

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	755	744	1%
	Admits	208	142	46%
	Discharges	173	161	7%
	Service Hours	11,798	9,838	20%
	Bed Days	73,039	74,566	-2%
	S.Rehab/PHP/IOP	4,567	6,122	-25%

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

(Based on 315 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		96%	80%	92%
✓ Overall		96%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		94%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Access		92%	80%	88%
✓ Outcome		85%	80%	83%
✓ Recovery		84%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
Residential Services		325	38.3%
Social Rehabilitation		211	24.9%
Case Management		118	13.9%
Employment Services		90	10.6%
Recovery Support		49	5.8%
Education Support		29	3.4%
Community Support		27	3.2%

## Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg			
	Unique Clients	State Avg	Male		445	59%	59%			
18-25		28	4%	10%	Female		310	41%		
26-34		110	15%	22%	Transgender			0%		
35-44		145	19%	23%						
45-54		151	20%	19%						
55-64		232	31%	19%						
65+		89	12%	8%						
Ethnicity	#	%	State Avg	Race	#	%	State Avg			
	Unique Clients	State Avg	Male		481	64%	62%			
Non-Hispanic		612	81%	68%	Black/African American		191	25%		
Hispanic-Other		74	10%	8%	Other		55	7%		
Hisp-Puerto Rican		45	6%	11%	Unknown		15	2%		
Unknown		23	3%	12%	Asian		5	1%		
Hispanic-Cuban		1	0%	0%	Multiple Races		4	1%		
Hispanic-Mexican			1%							
Am. Indian/Native Alaskan										
Hawaiian/Other Pacific Islander										

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	4	5	-20%	▼
Admits	-	1	-100%	▼
Discharges	2	2	0%	
Bed Days	833	861	-3%	

## Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

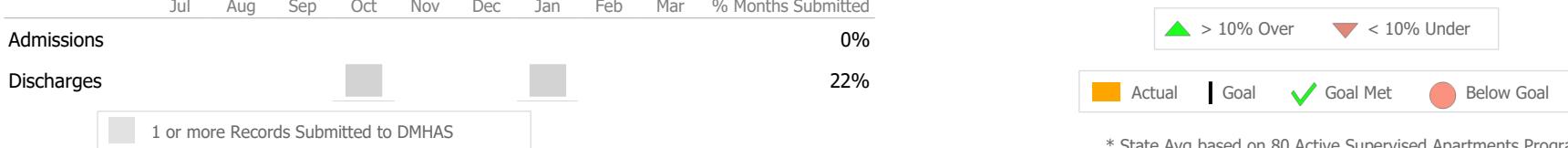
## Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	< 90%	90-110%	> 110%	5	1,026 days	0.5	61%	90% 92% -29% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	78%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	90%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	50%	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

## Data Submitted to DMHAS by Month



\* State Avg based on 80 Active Supervised Apartments Programs

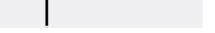
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	3	5	-40%	▼
Admits	-	2	-100%	▼
Discharges	2	2	0%	
Bed Days	494	735	-33%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	▲
✓ Treatment Completed Successfully		2	100%	60%	72%	40%	▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Follow-up within 30 Days of Discharge		2	100%	90%	79%	10%	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		2	67%	60%	85%	7%
✓ Stable Living Situation		3	100%	95%	95%	5%
● Employed		0	0%	25%	12%	-25% ▼

## Bed Utilization

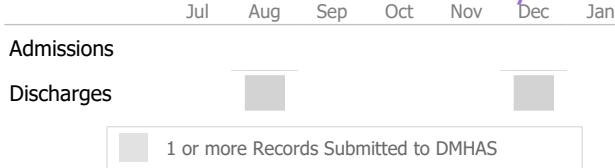
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	  	2	966 days	0.3	90%	90%	92%	0%



## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	78%
On-Time Periodic		
✓ 6 Month Updates	100%	90%
Co-occurring		
MH Screen Complete	75%	98%
SA Screen Complete	50%	88%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 80 Active Supervised Apartments Programs

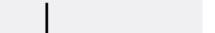
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	12	15	-20%	▼
Admits	3	3	0%	
Discharges	3	3	0%	
Bed Days	2,669	3,047	-12%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	▲
✓ Treatment Completed Successfully		3	100%	60%	72%	40%	▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Follow-up within 30 Days of Discharge		3	100%	90%	79%	10%	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		9	75%	60%	85%	15%	▲
✓ Stable Living Situation		12	100%	95%	95%	5%	
● Employed		0	0%	25%	12%	-25%	▼

## Bed Utilization

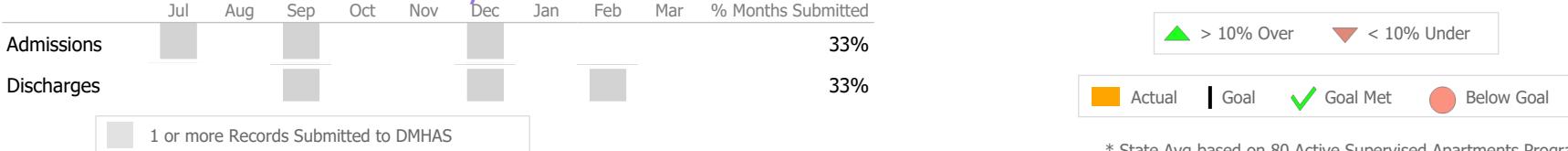
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		13	660 days	0.4	75%	90%	92%	-15% ▼

 < 90%    90-110%    >110%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		95%
		78%
On-Time Periodic	Actual	State Avg
● 6 Month Updates		88%
		90%
Co-occurring	Actual	State Avg
MH Screen Complete		88%
SA Screen Complete		62%
		88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
		99%

## Data Submitted to DMHAS by Month



\* State Avg based on 80 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	35	17%	▲
Admits	8	7	14%	▲
Discharges	9	4	125%	▲
Service Hours	803	402	100%	▲
Bed Days	8,405	8,119	4%	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic ✓ 6 Month Updates	100%	92%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		9	100%	50%	80%	50%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		35	85%	60%	85%	25%
✓ Stable Living Situation		40	98%	85%	96%	13%
● Employed		5	12%	25%	15%	-13%

## Service Utilization

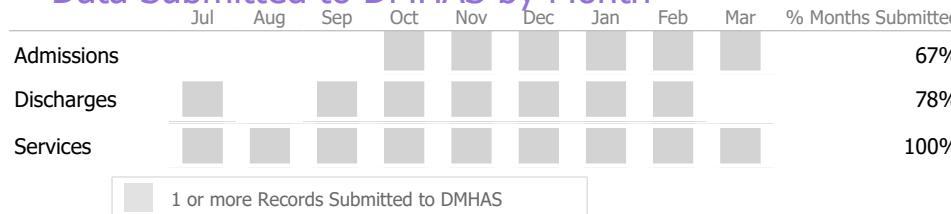
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		31	97%	90%	98%	7%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<span style="width: 100%;">12 Months Trend</span>	40	2,156 days	0.4	77%	90%	78%	-13%



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   ■ Goal   ■ Goal Met   ■ Below Goal

\* State Avg based on 25 Active Residential Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	61	-18% <span>▼</span>
Admits	5	12	-58% <span>▼</span>
Discharges	9	14	-36% <span>▼</span>
Service Hours	1,286	1,301	-1% <span>▼</span>
Bed Days	11,784	12,573	-6% <span>▼</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Treatment Completed Successfully	<div><div style="width: 100%; background-color: orange;"></div></div>	9	100%	50%	80%	50%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div style="width: 47%;"></div></div>	47	94%	60%	85%	34% <span style="color: green;">▲</span>
✓ Stable Living Situation	<div><div style="width: 49%;"></div></div>	49	98%	85%	96%	13% <span style="color: green;">▲</span>
● Employed	<div><div style="width: 7%;"></div></div>	7	14%	25%	15%	-11% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 41%; background-color: #FFA500; height: 10px; display: inline-block;"></div>	41	100%	90%	98%	10%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 100%;"><div style="width: 72%; background-color: #00b050;"></div></div>	60	2,342 days	0.4	72%	90%	78%	-18%
	<span style="display: inline-block; width: 15px; height: 10px; background-color: #00b050; border: 1px solid black; margin-right: 10px;"></span> < 90% <span style="display: inline-block; width: 15px; height: 10px; background-color: #cccccc; border: 1px solid black; margin-right: 10px;"></span> 90-110% <span style="display: inline-block; width: 15px; height: 10px; background-color: #e63333; border: 1px solid black;"></span> >110%							

## Data Submission Quality

Data Entry		Actual	State Avg
 Valid NOMS Data		100%	99%
On-Time Periodic		Actual	State Avg
 6 Month Updates		100%	92%
Co-occurring		Actual	State Avg
 MH Screen Complete		100%	81%
 SA Screen Complete		100%	82%
Diagnosis		Actual	State Avg
 Valid Axis I Diagnosis		100%	95%



\* State Avg based on 25 Active Residential Support Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	24	-13%	▼
Admits	1	4	-75%	▼
Discharges	3	4	-25%	▼
Bed Days	5,354	5,839	-8%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
							Actual % vs Goal %
✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
									Actual % vs Goal %
✓ Avg Utilization Rate	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal			

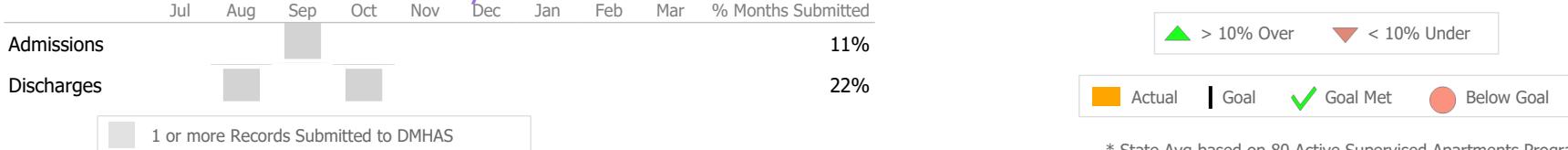


< 90% 90-110% >110%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	78%
✓ On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	90%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

## Data Submitted to DMHAS by Month



\* State Avg based on 80 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61	56	9%
Admits	12	7	71% <span style="color: green;">▲</span>
Discharges	14	4	250% <span style="color: green;">▲</span>
Service Hours	1,403	1,405	0%
Bed Days	13,313	13,905	-4%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
On-Time Periodic 6 Month Updates	89%	92%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 14px; background-color: orange;"></div></div>	14	100%	50%	80%	50% <span style="color: green;">▲</span>
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 100%;"><div style="width: 57px; background-color: orange;"></div></div>	57	93%	60%	85%	33% <span style="color: green;">▲</span>
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 59px; background-color: orange;"></div></div>	59	97%	85%	96%	12% <span style="color: green;">▲</span>
● Employed	<div style="width: 100%;"><div style="width: 2px; background-color: orange;"></div></div>	2	3%	25%	15%	-22% <span style="color: red;">▼</span>

## Service Utilization

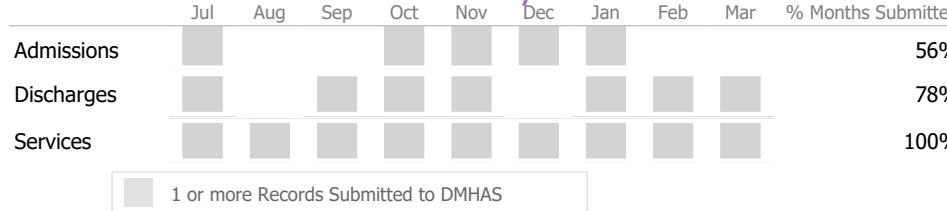
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 47px; background-color: orange;"></div></div>	47	100%	90%	98%	10% <span style="color: green;">▲</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 100%;"><div style="width: 61px; background-color: cyan;"></div></div>	61	2,474 days	0.4	80%	90%	78%	-10%

█ < 90% █ 90-110% █ >110%

## Data Submitted to DMHAS by Month



\* State Avg based on 25 Active Residential Support Programs

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	20	-5%
Admits	2	3	-33% ▼
Discharges	2	3	-33% ▼
Bed Days	4,432	4,244	4%

## Discharge Outcomes

Metric	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Bed Utilization

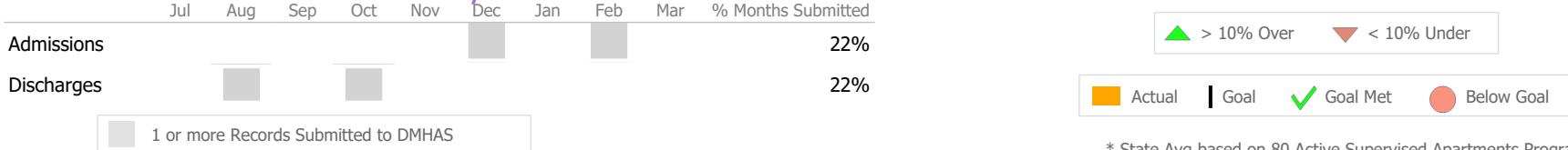
Metric	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	



## Data Submission Quality

Category	Actual	State Avg
Data Entry	Actual	State Avg
Valid NOMS Data	96%	78%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	90%
Co-occurring	Actual	State Avg
MH Screen Complete	68%	98%
SA Screen Complete	47%	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

## Data Submitted to DMHAS by Month



\* State Avg based on 80 Active Supervised Apartments Programs

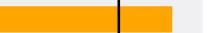
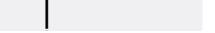
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	7	5	40%	▲
Admits	2	1	100%	▲
Discharges	1	-		
Bed Days	1,603	1,348	19%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	▲
✓ Treatment Completed Successfully		1	100%	60%	72%	40%	▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Follow-up within 30 Days of Discharge		1	100%	90%	79%	10%	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	86%	60%	85%	26% ▲
✓ Stable Living Situation		7	100%	95%	95%	5%
● Employed		0	0%	25%	12%	-25% ▼

## Bed Utilization

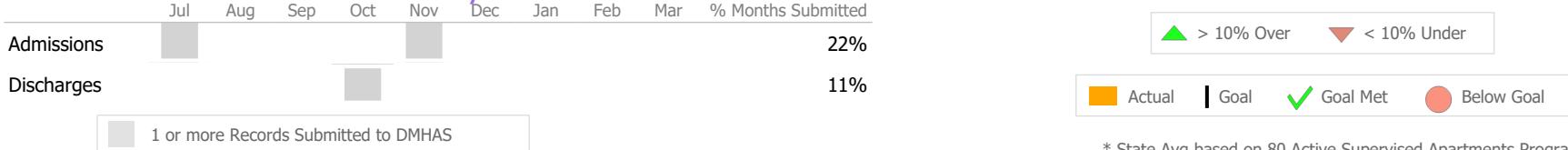
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	      	5	1,058 days	0.3	117%	90%	92%	27% ▲



## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	78%
On-Time Periodic		
● 6 Month Updates	60%	90%
Co-occurring		
MH Screen Complete	57%	98%
SA Screen Complete	14%	88%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Data Submitted to DMHAS by Month



\* State Avg based on 80 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	13	8	63%	▲
Admits	9	5	80%	▲
Discharges	8	3	167%	▲
Bed Days	1,947	1,028	89%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully			8	100%	95%	88%
✓ No Re-admit within 30 Days of Discharge			7	88%	85%	97%
● Follow-up within 30 Days of Discharge			7	88%	90%	80% -2%

## Data Submission Quality

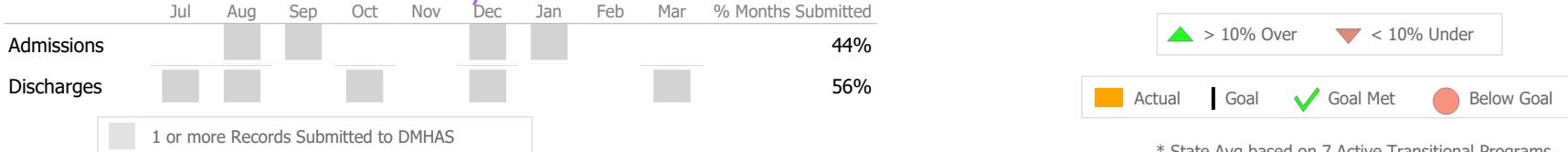
	Actual	State Avg
Valid NOMS Data		82%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100%
Co-occurring	Actual	State Avg
MH Screen Complete		29%
SA Screen Complete		17%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	232 days	0.3	89%	90%	76%	-1%

< 90% 90-110% >110%

## Data Submitted to DMHAS by Month



\* State Avg based on 7 Active Transitional Programs

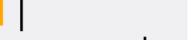
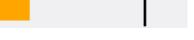
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61		
Admits	63	-	
Discharges	25	-	
Service Hours	297	-	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		25	100%	50%	62%	50%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		42	67%	60%	72%	7%
● Employed		7	11%	20%	17%	-9%
● Stable Living Situation		15	24%	80%	75%	-56%

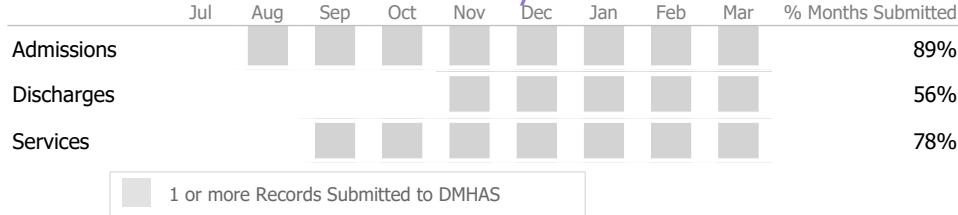
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		37	97%	90%	85%	7%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100%
		59%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 30 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	8	13%	▲
Admits	2	-		
Discharges	1	1	0%	
Service Hours	74	125	-40% ▼	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	   	8	89%	35%	47%	54% ▲

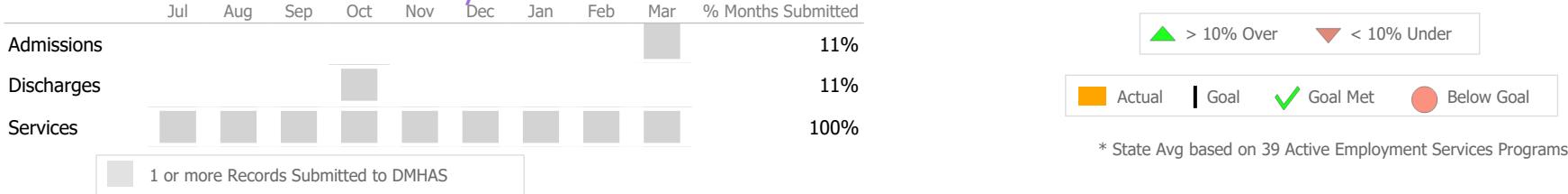
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	   	7	88%	90%	96%	-2%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	   	100%
On-Time Periodic		
6 Month Updates	   	100%

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	27	-7%
Admits	3	3	0%
Discharges	4	5	-20% ▼
Service Hours	948	659	44% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	   	19	76%	35%	47%	41% ▲

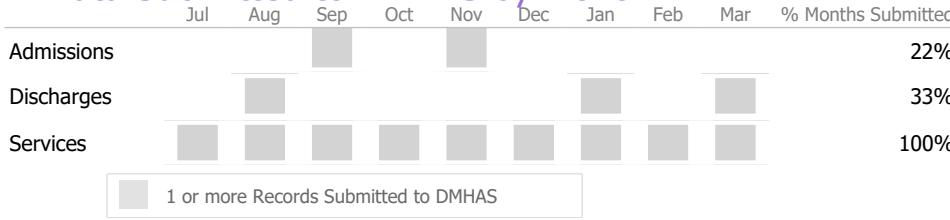
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	   	21	100%	90%	96%	10% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	   	100%
On-Time Periodic		
✓ 6 Month Updates	   	95%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 39 Active Employment Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	-	-	
Discharges	1	-	
Service Hours	109	264	-59% 

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		7	88%	85%	88%	3%

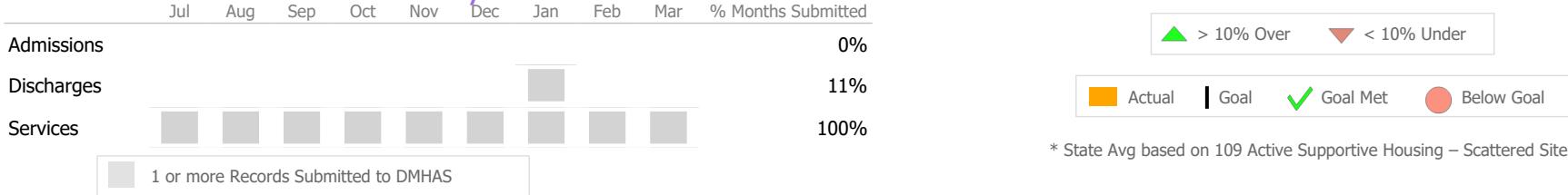
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		7	100%	90%	97%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic		
✓ 6 Month Updates		86%

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	5	-20%	▼
Admits	-	1	-100%	▼
Discharges	-	1	-100%	▼
Bed Days	1,096	1,033	6%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	85%	N/A

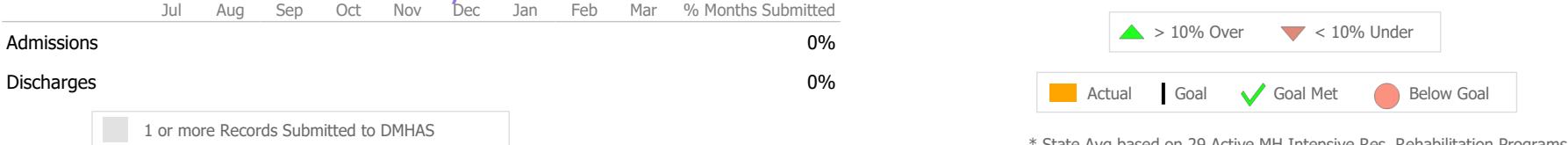
## Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	84%
Co-occurring		
MH Screen Complete	0%	92%
SA Screen Complete	0%	90%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		4	1,894 days	0.3	100%	90%	89%	10%
	<span style="background-color: #4CAF50; color: white; padding: 2px 10px; border-radius: 5px;"></span> < 90% <span style="background-color: #D9E1F2; color: black; padding: 2px 10px; border-radius: 5px;"></span> 90-110% <span style="background-color: #FF9800; color: white; padding: 2px 10px; border-radius: 5px;"></span> >110%							

## Data Submitted to DMHAS by Month



\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	7	29%	▲
Admits	4	3	33%	▲
Discharges	2	2	0%	
Bed Days	1,630	1,411	16%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	72%	40%						▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	79%	10%						

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		8	89%	95%	95%	-6%
● Employed		0	0%	25%	12%	-25% ▼
● Social Support		3	33%	60%	85%	-27% ▼

## Bed Utilization

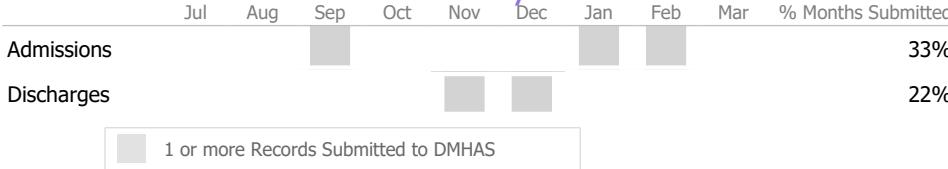
● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		7	437 days	0.3	85%	90%	92%	-5%



## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	92%	78%
On-Time Periodic		
✓ 6 Month Updates	100%	90%
Co-occurring		
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	88%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 80 Active Supervised Apartments Programs

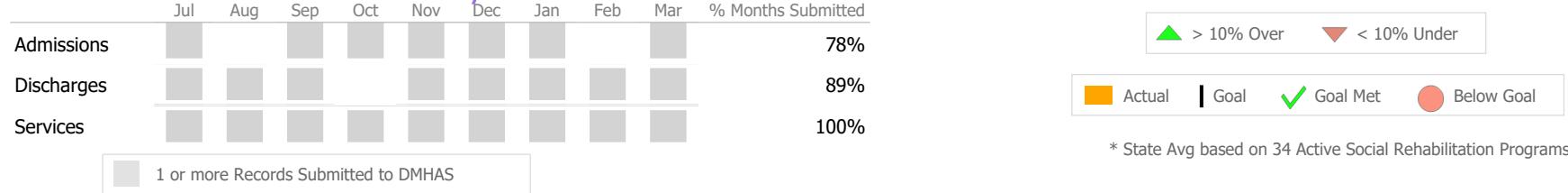
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	211	222	-5%
Admits	13	11	18% <span style="color: green;">▲</span>
Discharges	20	20	0%
Service Hours	-	-	
Social Rehab/PHP/IOP Days	4,567	6,122	-25% <span style="color: red;">▼</span>

## Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<span style="color: green;">✓</span>	181	95%	90%	72%	5%

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	8	-25%	▼
Admits	3	5	-40%	▼
Discharges	3	3	0%	
Service Hours	519	509	2%	
Bed Days	899	1,390	-35%	▼

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	98%	78%
✓ On-Time Periodic 6 Month Updates	100%	90%
Co-occurring		
MH Screen Complete	20%	98%
SA Screen Complete	20%	88%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	60%	72%	40%
✓ Follow-up within 30 Days of Discharge		3	100%	90%	79%	10%

## Recovery

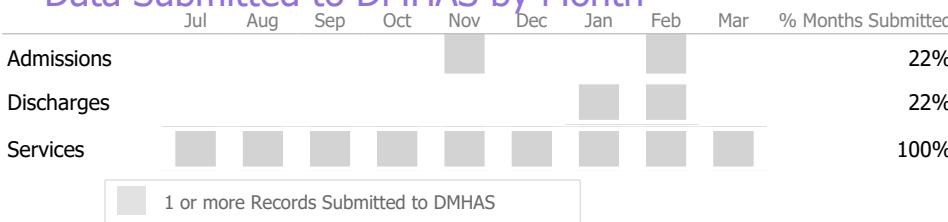
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	83%	60%	85%	23%
✓ Stable Living Situation		6	100%	95%	95%	5%
● Employed		0	0%	25%	12%	-25%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	431 days	0.5	55%	90%	92%	-35%



## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 80 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	▲
Admits	1	-		
Discharges	2	-		
Service Hours	91	361	-75%	▼
Bed Days	581	822	-29%	▼

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	92%
Co-occurring		Actual	State Avg
MH Screen Complete		75%	81%
SA Screen Complete		75%	82%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	95%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	50%	80%	50%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		4	100%	60%	85%	40% ▲
✓ Stable Living Situation		4	100%	85%	96%	15% ▲
● Employed		0	0%	25%	15%	-25% ▼

## Service Utilization

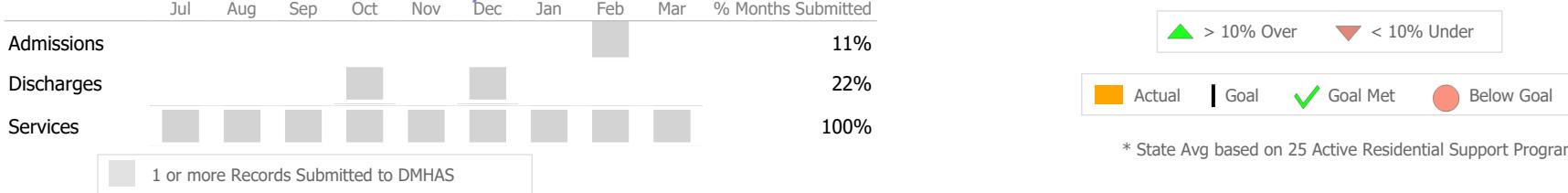
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		2	100%	90%	98%	10%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	2,420 days	0.4	71%	90%	78%	-19% ▼

  < 90%  
   90-110%  
   >110%

## Data Submitted to DMHAS by Month

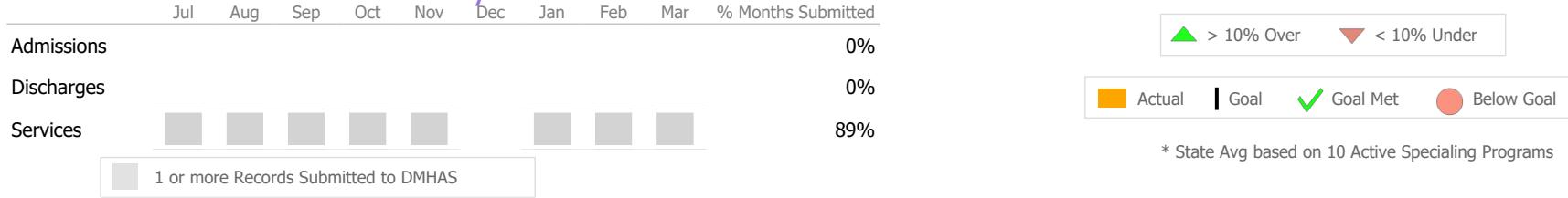


\* State Avg based on 25 Active Residential Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	246	198	24% ▲

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	36	-25% ▼	
Admits	9	11	-18% ▼	
Discharges	12	15	-20% ▼	
Service Hours	171	162	6%	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	94%	84%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	92%	84%
Co-occurring	Actual	State Avg
MH Screen Complete	87%	96%
SA Screen Complete	63%	95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

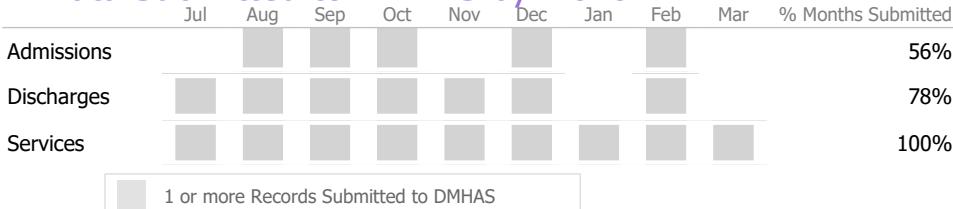
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	100%	65%	57%	35% ▲
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		21	75%	60%	80%	15% ▲
✓ Employed		8	29%	20%	14%	9%
● Stable Living Situation		21	75%	80%	87%	-5%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	94%	90%	98%	4%

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 36 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	17	-6%
Admits	3	1	200% <span style="color: green;">▲</span>
Discharges	-	4	-100% <span style="color: red;">▼</span>
Service Hours	78	159	-51% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 14%;"><div style="width: 88%;"></div></div>	14	88%	85%	88%	3%

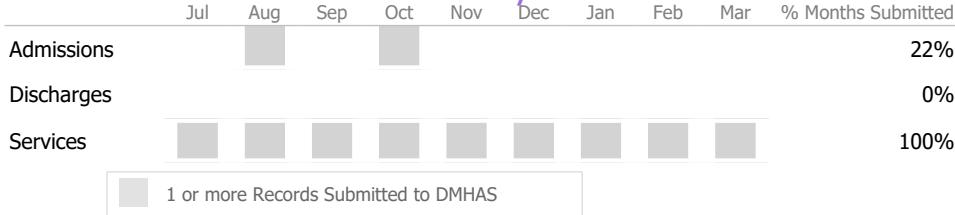
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 16%;"><div style="width: 100%;"></div></div>	16	100%	90%	97%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 97%;"><div style="width: 96%;"></div></div>	97% 96%
On-Time Periodic		
✓ 6 Month Updates	<div style="width: 93%;"><div style="width: 83%;"></div></div>	93% 83%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

\* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	50	-34%	▼
Admits	5	17	-71%	▼
Discharges	1	21	-95%	▼
Service Hours	15	63	-76%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	62%	50%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	20%	17%	-20% ▼
Social Support		1	3%	60%	72%	-57% ▼
Stable Living Situation		5	15%	80%	75%	-65% ▼

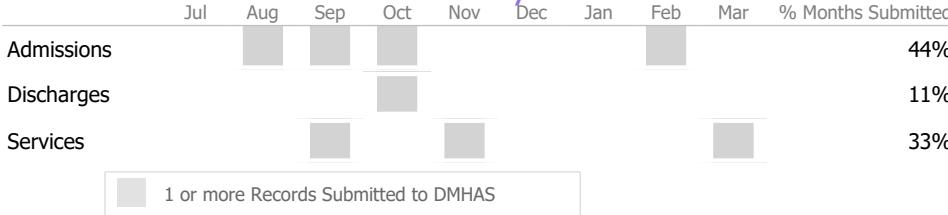
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		7	22%	90%	85%	-68% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	3%	59%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 30 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	9	-22%	▼
Admits	2	3	-33%	▼
Discharges	1	3	-67%	▼
Service Hours	426	855	-50%	▼
Bed Days	1,494	1,321	13%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic 6 Month Updates	80%	92%
Co-occurring		
MH Screen Complete	29%	81%
SA Screen Complete	29%	82%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	95%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	80%	50%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	100%	60%	85%	40% ▲
✓ Stable Living Situation		7	100%	85%	96%	15% ▲
● Employed		0	0%	25%	15%	-25% ▼

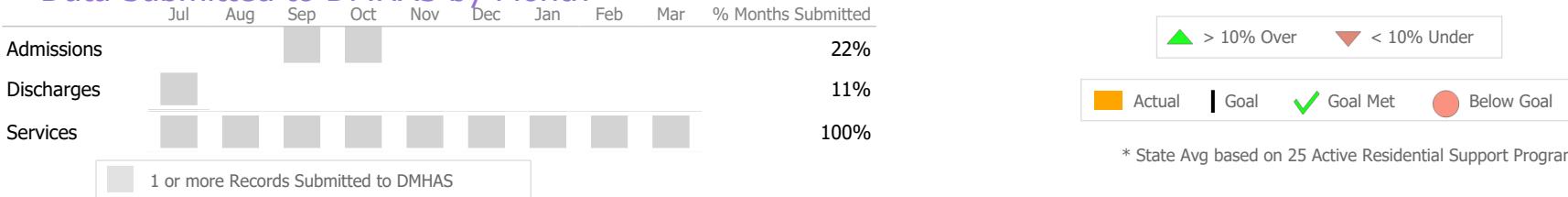
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		6	100%	90%	98%	10%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		6	1,036 days	0.3	91%	90%	78%	1%

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	10	-20%	▼
Admits	-	3	-100%	▼
Discharges	-	2	-100%	▼
Bed Days	2,192	2,139	2%	

## Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	99%
	On-Time Periodic		
✓	6 Month Updates	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	89%
	Co-occurring	Actual	State Avg
	MH Screen Complete	<div style="width: 25%;"><div style="width: 25%;"></div></div> 25%	86%
✓	SA Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	95%
	Diagnosis	Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 80%;"><div style="width: 80%;"></div></div> 80%	N/A	N/A	80%	72%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge	<div style="width: 85%;"><div style="width: 85%;"></div></div> 85%	N/A	N/A	85%	88%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div style="width: 90%;"><div style="width: 90%;"></div></div> 90%	N/A	N/A	90%	67%	N/A

## Recovery

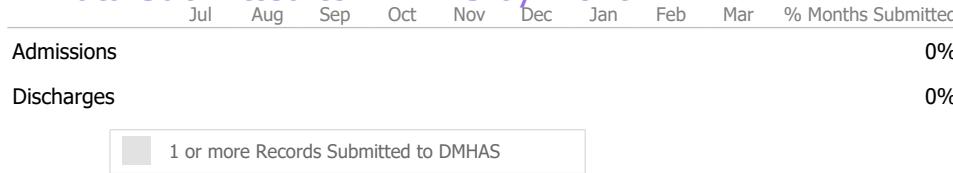
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	National Recovery Measures (NOMS)	<div style="width: 60%;"><div style="width: 60%;"></div></div> 60%	82%	60%	82%	40%
✓	Social Support	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	8	100%	82%	40%
✓	Stable Living Situation	<div style="width: 90%;"><div style="width: 90%;"></div></div> 90%	8	100%	98%	10%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	8	1,600 days	0.3	100%	90%	87%



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   Goal Met   Below Goal

\* State Avg based on 24 Active Group Home Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	12	-8%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	792	512	55% ▲
Bed Days	3,014	3,166	-5%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic 6 Month Updates	91%	92%
Co-occurring	Actual	State Avg
MH Screen Complete	0%	81%
SA Screen Complete	70%	82%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	95%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	80%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		11	100%	60%	85%	40% ▲
✓ Employed		7	64%	25%	15%	39% ▲
✓ Stable Living Situation		11	100%	85%	96%	15% ▲

## Service Utilization

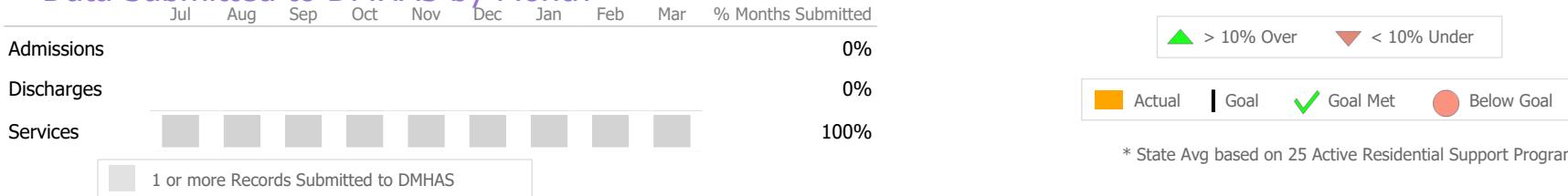
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	98%	10%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	2,820 days	0.4	92%	90%	78%	2%

< 90% 90-110% >110%

## Data Submitted to DMHAS by Month

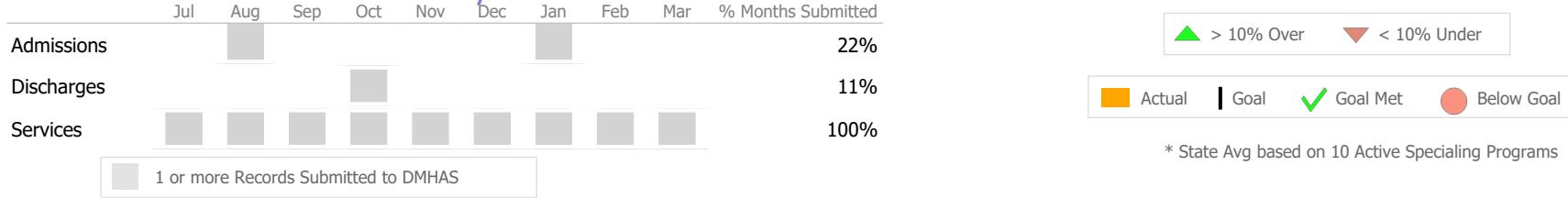


Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	6	33%	▲
Admits	3	-		
Discharges	1	1	0%	
Service Hours	234	176	33%	▲

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	27	7%
Admits	11	11	0%
Discharges	11	10	10%
Service Hours	180	178	1%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program	   	29	100%	35%	72%	65% 

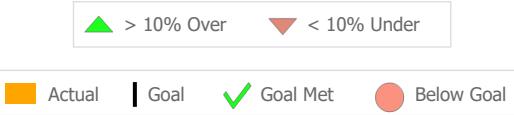
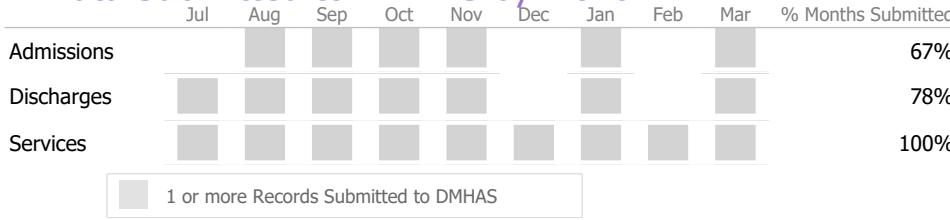
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	   	18	100%	90%	96%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data	   	100%	100%
On-Time Periodic			
✓ 6 Month Updates	   	100%	73%

## Data Submitted to DMHAS by Month

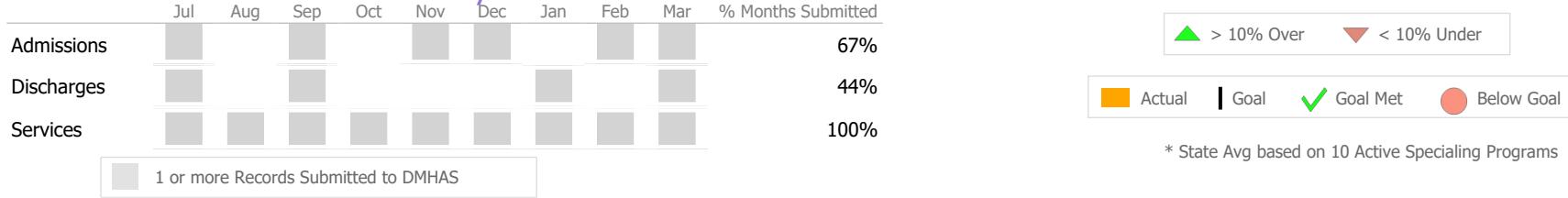


\* State Avg based on 5 Active Education Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	34	6%
Admits	10	4	150% <span style="color: green;">▲</span>
Discharges	10	5	100% <span style="color: green;">▲</span>
Service Hours	2,840	1,675	70% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	63	-8%
Admits	19	17	12% <span style="color: green;">▲</span>
Discharges	15	18	-17% <span style="color: red;">▼</span>
Service Hours	364	381	-5%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div style="width: 29%;"><div style="width: 50%; background-color: orange;"></div></div>	29	50%	35%	47%	15% <span style="color: green;">▲</span>

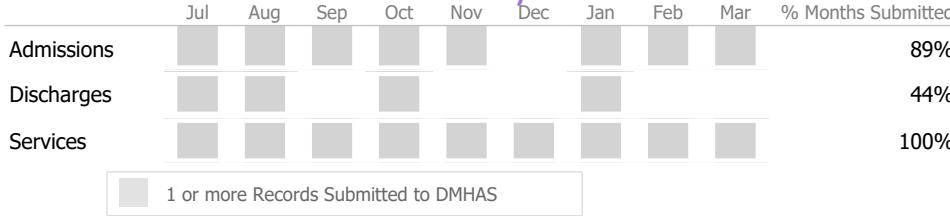
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 43%;"><div style="width: 100%; background-color: orange;"></div></div>	43	100%	90%	96%	10% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 99%;"><div style="width: 92%; background-color: orange;"></div></div>	99% <span style="color: green;">92%</span>
On-Time Periodic		
✓ 6 Month Updates	<div style="width: 100%;"><div style="width: 91%; background-color: orange;"></div></div>	100% <span style="color: green;">91%</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

\* State Avg based on 39 Active Employment Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	43	37	16%	▲
Admits	11	4	175%	▲
Discharges	9	8	13%	▲
Service Hours	922	451	104%	▲
Bed Days	8,856	8,913	-1%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div style="width: 100%;"> </div></div>	9	100%	50%	80%	50%
<h2>Recovery</h2>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div style="width: 84%;"> </div></div>	36	84%	60%	85%	24%
✓ Stable Living Situation	<div><div style="width: 98%;"> </div></div>	42	98%	85%	96%	13%
● Employed	<div><div style="width: 16%;"> </div></div>	7	16%	25%	15%	-9%

## Data Submission Quality

Data Entry		Actual	State Avg
 Valid NOMS Data		 100%	99%
On-Time Periodic		Actual	State Avg
 6 Month Updates		 100%	92%
Co-occurring		Actual	State Avg
 MH Screen Complete		 100%	81%
 SA Screen Complete		 100%	82%
Diagnosis		Actual	State Avg
 Valid Axis I Diagnosis		 100%	95%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div style="width: 32%; background-color: orange;"></div>	32	94%	90%	98%	4%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Avg Utilization Rate	<div style="width: 100%;"><div style="width: 72%; background-color: #00b050;"></div></div>	45	2,108 days	0.4	72%	90%	78%	-18%
	<span style="color: #00b050;"><span style="display: inline-block; width: 10px; height: 10px; border: 1px solid black;"></span> &lt; 90%</span> <span style="color: #ccc;"><span style="display: inline-block; width: 10px; height: 10px; border: 1px solid black;"></span> 90-110%</span> <span style="color: red;"><span style="display: inline-block; width: 10px; height: 10px; border: 1px solid black;"></span> &gt; 110%</span>							

Data Submitted to DMHAS by Month



\* State Avg based on 25 Active Residential Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	4	2	100% <span style="color: green;">▲</span>
Discharges	2	2	0%
Bed Days	2,443	2,672	-9%

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	78%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	90%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	98%
✓ SA Screen Complete		100%	88%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
							Actual % vs Goal %
✓ Treatment Completed Successfully	<div style="width: 70%;"></div>	2	100%	60%	72%	40%	<span style="color: green;">▲</span>
✓ Follow-up within 30 Days of Discharge	<div style="width: 75%;"></div>	2	100%	90%	79%	10%	

## Recovery

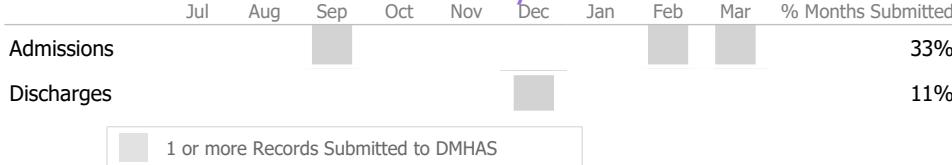
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 70%;"></div>	11	92%	60%	85%	32% <span style="color: green;">▲</span>
✓ Stable Living Situation	<div style="width: 80%;"></div>	12	100%	95%	95%	5% <span style="color: green;">▲</span>
● Employed	<div style="width: 0%;"></div>	0	0%	25%	12%	-25% <span style="color: red;">▼</span>

## Bed Utilization

● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
	<div style="width: 70%;"></div>	10	1,537 days	0.3	89%	90%	92%	-1%	



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   Goal Met   Below Goal

\* State Avg based on 80 Active Supervised Apartments Programs