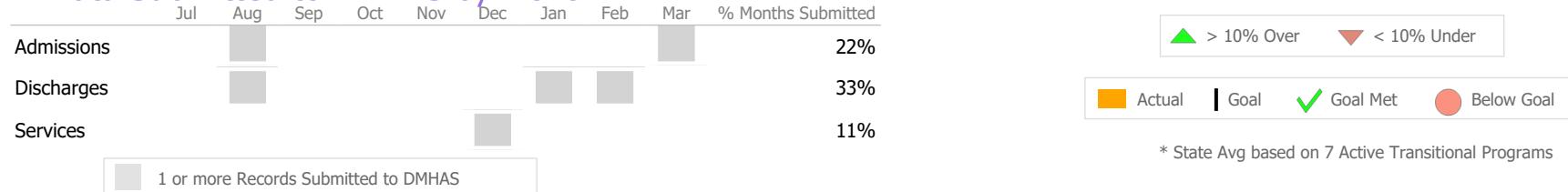
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99% 95%
On-Time Periodic		
6 Month Updates		83% 92%
Co-occurring		
✓ MH Screen Complete		100% 59%
✓ SA Screen Complete		100% 49%
Diagnosis		
✓ Valid Axis I Diagnosis		92% 91%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		1	13%	90%	74%	-78% ▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	91	88	3%
Admits	13	19	-32% ▼
Discharges	21	11	91% ▲
Service Hours	6,621	9,214	-28% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	88%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		98%	53%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		100%	90%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		15	71%	50%	41%	21%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		81	89%	60%	61%	29% ▲
✓ Stable Living Situation		89	98%	95%	72%	3%
● Employed		25	27%	30%	25%	-3%

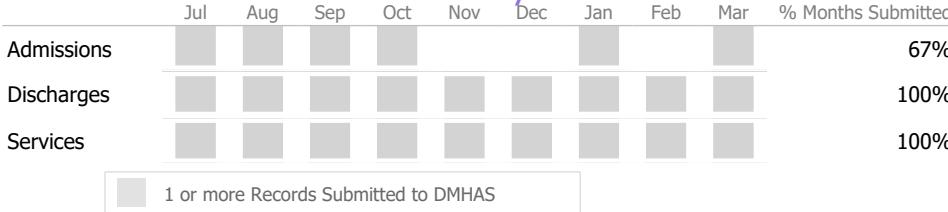
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		71	100%	90%	82%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
✓ 2 or more Services within 30 days		13	100%	75%	78%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over

▼ < 10% Under

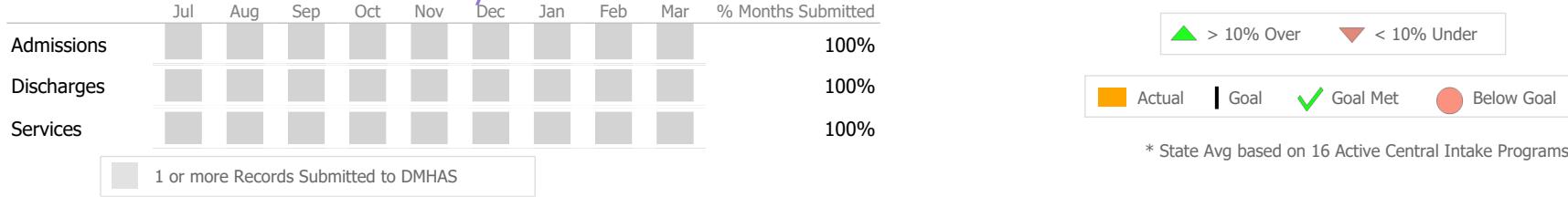
Actual | Goal | Goal Met | Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	111	133	-17% 
Admits	94	91	3%
Discharges	84	109	-23% 
Service Hours	596	647	-8%

Data Submitted to DMHAS by Month

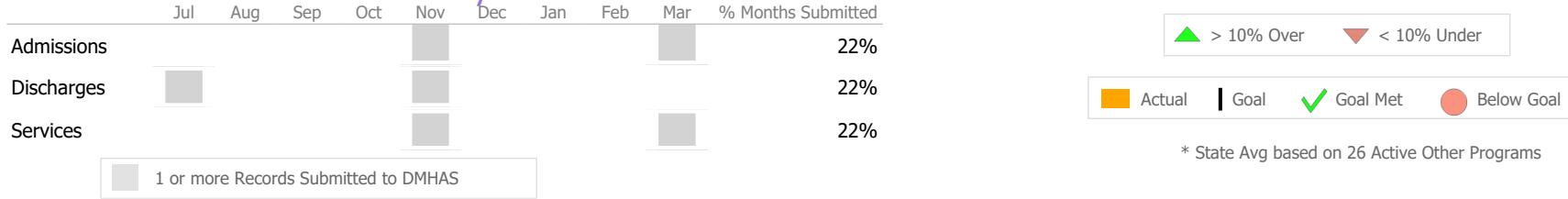


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	8	-25%	▼
Admits	2	2	0%	
Discharges	2	3	-33%	▼
Service Hours	-	3	-100%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	528	516	2%
Admits	49	150	-67% ▼
Discharges	75	41	83% ▲
Service Hours	4,785	4,927	-3%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	88%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		87%	53%
Co-occurring		Actual	State Avg
MH Screen Complete		82%	90%
✓ SA Screen Complete		100%	90%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		18	24%	50%	41%	-26% ▼
Recovery						
✓ Social Support		369	70%	60%	61%	10%
✓ Stable Living Situation		516	98%	95%	72%	3%
● Employed		95	18%	30%	25%	-12% ▼

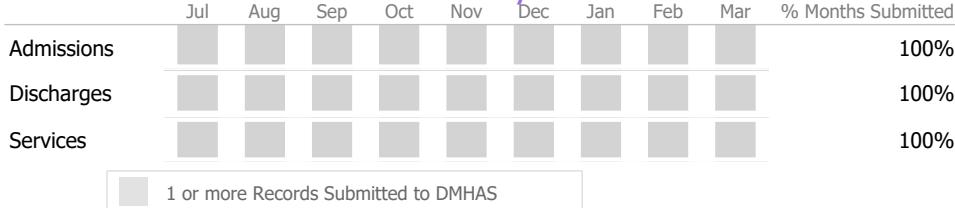
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		453	100%	90%	82%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		48	98%	75%	78%	23% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	35	-9%
Admits	10	14	-29% ▼
Discharges	11	17	-35% ▼
Transfers - In	2	2	0%
Transfers - Out	1	-	
Bed Days	5,396	4,932	9%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend
							Actual % vs Goal %
● Treatment Completed Successfully	█	11	92%	95%	84%	-3%	█
✓ No Re-admit within 30 Days of Discharge	█	11	100%	85%	94%	15% ▲	█
✓ Follow-up within 30 Days of Discharge	█	11	100%	90%	67%	10% ▲	█

Data Submission Quality

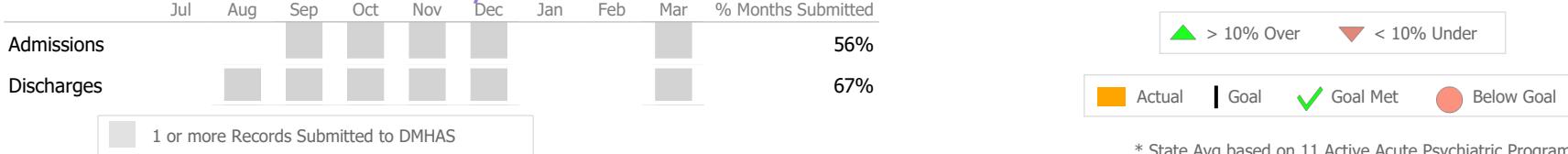
Data Entry	Actual	State Avg
✓ Valid NOMS Data	█	94% █
On-Time Periodic		
✓ 6 Month Updates	█	46% █
Co-occurring		
MH Screen Complete	█	91% █
✓ SA Screen Complete	█	100% █
Diagnosis		
✓ Valid Axis I Diagnosis	█	100% █

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend
									Actual % vs Goal %
✓ Avg Utilization Rate	█	20	431 days	0.3	98%	90%	88%	8% ▲	█

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



* State Avg based on 11 Active Acute Psychiatric Programs

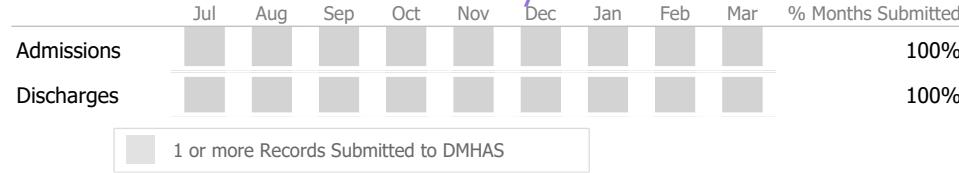
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	334	361	-7%
Admits	414	459	-10%
Discharges	405	458	-12% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request	59%	244	59%	75%	70%	-16% ▼
✓ Community Location Evaluation	97%	399	97%	80%	71%	17% ▲
✓ Follow-up Service within 48 hours	99%	81	99%	90%	65%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	62	56	11%	▲
Admits	13	12	8%	
Discharges	12	5	140%	▲
Service Hours	1,549	1,409	10%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	84%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		93%	84%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	96%
✓ SA Screen Complete		100%	95%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

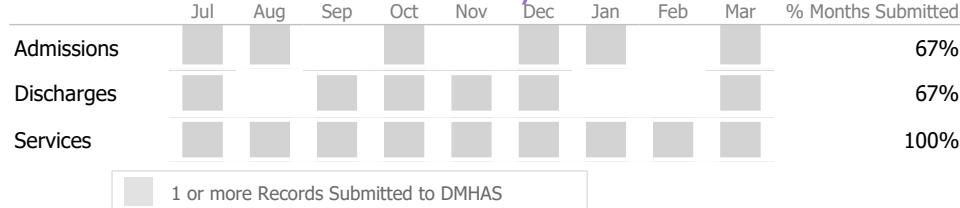
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		6	50%	65%	57%	-15% ▼
Recovery						
✓ Social Support		53	84%	60%	80%	24% ▲
✓ Stable Living Situation		61	97%	80%	87%	17% ▲
● Employed		2	3%	20%	14%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		51	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	119	110	8%
Admits	21	18	17% ▲
Discharges	16	8	100% ▲
Service Hours	2,598	2,886	-10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 98%;"> </div> 98%	84%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div style="width: 99%;"> </div> 99%	84%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	<div style="width: 100%;"> </div> 100%	96%
✓	SA Screen Complete	<div style="width: 100%;"> </div> 100%	95%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;"> </div> 100%	98%

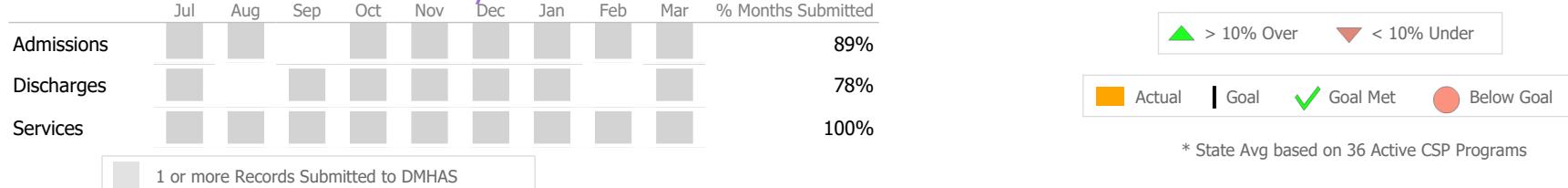
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 62%;"> </div>	10	62%	65%	57%	-3%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 75%;"> </div>	89	75%	60%	80%	15% ▲
✓ Stable Living Situation	<div style="width: 91%;"> </div>	108	91%	80%	87%	11% ▲
● Employed	<div style="width: 6%;"> </div>	7	6%	20%	14%	-14% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"> </div>	103	100%	90%	98%	10%

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	322	316	2%
Admits	30	25	20% ▲
Discharges	50	24	108% ▲
Service Hours	3,942	4,414	-11% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 98%;"></div> 98%	88%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div style="width: 94%;"></div> 94%	53%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	<div style="width: 97%;"></div> 97%	90%
✓	SA Screen Complete	<div style="width: 100%;"></div> 100%	90%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;"></div> 100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 78%;"></div>	39	78%	50%	41%	28% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 70%;"></div>	225	70%	60%	61%	10% ▲
✓ Stable Living Situation	<div style="width: 97%;"></div>	311	97%	95%	72%	2% ▲
● Employed	<div style="width: 22%;"></div>	72	22%	30%	25%	-8% ▼

Service Utilization

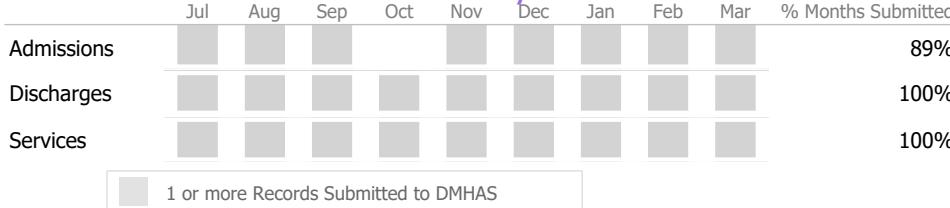
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"></div>	272	100%	90%	82%	10% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 97%;"></div>	29	97%	75%	78%	22% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	80	32	150% ▲
Admits	64	30	113% ▲
Discharges	58	23	152% ▲

Jail Diversion

Metric	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up Service within 48 hours	✓	13	93%	0%	61%	93% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

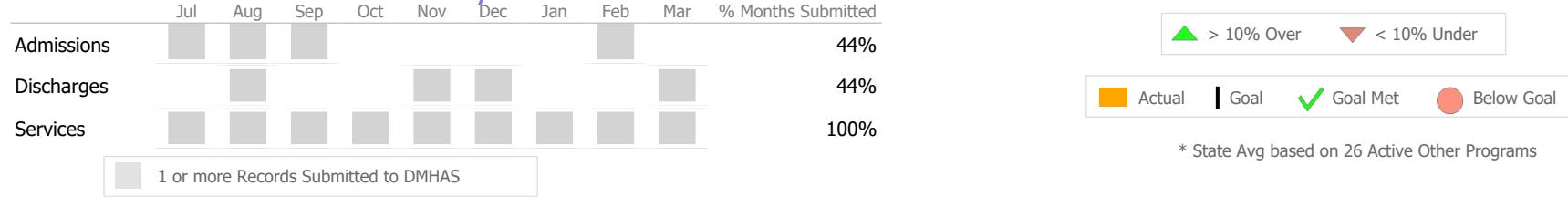
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	20	-35% ▼
Admits	8	14	-43% ▼
Discharges	7	15	-53% ▼
Service Hours	136	167	-18% ▼

Data Submitted to DMHAS by Month

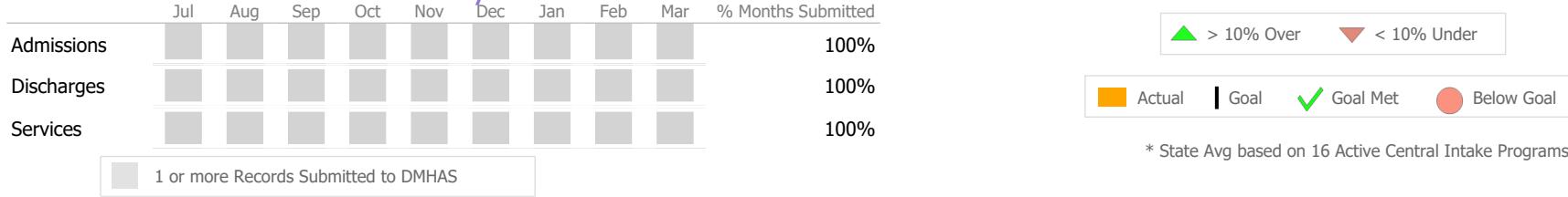


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	53	33	61%	▲
Admits	51	29	76%	▲
Discharges	53	30	77%	▲
Service Hours	232	144	61%	▲

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	30	7%
Admits	13	4	225% ▲
Discharges	3	10	-70% ▼
Service Hours	1,234	1,247	-1%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 98%;"> </div> 98%	88%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div style="width: 95%;"> </div> 95%	53%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	<div style="width: 100%;"> </div> 100%	90%
✓	SA Screen Complete	<div style="width: 100%;"> </div> 100%	90%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;"> </div> 100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"> </div> 100%	3	100%	50%	41%	50% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 91%;"> </div> 91%	29	91%	60%	61%	31% ▲
● Stable Living Situation	<div style="width: 94%;"> </div> 94%	30	94%	95%	72%	-1%
● Employed	<div style="width: 22%;"> </div> 22%	7	22%	30%	25%	-8%

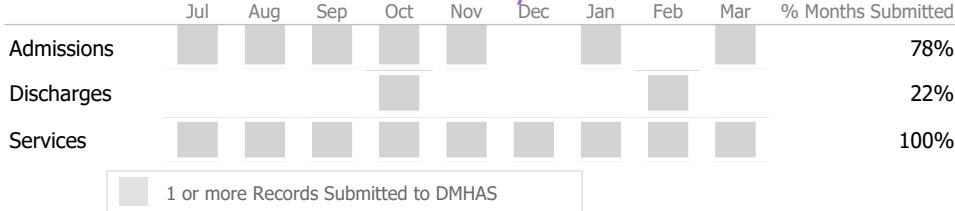
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"> </div> 100%	29	100%	90%	82%	10% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 100%;"> </div> 100%	13	100%	75%	78%	25% ▲

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	106	114	-7%
Admits	3	2	50% ▲
Discharges	12	9	33% ▲
Service Hours	685	870	-21% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 97%;">97%</div>	88%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div style="width: 93%;">93%</div>	53%
Co-occurring		Actual	State Avg
MH Screen Complete		N/A	90%
SA Screen Complete		N/A	90%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;">100%</div>	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 42%;">42%</div>	5	42%	50%	41%	-8%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 73%;">73%</div>	77	73%	60%	61%	13% ▲
✓ Stable Living Situation	<div style="width: 98%;">98%</div>	104	98%	95%	72%	3% ▲
● Employed	<div style="width: 20%;">20%</div>	21	20%	30%	25%	-10% ▼

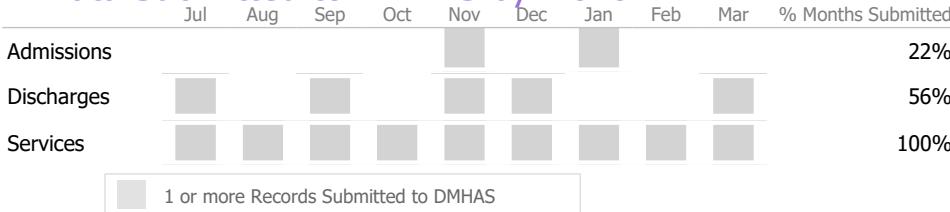
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 98%;">98%</div>	92	98%	90%	82%	8% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days	<div style="width: 33%;">33%</div>	1	33%	75%	78%	-42% ▼

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under

█ Actual	█ Goal	✓ Goal Met	● Below Goal
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* State Avg based on 74 Active Standard Outpatient Programs