

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	5,435	4,186	30%	▲
	Admits	3,793	2,828	34%	▲
	Discharges	3,625	2,746	32%	▲
	Service Hours	3,768	3,537	7%	
	Bed Days	22,520	22,377	1%	
	S.Rehab/PHP/IOP	1,434	509	182%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 1,403 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		91%	80%	92%
✓ Quality and Appropriateness		90%	80%	93%
✓ Overall		89%	80%	91%
✓ Respect		89%	80%	91%
✓ General Satisfaction		87%	80%	92%
✓ Access		86%	80%	88%
✓ Outcome		84%	80%	83%
✓ Recovery		83%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	3,317	57.2%
Addiction			
	Outpatient	1,287	22.2%
	Residential Services	795	13.7%
	Case Management	223	3.8%
	IOP	145	2.5%
Mental Health			
	Case Management	28	0.5%

Client Demographics

Age	#	%	State Avg
18-25	731	14%	10%
26-34	1,684	31%	22%
35-44	1,332	25%	23%
45-54	846	16%	19%
55-64	593	11%	19%
65+	193	4%	8%

Gender	#	%	State Avg
Male	3,960	73%	▲ 59%
Female	1,466	27%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	4,033	74%	68%
Hispanic-Other	676	12%	8%
Unknown	309	6%	12%
Hisp-Puerto Rican	308	6%	11%
Hispanic-Mexican	99	2%	1%
Hispanic-Cuban	10	0%	0%

Race	#	%	State Avg
White/Caucasian	3,909	72%	62%
Black/African American	715	13%	17%
Other	521	10%	13%
Unknown	209	4%	6%
Asian	63	1%	1%
Am. Indian/Native Alaskan	12	0%	0%
Hawaiian/Other Pacific Islander	4	0%	0%
Multiple Races	2	0%	1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

CM Latino Outreach 945728

Midwestern CT Council on Alcoholism (MCCA)

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

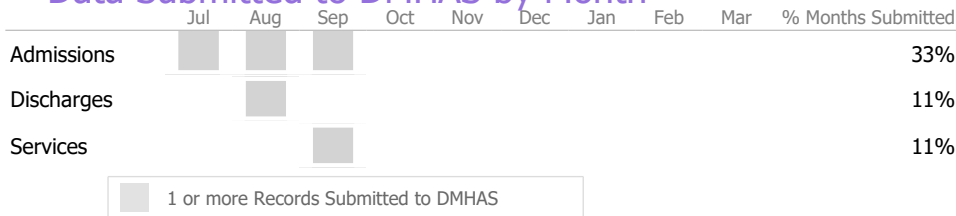
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	88	8%
Admits	3	7	-57% ▼
Discharges	88	-	
Service Hours	2	10	-78% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		3	100%	50%	87%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	128	132	-3%
Admits	93	108	-14% ▼
Discharges	99	89	11% ▲
Service Hours	510	564	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
On-Time Periodic		
6 Month Updates	50%	49%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		66	67%	50%	67%	17% ▲

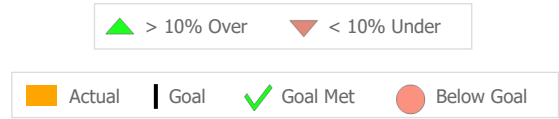
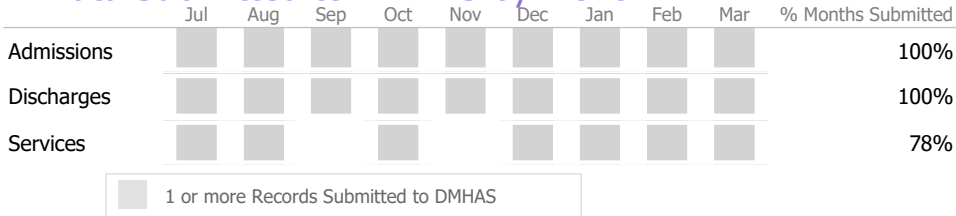
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		128	98%	60%	51%	38% ▲
✓ Stable Living Situation		121	93%	80%	79%	13% ▲
✓ Employed		27	21%	20%	27%	1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		30	97%	90%	76%	7%

Data Submitted to DMHAS by Month



* State Avg based on 13 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	51	-57% ▼
Admits	6	40	-85% ▼
Discharges	15	33	-55% ▼
Service Hours	114	202	-44% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	87%
Valid TEDS Data	99%	85%
On-Time Periodic		
6 Month Updates	75%	15%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	53%	50%	50%	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		19	86%	75%	76%	11% ▲
✓ Employed		13	59%	50%	33%	9%
✓ Abstinence/Reduced Drug Use		13	59%	55%	42%	4%
● Stable Living Situation		20	91%	95%	75%	-4%
● Self Help		1	5%	60%	15%	-55% ▼

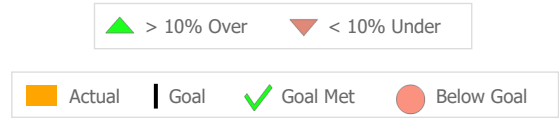
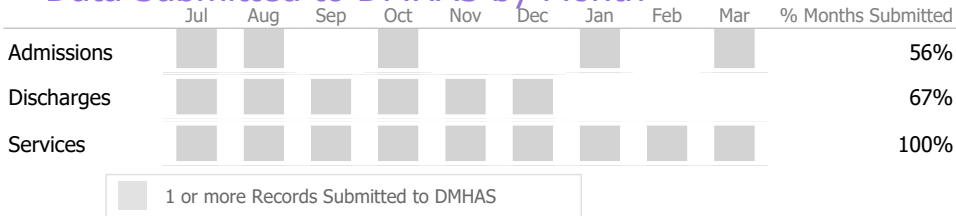
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		5	71%	90%	58%	-19% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		4	67%	75%	65%	-8%

Data Submitted to DMHAS by Month



* State Avg based on 108 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	356	210	70% ▲
Admits	272	145	88% ▲
Discharges	247	144	72% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	87%
Valid TEDS Data	97%	85%
On-Time Periodic		
6 Month Updates	42%	15%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		162	66%	50%	50%	16% ▲

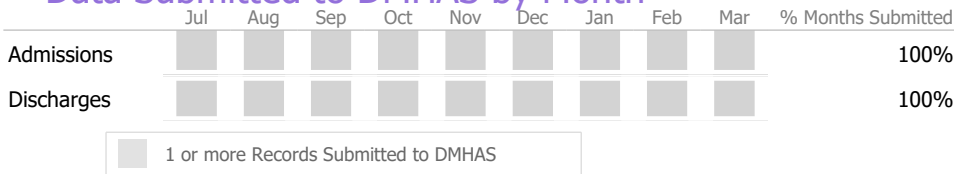
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		232	62%	50%	33%	12% ▲
✓ Not Arrested		307	82%	75%	76%	7%
✓ Abstinence/Reduced Drug Use		208	56%	55%	42%	1%
● Stable Living Situation		340	91%	95%	75%	-4%
● Self Help		8	2%	60%	15%	-58% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		177	68%	75%	65%	-7%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 108 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

IOP - Derby 055

Midwestern CT Council on Alcoholism (MCCA)

Addiction - IOP - Standard IOP

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	145	78	86% ▲
Admits	139	64	117% ▲
Discharges	133	68	96% ▲
Social Rehab/PHP/IOP Days	1,434	509	182% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	83%
Valid TEDS Data	100%	86%
On-Time Periodic		
6 Month Updates	0%	0%
Co-occurring		
MH Screen Complete	100%	85%
SA Screen Complete	100%	86%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		75	56%	50%	55%	6%
● Follow-up within 30 Days of Discharge		47	63%	90%	66%	-27% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		143	91%	75%	71%	16% ▲
✓ Employed		84	54%	50%	30%	4%
● Stable Living Situation		142	90%	95%	85%	-5%
● Abstinence/Reduced Drug Use		55	35%	55%	48%	-20% ▼
● Self Help		6	4%	60%	13%	-56% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 58 Active Standard IOP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	45	▼
Admits	-	39	-100% ▼
Discharges	-	47	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	95%
Valid TEDS Data	N/A	93%
On-Time Periodic		
	Actual	State Avg
6 Month Updates	N/A	23%
Co-occurring		
	Actual	State Avg
MH Screen Complete	N/A	79%
SA Screen Complete	N/A	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	54%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		N/A	N/A	55%	65%	-55% ▼
● Employed		N/A	N/A	50%	47%	-50% ▼
● Not Arrested		N/A	N/A	75%	92%	-75% ▼
● Self Help		N/A	N/A	60%	38%	-60% ▼
● Stable Living Situation		N/A	N/A	95%	83%	-95% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 6 Active Naltrexone Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	96	86	12% ▲
Admits	33	43	-23% ▼
Discharges	29	20	45% ▲
Service Hours	1,308	1,248	5%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		23	79%	75%	66%	4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		69	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%
✓ Valid TEDS Data		24%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		74%

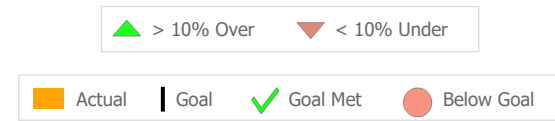
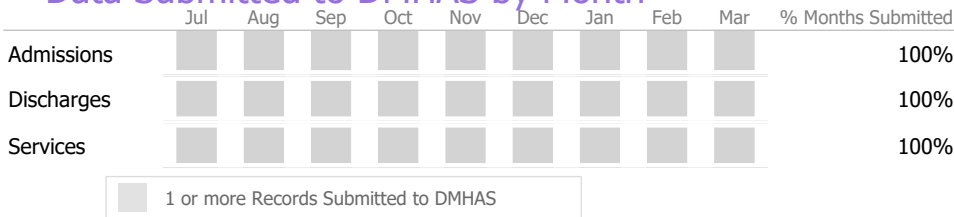
Co-occurring	Actual	State Avg
✓ MH Screen Complete		44%
✓ SA Screen Complete		50%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		27	84%	75%	81%	9%

Data Submitted to DMHAS by Month



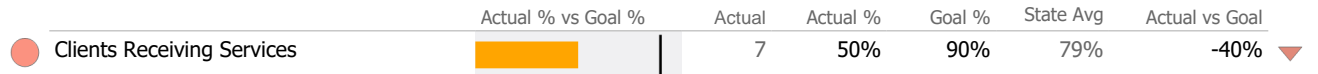
* State Avg based on 7 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

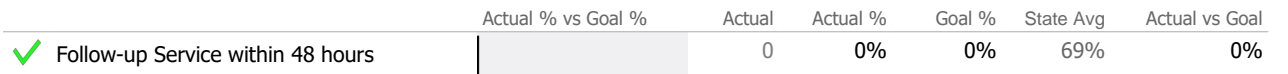
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	49	-14% ▼
Admits	23	20	15% ▲
Discharges	28	30	-7%
Service Hours	46	46	0%

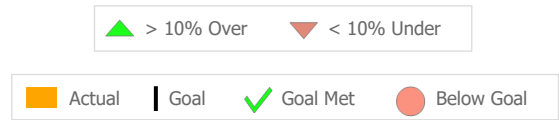
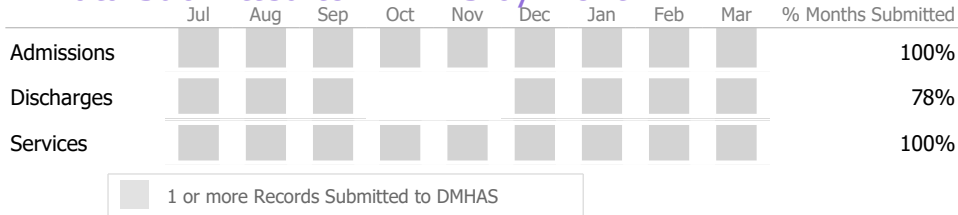
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	249	240	4%
Admits	250	236	6%
Discharges	251	237	6%
Bed Days	4,993	5,037	-1%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	88%
✓ Valid TEDS Data	98%	95%
On-Time Periodic		
6 Month Updates	N/A	0%
Co-occurring		
MH Screen Complete	90%	94%
SA Screen Complete	90%	94%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		166	66%	80%	69%	-14% ▼
✓ No Re-admit within 30 Days of Discharge		220	88%	85%	88%	3%
● Follow-up within 30 Days of Discharge		111	67%	90%	63%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Self Help		120	44%	60%	66%	-16% ▼
● Abstinence/Reduced Drug Use		85	31%	70%	41%	-39% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	22 days	0.1	91%	90%	92%	1%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	668	576	16% ▲
Admits	578	396	46% ▲
Discharges	515	517	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	87%
Valid TEDS Data	94%	85%
On-Time Periodic		
6 Month Updates	31%	15%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		319	62%	50%	50%	12% ▲

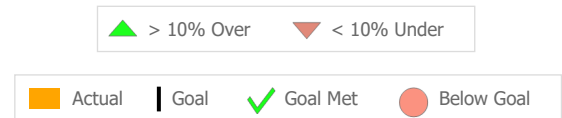
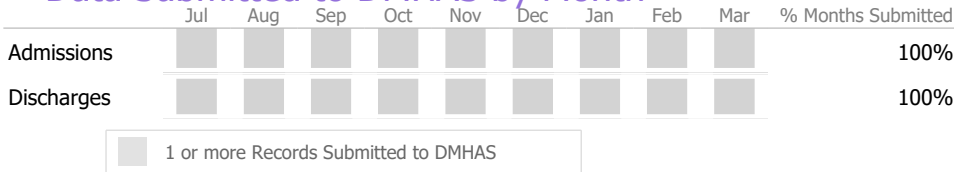
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		670	93%	75%	76%	18% ▲
✓ Employed		363	51%	50%	33%	1%
● Abstinence/Reduced Drug Use		307	43%	55%	42%	-12% ▼
● Stable Living Situation		545	76%	95%	75%	-19% ▼
● Self Help		28	4%	60%	15%	-56% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		407	75%	75%	65%	0%

Data Submitted to DMHAS by Month



* State Avg based on 108 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	147	137	7%
Admits	126	101	25% ▲
Discharges	117	111	5%
Service Hours	1,141	632	81% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	87%
Valid TEDS Data	95%	85%
On-Time Periodic		
6 Month Updates	54%	15%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		77	66%	50%	50%	16% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		111	69%	50%	33%	19% ▲
✓ Not Arrested		124	77%	75%	76%	2%
● Abstinence/Reduced Drug Use		83	52%	55%	42%	-3%
● Stable Living Situation		143	89%	95%	75%	-6%
● Self Help		17	11%	60%	15%	-49% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		39	89%	90%	58%	-1%

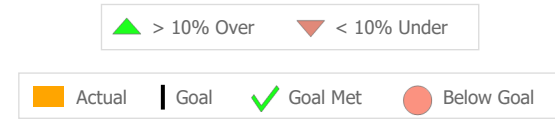
Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		92	79%	75%	65%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS



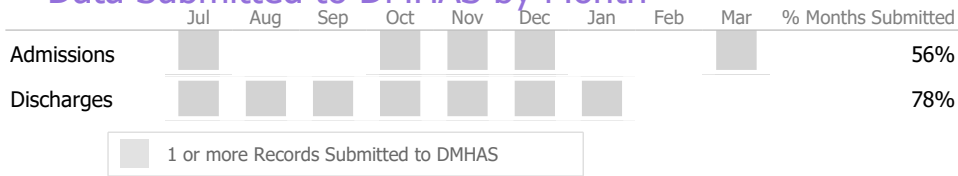
* State Avg based on 108 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	59	73	-19% ▼
Admits	7	31	-77% ▼
Discharges	17	21	-19% ▼

Data Submitted to DMHAS by Month



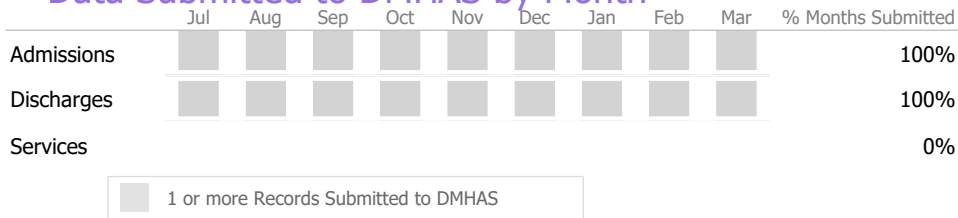
* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	330	123	168% ▲
Admits	179	57	214% ▲
Discharges	193	29	566% ▲
Service Hours	-	-	

Data Submitted to DMHAS by Month



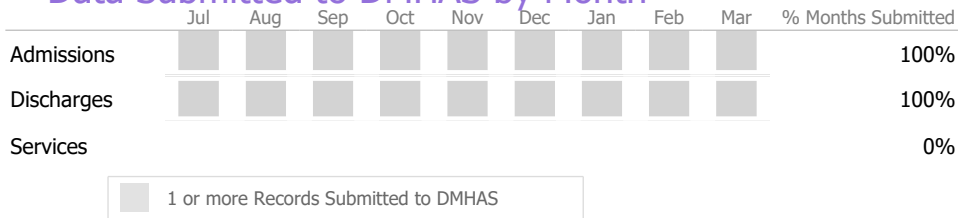
* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	734	327	124% ▲
Admits	468	153	206% ▲
Discharges	377	111	240% ▲
Service Hours	-	-	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

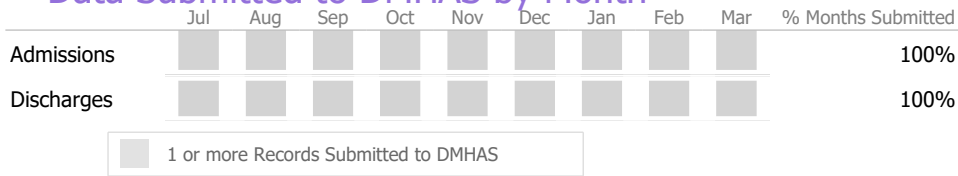
* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,230	898	37% ▲
Admits	358	150	139% ▲
Discharges	316	68	365% ▲

Data Submitted to DMHAS by Month



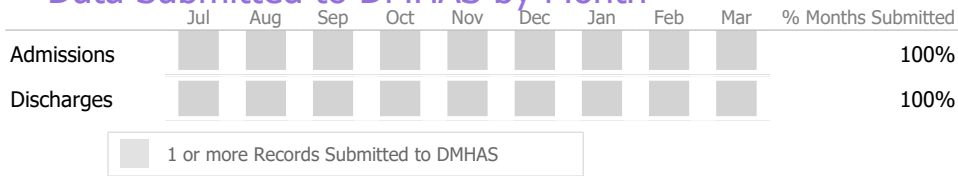
* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	861	663	30% ▲
Admits	256	124	106% ▲
Discharges	196	76	158% ▲

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	503	589	-15% ▼
Admits	647	756	-14% ▼
Discharges	647	756	-14% ▼
Bed Days	3,139	3,472	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	86%
Valid TEDS Data	98%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		492	76%	80%	69%	-4%
No Re-admit within 30 Days of Discharge		542	84%	85%	81%	-1%
Follow-up within 30 Days of Discharge		293	60%	90%	54%	-30% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		14	6 days	0.0	82%	90%	70%	-8%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

Legend: 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over, ▼ < 10% Under

Legend: Actual, Goal, Goal Met, Below Goal

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

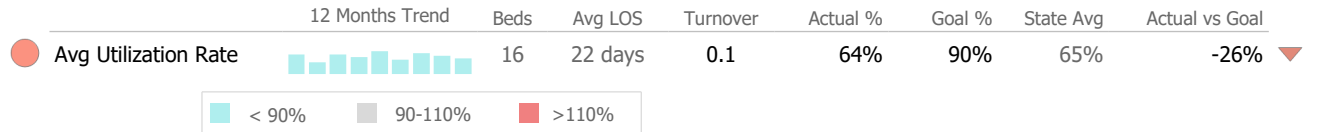
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	182	147	24% ▲
Admits	187	153	22% ▲
Discharges	192	159	21% ▲
Bed Days	2,787	1,981	41% ▲

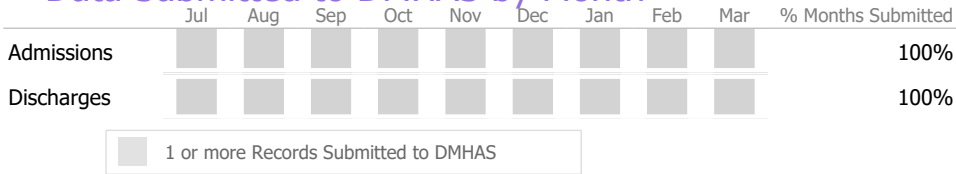
Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	53	▼
Admits	-	29	-100% ▼
Discharges	-	58	-100% ▼
Service Hours	-	220	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 92%
Valid TEDS Data		N/A 90%
On-Time Periodic		
6 Month Updates		N/A 28%
Co-occurring		
MH Screen Complete		N/A 76%
SA Screen Complete		N/A 93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	44%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	44%	-55% ▼
Employed		N/A	N/A	50%	22%	-50% ▼
Not Arrested		N/A	N/A	75%	66%	-75% ▼
Self Help		N/A	N/A	60%	15%	-60% ▼
Stable Living Situation		N/A	N/A	95%	63%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	38%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

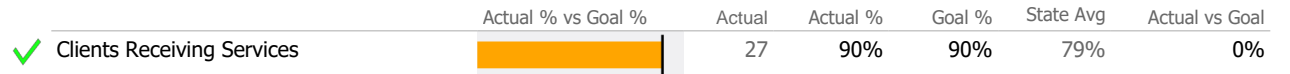
* State Avg based on 20 Active Buprenorphine Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

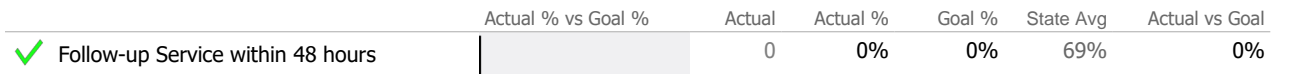
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	77	-8%
Admits	56	56	0%
Discharges	45	50	-10%
Service Hours	108	112	-4%

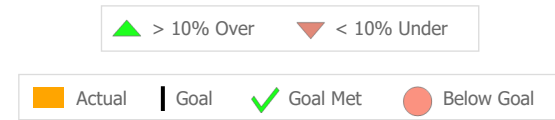
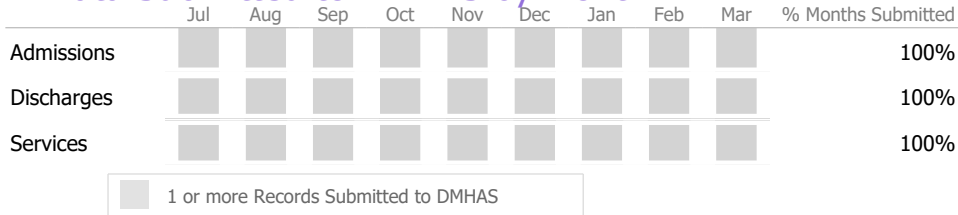
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	33	-15% ▼
Admits	11	18	-39% ▼
Discharges	11	16	-31% ▼
Service Hours	540	504	7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		28	100%	85%	95%	15% ▲

Service Utilization

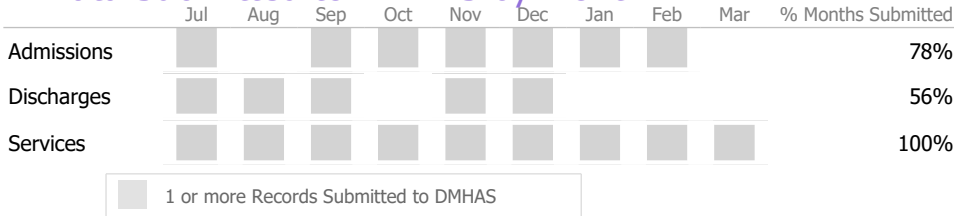
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		17	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		87%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	35	-11% ▼
Admits	21	26	-19% ▼
Discharges	26	24	8%
Bed Days	2,274	2,458	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	97%	98%
SA Screen Complete	97%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		20	77%	60%	65%	17% ▲
● No Re-admit within 30 Days of Discharge		17	65%	85%	62%	-20% ▼
● Follow-up within 30 Days of Discharge		17	85%	90%	65%	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		20	65%	70%	60%	-5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		11	123 days	0.2	75%	90%	85%	-15% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■		■	■	■	89%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	101	105	-4%
Admits	80	76	5%
Discharges	83	82	1%
Bed Days	9,327	9,429	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	97%
Valid TEDS Data	98%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	99%	98%
SA Screen Complete	99%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		51	61%	60%	65%	1%
No Re-admit within 30 Days of Discharge		51	61%	85%	62%	-24%
Follow-up within 30 Days of Discharge		29	57%	90%	65%	-33%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		61	55%	70%	60%	-15%

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		39	134 days	0.2	87%	90%	85%	-3%		

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.