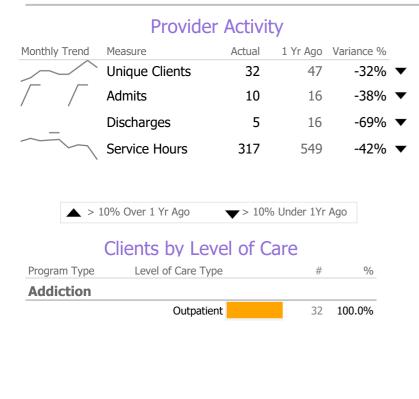**Positive Directions**
Westport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - March 2022   (Data as of Jun 27, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	32	47	-32%	▼
	Admits	10	16	-38%	▼
	Discharges	5	16	-69%	▼
	Service Hours	317	549	-42%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		32	100.0%

Consumer Satisfaction Survey   (Based on 3 FY21 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Participation in Treatment		100%	80%	92%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Respect		100%	80%	91%
✓	Access		100%	80%	88%
✓	Outcome		100%	80%	83%
●	Recovery		67%	80%	79%

Satisfied %	Goal %	0-80%	80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	3	10%	10%
26-34	9	31%	22%
35-44	4	14%	23%
45-54	5	17%	19%
55-64	7	24%	19%
65+	1	3%	8%

Gender

	#	%		State Avg
Female	22	69%	▲	41%
Male	10	31%	▼	59%
Transgender				0%

Ethnicity

	#	%	State Avg
Non-Hispanic	24	75%	68%
Hispanic-Other	5	16%	8%
Hisp-Puerto Rican	2	6%	11%
Unknown	1	3%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race

	#	%	State Avg
White/Caucasian	23	72%	62%
Other	6	19%	13%
Black/African American	3	9%	17%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

420 Post Road SA OP 790200
Positive Directions
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	47	-32%	▼
Admits	10	16	-38%	▼
Discharges	5	16	-69%	▼
Service Hours	317	549	-42%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	87%
✓	Valid TEDS Data	100%	85%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	73%	15%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	92%
✓	SA Screen Complete	100%	93%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		1	20%	50%	50%	-30%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		30	94%	75%	76%	19%	▲
✓	Self Help		22	69%	60%	15%	9%	
✓	Abstinence/Reduced Drug Use		20	62%	55%	42%	7%	
✓	Employed		18	56%	50%	33%	6%	
✓	Stable Living Situation		31	97%	95%	75%	2%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		21	78%	90%	58%	-12%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	2 or more Services within 30 days		4	40%	75%	65%	-35%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪	▪	▪			▪	▪	▪		67%
Discharges	▪			▪	▪			▪		44%
Services	▪		▪		▪				▪	44%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 108 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.