

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	737	770	-4%
	Admits	309	320	-3%
	Discharges	319	291	10%
	Service Hours	8,456	8,899	-5%
	Bed Days	19,596	19,442	1%
	S.Rehab/PHP/IOP	3,337	1,500	122%

> 10% Over 1 Yr Ago

> 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		95%	80%	91%
✓ General Satisfaction		92%	80%	92%
✓ Quality and Appropriateness		88%	80%	93%
✓ Participation in Treatment		83%	80%	92%
● Access		78%	80%	88%
● Outcome		68%	80%	83%
● Recovery		54%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Community Support		264	23.1%
Social Rehabilitation		262	22.9%
Case Management		189	16.5%
Employment Services		124	10.8%
Residential Services		107	9.4%
Housing Services		106	9.3%
Recovery Support		50	4.4%
Education Support		39	3.4%
Forensic MH			
Case Management		2	0.2%

Client Demographics

Age	#	%	State Avg
18-25		46	6%
26-34		92	12%
35-44		138	19%
45-54		170	23%
55-64		231	31%
65+		60	8%

Gender	#	%	State Avg
Male		412	56%
Female		323	44%
Transgender			0%

Race	#	%	State Avg
White/Caucasian		531	72%
Black/African American		99	13%
Other		37	5%
Multiple Races		31	4%
Unknown		23	3%
Am. Indian/Native Alaskan		12	2%
Asian		2	0%
Hawaiian/Other Pacific Islander		2	0%

Ethnicity	#	%	State Avg
Non-Hispanic		601	82%
Unknown		74	10%
Hisp-Puerto Rican		41	6%
Hispanic-Other		19	3%
Hispanic-Cuban		1	0%
Hispanic-Mexican		1	0%

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	-	-	
Discharges	-	1	-100% ▼
Bed Days	1,918	1,866	3%

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	95%	78%
On-Time Periodic 6 Month Updates	86%	90%
Co-occurring		
MH Screen Complete	N/A	98%
SA Screen Complete	N/A	88%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

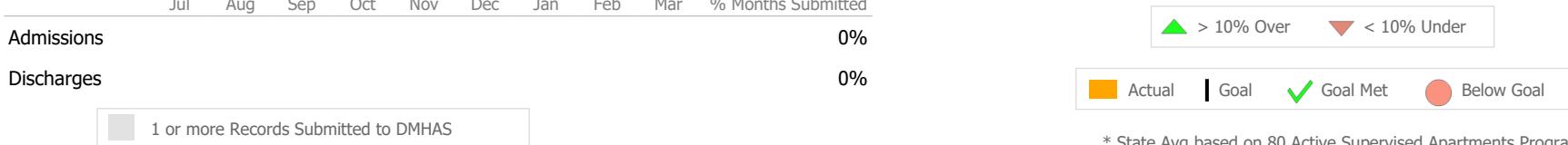
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A
Recovery						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	100%	60%	85%	40% ▲
✓ Stable Living Situation		7	100%	95%	95%	5%
● Employed		0	0%	25%	12%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	7	940 days	0.3	100%	90%	92%	10%	

Data Submitted to DMHAS by Month



* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	1	1	0%
Discharges	2	1	100% ▲
Bed Days	2,134	2,361	-10%

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	97%	78%
✓ On-Time Periodic 6 Month Updates	100%	90%
✓ Co-occurring MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	88%
✓ Diagnosis Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	50%	60%	72%	-10% ▼
● Follow-up within 30 Days of Discharge		0	0%	90%	79%	-90% ▼

Recovery

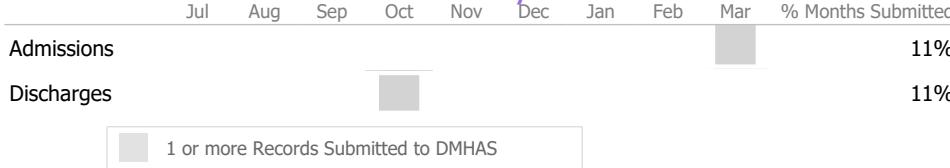
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		8	80%	60%	85%	20% ▲
✓ Stable Living Situation		10	100%	95%	95%	5% ▲
● Employed		1	10%	25%	12%	-15% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	2,587 days	0.2	156%	90%	92%	66% ▲



Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

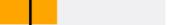
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	124	138	-10%	▼
Admits	37	44	-16%	▼
Discharges	37	47	-21%	▼
Service Hours	769	778	-1%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		60	48%	35%	47%	13% 

Service Utilization

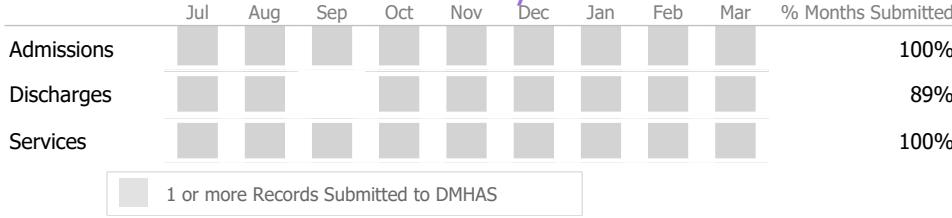
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		82	92%	90%	96%	2% 

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		98%	92%

On-Time Periodic	Actual	State Avg	
● 6 Month Updates		86%	91%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	21	0%
Admits	3	5	-40% ▼
Discharges	2	4	-50% ▼
Bed Days	4,959	4,653	7%

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	78%
✓ On-Time Periodic 6 Month Updates	100%	90%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	60%	72%	-60% ▼
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

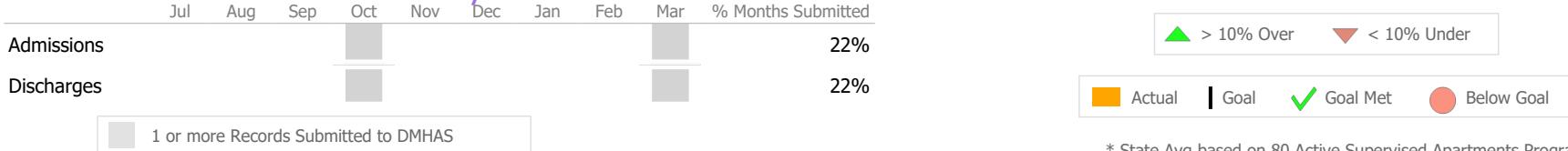
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		19	90%	60%	85%	30% ▲
✓ Stable Living Situation		20	95%	95%	95%	0%
● Employed		1	5%	25%	12%	-20% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	1,847 days	0.4	90%	90%	92%	0%

< 90% 90-110% >110%

Data Submitted to DMHAS by Month



* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	264	287	-8%
Admits	35	46	-24% ▼
Discharges	61	56	9%
Service Hours	3,342	4,040	-17% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	84%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	84%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	96%
✓ SA Screen Complete		100%	95%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

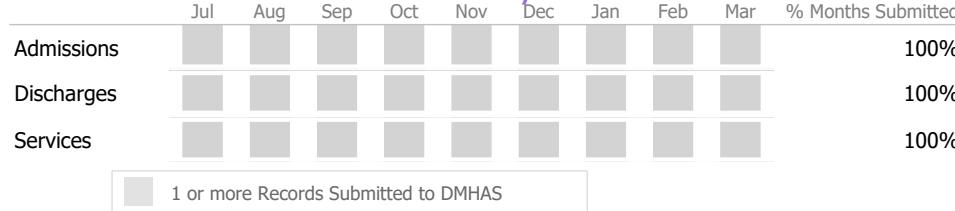
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		38	62%	65%	57%	-3%
Recovery						
✓ Social Support		232	87%	60%	80%	27% ▲
✓ Stable Living Situation		253	95%	80%	87%	15% ▲
● Employed		47	18%	20%	14%	-2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		205	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	-	
Service Hours	198	213	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	88%	15% 

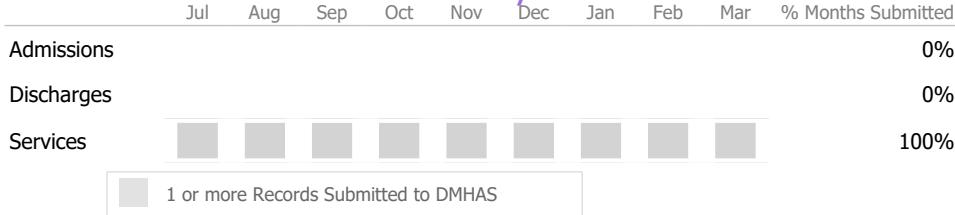
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	97%	10% 

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic		
✓ 6 Month Updates		100%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	8	-13% ▼
Admits	1	2	-50% ▼
Discharges	1	2	-50% ▼
Bed Days	1,597	1,589	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	67%	-75% ▼
No Re-admit within 30 Days of Discharge		1	100%	85%	81%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	85%	N/A

Data Submission Quality

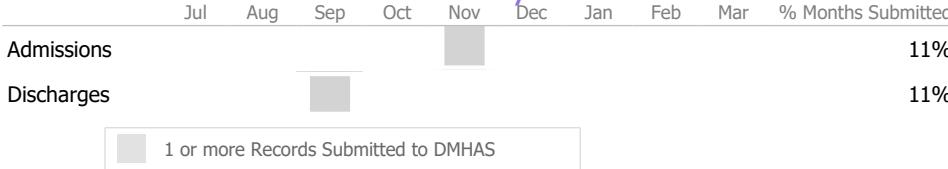
	Actual	State Avg
Valid NOMS Data		100% 99%
On-Time Periodic		
6 Month Updates		100% 84%
Co-occurring		
MH Screen Complete		100% 92%
SA Screen Complete		100% 90%
Diagnosis		
Valid Axis I Diagnosis		100% 99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	902 days	0.3	97%	90%	89%	7%

< 90% 90-110% >110%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

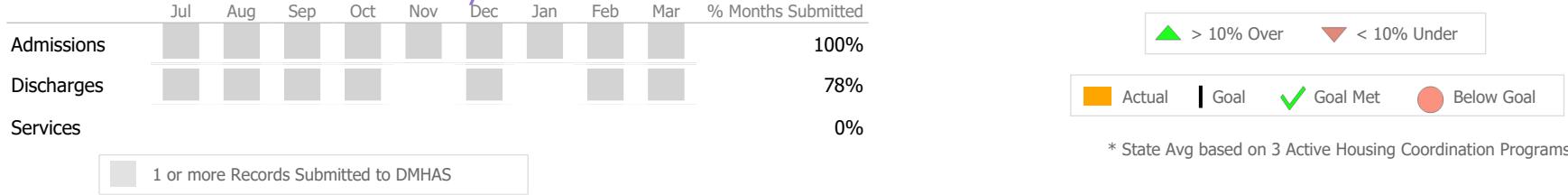
Actual Goal Goal Met Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	106	115	-8%
Admits	35	71	-51% ▼
Discharges	56	46	22% ▲
Service Hours	-	-	

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	10	20%	▲
Admits	2	10	-80%	▼
Discharges	2	-		
Service Hours	381	153	149%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		10	83%	85%	88%	-2%

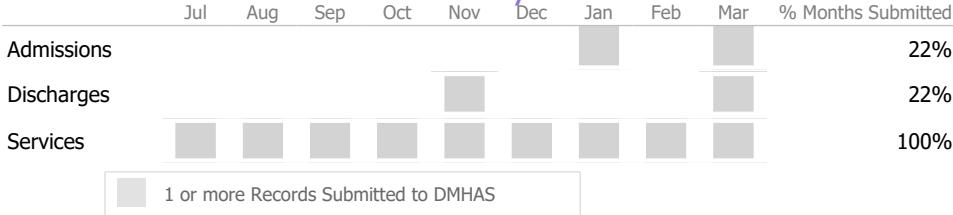
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		10	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	96%
On-Time Periodic		
6 Month Updates	100%	83%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Service Hours	96	369	-74% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	92%

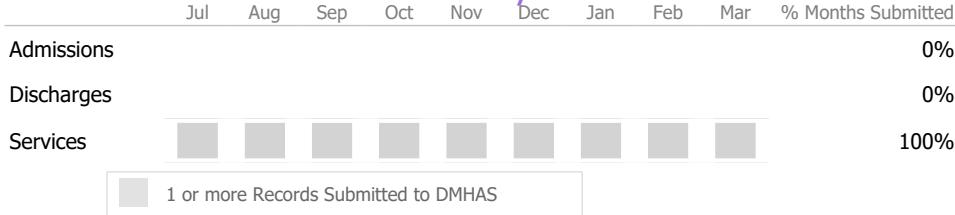
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	80%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		1	100%	60%	85%	40% ▲
✓ Stable Living Situation		1	100%	85%	96%	15% ▲
● Employed		0	0%	25%	15%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	4	50%	▲
Admits	1	-		
Discharges	1	-		
Service Hours	1,240	1,077	15%	▲
Bed Days	1,441	1,096	31%	▲

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	78%
✓ On-Time Periodic 6 Month Updates	100%	90%
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	60%	72%	-60% ▼
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

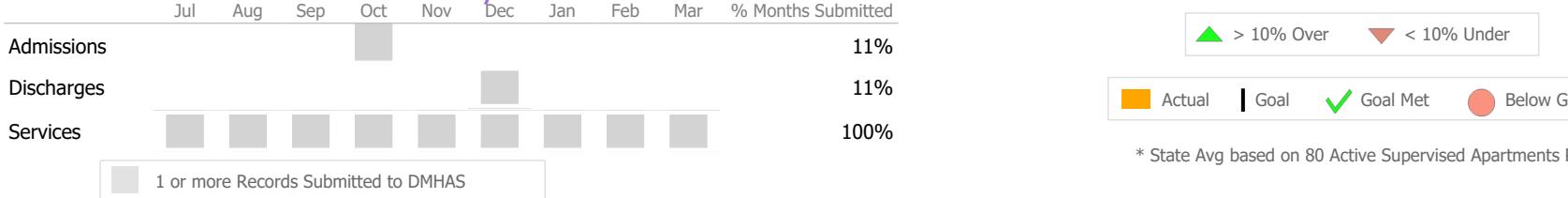
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	100%	60%	85%	40% ▲
✓ Stable Living Situation		6	100%	95%	95%	5%
● Employed		1	17%	25%	12%	-8%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	889 days	0.4	88%	90%	92%	-2%



Data Submitted to DMHAS by Month



* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	6	7	-14%	▼
Admits	2	3	-33%	▼
Discharges	3	2	50%	▲
Bed Days	1,135	1,437	-21%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Bed Utilization

● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal



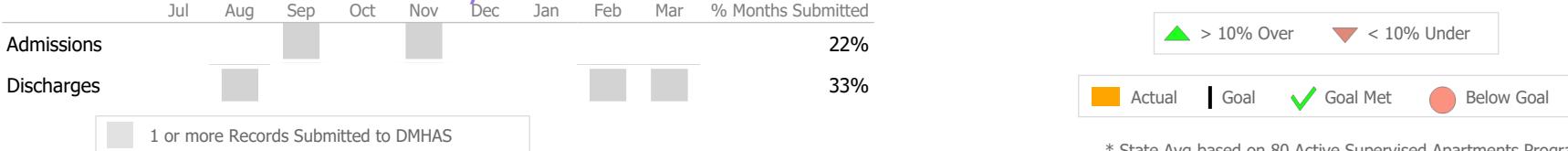
●

< 90% 90-110% >110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	78%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	90%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Data Submitted to DMHAS by Month



* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	7	-29%	▼
Admits	1	3	-67%	▼
Discharges	2	2	0%	
Bed Days	1,210	1,297	-7%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

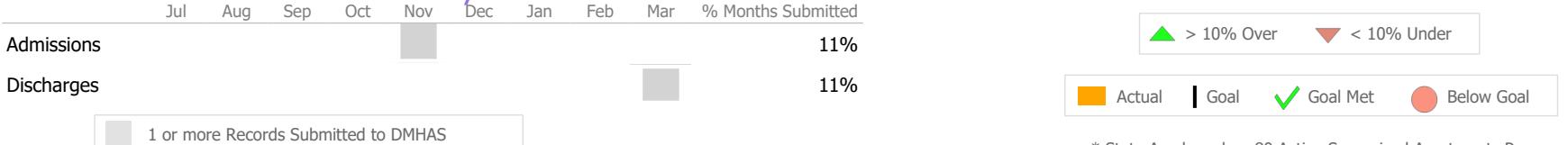
Bed Utilization

● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
									< 90%	90-110%	>110%			
● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	78%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	90%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	21	5%
Admits	2	4	-50% ▼
Discharges	5	1	400% ▲
Service Hours	392	262	49% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	86%	19	86%	85%	95%	1%

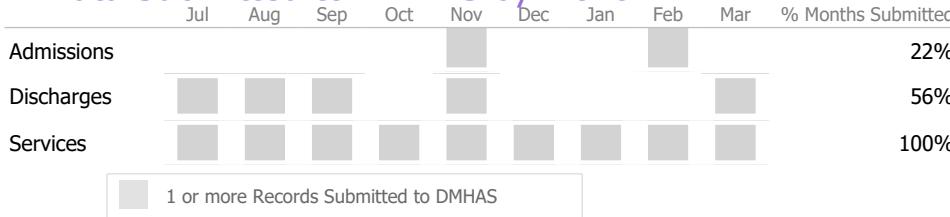
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	17	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
On-Time Periodic		
✓ 6 Month Updates	100%	87%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	37	-11% ▼
Admits	1	4	-75% ▼
Discharges	1	6	-83% ▼
Service Hours	750	744	1%

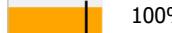
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		31	94%	85%	88%	9%

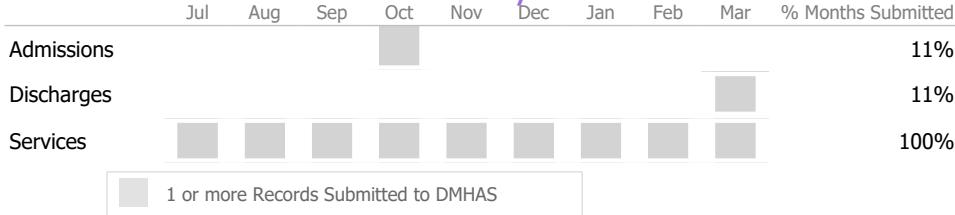
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		32	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic		
✓ 6 Month Updates		100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

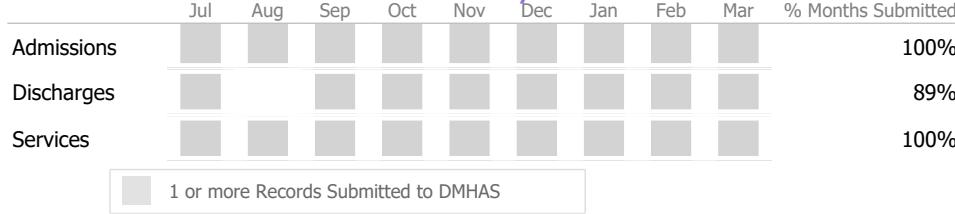
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61	53	15% ▲
Admits	38	26	46% ▲
Discharges	36	28	29% ▲
Service Hours	215	197	9%

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div style="width: 100%;"><div style="width: 37%;"></div></div>	37	100%	50%	94%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 48 Active Outreach & Engagement Programs

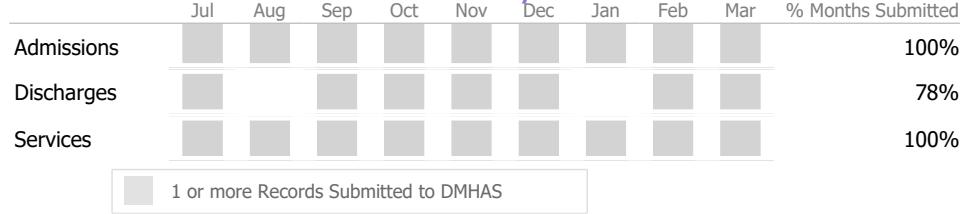
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	41	-27% ▼
Admits	20	27	-26% ▼
Discharges	18	28	-36% ▼
Service Hours	100	182	-45% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		19	95%	50%	94%	45% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 48 Active Outreach & Engagement Programs

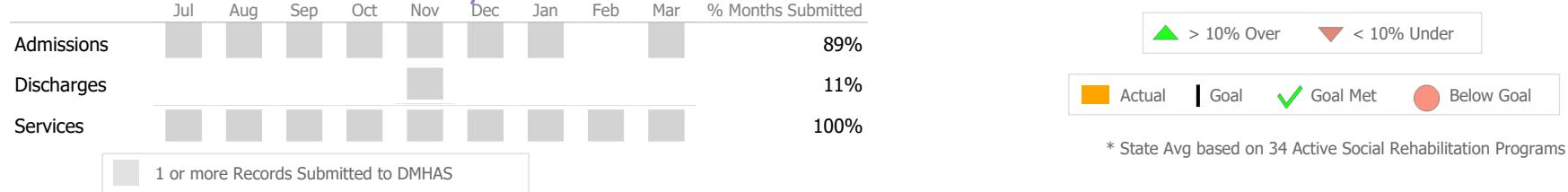
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	91	-22% ▼
Admits	14	27	-48% ▼
Discharges	3	19	-84% ▼
Service Hours	24	40	-39% ▼
Social Rehab/PHP/IOP Days	957	1,042	-8%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		45	66%	90%	72%	-24% ▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	17	-6%
Admits	1	2	-50% ▼
Discharges	2	2	0%
Service Hours	265	174	52% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	16	16	100%	85%	88%	15% ▲

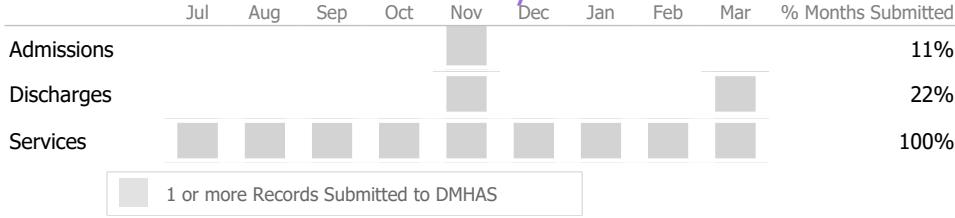
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	15	15	100%	90%	97%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	83%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Service Hours	109	82	34% 

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		4	100%	85%	95%	15% 

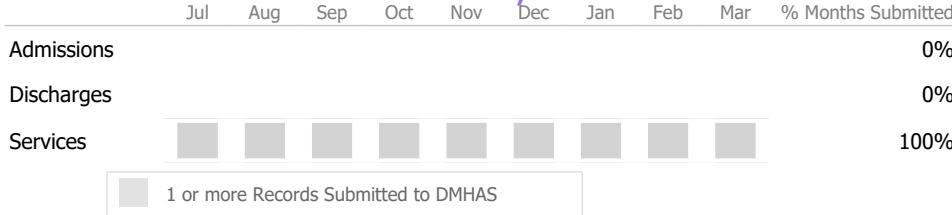
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	96%	10% 

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic		
✓ 6 Month Updates		100%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	3	-33% ▼
Admits	-	-	
Discharges	1	1	0%
Service Hours	8	8	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
On-Time Periodic		
6 Month Updates	100%	100%

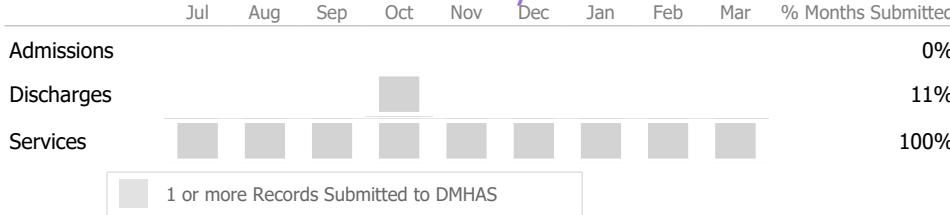
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	17%	-50% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		2	100%	60%	91%	40% ▲
Social Support		2	100%	60%	68%	40% ▲
Stable Living Situation		2	100%	80%	82%	20% ▲
Employed		0	0%	20%	14%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1	100%	90%	94%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	15	40%	▲
Admits	19	11	73%	▲
Discharges	17	13	31%	▲
Service Hours	70	62	13%	▲
Bed Days	898	940	-4%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
Treatment Completed Successfully	80%	11	65%	95%	88%	-30%	▼	
No Re-admit within 30 Days of Discharge	94%	16	94%	85%	97%	9%		
Follow-up within 30 Days of Discharge	36%	4	36%	90%	80%	-54%	▼	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	92%

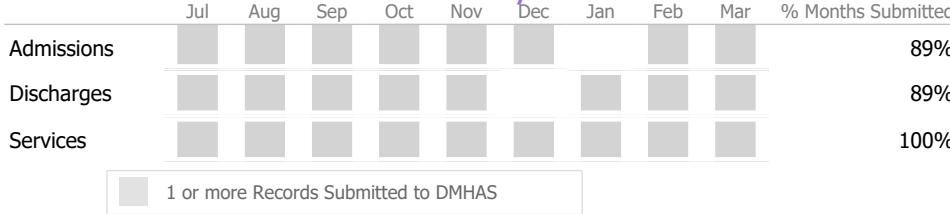
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	80%	3	75%	90%	74%	-15%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal			
									< 90%	90-110%	> 110%
Avg Utilization Rate	80%	4	58 days	0.1	82%	90%	76%	-8%			

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Transitional Programs

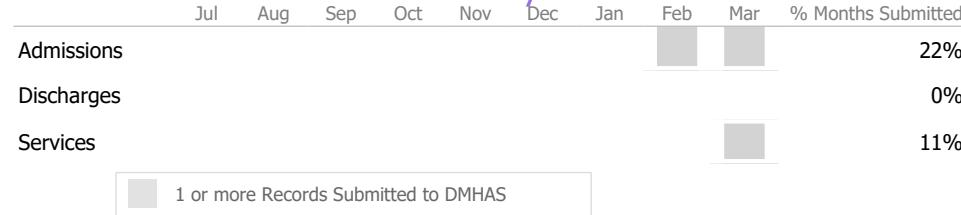
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4		
Admits	4	-	
Discharges	-	-	
Service Hours	20	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		3	75%	50%	94%	25% 

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 48 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	36	8%
Admits	12	6	100% ▲
Discharges	13	6	117% ▲
Service Hours	250	97	157% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program	█	28	72%	35%	72%	37% ▲

Service Utilization

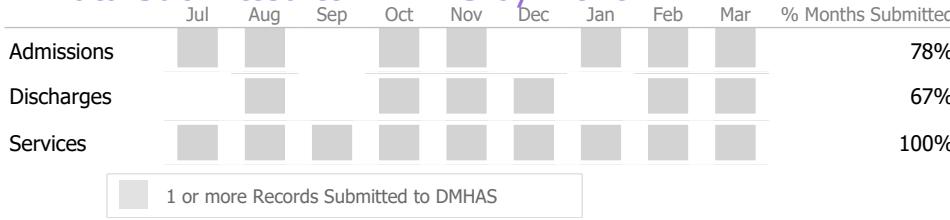
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	█	21	78%	90%	96%	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	█	100% 100%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	█	64% 73%

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Education Support Programs

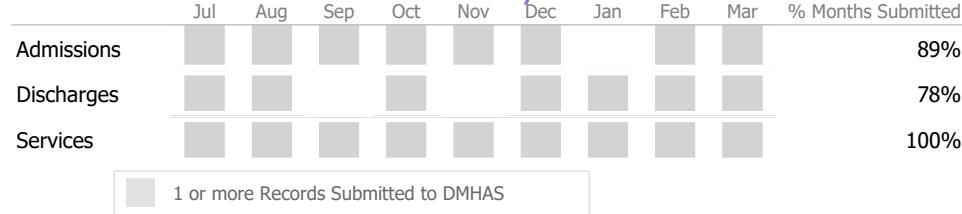
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	221	175	26%	▲
Admits	50	21	138%	▲
Discharges	22	14	57%	▲
Service Hours	226	421	-46%	▼
Social Rehab/PHP/IOP Days	2,380	458	420%	▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		164	82%	90%	72%	-8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

■ 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	17	41%	▲
Admits	8	5	60%	▲
Discharges	14	8	75%	▲
Bed Days	3,272	2,915	12%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	78%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	90%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	57%	60%	72%	-3%
Follow-up within 30 Days of Discharge		5	62%	90%	79%	-28%

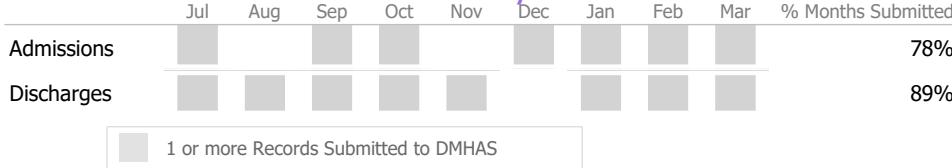
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		21	88%	60%	85%	28% ▲
Employed		6	25%	25%	12%	0%
Stable Living Situation		21	88%	95%	95%	-7%

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		14	370 days	0.3	85%	90%	92%	-5%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

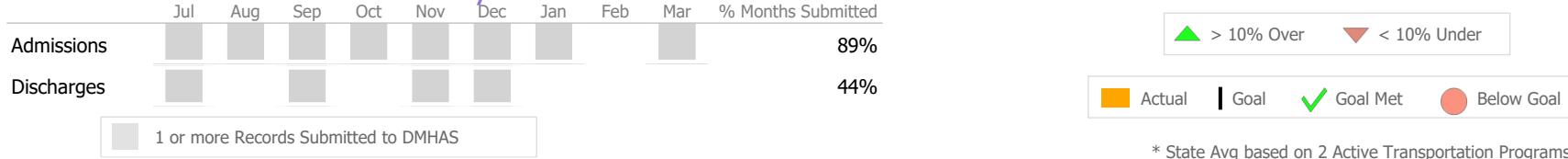
Actual | Goal | Goal Met | Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	50	33	52%	▲
Admits	20	-		
Discharges	18	2	800%	▲

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	2	2	0%	
Discharges	2	2	0%	
Bed Days	1,032	1,288	-20%	▼

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	78%
On-Time Periodic 6 Month Updates	100%	90%
Co-occurring		
MH Screen Complete	100%	98%
SA Screen Complete	100%	88%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	50%	60%	72%	-10%
Follow-up within 30 Days of Discharge		1	100%	90%	79%	10%

Recovery

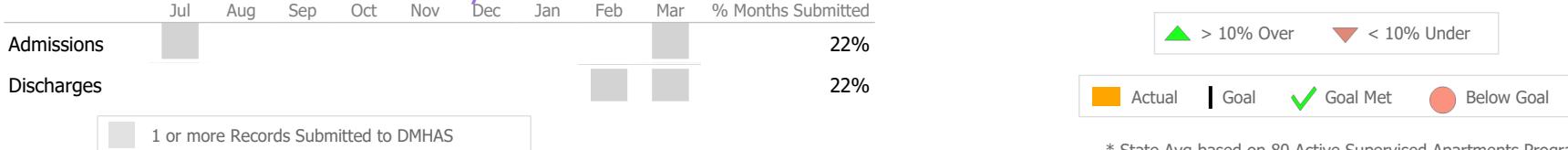
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		4	80%	60%	85%	20%
Stable Living Situation		5	100%	95%	95%	5%
Employed		0	0%	25%	12%	-25%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	498 days	0.4	75%	90%	92%	-15%



Data Submitted to DMHAS by Month



* State Avg based on 80 Active Supervised Apartments Programs