

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	91	97	-6%
	Admits	37	40	-8%
	Discharges	37	38	-3%
	Service Hours	2,527	1,795	41%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Employment Services		58	61.1%
Education Support		37	38.9%

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Respect		98%	80%	91%
✓ Access		96%	80%	88%
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		89%	80%	93%
✓ Overall		89%	80%	91%
✓ Recovery		85%	80%	79%
● Outcome		75%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
	Male	Female	Transgender		Male	Female	Transgender	
18-25	13	14%	10%		53	58%	59%	
26-34	31	34%		22%		38	42%	41%
35-44	17	19%	23%				0%	
45-54	16	18%	19%					
55-64	11	12%	19%					
65+	3	3%	8%					
Ethnicity	#	%	State Avg	Race	#	%	State Avg	
	White/Caucasian	Black/African American	Other		White/Caucasian	Black/African American	Other	
Non-Hispanic	72	79%		68%	45	49%		62%
Hisp-Puerto Rican	11	12%	11%		29	32%		17%
Hispanic-Other	8	9%	8%			3	3%	1%
Hispanic-Cuban			0%					0%
Hispanic-Mexican			1%					1%
Unknown			12%					0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	62	-6%
Admits	22	25	-12% ▼
Discharges	22	25	-12% ▼
Service Hours	1,215	659	84% ▲

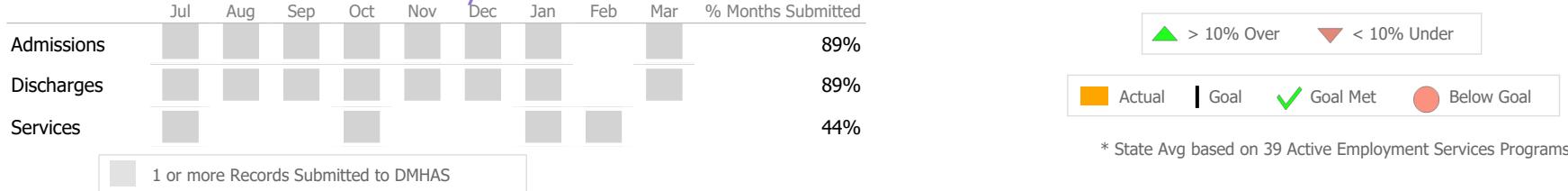
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		37	62%	35%	47%	27% ▲
✓ Clients Receiving Services		37	97%	90%	96%	7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100% 92%
On-Time Periodic 6 Month Updates		7% 91%

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	39	-5%
Admits	15	15	0%
Discharges	15	13	15% ▲
Service Hours	1,312	1,136	16% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program	<div style="width: 24%;"><div style="width: 60%;"></div></div>	24	60%	35%	72%	25% ▲

Service Utilization

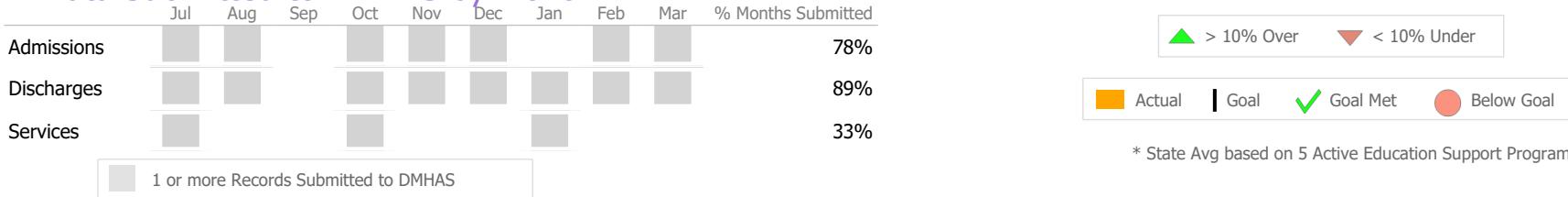
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 26%;"><div style="width: 100%;"></div></div>	26	100%	90%	96%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% Goal Met

On-Time Periodic	Actual	State Avg
● 6 Month Updates	<div style="width: 6%;"><div style="width: 6%;"></div></div>	6% Below Goal

Data Submitted to DMHAS by Month



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