

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	270	321	-16% ▼
	Admits	69	60	15% ▲
	Discharges	80	117	-32% ▼
	Service Hours	3,578	2,415	48% ▲
	Bed Days	3,344	3,766	-11% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		100%	80%	91%
✓ Outcome		98%	80%	83%
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ General Satisfaction		96%	80%	92%
✓ Access		96%	80%	88%
✓ Respect		96%	80%	91%
✓ Recovery		94%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Employment Services		179	64.9%
Case Management		67	24.3%
Recovery Support		18	6.5%
Residential Services		12	4.3%

Client Demographics

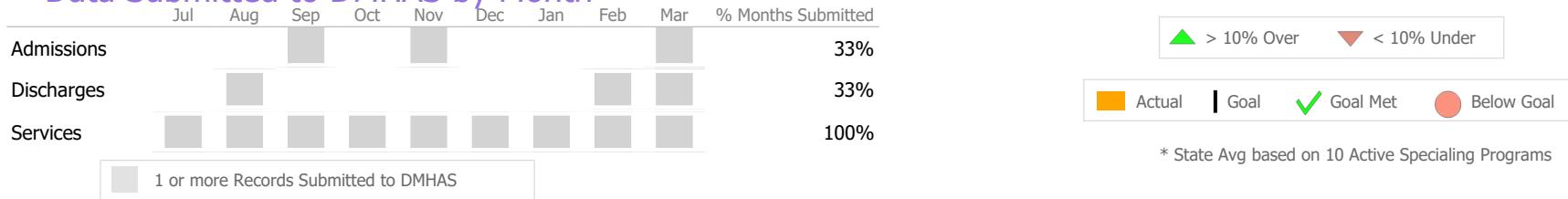
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	43	16%	10%	Male	168	62%	59%
26-34	51	19%	22%	Female	101	38%	41%
35-44	67	25%	23%	Transgender			0%
45-54	48	18%	19%	Race			
55-64	55	20%	19%	Black/African American	145	54%	17%
65+	6	2%	8%	White/Caucasian	81	30%	62%
Ethnicity				Other	32	12%	13%
Non-Hispanic	224	83%	68%	Asian	4	1%	1%
Hispanic-Other	22	8%	8%	Multiple Races	4	1%	1%
Hisp-Puerto Rican	18	7%	11%	Am. Indian/Native Alaskan	2	1%	0%
Hispanic-Mexican	4	1%	1%	Hawaiian/Other Pacific Islander	2	1%	0%
Unknown	2	1%	12%	Unknown			6%
Hispanic-Cuban		0%					

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	11	64% ▲
Admits	5	-	
Discharges	4	3	33% ▲
Service Hours	1,636	-	

Data Submitted to DMHAS by Month

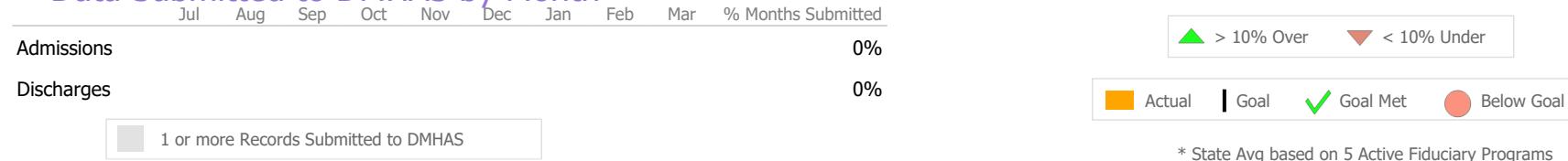


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

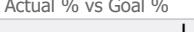
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	10	-20%	▼
Admits	3	5	-40%	▼
Discharges	1	1	0%	
Bed Days	1,724	2,080	-17%	▼

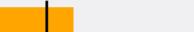
Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	78%
● On-Time Periodic 6 Month Updates	50%	90%
Co-occurring	Actual	State Avg
MH Screen Complete	89%	98%
✓ SA Screen Complete	89%	88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	72%	40%
● Follow-up within 30 Days of Discharge		0	0%	90%	79%	-90%

Recovery

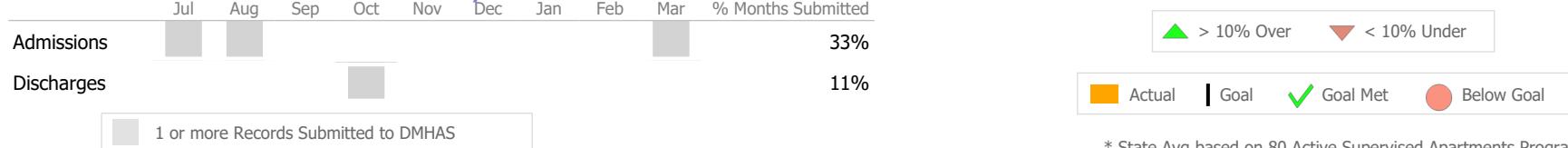
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	88%	60%	85%	28%
✓ Employed		3	38%	25%	12%	13%
✓ Stable Living Situation		8	100%	95%	95%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	491 days	0.5	63%	90%	92%	-27%



Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

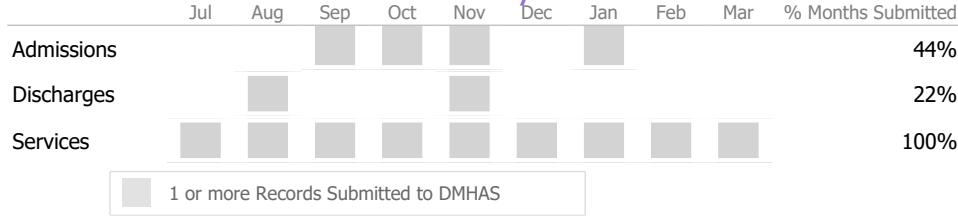
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	24	-17% ▼
Admits	7	8	-13% ▼
Discharges	6	14	-57% ▼
Service Hours	212	385	-45% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	 	7	100%	50%	94%	50% ▲

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

 Actual Goal ✓ Goal Met Below Goal

* State Avg based on 48 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	8	-13% ▼
Admits	1	2	-50% ▼
Discharges	1	1	0%
Bed Days	1,620	1,686	-4%

Data Submission Quality

	Actual	State Avg
✓ Data Entry		
✓ Valid NOMS Data	100%	78%
● On-Time Periodic		
● 6 Month Updates	17%	90%
✓ Co-occurring		
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	88%
✓ Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	72%	40% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	79%	-90% ▼

Recovery

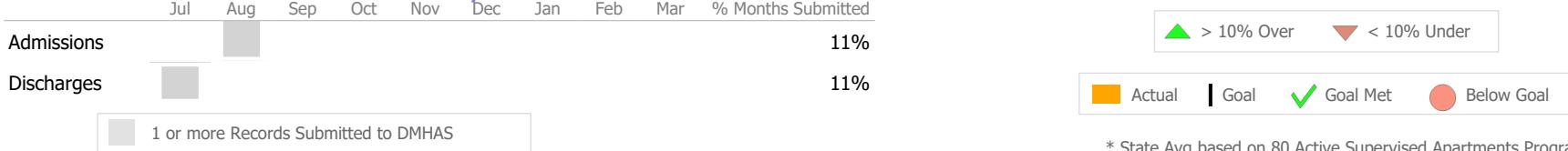
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		4	57%	25%	12%	32% ▲
✓ Social Support		6	86%	60%	85%	26% ▲
✓ Stable Living Situation		7	100%	95%	95%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	646 days	0.3	118%	90%	92%	28% ▲



Data Submitted to DMHAS by Month



* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	22	-27%	▼
Admits	2	5	-60%	▼
Discharges	4	3	33%	▲
Service Hours	83	119	-30%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	Actual % vs Goal %	4	25%	35%	47%	-10%

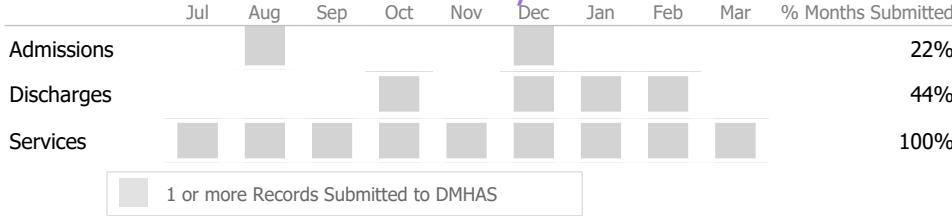
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	Actual % vs Goal %	11	92%	90%	96%	2%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	92%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	91%	91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met Below Goal

* State Avg based on 39 Active Employment Services Programs

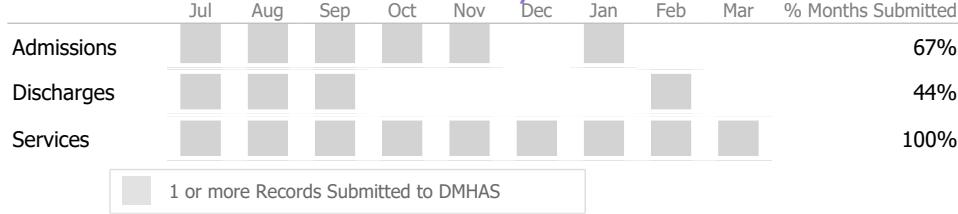
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	87	-41% ▼
Admits	11	11	0%
Discharges	19	50	-62% ▼
Service Hours	-		-100% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	 	11	100%	50%	94%	50% ▲

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under
 Actual Goal ✓ Goal Met Below Goal

* State Avg based on 48 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	89	90	-1%
Admits	20	9	122% ▲
Discharges	24	15	60% ▲
Service Hours	1,008	1,230	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	█	29	33%	35%	47%	-2%

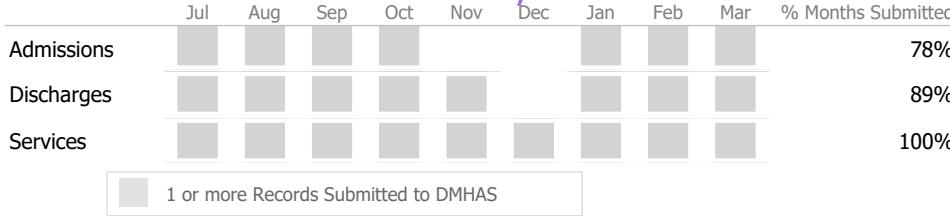
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	65	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	█	100% 92%
On-Time Periodic		
✓ 6 Month Updates	█	100% 91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	62	67	-7%
Admits	16	12	33% ▲
Discharges	19	20	-5%
Service Hours	567	551	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	█	19	30%	35%	47%	-5%

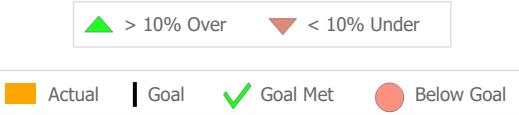
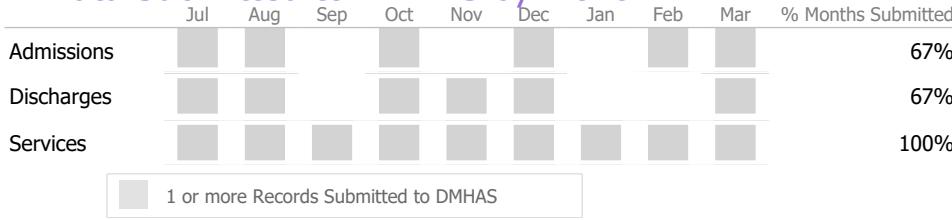
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	43	98%	90%	96%	8%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	█	100% 92%
On-Time Periodic ✓ 6 Month Updates	█	100% 91%

Data Submitted to DMHAS by Month

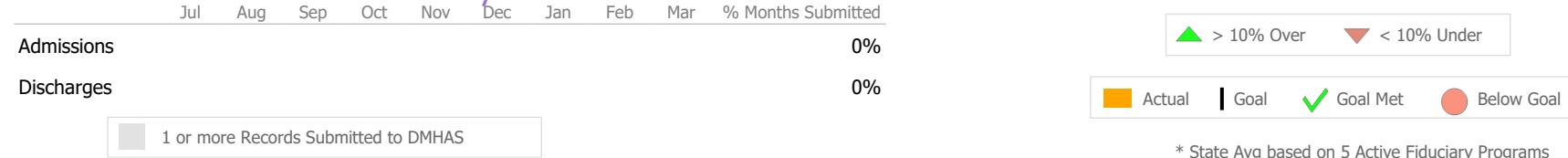


* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

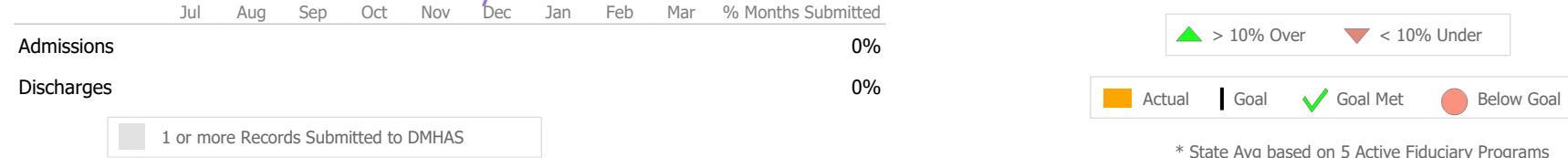


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	-	-
Admits	-	-	-
Discharges	-	-	-
Service Hours	-	-	-

Data Submitted to DMHAS by Month

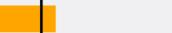


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	22	-45%	▼
Admits	4	8	-50%	▼
Discharges	2	10	-80%	▼
Service Hours	71	130	-45%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		5	42%	35%	47%	7%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		100%	92%
On-Time Periodic			
✓ 6 Month Updates		100%	91%

Data Submitted to DMHAS by Month

