

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	4,315	4,075	6%
	Admits	6,067	6,002	1%
	Discharges	5,980	5,792	3%
	Service Hours	29,693	24,851	19%
	Bed Days	31,253	34,068	-8%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 206 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		91%	80%	91%
✓ General Satisfaction		88%	80%	92%
✓ Quality and Appropriateness		87%	80%	93%
✓ Participation in Treatment		86%	80%	92%
✓ Respect		86%	80%	91%
✓ Access		84%	80%	88%
● Outcome		76%	80%	83%
● Recovery		73%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

	Outpatient		1,508	23.8%
	Intake		1,472	23.2%
	Community Support		329	5.2%
	Crisis Services		251	4.0%
	Employment Services		117	1.8%
	Social Rehabilitation		89	1.4%
	ACT		65	1.0%
	Residential Services		21	0.3%
	Consultation		17	0.3%
	Case Management		13	0.2%

Addiction

	Residential Services		1,676	26.4%
	Outpatient		415	6.5%
	Employment Services		156	2.5%
	Case Management		142	2.2%

Forensic SA

Forensics Community-based		70	1.1%
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Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25		403	9%	10%	Male		2,633	61%
26-34		970	23%	22%	Female		1,678	39%
35-44		1,102	26%	23%	Transgender		0	0%
45-54		856	20%	19%				
55-64		750	17%	19%				
65+		223	5%	8%				

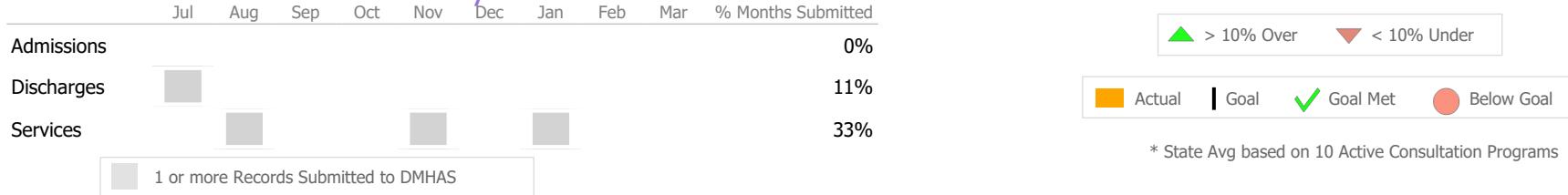
Ethnicity	#	%	State Avg	Race	#	%	State Avg	
Non-Hispanic		2,413	56%	68%	White/Caucasian		1,906	44%
Hispanic-Other		1,055	24%	8%	Unknown		1,271	29%
Unknown		846	20%	12%	Black/African American		891	21%
Hisp-Puerto Rican		1	0%	11%	Hawaiian/Other Pacific Islander		154	4%
Hispanic-Cuban				0%	Multiple Races		45	1%
Hispanic-Mexican				1%	Asian		30	1%
					Am. Indian/Native Alaskan		16	0%
					Other		2	0%
							13%	

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	-	1	-100% ▼
Discharges	1	-	
Service Hours	1	2	-53% ▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	40	20%	▲
Admits	15	12	25%	▲
Discharges	18	9	100%	▲
Service Hours	1,984	1,924	3%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		77%	84%
On-Time Periodic		Actual	State Avg
6 Month Updates		96%	84%
Co-occurring		Actual	State Avg
MH Screen Complete		94%	95%
SA Screen Complete		91%	92%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		9	50%	65%	48%	-15% ▼
✓ No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

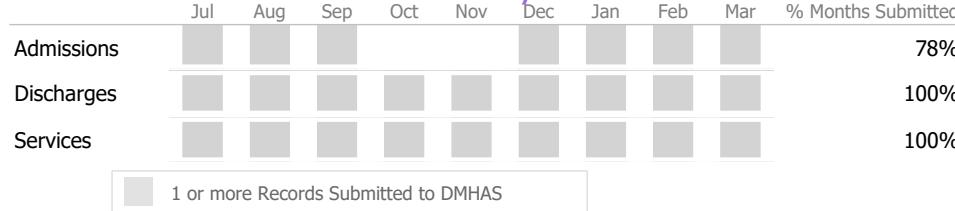
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		47	98%	60%	79%	38% ▲
✓ Stable Living Situation		45	94%	60%	91%	34% ▲
● Employed		5	10%	15%	17%	-5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		29	97%	90%	99%	7%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

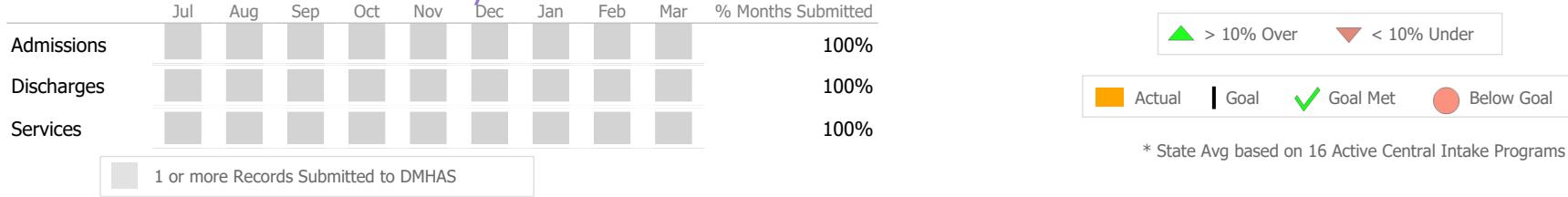
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,472	1,328	11%	▲
Admits	1,573	1,415	11%	▲
Discharges	1,576	1,415	11%	▲
Service Hours	1,474	1,251	18%	▲

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	420	425	-1%
Admits	80	49	63% ▲
Discharges	85	74	15% ▲
Service Hours	5,278	4,474	18% ▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data	█	76%	88%
On-Time Periodic			
6 Month Updates	█	98%	53%
Co-occurring			
MH Screen Complete	█	96%	90%
SA Screen Complete	█	95%	90%
Diagnosis			
Valid Axis I Diagnosis	█	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	█	79	93%	50%	41%	43% ▲
Recovery						
National Recovery Measures (NOMS)						
✓ Social Support	█	421	99%	60%	61%	39% ▲
● Stable Living Situation	█	380	90%	95%	72%	-5%
● Employed	█	64	15%	30%	25%	-15% ▼

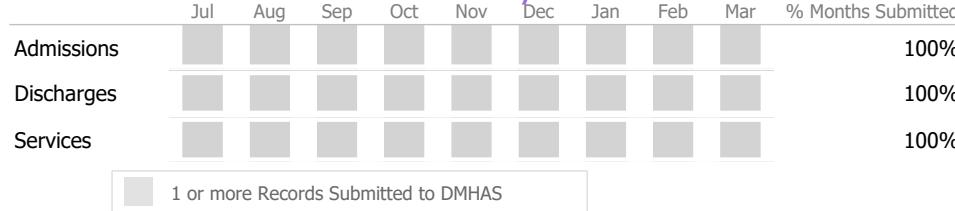
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	336	99%	90%	82%	9% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
✓ 2 or more Services within 30 days	█	79	99%	75%	78%	24% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	117	123	-5%
Admits	57	58	-2%
Discharges	56	81	-31% ▼
Service Hours	894	947	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	47	47	40%	35%	47%	5%

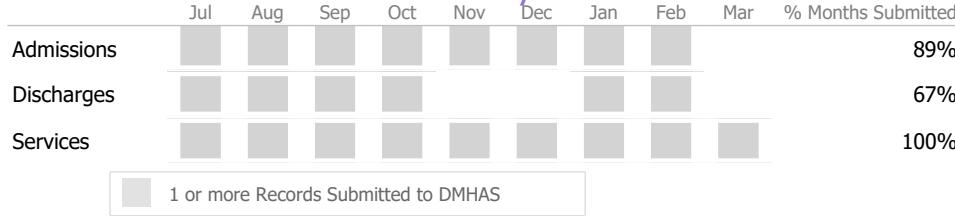
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	60	60	97%	90%	96%	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	78%	92%
On-Time Periodic ✓ 6 Month Updates	100%	91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	44	-11%	▼
Admits	26	33	-21%	▼
Discharges	27	30	-10%	
Service Hours	26	31	-16%	▼
Bed Days	3,240	3,355	-3%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		19	70%	85%	65%	-15%
✓ No Re-admit within 30 Days of Discharge		23	85%	85%	82%	0%
● Follow-up within 30 Days of Discharge		11	58%	90%	74%	-32%

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data		85%
Valid TEDS Data		86%
On-Time Periodic		
6 Month Updates		100%
Co-occurring		
MH Screen Complete		98%
SA Screen Complete		98%
Diagnosis		
Valid Axis I Diagnosis		100%

Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		29	74%	60%	36%	14%
● Abstinence/Reduced Drug Use		11	28%	70%	81%	-42%

Service Utilization

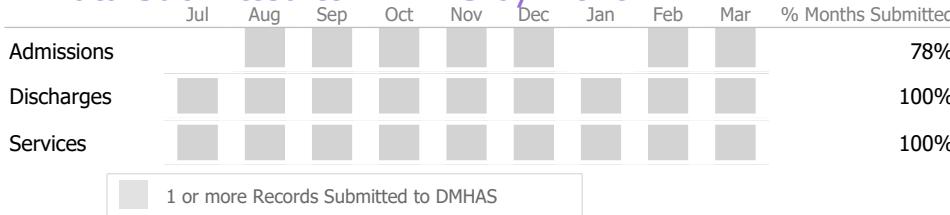
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		12	100%	90%	60%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	140 days	0.2	79%	90%	84%	-11%

 < 90%  90-110%  > 110%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 9 Active Transitional/Halfway House 3.1 Programs

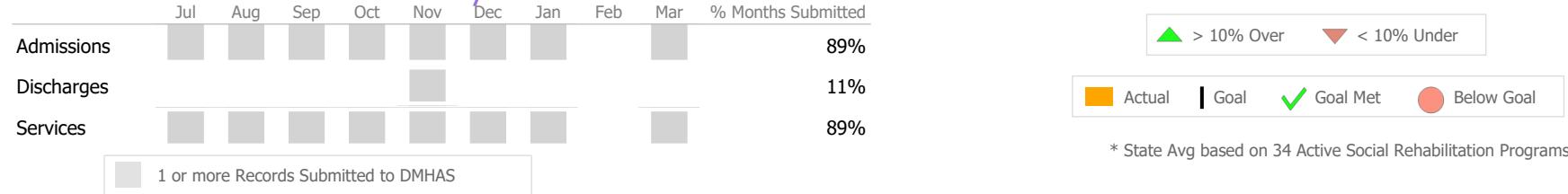
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	89	99	-10%	▼
Admits	12	14	-14%	▼
Discharges	2	27	-93%	▼
Service Hours	507	623	-19%	▼
Social Rehab/PHP/IOP Days	0	0		

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		66	75%	90%	72%	-15%

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	18	6%
Admits	2	1	100% ▲
Discharges	2	1	100% ▲
Bed Days	4,658	4,658	0%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		72%	78%
On-Time Periodic		Actual	State Avg
6 Month Updates		100%	90%
Co-occurring		Actual	State Avg
MH Screen Complete		100%	98%
SA Screen Complete		88%	88%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	50%	60%	72%	-10% ▼
✓ Follow-up within 30 Days of Discharge		1	100%	90%	79%	10%

Recovery

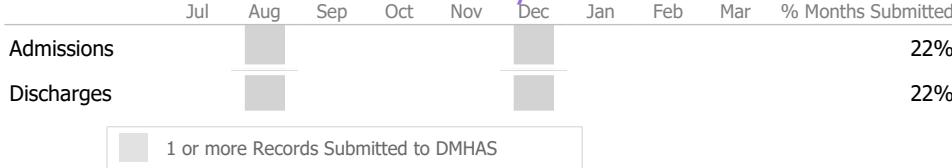
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		19	100%	60%	85%	40% ▲
● Stable Living Situation		17	89%	95%	95%	-6%
● Employed		1	5%	25%	12%	-20% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		17	988 days	0.3	100%	90%	92%	10%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

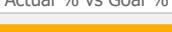
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	23	17%	▲
Admits	18	13	38%	▲
Discharges	19	15	27%	▲
Service Hours	1,623	1,288	26%	▲
Bed Days	2,205	2,296	-4%	

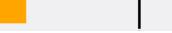
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		14	74%	70%	69%	4%
✓ No Re-admit within 30 Days of Discharge		19	100%	85%	91%	15% ▲
✓ Follow-up within 30 Days of Discharge		13	93%	90%	69%	3%

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	79%	86%
Valid TEDS Data	87%	93%
On-Time Periodic		
✓ 6 Month Updates	100%	8%
Co-occurring		
✓ MH Screen Complete	99%	95%
SA Screen Complete	88%	92%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%

Recovery

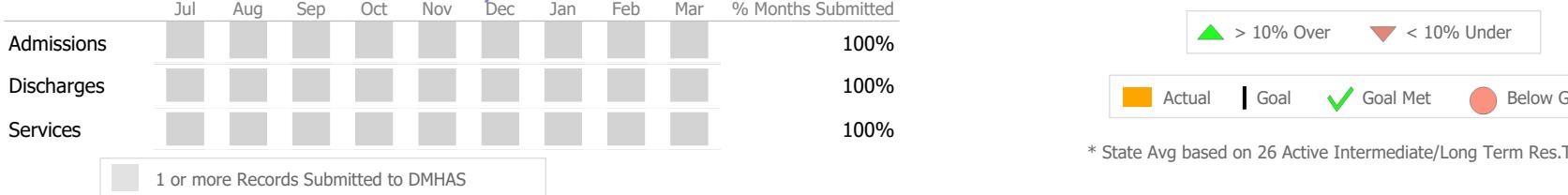
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		4	15%	70%	66%	-55% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	146 days	0.2	80%	90%	89%	-10%



Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

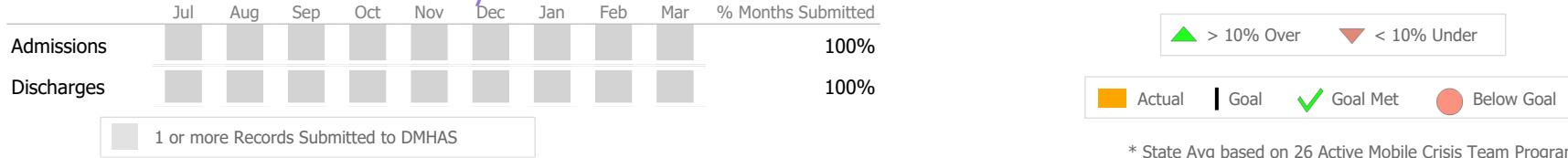
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	251	233	8%
Admits	347	378	-8%
Discharges	341	380	-10%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		280	93%	75%	70%	18% 
✓ Community Location Evaluation		300	100%	80%	71%	20% 
✓ Follow-up Service within 48 hours		241	99%	90%	65%	9% 

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	329	357	-8%
Admits	92	102	-10%
Discharges	113	121	-7%
Service Hours	7,192	8,123	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	75%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	84%
Co-occurring	Actual	State Avg
MH Screen Complete	98%	96%
SA Screen Complete	97%	95%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

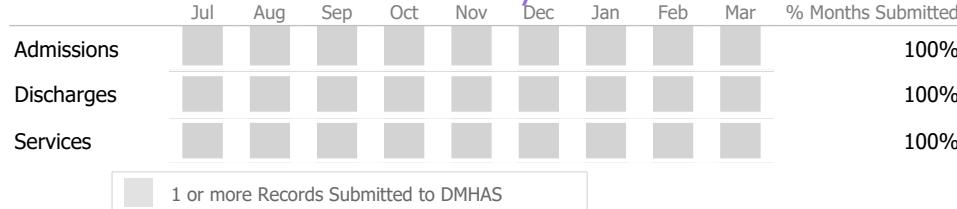
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		79	70%	65%	57%	5%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		336	100%	60%	80%	40% ▲
✓ Stable Living Situation		288	86%	80%	87%	6%
● Employed		62	18%	20%	14%	-2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		224	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	66	21	214%	▲
Admits	40	21	90%	▲
Discharges	28	5	460%	▲
Service Hours	1,197	215		

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	72%	88%
On-Time Periodic		
6 Month Updates	100%	53%
Co-occurring		
MH Screen Complete	82%	90%
SA Screen Complete	82%	90%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	36%	50%	41%	-14% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		68	100%	60%	61%	40% ▲
✓ Employed		24	35%	30%	25%	5%
● Stable Living Situation		60	88%	95%	72%	-7%

Service Utilization

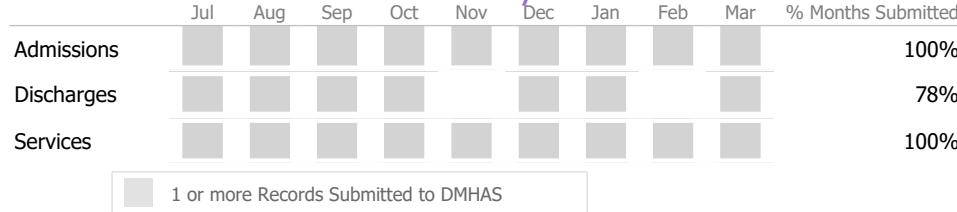
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		40	100%	90%	82%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		36	90%	75%	78%	15% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	264	351	-25%	▼
Admits	311	431	-28%	▼
Discharges	317	437	-27%	▼
Bed Days	3,298	5,208	-37%	▼

Discharge Outcomes

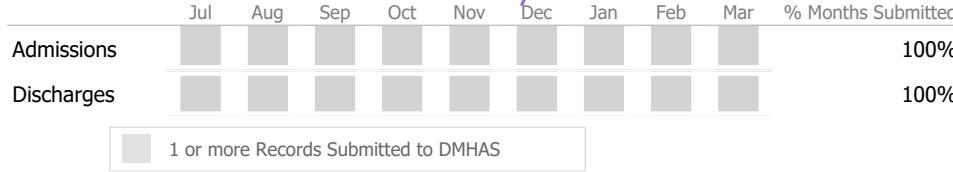
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		265	84%	85%	79%	-1%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		36	19 days	0.1	51%	90%	65%	-39% 



Data Submitted to DMHAS by Month


* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	13	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	95%
On-Time Periodic		
6 Month Updates	0%	59%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	62%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	20%	17%	-20% ▼
Social Support		0	0%	60%	72%	-60% ▼
Stable Living Situation		0	0%	80%	75%	-80% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	85%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										0%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 30 Active Standard Case Management Programs

 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	360	217	66%	▲
Admits	246	176	40%	▲
Discharges	204	104	96%	▲
Service Hours	946	708	34%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	82%	87%
Valid TEDS Data	74%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	71%	15%
Co-occurring	Actual	State Avg
MH Screen Complete	99%	92%
SA Screen Complete	99%	93%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	 	139	68%	50%	50%	18% 

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation	 	277	75%	95%	75%	-20% 
● Not Arrested	 	169	46%	75%	76%	-29% 
● Employed	 	70	19%	50%	33%	-31% 
● Self Help	 	73	20%	60%	15%	-40% 
● Abstinence/Reduced Drug Use	 	46	12%	55%	42%	-43% 

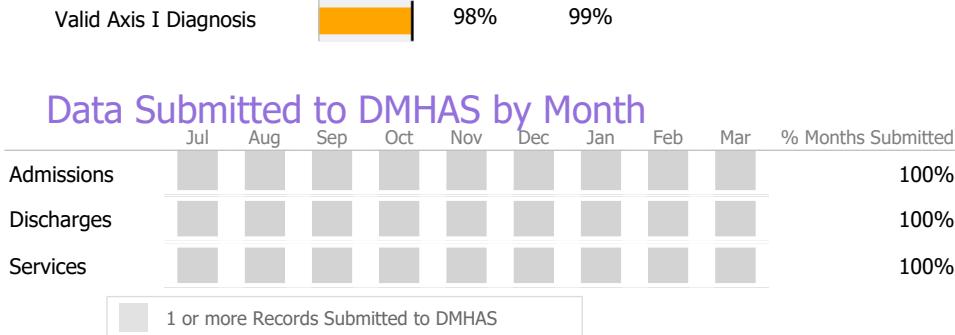
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	 	143	86%	90%	58%	-4%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient	 	121	50%	75%	65%	-25% 

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 108 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,102	910	21%	▲
Admits	713	624	14%	▲
Discharges	664	451	47%	▲
Service Hours	5,274	3,906	35%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	77%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	83%	53%
Co-occurring	Actual	State Avg
MH Screen Complete	97%	90%
SA Screen Complete	97%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		546	82%	50%	41%	32%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		1,157	99%	60%	61%	39%
✓ Employed		409	35%	30%	25%	5%
● Stable Living Situation		1,006	87%	95%	72%	-8%

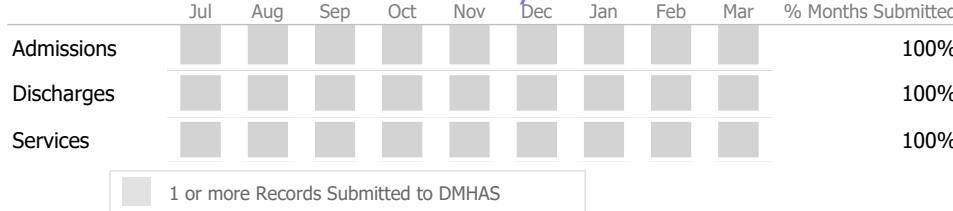
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		492	98%	90%	82%	8%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		503	72%	75%	78%	-3%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	63	3	2000%	▲
Admits	52	3	1633%	▲
Discharges	16	-		
Service Hours	904	10		

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	78%	87%
Valid TEDS Data	94%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	15%
Co-occurring	Actual	State Avg
MH Screen Complete	96%	92%
SA Screen Complete	97%	93%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	12%	50%	50%	-38% ▼

Recovery

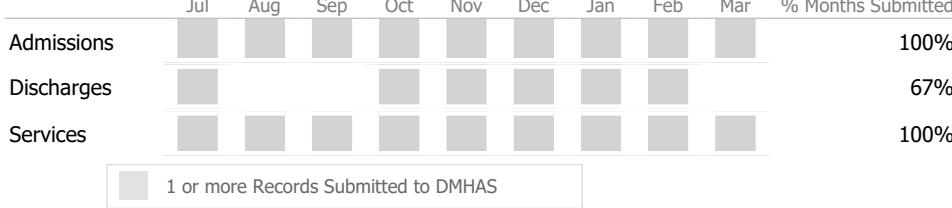
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		57	84%	95%	75%	-11% ▼
Not Arrested		33	49%	75%	76%	-26% ▼
Abstinence/Reduced Drug Use		18	26%	55%	42%	-29% ▼
Self Help		19	28%	60%	15%	-32% ▼
Employed		7	10%	50%	33%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		52	100%	90%	58%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		44	86%	75%	65%	11% ▲

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 108 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	66	78	-15%	▼
Admits	18	72	-75%	▼
Discharges	37	29	28%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	Actual % vs Goal %	28	41%	35%	34%	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	85%
✓ Valid TEDS Data	56%	66%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	84%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	96%	90%
✓ SA Screen Complete	96%	90%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Employment Services Programs

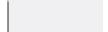
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,432	1,616	-11%	▼
Admits	1,850	2,099	-12%	▼
Discharges	1,849	2,104	-12%	▼
Bed Days	7,300	8,446	-14%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1,136	61%	80%	69%	-19%
No Re-admit within 30 Days of Discharge		1,480	80%	85%	81%	-5%
Follow-up within 30 Days of Discharge		588	52%	90%	54%	-38%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		77%
Valid TEDS Data		96%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		35	4 days	0.0	76%	90%	70%	-14%

 < 90%  90-110%  >110%

Co-occurring	Actual	State Avg
✓ MH Screen Complete		99%
✓ SA Screen Complete		98%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

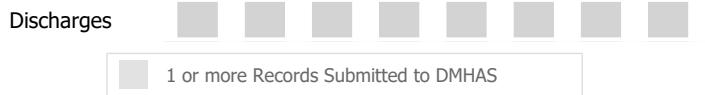
Data Submitted to DMHAS by Month



% Months Submitted

100%

 > 10% Over  < 10% Under



100%

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	6	1067% ▲
Admits	65	1	6400% ▲
Discharges	56	5	1020% ▲
Service Hours	68	1	

Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

✓ Clients Receiving Services

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	14	100%	90%	79%	10%

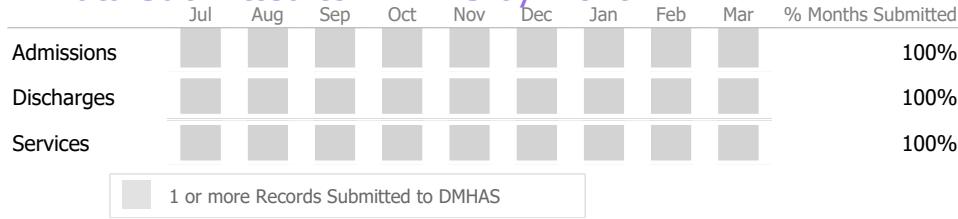
Jail Diversion

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

✓ Follow-up Service within 48 hours

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	0	0%	0%	69%	0%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	375	344	9%
Admits	359	330	9%
Discharges	359	329	9%
Bed Days	7,280	7,334	-1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	239	67%	80%	69%	-13% 
No Re-admit within 30 Days of Discharge	 	315	88%	85%	88%	3% 
Follow-up within 30 Days of Discharge	 	169	71%	90%	63%	-19% 

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	 	86%	88%
Valid TEDS Data	 	93%	95%
On-Time Periodic 6 Month Updates	 	N/A	0%
Co-occurring	Actual	State Avg	
MH Screen Complete	 	100%	94%
SA Screen Complete	 	100%	94%
Diagnosis	Actual	State Avg	
Valid Axis I Diagnosis	 	100%	100%

Recovery

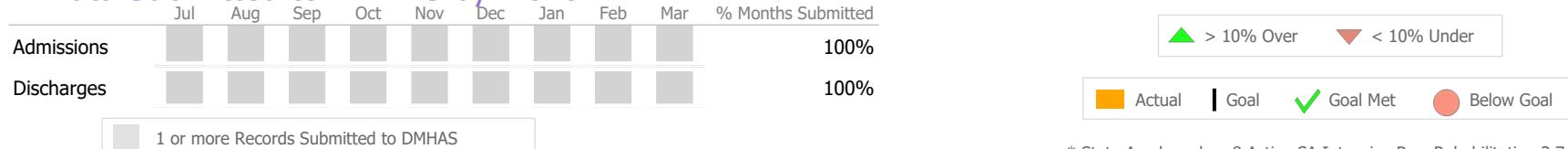
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help	 	200	52%	60%	66%	-8% 
Abstinence/Reduced Drug Use	 	103	27%	70%	41%	-43% 

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	              	28	23 days	0.1	95%	90%	92%	5% 

 < 90%  90-110%  >110%

Data Submitted to DMHAS by Month



* State Avg based on 8 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	56	50	12% ▲
Admits	45	40	13% ▲
Discharges	47	40	18% ▲
Bed Days	2,786	2,771	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 70%; background-color: orange;"></div>	26	55%	70%	69%	-15% ▼
✓ No Re-admit within 30 Days of Discharge	<div style="width: 91%; background-color: orange;"></div>	43	91%	85%	91%	6%
● Follow-up within 30 Days of Discharge	<div style="width: 69%; background-color: orange;"></div>	18	69%	90%	69%	-21% ▼

Data Submission Quality

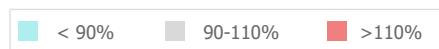
Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 87%; background-color: orange;"></div>	87% 86%
Valid TEDS Data	<div style="width: 92%; background-color: orange;"></div>	92% 93%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use	<div style="width: 54%; background-color: orange;"></div>	31	54%	70%	66%	-16% ▼

Bed Utilization

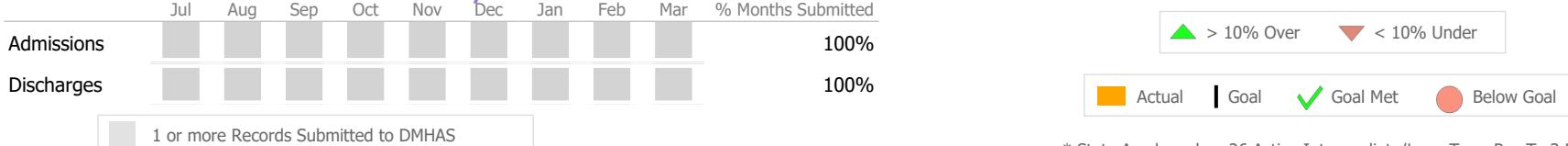
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 102%; background-color: orange;"></div>	10	68 days	0.1	102%	90%	89%	12% ▲



On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	8%
Co-occurring		
✓ MH Screen Complete	<div style="width: 100%; background-color: orange;"></div>	100% 95%
✓ SA Screen Complete	<div style="width: 100%; background-color: orange;"></div>	100% 92%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%; background-color: orange;"></div>	100% 100%

Data Submitted to DMHAS by Month



* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	91	142	-36% ▼
Admits	48	71	-32% ▼
Discharges	59	79	-25% ▼
Service Hours	383	639	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	 	57	57%	35%	34%	22% ▲

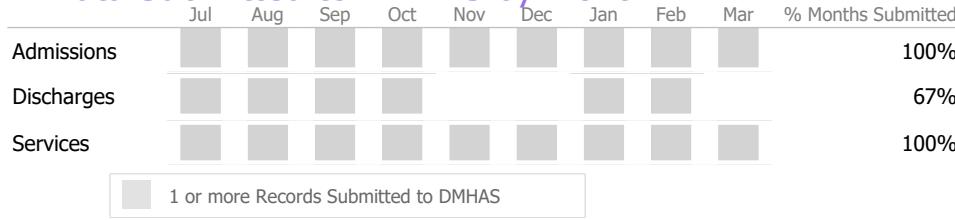
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	41	100%	90%	91%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 	77%
On-Time Periodic		
6 Month Updates	 	67%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Employment Services Programs

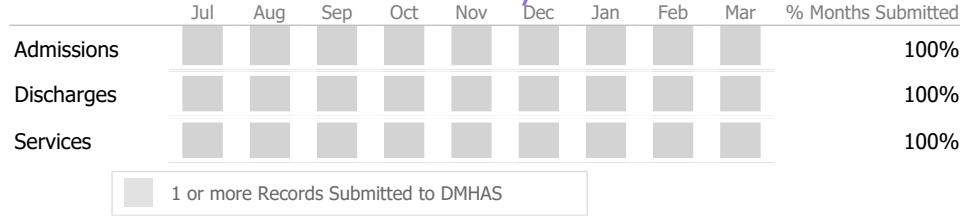
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	142	49	190% ▲
Admits	90	49	84% ▲
Discharges	95	2	4650% ▲
Service Hours	651	102	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	█	87	100%	50%	87%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met █ Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	7	7	0%
Discharges	9	6	50% ▲
Service Hours	697	594	17% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 33%;"><div style="width: 65%; background-color: #ff9900;"></div></div>	3	33%	65%	48%	-32% ▼
✓ No Re-admit within 30 Days of Discharge	<div style="width: 89%;"><div style="width: 85%; background-color: #ff9900;"></div></div>	8	89%	85%	96%	4% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 33%;"><div style="width: 90%; background-color: #ff9900;"></div></div>	1	33%	90%	42%	-57% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 77%;"><div style="width: 84%; background-color: #ff9900;"></div></div>	77% 84%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div style="width: 100%;"><div style="width: 84%; background-color: #ff9900;"></div></div>	100% 84%

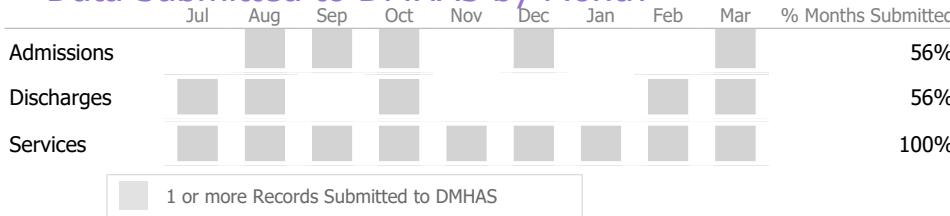
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 100%;"><div style="width: 79%; background-color: #ff9900;"></div></div>	17	100%	60%	79%	40% ▲
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 91%; background-color: #ff9900;"></div></div>	17	100%	60%	91%	40% ▲
✓ Employed	<div style="width: 29%;"><div style="width: 17%; background-color: #ff9900;"></div></div>	5	29%	15%	17%	14% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 99%; background-color: #ff9900;"></div></div>	8	100%	90%	99%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2		
Admits	1	-	
Discharges	-	-	
Service Hours	593	-	
Bed Days	486	-	

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	79%	78%
✓ On-Time Periodic 6 Month Updates	100%	90%
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A

Recovery

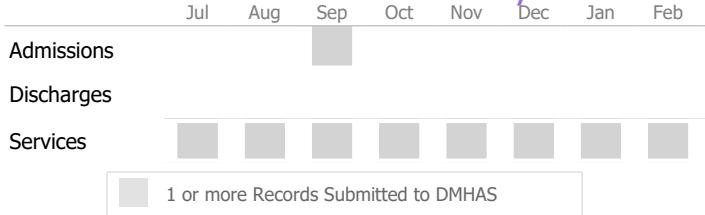
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		2	100%	60%	85%	40% ▲
✓ Employed		1	50%	25%	12%	25% ▲
✓ Stable Living Situation		2	100%	95%	95%	5% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		16	266 days	2.7	11%	90%	92%	-79% ▼

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



11%

0%

100%

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs