

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,839	2,800	1%
	Admits	2,235	2,003	12%
	Discharges	2,293	2,161	6%
	Service Hours	17,611	14,852	19%
	Bed Days	28,565	26,205	9%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 156 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		94%	80%	91%
✓ General Satisfaction		92%	80%	92%
✓ Overall		92%	80%	91%
✓ Access		90%	80%	88%
✓ Participation in Treatment		90%	80%	92%
● Outcome		77%	80%	83%
● Recovery		71%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Outpatient		1,053	30.3%
Community Support		371	10.7%
Crisis Services		144	4.1%
Social Rehabilitation		102	2.9%
Employment Services		89	2.6%
Case Management		77	2.2%
Residential Services		24	0.7%
ACT		17	0.5%

Addiction

Residential Services		1,010	29.1%
Outpatient		478	13.8%

Forensic MH

Forensics Community-based		103	3.0%
Residential Services		8	0.2%

Client Demographics

Age	#	%	State Avg
18-25		193	7%
26-34		630	22%
35-44		652	23%
45-54		579	20%
55-64		594	21%
65+		190	7%

Gender	#	%	State Avg
Male		1,707	60%
Female		1,129	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic		2,073	73%
Hispanic-Other		520	18%
Unknown		161	6%
Hisp-Puerto Rican		82	3%
Hispanic-Mexican		3	0%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian		1,901	67%
Other		476	17%
Black/African American		311	11%
Unknown		126	4%
Asian		18	1%
Multiple Races		4	0%
Am. Indian/Native Alaskan		3	0%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	39	-10%	▼
Admits	-	-		
Discharges	4	3	33%	▲
Service Hours	62	3		

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	87%
✓ Valid TEDS Data	99%	85%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	35%	15%

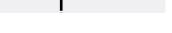
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	92%
SA Screen Complete	N/A	93%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	50%	50%	50%	0%

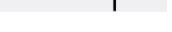
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		33	94%	55%	42%	39% ▲
✓ Self Help		33	94%	60%	15%	34% ▲
✓ Not Arrested		35	100%	75%	76%	25% ▲
✓ Stable Living Situation		35	100%	95%	75%	5% ▲
● Employed		2	6%	50%	33%	-44% ▼

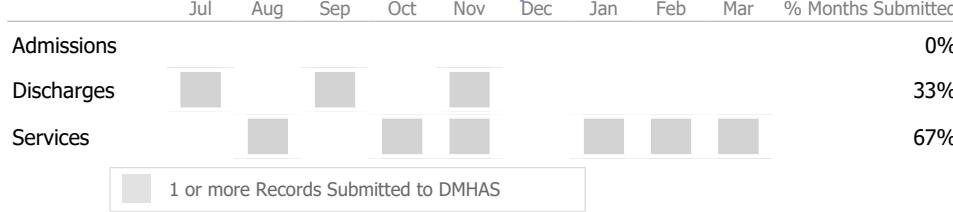
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		31	100%	90%	58%	10% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	65%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 108 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	766	860	-11%	▼
Admits	253	264	-4%	
Discharges	255	344	-26%	▼
Service Hours	8,709	5,972	46%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		63%	88%
On-Time Periodic		Actual	State Avg
6 Month Updates		24%	53%
Co-occurring		Actual	State Avg
MH Screen Complete		8%	90%
SA Screen Complete		8%	90%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		51	20%	50%	41%	-30% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		422	52%	60%	61%	-8%
Employed		115	14%	30%	25%	-16% ▼
Stable Living Situation		269	33%	95%	72%	-62% ▼

Service Utilization

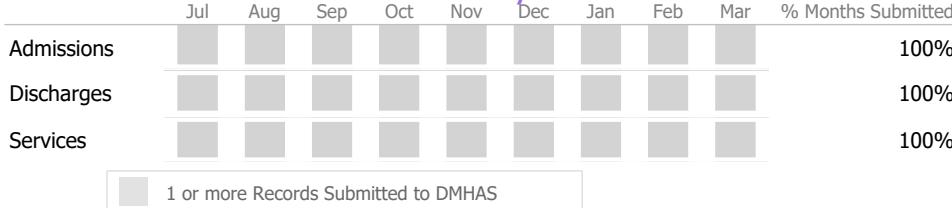
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		551	98%	90%	82%	8%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient		196	82%	75%	78%	7%

2 or more Services within 30 days

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	215	233	-8%
Admits	23	25	-8%
Discharges	30	29	3%
Service Hours	1,357	1,592	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	39%	53%
Co-occurring	Actual	State Avg
MH Screen Complete	9%	90%
SA Screen Complete	9%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	4 13% 50%	4	13%	50%	41%	-37% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	182 85% 60%	182	85%	60%	61%	25% ▲
Employed	28 13% 30%	28	13%	30%	25%	-17% ▼
Stable Living Situation	99 46% 95%	99	46%	95%	72%	-49% ▼

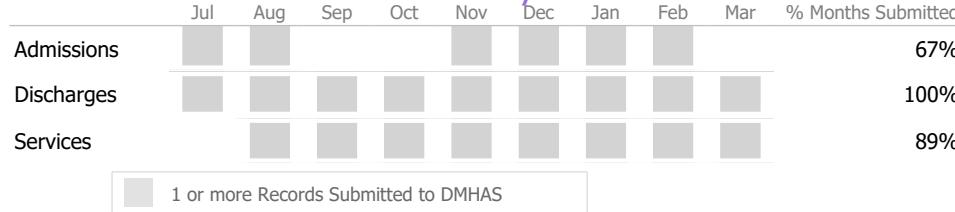
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	186 100% 90%	186	100%	90%	82%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	16 70% 75%	16	70%	75%	78%	-5%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	9	-11%	▼
Admits	5	4	25%	▲
Discharges	4	5	-20%	▼
Bed Days	1,129	1,192	-5%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	75%	75%	0%
● No Re-admit within 30 Days of Discharge		2	50%	85%	50%	-35% ▼
● Follow-up within 30 Days of Discharge		2	67%	90%	67%	-23% ▼

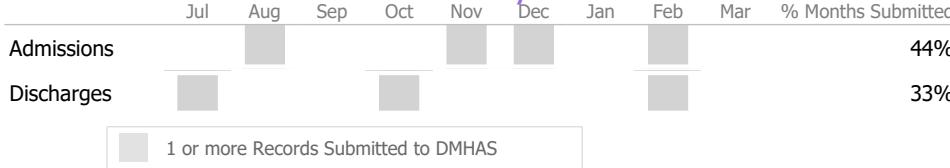
Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data		58%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		0%
	Actual	State Avg
Co-occurring		
✓ MH Screen Complete		0%
✓ SA Screen Complete		0%
	Actual	State Avg
Diagnosis		
✓ Valid Axis I Diagnosis		100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	259 days	0.4	69%	90%	69%	-21% ▼
 <div style="display: flex; justify-content: space-around;"> < 90% 90-110% > 110% </div>								

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under


Actual | Goal Goal Met Below Goal

* State Avg based on 1 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	89	86	3%
Admits	35	17	106% ▲
Discharges	48	53	-9% ▼
Service Hours	231	102	126% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	█	42	45%	35%	47%	10% ▲

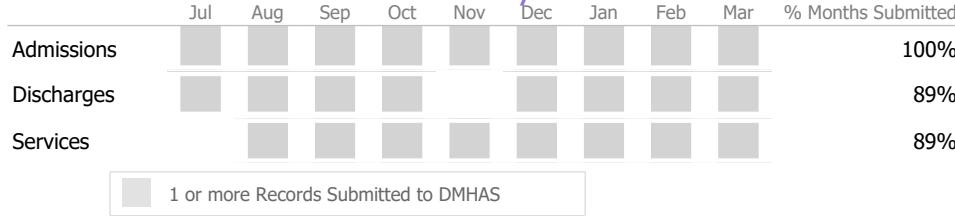
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	█	39	85%	90%	96%	-5% ▼

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	█	79%	92%
On-Time Periodic			
6 Month Updates	█	37%	91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	103	42	145% ▲
Admits	84	24	250% ▲
Discharges	71	20	255% ▲
Service Hours	82	38	117% ▲

Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Clients Receiving Services

Actual % vs Goal %

Actual

26

67%

90%

73%

-23%

▼

Jail Diversion

	Follow-up Service within 48 hours	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Follow-up Service within 48 hours

Actual % vs Goal %

Actual

16

38%

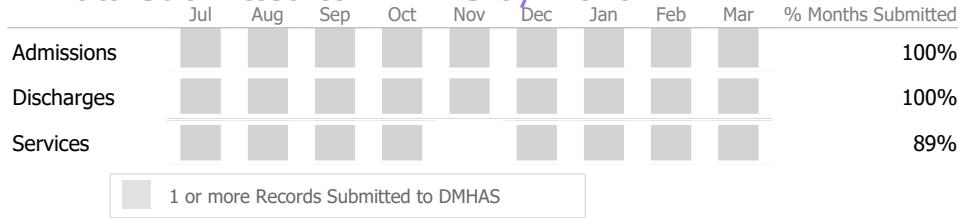
0%

61%

38%

▲

Data Submitted to DMHAS by Month



> 10% Over

< 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	50	44	14%	▲
Admits	57	50	14%	▲
Discharges	57	51	12%	▲
Bed Days	985	975	1%	

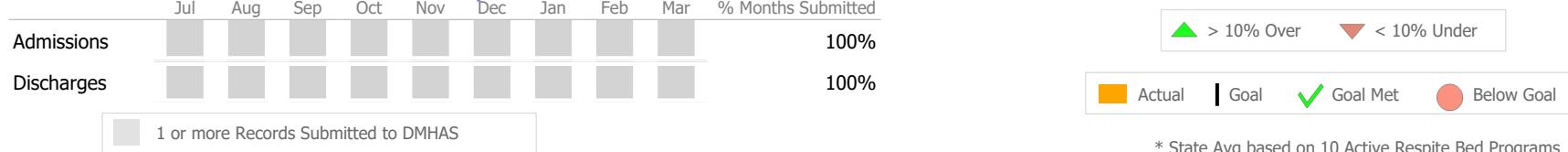
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
						Actual % vs Goal %	Actual
✓ No Re-admit within 30 Days of Discharge	89%	51	89%	85%	90%	4%	
● Follow-up within 30 Days of Discharge	75%	30	75%	90%	79%	-15%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
								Actual % vs Goal %	Actual
● Avg Utilization Rate	10	28 days	0.2	36%	90%	53%	-54%	▼	

Data Submitted to DMHAS by Month



* State Avg based on 10 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	102	90	13%	▲
Admits	20	3	567%	▲
Discharges	37	6	517%	▲
Service Hours	1,681	579	190%	▲
Social Rehab/PHP/IOP Days	0	2	-100%	▼

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Clients Receiving Services

Actual % vs Goal %

Actual

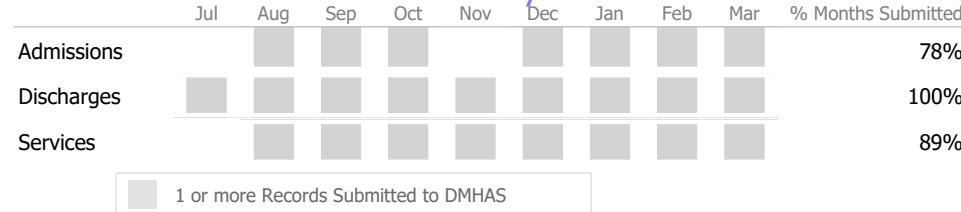
Actual %

Goal %

State Avg

Actual vs Goal

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

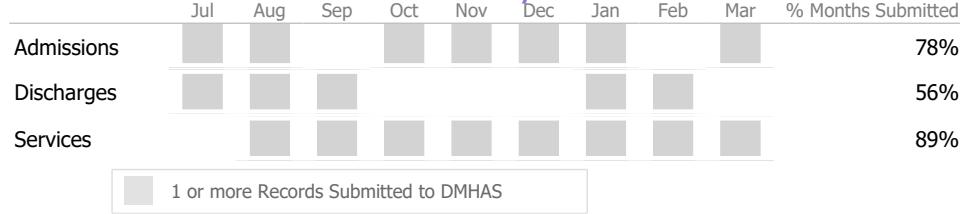
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	23	30%	▲
Admits	16	20	-20%	▼
Discharges	15	10	50%	▲
Service Hours	24	84	-72%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		14	88%	50%	94%	38% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 48 Active Outreach & Engagement Programs

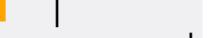
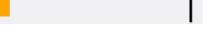
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	193	201	-4%
Admits	27	29	-7%
Discharges	37	31	19% ▲
Service Hours	1,686	1,349	25% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	61%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	16%	53%
Co-occurring	Actual	State Avg
MH Screen Complete	0%	90%
SA Screen Complete	0%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	8%	50%	41%	-42% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		82	40%	60%	61%	-20% ▼
Employed		11	5%	30%	25%	-25% ▼
Stable Living Situation		14	7%	95%	72%	-88% ▼

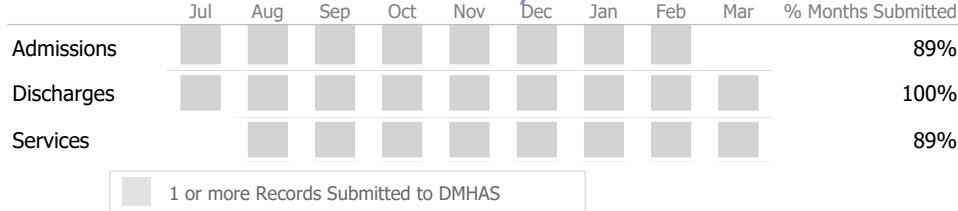
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		111	67%	90%	82%	-23% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		17	71%	75%	78%	-4%

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% UnderActual Goal Goal Met Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	20	-5%
Admits	1	2	-50% ▼
Discharges	1	2	-50% ▼
Bed Days	5,146	4,882	5%

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	97%	78%
On-Time Periodic 6 Month Updates	67%	90%
MH Screen Complete	100%	98%
SA Screen Complete	100%	88%
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

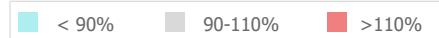
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	100%	1	100%	60%	72%	40% ▲
Follow-up within 30 Days of Discharge	100%	1	100%	90%	79%	10%

Recovery

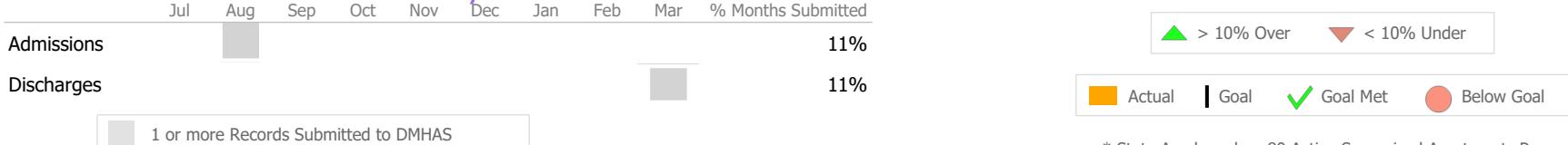
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	100%	19	100%	60%	85%	40% ▲
Employed	37%	7	37%	25%	12%	12% ▲
Stable Living Situation	89%	17	89%	95%	95%	-6%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		21	1,860 days	0.4	89%	90%	92%	-1%



Data Submitted to DMHAS by Month



* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	87%
Valid TEDS Data	N/A	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	92%
SA Screen Complete	N/A	93%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	50%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	33%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	42%	-55% ▼
Self Help		0	0%	60%	15%	-60% ▼
Not Arrested		0	0%	75%	76%	-75% ▼
Stable Living Situation		0	0%	95%	75%	-95% ▼

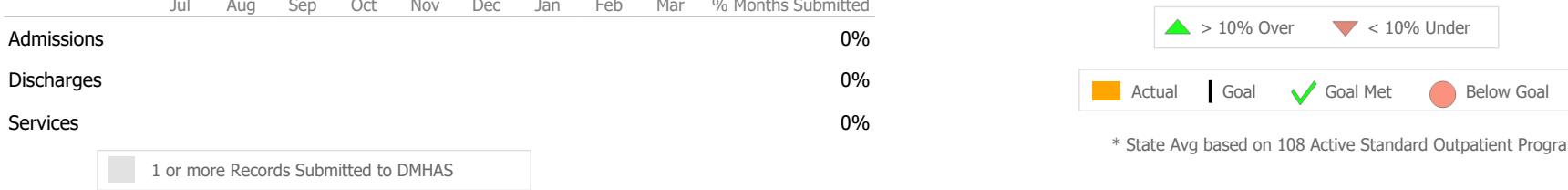
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	58%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	65%	-75% ▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

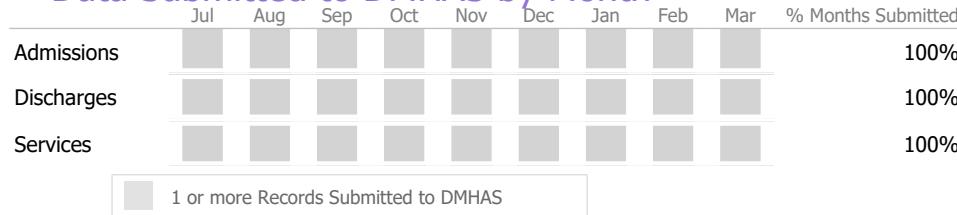
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	101	104	-3%
Admits	120	124	-3%
Discharges	122	122	0%
Service Hours	126	45	183% 

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	 	114	97%	75%	70%	22% 
● Community Location Evaluation	 	92	78%	80%	71%	-2%
✓ Follow-up Service within 48 hours	 	26	100%	90%	65%	10%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	293	258	14%	▲
Admits	30	29	3%	
Discharges	11	7	57%	▲
Service Hours	566	554	2%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	48%	87%
Valid TEDS Data	51%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%
Co-occurring	Actual	State Avg
MH Screen Complete	43%	92%
SA Screen Complete	43%	93%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	36%	50%	50%	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		11	4%	50%	33%	-46% ▼
Abstinence/Reduced Drug Use		23	8%	55%	42%	-47% ▼
Self Help		8	3%	60%	15%	-57% ▼
Not Arrested		30	10%	75%	76%	-65% ▼
Stable Living Situation		24	8%	95%	75%	-87% ▼

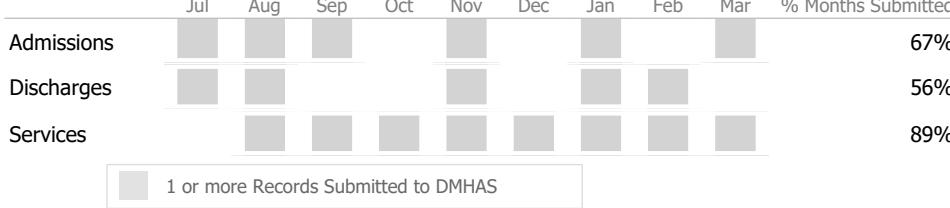
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		55	19%	90%	58%	-71% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		20	69%	75%	65%	-6%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 108 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,370	1,370	0%

Discharge Outcomes

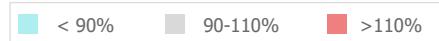
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	85%	N/A

Data Submission Quality

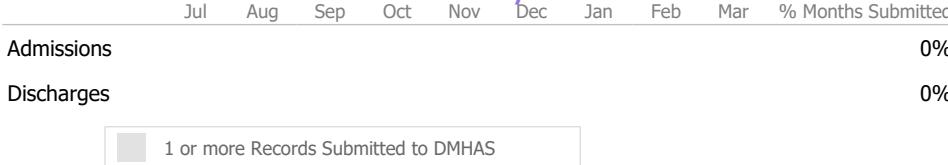
	Actual	State Avg
Valid NOMS Data	88%	99%
On-Time Periodic		
6 Month Updates	60%	84%
Co-occurring		
MH Screen Complete	N/A	92%
SA Screen Complete	N/A	90%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	███████████	5	1,887 days	0.3	100%	90%	89%	10%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	16	-6%
Admits	-	-	
Discharges	1	1	0%
Service Hours	41	40	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		0	0%	85%	88%	-85% 

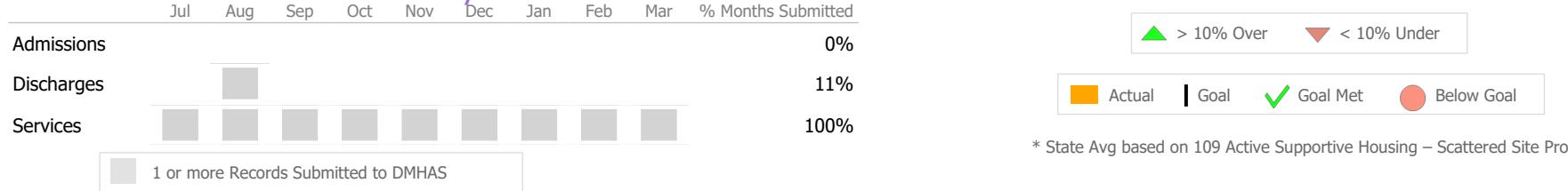
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		12	86%	90%	97%	-4% 

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 63%	96%
On-Time Periodic		
6 Month Updates	 14%	83%

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

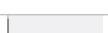
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	486	417	17%	▲
Admits	486	396	23%	▲
Discharges	492	422	17%	▲
Bed Days	8,136	7,499	8%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	 	347	71%	80%	69%	-9%
✓ No Re-admit within 30 Days of Discharge	 	437	89%	85%	88%	4%
● Follow-up within 30 Days of Discharge	 	155	45%	90%	63%	-45% 

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 	81% 88%
✓ Valid TEDS Data	 	100% 95%
On-Time Periodic	Actual	State Avg
6 Month Updates	 	N/A 0%
Co-occurring	Actual	State Avg
MH Screen Complete	 	46% 94%
SA Screen Complete	 	38% 94%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	 	100% 100%

Recovery

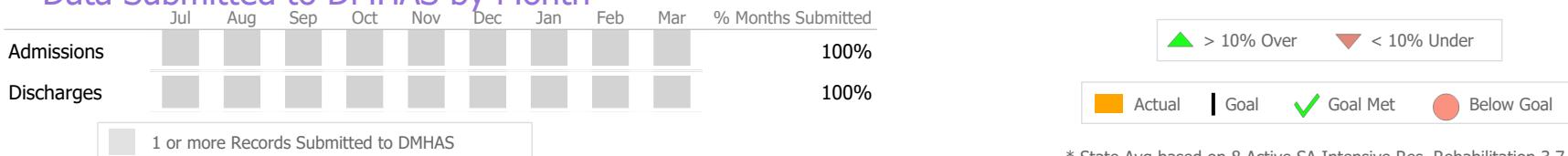
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help	 	405	77%	60%	66%	17% 
● Abstinence/Reduced Drug Use	 	142	27%	70%	41%	-43% 

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	      	34	18 days	0.1	87%	90%	92%	-3%

 < 90%  90-110%  >110%

Data Submitted to DMHAS by Month



* State Avg based on 8 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	724	722	0%
Admits	891	870	2%
Discharges	887	876	1%
Bed Days	3,554	3,508	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		586	66%	80%	69%	-14% 
No Re-admit within 30 Days of Discharge		728	82%	85%	81%	-3% 
Follow-up within 30 Days of Discharge		312	53%	90%	54%	-37% 

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		78%	86%
Valid TEDS Data		100%	98%
On-Time Periodic 6 Month Updates		N/A	N/A

Bed Utilization

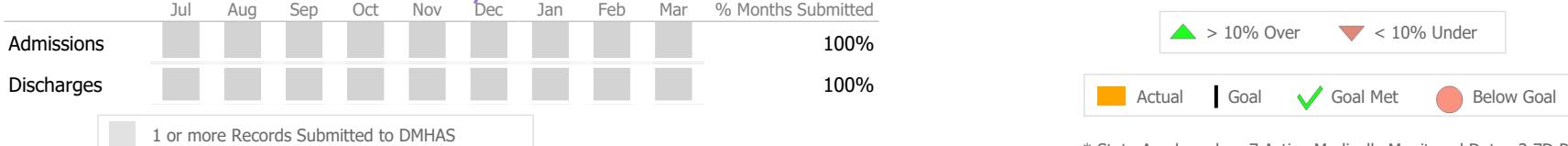
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		19	4 days	0.0	68%	90%	70%	-22% 

 < 90%  90-110%  >110%

Co-occurring	Actual	State Avg	
MH Screen Complete		58%	96%
SA Screen Complete		54%	96%

Diagnosis	Actual	State Avg	
Valid Axis I Diagnosis		100%	100%

Data Submitted to DMHAS by Month



* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	371	417	-11%	▼
Admits	25	49	-49%	▼
Discharges	78	73	7%	
Service Hours	2,459	3,885	-37%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		66%	84%
On-Time Periodic		Actual	State Avg
6 Month Updates		21%	84%
Co-occurring		Actual	State Avg
MH Screen Complete		12%	96%
SA Screen Complete		4%	95%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	98%

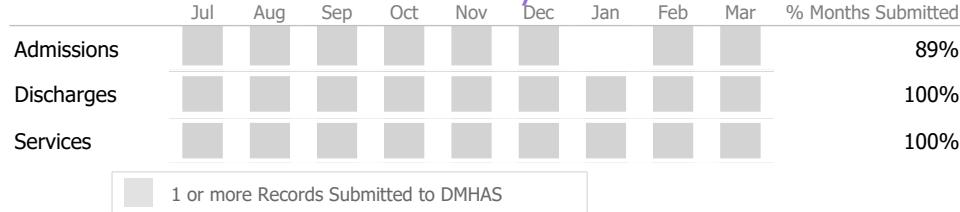
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		21	27%	65%	57%	-38% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		203	54%	60%	80%	-6%
Employed		24	6%	20%	14%	-14% ▼
Stable Living Situation		30	8%	80%	87%	-72% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		258	87%	90%	98%	-3%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	34	-3%
Admits	2	5	-60% ▼
Discharges	1	3	-67% ▼
Service Hours	151	123	22% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	Yellow	3	9%	85%	88%	-76% ▼

Service Utilization

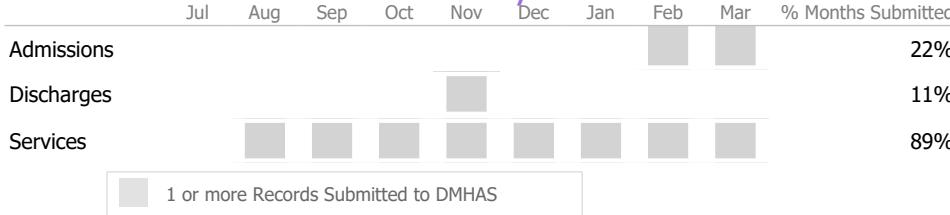
Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Green	32	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	Yellow	81% 96%

On-Time Periodic	Actual	State Avg
6 Month Updates	Yellow	30% 83%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Yellow = Actual | Grey = Goal | Green = Goal Met | Red = Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	119	84	42% ▲
Admits	115	62	85% ▲
Discharges	108	82	32% ▲
Bed Days	5,926	5,085	17% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 69%; background-color: orange; height: 10px;"></div>	69	64%	70%	69%	-6%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 95%; background-color: orange; height: 10px;"></div>	95	88%	85%	91%	3%
● Follow-up within 30 Days of Discharge	<div style="width: 38%; background-color: orange; height: 10px;"></div>	38	55%	90%	69%	-35% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 90%; background-color: orange; height: 10px;"></div>	90%
✓ Valid TEDS Data	<div style="width: 99%; background-color: orange; height: 10px;"></div>	99%
On-Time Periodic		
6 Month Updates	<div style="width: 0%; background-color: grey; height: 10px;"></div>	N/A
Co-occurring		
MH Screen Complete	<div style="width: 83%; background-color: orange; height: 10px;"></div>	83%
SA Screen Complete	<div style="width: 79%; background-color: orange; height: 10px;"></div>	79%
Diagnosis		
✓ Valid Axis I Diagnosis	<div style="width: 100%; background-color: orange; height: 10px;"></div>	100%

Recovery

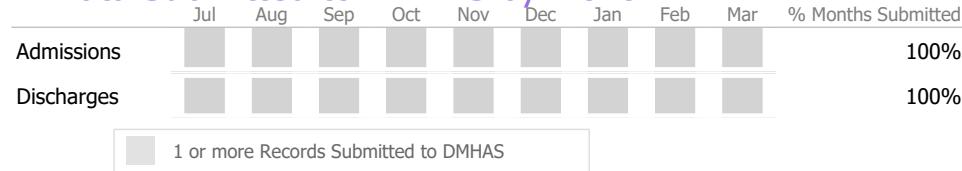
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div style="width: 106%; background-color: orange; height: 10px;"></div>	106	82%	70%	66%	12% ▲

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 26%; background-color: grey; height: 10px;"></div>	26	58 days	0.2	83%	90%	89%	-7%



Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure Actual 1 Yr Ago Variance %

Unique Clients

0

Admits

-

Discharges

-

Service Hours

-

Data Submission Quality

Data Entry Actual State Avg

Valid NOMS Data


N/A

92%

On-Time Periodic

Actual

State Avg

6 Month Updates


N/A

49%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	67%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	20%	27%	-20%
Self Help		N/A	N/A	60%	51%	-60%
Stable Living Situation		N/A	N/A	80%	79%	-80%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	76%	N/A

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions

0%

> 10% Over < 10% Under

Discharges

0%

Actual Goal Goal Met Below Goal

* State Avg based on 13 Active Standard Case Management Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	149	122	22% ▲
Admits	36	25	44% ▲
Discharges	24	14	71% ▲
Service Hours	437	487	-10% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	65%	87%
Valid TEDS Data	59%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	1%	15%
Co-occurring	Actual	State Avg
MH Screen Complete	31%	92%
SA Screen Complete	31%	93%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	█	3	12%	50%	50%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	█	19	13%	50%	33%	-37% ▼
Abstinence/Reduced Drug Use	█	26	17%	55%	42%	-38% ▼
Not Arrested	█	39	26%	75%	76%	-49% ▼
Self Help	█	10	7%	60%	15%	-53% ▼
Stable Living Situation	█	33	22%	95%	75%	-73% ▼

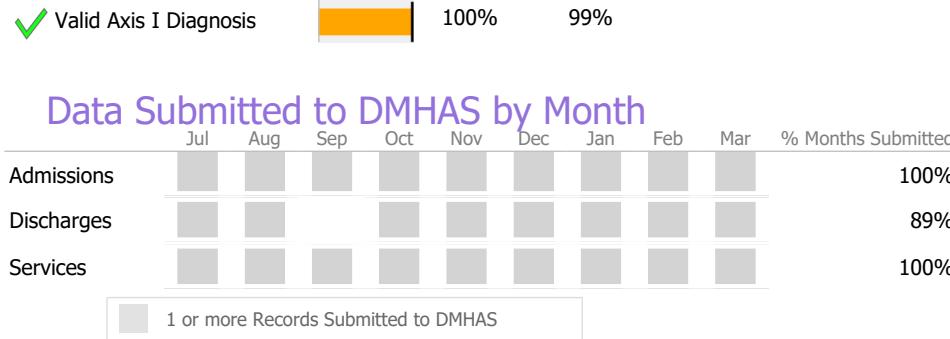
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	█	39	31%	90%	58%	-59% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	█	23	66%	75%	65%	-9%

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 108 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	12	42%	▲
Admits	9	5	80%	▲
Discharges	10	7	43%	▲
Bed Days	2,319	1,694	37%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	 	1	10%	65%	48%	-55% 
✓ No Re-admit within 30 Days of Discharge	 	10	100%	85%	96%	15% 
✓ Follow-up within 30 Days of Discharge	 	1	100%	90%	42%	10%

Data Submission Quality

	Actual	State Avg	
Data Entry			
Valid NOMS Data	 	36%	84%
On-Time Periodic			
6 Month Updates	 	25%	84%
Co-occurring			
MH Screen Complete			
SA Screen Complete			
Diagnosis			
Valid Axis I Diagnosis	 	100%	98%

Recovery

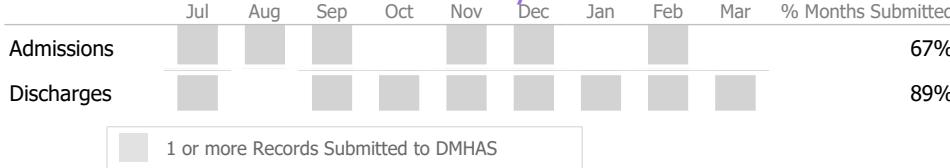
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	 	5	29%	15%	17%	14% 
● Social Support	 	9	53%	60%	79%	-7%
● Stable Living Situation	 	8	47%	60%	91%	-13% 

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	      	10	370 days	0.3	85%	90%	85%	-5%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

● Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs