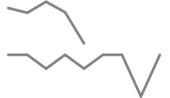


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	20	21	-5%
	Admits			
	Discharges			
	Service Hours	114	308	-63% 
	Bed Days	1,096	1,096	0%
 > 10% Over 1 Yr Ago		 > 10% Under 1Yr Ago		

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	16	80.0%
	Residential Services	4	20.0%

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	 100%	100%	80%	93%
✓ Participation in Treatment	 100%	100%	80%	92%
✓ General Satisfaction	 100%	100%	80%	92%
✓ Overall	 100%	100%	80%	91%
✓ Respect	 100%	100%	80%	91%
✓ Access	 100%	100%	80%	88%
✓ Outcome	 100%	100%	80%	83%
✓ Recovery	 100%	100%	80%	79%

 Satisfied % | Goal %  0-80%  80-100%  Goal Met  Under Goal

Client Demographics

Age	#	%	State Avg
18-25	1	10%	10%
26-34	2	10% 	22%
35-44	1	5% 	23%
45-54	9	45% 	19%
55-64	6	30% 	19%
65+	2	10%	8%

Ethnicity	#	%	State Avg
Non-Hispanic	14	70%	68%
Hisp-Puerto Rican	4	20%	11%
Hispanic-Other	2	10%	8%
Hispanic-Cuban			0%
Hispanic-Mexican		1%	
Unknown			12%

Race	#	%	State Avg
Black/African American	8	40% 	17%
White/Caucasian	7	35% 	62%
Other	2	10%	13%
Unknown	2	10%	6%
Multiple Races	1	5%	1%
Am. Indian/Native Alaskan			0%
Asian			1%
Hawaiian/Other Pacific Islander			0%

 Unique Clients | State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		N/A	N/A	85%	88%	-85% 

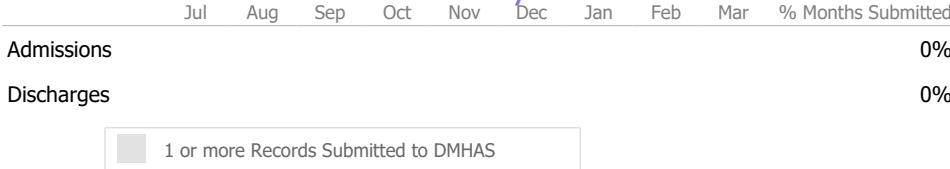
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		N/A	N/A	90%	97%	N/A 

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	96%
On-Time Periodic		
6 Month Updates	N/A	83%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	-	-		
Discharges	-	-		
Service Hours	38	135	-72%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100%	5	100%	85%	88%	15%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	5	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	83%

Data Submitted to DMHAS by Month

Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
									0%
									0%
									67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,096	1,096	0%

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	78%
On-Time Periodic 6 Month Updates	100%	90%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	98%
SA Screen Complete	N/A	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A

Recovery

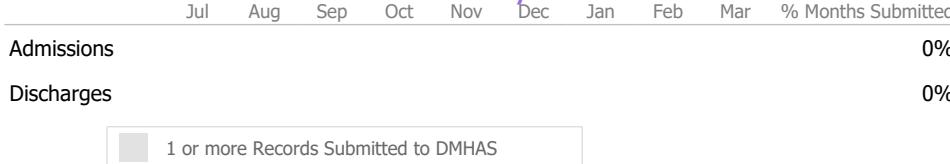
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		4	100%	60%	85%	40%
Stable Living Situation		4	100%	95%	95%	5%
Employed		0	0%	25%	12%	-25%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		4	4,606 days	0.3	100%	90%	92%	10%



Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	11	0%
Admits	-	-	
Discharges	-	-	
Service Hours	76	173	-56% 

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		9	82%	85%	88%	-3%

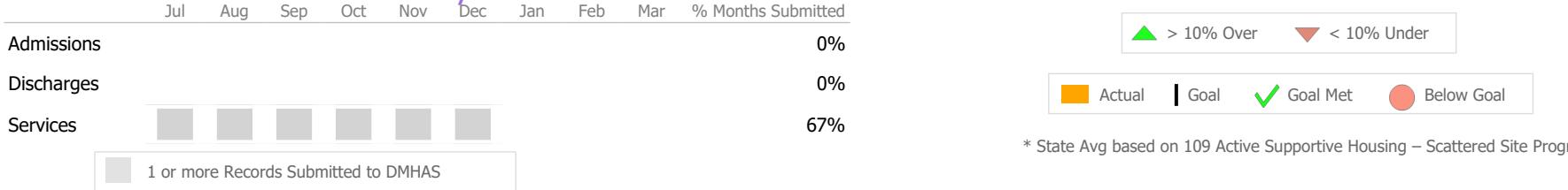
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services		11	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
 Valid NOMS Data		100% 96%
On-Time Periodic		
 6 Month Updates		100% 83%

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.