New Milford Hospital
New Milford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - March 2022   (Data as of Jun 27, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	290	297	-2%	
	Admits	18	15	20%	▲
	Discharges	19	29	-34%	▼
	Service Hours	716	1,060	-32%	▼
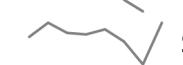
▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		290	100.0%

Consumer Satisfaction Survey   (Based on 22 FY21 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Overall		100%	80%	91%
✓	Respect		100%	80%	91%
✓	Access		100%	80%	88%
✓	General Satisfaction		95%	80%	92%
✓	Participation in Treatment		91%	80%	92%
✓	Outcome		91%	80%	83%
✓	Recovery		82%	80%	79%
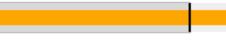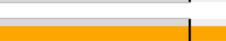
Satisfied %	Goal %	0-80%	80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		15	5%	10%
26-34		47	16%	22%
35-44		48	17%	23%
45-54		53	18%	19%
55-64		77	27%	19%
65+		50	17%	8%

Gender

Gender		#	%		State Avg
Female		187	64%	▲	41%
Male		103	36%	▼	59%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		274	94%	▲	68%
Hispanic-Other		7	2%		8%
Hisp-Puerto Rican		6	2%		11%
Unknown		2	1%	▼	12%
Hispanic-Mexican		1	0%		1%
Hispanic-Cuban					0%

Race

Race		#	%		State Avg
White/Caucasian		281	97%	▲	62%
Black/African American		5	2%	▼	17%
Other		3	1%	▼	13%
Multiple Races		1	0%		1%
Am. Indian/Native Alaskan					0%
Asian					1%
Hawaiian/Other Pacific Islander					0%
Unknown					6%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

23 Poplar St. OP Clin 515-210
New Milford Hospital
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	290	297	-2%	
Admits	18	15	20%	▲
Discharges	19	29	-34%	▼
Service Hours	716	1,060	-32%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	88%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	53%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		100%	90%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		3	16%	50%	41%	-34%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		283	98%	60%	61%	38%	▲
✓ Employed		139	48%	30%	25%	18%	▲
✓ Stable Living Situation		285	98%	95%	72%	3%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		198	73%	90%	82%	-17%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		5	28%	75%	78%	-47%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										67%
Discharges										44%
Services										89%

☐ 1 or more Records Submitted to DMHAS
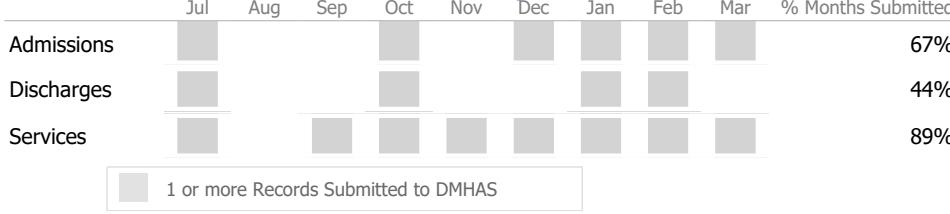
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.