

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	78	74	5%
	Admits	16	4	300%
	Discharges	15	8	88%
	Service Hours	1,688	2,161	-22%
	Bed Days	4,187	4,384	-4%
	S.Rehab/PHP/IOP	3,420	4,277	-20%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		96%	80%	91%
✓ Access		94%	80%	88%
✓ General Satisfaction		91%	80%	92%
✓ Quality and Appropriateness		90%	80%	93%
✓ Respect		90%	80%	91%
✓ Participation in Treatment		89%	80%	92%
✓ Outcome		80%	80%	83%
✓ Recovery		80%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Social Rehabilitation		48	42.5%
Community Support		36	31.9%
Residential Services		17	15.0%
Case Management		12	10.6%

Client Demographics

Age	#	%	State Avg
18-25	2	3%	10%
26-34	7	9%	22%
35-44	9	12%	23%
45-54	21	27%	19%
55-64	22	28%	19%
65+	17	22%	8%

Ethnicity	#	%	State Avg
Non-Hispanic	68	87%	68%
Hispanic-Other	5	6%	8%
Unknown	5	6%	12%
Hispanic-Cuban		0%	Am. Indian/Native Alaskan
Hispanic-Mexican		1%	Multiple Races
Hisp-Puerto Rican			Hawaiian/Other Pacific Islander

Gender	#	%	State Avg
Male	55	71%	59%
Female	23	29%	41%
Transgender			0%

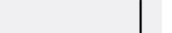
Race	#	%	State Avg
White/Caucasian	69	88%	62%
Black/African American	5	6%	17%
Asian	2	3%	1%
Other	1	1%	13%
Unknown	1	1%	6%
Am. Indian/Native Alaskan			0%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	8	13%	▲
Admits	2	-		
Discharges	1	-		
Bed Days	1,995	2,192	-9%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	80%	72%	20%
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	88%	15%
● Follow-up within 30 Days of Discharge		0	0%	90%	67%	-90%

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic		
✓ 6 Month Updates		100%
Co-occurring		
MH Screen Complete		0%
SA Screen Complete		0%
Diagnosis		
✓ Valid Axis I Diagnosis		100%

Recovery

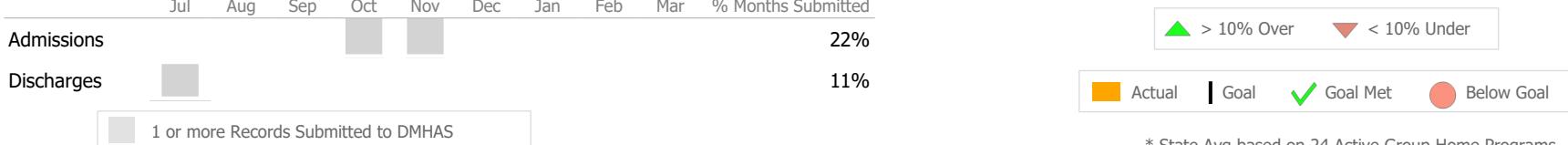
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ National Recovery Measures (NOMS)						
✓ Social Support		7	78%	60%	82%	18%
✓ Stable Living Situation		9	100%	90%	98%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	1,938 days	0.3	91%	90%	87%	1%



Data Submitted to DMHAS by Month



* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	-	-	
Discharges	-	-	
Service Hours	196	139	41% ▲
Bed Days	2,192	2,192	0%

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	78%
On-Time Periodic 6 Month Updates	88%	90%
Co-occurring		
MH Screen Complete	N/A	98%
SA Screen Complete	N/A	88%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A

Recovery

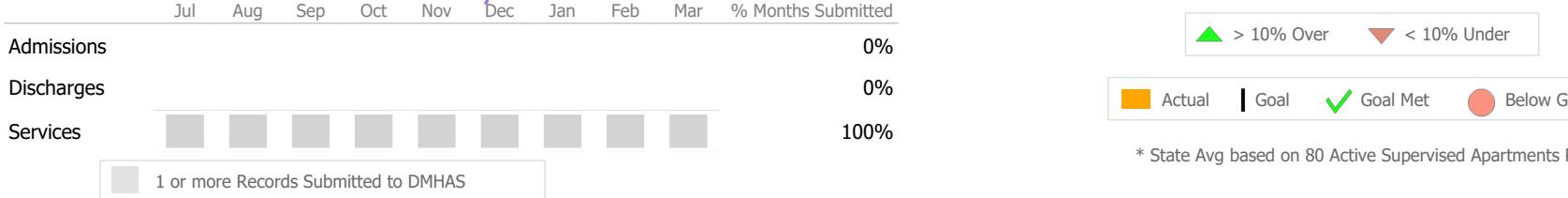
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		8	100%	60%	85%	40% ▲
✓ Stable Living Situation		8	100%	95%	95%	5%
● Employed		1	12%	25%	12%	-13% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"><div style="width: 100%;"></div></div>	8	2,052 days	0.3	100%	90%	92%	10%



Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

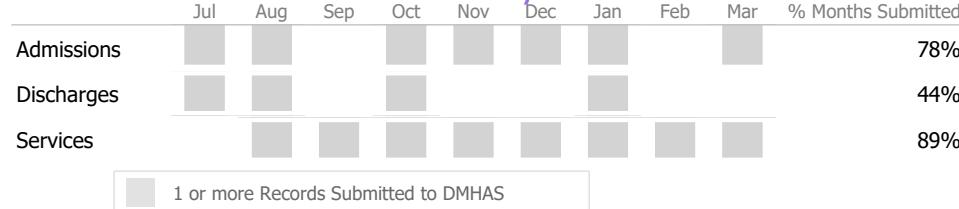
Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	48	42	14%	▲
Admits	7	-		
Discharges	5	1	400%	▲
Service Hours	-	-		
Social Rehab/PHP/IOP Days	3,420	4,277	-20%	▼

Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	41	95%	90%	72%	5%	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	37	-3% ▼
Admits	5	4	25% ▲
Discharges	7	7	0% ▼
Service Hours	762	925	-18% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	84%
	On-Time Periodic	Actual	State Avg
●	6 Month Updates	73%	84%
Co-occurring		Actual	State Avg
MH Screen Complete		0%	96%
SA Screen Complete		0%	95%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

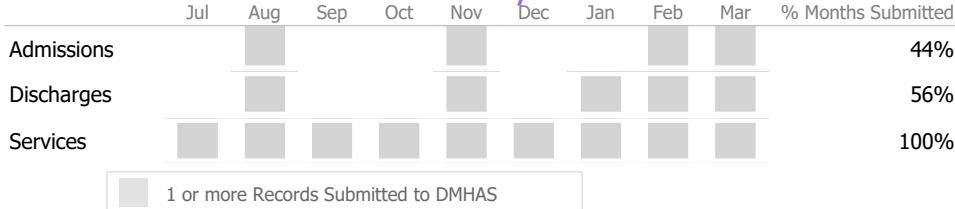
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 20%;"></div>	2	29%	65%	57%	-36% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 97%;"></div>	35	97%	60%	80%	37% ▲
✓ Stable Living Situation	<div style="width: 100%;"></div>	36	100%	80%	87%	20% ▲
● Employed	<div style="width: 14%;"></div>	5	14%	20%	14%	-6% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"></div>	29	100%	90%	98%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	10	20%	▲
Admits	2	-		
Discharges	2	-		
Service Hours	731	1,097	-33%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	11	92%	85%	88%	7%	

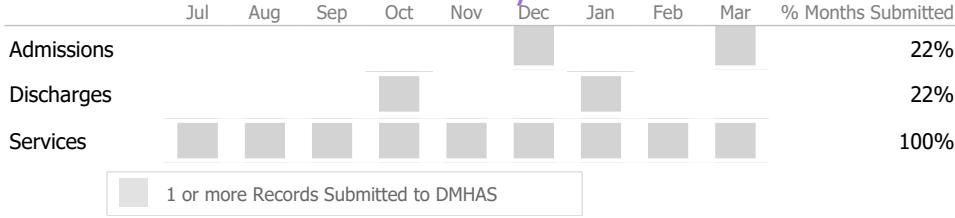
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	10	100%	90%	97%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	88%	83%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs