

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	464	424	9%
	Admits	250	156	60%
	Discharges	224	162	38%
	Service Hours	10,077	8,995	12%
	Bed Days	11,215	12,778	-12%
	S.Rehab/PHP/IOP	1,826	98	1763%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		95%	80%	91%
✓ Overall		94%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		94%	80%	92%
✓ Access		93%	80%	88%
✓ General Satisfaction		91%	80%	92%
✓ Outcome		89%	80%	83%
✓ Recovery		88%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Social Rehabilitation		104	19.2%
ACT		90	16.6%
Residential Services		82	15.1%
Community Support		52	9.6%
Addiction			
Outpatient		215	39.6%

Client Demographics

Age	#	%	State Avg
18-25	21	5%	10%
26-34	115	25%	22%
35-44	129	28%	23%
45-54	70	15%	19%
55-64	87	19%	19%
65+	42	9%	8%

Gender	#	%	State Avg
Male	306	66%	59%
Female	156	34%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	367	79%	68%
Hisp-Puerto Rican	37	8%	11%
Unknown	37	8%	12%
Hispanic-Other	22	5%	8%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	324	70%	62%
Black/African American	66	14%	17%
Other	46	10%	13%
Multiple Races	12	3%	1%
Unknown	10	2%	6%
Asian	4	1%	1%
Am. Indian/Native Alaskan	2	0%	0%
Hawaiian/Other Pacific Islander			0%

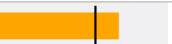
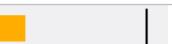
Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

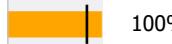
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	90	101	-11% ▼	
Admits	10	15	-33% ▼	
Discharges	17	18	-6%	
Service Hours	3,164	2,833	12% ▲	

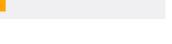
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		13	76%	65%	48%	11% ▲
✓ No Re-admit within 30 Days of Discharge		12	86%	85%	96%	1% ▲
● Follow-up within 30 Days of Discharge		4	31%	90%	42%	-59% ▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data		100% 84%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		97% 84%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		95% 95%
✓ SA Screen Complete		95% 92%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 98%

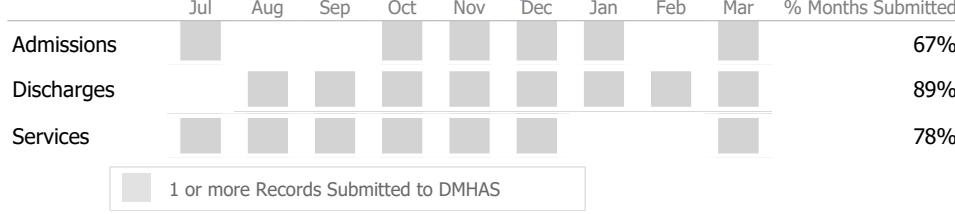
Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ National Recovery Measures (NOMS)						
✓ Social Support		91	100%	60%	79%	40% ▲
✓ Stable Living Situation		85	93%	60%	91%	33% ▲
✓ Employed		21	23%	15%	17%	8% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		72	97%	90%	99%	7% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	104	26	300%	▲
Admits	91	18	406%	▲
Discharges	73	5	1360%	▲
Service Hours	269	31		

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	87%
✓ Valid TEDS Data		94%	85%
On-Time Periodic			
✓ 6 Month Updates		50%	15%
Co-occurring			
✓ MH Screen Complete		94%	92%
✓ SA Screen Complete		95%	93%
Diagnosis			
Valid Axis I Diagnosis		97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		38	52%	50%	50%	2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		110	94%	75%	76%	19% ▲
✓ Abstinence/Reduced Drug Use		68	58%	55%	42%	3%
● Stable Living Situation		104	89%	95%	75%	-6%
● Employed		45	38%	50%	33%	-12% ▼
● Self Help		57	49%	60%	15%	-11% ▼

Service Utilization

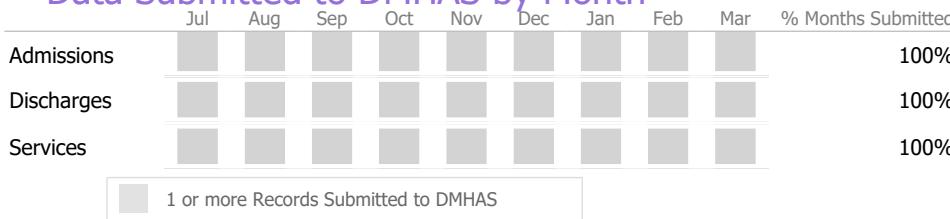
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		23	50%	90%	58%	-40% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient		21	26%	75%	65%	-49% ▼

● 2 or more Services within 30 days

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 108 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	154	150	3%
Admits	123	100	23% ▲
Discharges	99	105	-6%
Service Hours	432	1,030	-58% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	87%
✓	Valid TEDS Data	95%	85%
On-Time Periodic			
●	6 Month Updates	13%	15%
Co-occurring			
✓	MH Screen Complete	97%	92%
✓	SA Screen Complete	96%	93%
Diagnosis			
Valid Axis I Diagnosis		95%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 60%;">█</div>	60	61%	50%	50%	11% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested	<div style="width: 88%;">█</div>	152	88%	75%	76%	13% ▲
● Employed	<div style="width: 47%;">█</div>	81	47%	50%	33%	-3%
✓ Abstinence/Reduced Drug Use	<div style="width: 55%;">█</div>	95	55%	55%	42%	0%
● Stable Living Situation	<div style="width: 91%;">█</div>	158	91%	95%	75%	-4%
● Self Help	<div style="width: 28%;">█</div>	48	28%	60%	15%	-32% ▼

Service Utilization

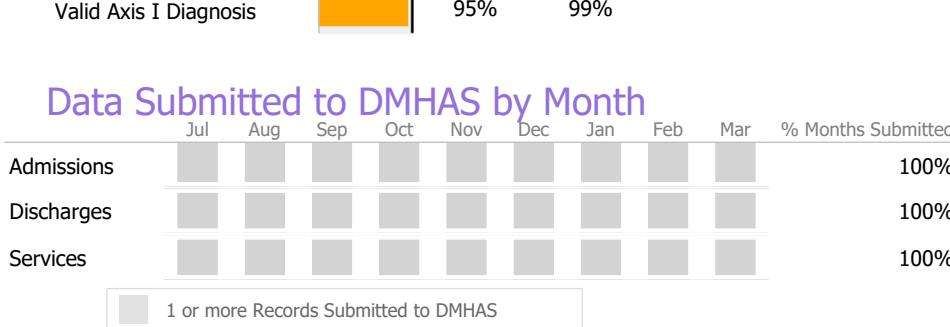
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div style="width: 51%;">█</div>	38	51%	90%	58%	-39% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient	<div style="width: 18%;">█</div>	19	18%	75%	65%	-57% ▼

2 or more Services within 30 days	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days	<div style="width: 18%;">█</div>	19	18%	75%	65%	-57% ▼

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 108 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	53	-2%
Admits	2	4	-50% ▼
Discharges	3	5	-40% ▼
Service Hours	1,383	517	168% ▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	84%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		94%	84%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	96%
✓ SA Screen Complete		100%	95%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

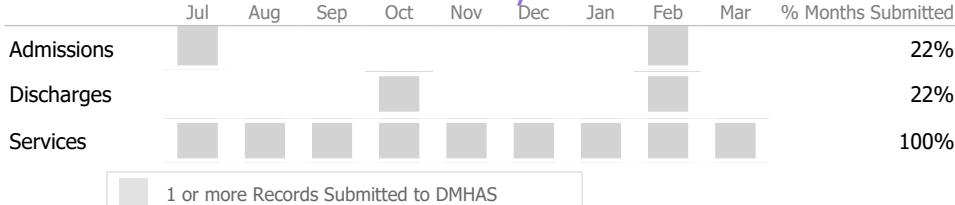
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	65%	57%	-65% ▼
Recovery						
✓ Social Support		51	98%	60%	80%	38% ▲
✓ Stable Living Situation		51	98%	80%	87%	18% ▲
✓ Employed		11	21%	20%	14%	1% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		49	100%	90%	98%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	48	-2%
Admits	1	-	
Discharges	10	5	100% ▲
Service Hours	-	-	
Social Rehab/PHP/IOP Days	613	17	3506% ▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Clients Receiving Services

Actual % vs Goal %

Actual

Actual %

Goal %

State Avg

Actual vs Goal

32

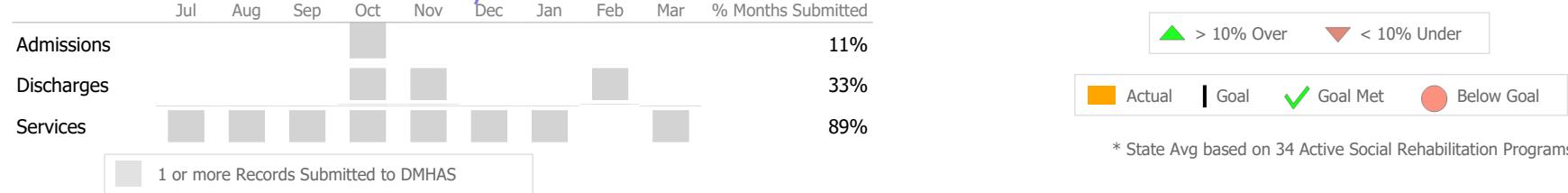
86%

90%

72%

-4%

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	19	-11%	▼
Admits	3	2	50%	▲
Discharges	1	4	-75%	▼
Service Hours	3,530	3,066	15%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%
On-Time Periodic		Actual	State Avg
●	6 Month Updates	87%	92%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	81%
✓	SA Screen Complete	100%	82%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	95%

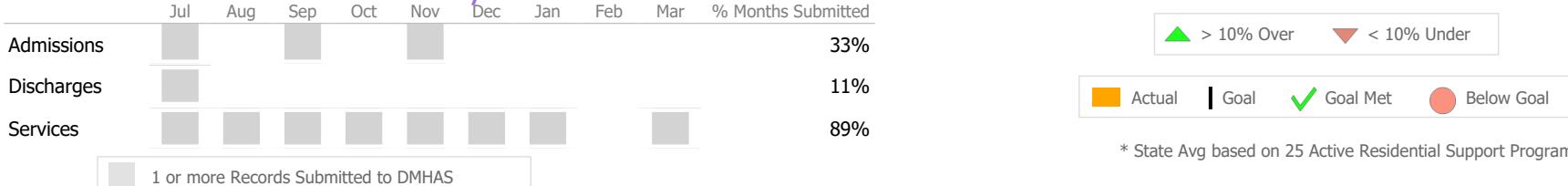
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	100%	1	100%	50%	80%	50%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	100%	17	100%	60%	85%	40%
✓ Stable Living Situation	100%	17	100%	85%	96%	15%
✓ Employed	35%	6	35%	25%	15%	10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	16	100%	90%	98%	10%

Data Submitted to DMHAS by Month



* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	7	2	250% ▲
Discharges	6	2	200% ▲
Bed Days	2,379	2,434	-2%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	99%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	89%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	86%
✓	SA Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	95%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	6	100%	80%	72%	20% ▲
● No Re-admit within 30 Days of Discharge	<div style="width: 33%;"><div style="width: 33%;"></div></div> 33%	2	33%	85%	88%	-52% ▼
● Follow-up within 30 Days of Discharge	<div style="width: 33%;"><div style="width: 33%;"></div></div> 33%	2	33%	90%	67%	-57% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	15	100%	60%	82%	40% ▲
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	15	100%	90%	98%	10% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	9	548 days	0.3	96%	90%	87%	6% ▲

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	2	2	0%
Discharges	2	1	100% ▲
Bed Days	2,431	2,680	-9%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	99%
On-Time Periodic		Actual	State Avg
●	6 Month Updates	<div style="width: 88%;"><div style="width: 88%;"></div></div> 88%	89%
Co-occurring		Actual	State Avg
MH Screen Complete	<div style="width: 83%;"><div style="width: 83%;"></div></div> 83%	86%	
SA Screen Complete	<div style="width: 83%;"><div style="width: 83%;"></div></div> 83%	95%	
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	100%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	2	100%	80%	72%	20% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	2	100%	85%	88%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	2	100%	90%	67%	10% ▲

Recovery

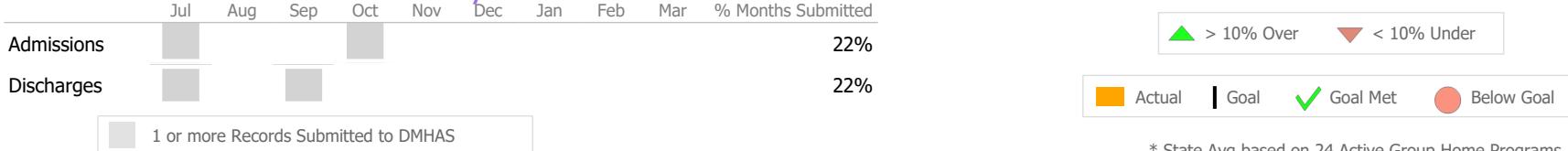
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	11	100%	60%	82%	40% ▲
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	11	100%	90%	98%	10% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	8	1,143 days	0.3	111%	90%	87%	21% ▲



Data Submitted to DMHAS by Month



* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	N/A	78%
On-Time Periodic		
6 Month Updates	N/A	90%
Co-occurring		
MH Screen Complete	N/A	98%
SA Screen Complete	N/A	88%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	25%	12%	-25% ▼
Social Support		N/A	N/A	60%	85%	-60% ▼
Stable Living Situation		N/A	N/A	95%	95%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		3	N/A	N/A	0%	90%	92%	-90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	7	-29% ▼
Admits	-	2	-100% ▼
Discharges	1	2	-50% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 60%; background-color: #FF9900;"></div></div>	1	100%	60%	72%	40%
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 90%; background-color: #FF9900;"></div></div>	1	100%	90%	79%	10%

Data Submission Quality

Data Entry		Actual	State Avg
 Valid NOMS Data		100%	78%
On-Time Periodic		Actual	State Avg
 6 Month Updates		100%	90%

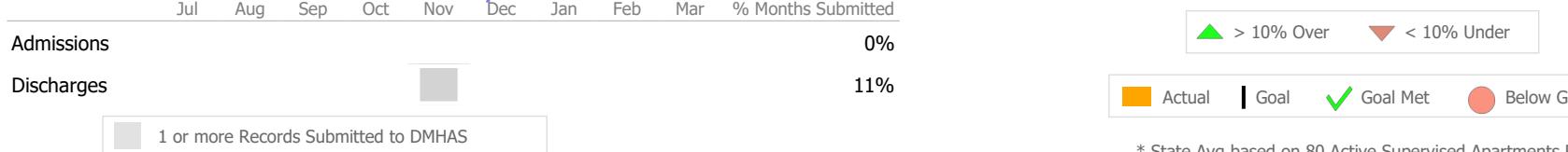
Co-occurring		Actual	State Avg
MH Screen Complete		N/A	98%
SA Screen Complete		N/A	88%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div style="width: 50%;"><div style="width: 100%;"></div></div>	5	100%	60%	85%	40% ▲
Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	5	100%	95%	95%	5% ■
Employed	<div style="width: 0%;"><div style="width: 0%;"></div></div>	0	0%	25%	12%	-25% ▼

Data Submitted to DMHAS by Month



* State Avg based on 80 Active Supervised Apartments Program

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	1	-	
Bed Days	1,634	1,644	-1%

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	78%
✓ On-Time Periodic 6 Month Updates	100%	90%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	98%
SA Screen Complete	N/A	88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	72%	40%
● Follow-up within 30 Days of Discharge		0	0%	90%	79%	-90%

Recovery

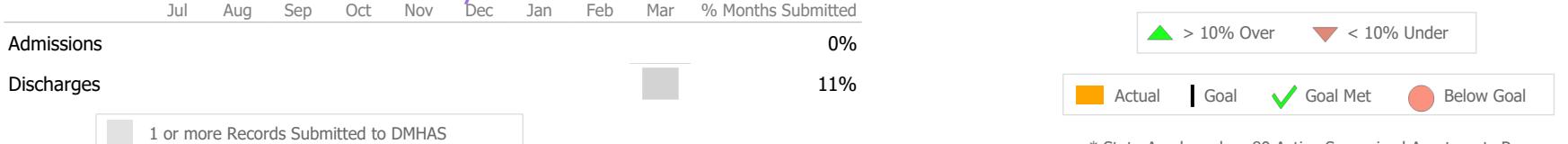
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	100%	60%	85%	40%
✓ Stable Living Situation		6	100%	95%	95%	5%
● Employed		1	17%	25%	12%	-8%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		6	2,894 days	0.3	99%	90%	92%	9%



Data Submitted to DMHAS by Month



* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	1	-	
Discharges	1	2	-50% ▼
Bed Days	592	571	4%

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	78%
On-Time Periodic 6 Month Updates	100%	90%
Co-occurring		
MH Screen Complete	100%	98%
SA Screen Complete	100%	88%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	100%	1	100%	60%	72%	40% ▲
Follow-up within 30 Days of Discharge	0%	0	0%	90%	79%	-90% ▼

Recovery

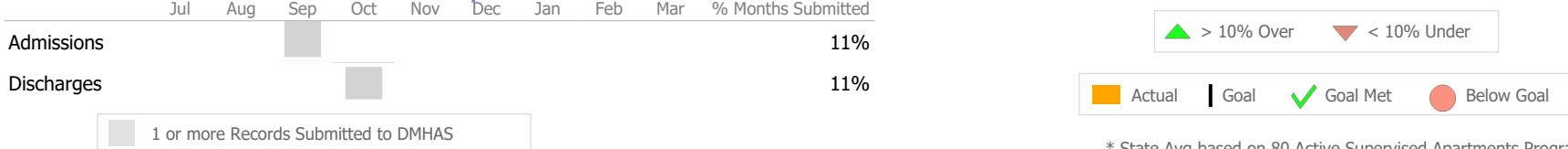
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	67%	2	67%	60%	85%	7% ▲
Stable Living Situation	100%	3	100%	95%	95%	5% ▲
Employed	0%	0	0%	25%	12%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		3	772 days	0.4	72%	90%	92%	-18% ▼



Data Submitted to DMHAS by Month



* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	20	-20%	▼
Admits	2	6	-67%	▼
Discharges	2	6	-67%	▼
Service Hours	1,300	1,518	-14%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%
On-Time Periodic		Actual	State Avg
●	6 Month Updates	67%	92%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	81%
✓	SA Screen Complete	100%	82%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	95%

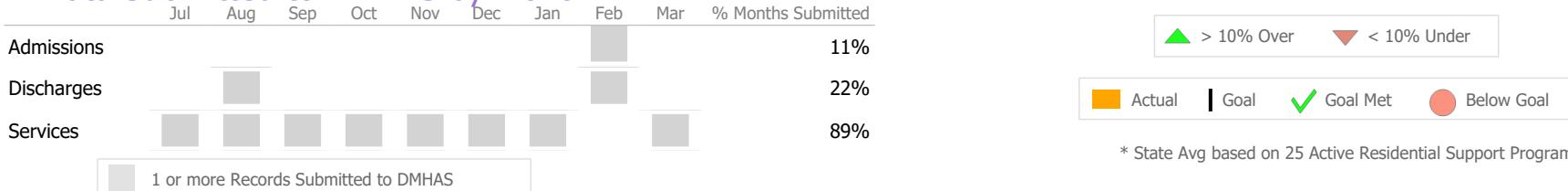
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	50%	80%	50%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		15	94%	60%	85%	34%
✓ Employed		8	50%	25%	15%	25%
✓ Stable Living Situation		14	88%	85%	96%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	98%	10%

Data Submitted to DMHAS by Month



* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	3	3	0%
Discharges	4	3	33% ▲
Bed Days	1,502	1,429	5%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	89%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	86%
✓	SA Screen Complete	100%	95%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 100%;"></div></div>	4	100%	80%	72%	20% ▲
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	4	100%	85%	88%	15% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 75%;"></div></div>	3	75%	90%	67%	-15% ▼

Recovery

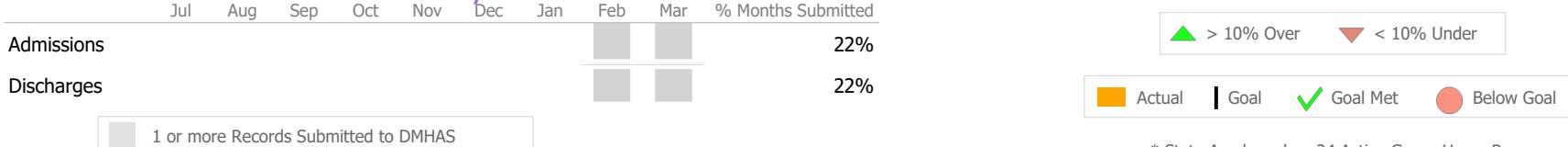
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 100%;"><div style="width: 78%;"></div></div>	7	78%	60%	82%	18% ▲
● Stable Living Situation	<div style="width: 100%;"><div style="width: 78%;"></div></div>	7	78%	90%	98%	-12% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"><div style="width: 91%;"></div></div>	6	858 days	0.3	91%	90%	87%	1% ▲



Data Submitted to DMHAS by Month



* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	61	-7%
Admits	4	1	300% ▲
Discharges	4	4	0%
Service Hours	-	-	
Social Rehab/PHP/IOP Days	1,213	81	1398% ▲

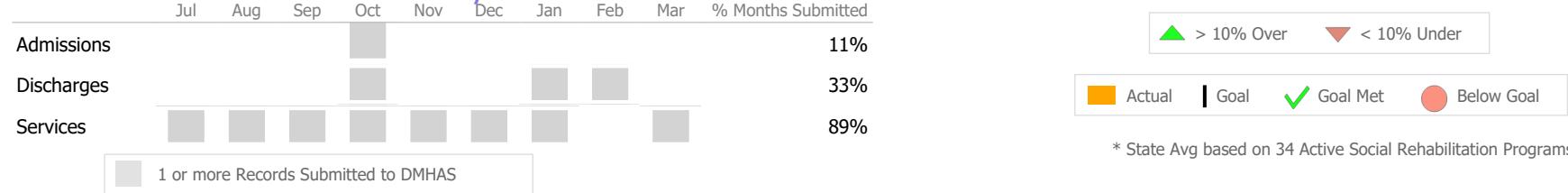
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal

42 | 79% | 90% | 72% | -11% | ▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,370	1,370	0%

Data Submission Quality

	Actual	State Avg
 Data Entry		
 Valid NOMS Data	100%	78%
 On-Time Periodic		
 6 Month Updates	100%	90%
 Co-occurring		
MH Screen Complete	N/A	98%
SA Screen Complete	N/A	88%
 Diagnosis		
 Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A

Recovery

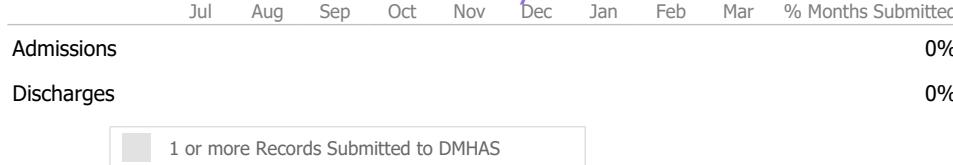
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Social Support		5	100%	60%	85%	40% 
 Employed		2	40%	25%	12%	15% 
 Stable Living Situation		5	100%	95%	95%	5% 

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
 Avg Utilization Rate		5	2,547 days	0.3	100%	90%	92%	10%

 < 90%  90-110%  >110%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	1	1	0%
Discharges	-	-	
Bed Days	1,307	1,322	-1%

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	78%
On-Time Periodic 6 Month Updates	100%	90%
Co-occurring MH Screen Complete	100%	98%
MH Screen Complete	100%	88%
Diagnosis Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 50%;"></div>	N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 90%;"></div>	N/A	N/A	90%	79%	N/A

Recovery

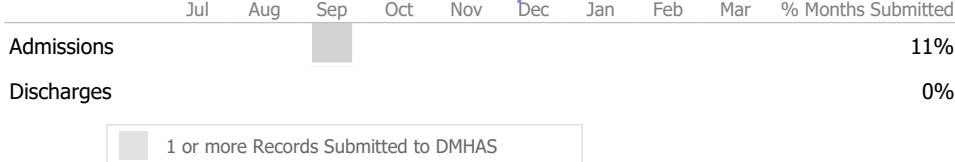
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div style="width: 80%;"></div>	5	100%	60%	85%	40%
Stable Living Situation	<div style="width: 95%;"></div>	5	100%	95%	95%	5%
Employed	<div style="width: 20%;"></div>	1	20%	25%	12%	-5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 95%;"></div>	5	2,195 days	0.3	95%	90%	92%	5%



Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 80 Active Supervised Apartments Programs