

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	78	75	4%
	Admits	16	8	100%
	Discharges	12	11	9%
	Service Hours	4,241	1,431	196%
	Bed Days	3,510	3,079	14%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 41 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment	100%	100%	80%	92%
✓ General Satisfaction	95%	95%	80%	92%
✓ Access	95%	95%	80%	88%
✓ Respect	95%	95%	80%	91%
✓ Overall	93%	93%	80%	91%
✓ Quality and Appropriateness	90%	90%	80%	93%
✓ Outcome	89%	89%	80%	83%
✓ Recovery	85%	85%	80%	79%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Employment Services	65	83.3%	
Residential Services	13	16.7%	

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
	Male	Female	Transgender		60	77%	59%
18-25	1	10%			18	23%	41%
26-34	19	24%	22%				0%
35-44	23	29%	23%				
45-54	19	24%	19%				
55-64	14	18%	19%				
65+	3	4%	8%				

Ethnicity	#	%	State Avg	Race	#	%	State Avg		
	Black/African American	White/Caucasian	Other		Asian	Hawaiian/Other Pacific Islander	Unknown	Am. Indian/Native Alaskan	Multiple Races
Non-Hispanic	61	78%	68%		2	3%	1%		
Hisp-Puerto Rican	9	12%	11%		1	1%	0%		
Hispanic-Other	5	6%	8%		1	1%	6%		
Unknown	2	3%	12%		1	1%	0%		
Hispanic-Mexican	1	1%	1%						
Hispanic-Cuban			0%						

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	5	4	25%	▲
Admits	1	-		
Discharges	-	-		
Bed Days	1,338	1,096	22%	▲

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	94%	78%
On-Time Periodic 6 Month Updates	80%	90%
Co-occurring	Actual	State Avg
MH Screen Complete	0%	98%
SA Screen Complete	0%	88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A

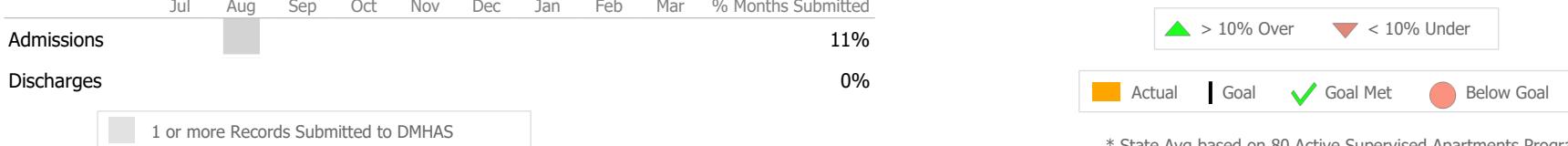
Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		5	100%	95%	95%	5%
✓ Social Support		3	60%	60%	85%	0%
● Employed		0	0%	25%	12%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		4	2,666 days	0.3	122%	90%	92%	32% ▲

Data Submitted to DMHAS by Month



* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Bed Days	548	548	0%

Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	100%	99%
On-Time Periodic		Actual	State Avg
	6 Month Updates	100%	89%
Co-occurring		Actual	State Avg
MH Screen Complete		N/A	86%
SA Screen Complete		N/A	95%
Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	72%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	88%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	67%	N/A

Recovery

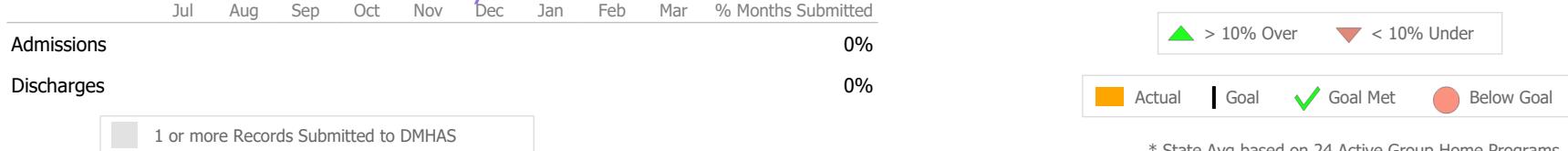
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Social Support	2	100%	60%	82%	40%
	Stable Living Situation	2	100%	90%	98%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		2	4,274 days	0.3	100%	90%	87%	10%



Data Submitted to DMHAS by Month



* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	1	1	0%
Bed Days	1,350	1,161	16% ▲

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	98%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	89%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	86%
SA Screen Complete	N/A	95%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	80%	72%	-80% ▼
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	88%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	67%	N/A

Recovery

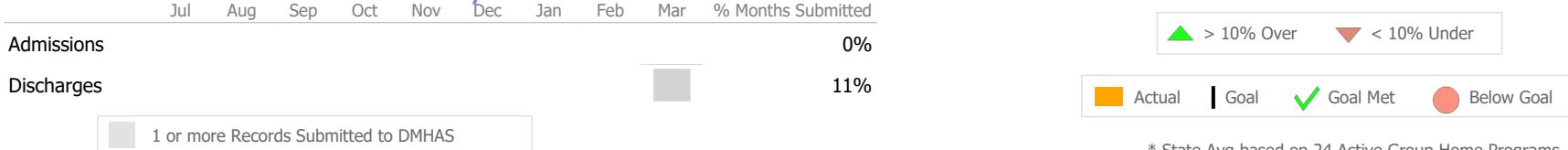
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		5	100%	90%	98%	10% ▲
Social Support		3	60%	60%	82%	0% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 100%;"><div style="width: 50%; background-color: #ccc;"></div><div style="width: 50%; background-color: #ccc;"></div><div style="width: 10%; background-color: #0070C0;"></div><div style="width: 10%; background-color: #ccc;"></div><div style="width: 10%; background-color: #ccc;"></div></div>	5	3,053 days	0.3	99%	90%	87%	9% ▲

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	65	63	3%
Admits	15	8	88% ▲
Discharges	11	10	10%
Service Hours	4,241	1,431	196% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div style="width: 34%;"><div style="width: 50%;"></div></div>	34	50%	35%	47%	15% ▲

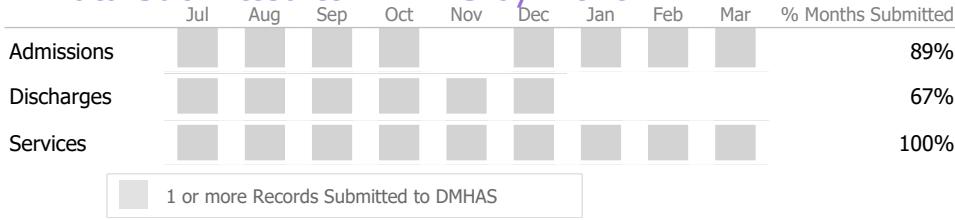
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 55%;"><div style="width: 96%;"></div></div>	55	96%	90%	96%	6% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 95%;"><div style="width: 92%;"></div></div>	95% 92%
On-Time Periodic		
✓ 6 Month Updates	<div style="width: 98%;"><div style="width: 91%;"></div></div>	98% 91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Bed Days	274	274	0%

Data Submission Quality

	Actual	State Avg
 Data Entry		
 Valid NOMS Data	100%	78%
 On-Time Periodic		
 6 Month Updates	100%	90%
 Co-occurring		
MH Screen Complete	N/A	98%
SA Screen Complete	N/A	88%
 Diagnosis		
 Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A

Recovery

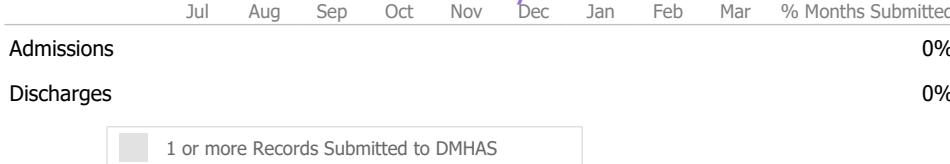
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Social Support		1	100%	60%	85%	40% 
 Stable Living Situation		1	100%	95%	95%	5% 
 Employed		0	0%	25%	12%	-25% 

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
 Avg Utilization Rate		3	2,830 days	1.0	33%	90%	92%	-57% 



Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual | Goal |  Goal Met |  Below Goal

* State Avg based on 80 Active Supervised Apartments Programs