Cross Street Training and Academic Center

Middletown, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

State Avg 41%

State Avg 17%

59%

0%

6%

13% 62%

> 1% 0% 1% 0%

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

Provider Activity								Client	Demographics					
Monthly Trend	leasure	Actual	1 Yr Ago	Variance %						5				
	Jnique Clients	224	117	91%		Age	#	%	State Avg	Gender	#	%	Sta	ate Av
$\langle \rangle$	Admits	175	55	218%		18-25	4	2%	10%	Female <mark> </mark>	115	52%		419
P A A A A A A A A A A A A A A A A A A A	Authics	175	22	21070	-	26-34 📒	20	9%	▼ 22%	Male 🗾	108	48%	▼	599
	Discharges	69	66	5%		35-44	45	20%	23%	Transgender				09
\wedge	Service Hours	1,314	2			45-54	55	25%	19%					
\sim \sim \sim		1,511	2			55-64	85	38%	▲ 19%					
						65+	13	6%	8%	Race	#	%	Sta	ate Av
▲ > 10% Over 1 Yr Ago \checkmark > 10% Under 1Yr Ago								Black/African American 📙	96	43%		179		
				Ethnicity	#	%	State Avg	Unknown	51	23%		69		
	SI:					Non-Hispanic	148	66%	68%	Other 📕	38	17%		139
Clients by Level of Care				Unknown	46	21%	12%	White/Caucasian	37	17%	▼	629		
Program Type	Level of Care Ty	/pe	#	%		Hispanic-Other	26	12%	8%	Multiple Races	2	1%		19
Mental Health								Am. Indian/Native Alaskan				09		
	Case Management		157	69.8%	ŀ	Hisp-Puerto Rican	4	2%	11%	Asian				19
Addiction Case Management					Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander				00	
		68	68 30.2%		Hispanic-Mexican			1%						
	case Manageria		00	50.270										
							Unique C	Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% l	Under S	State A	٩vg

Survey Data Not Available

Coach 2.0

Cross Street Training and Academic Center Mental Health - Case Management - Standard Case Management

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	157		
Admits	156	-	
Discharges	63	-	
Service Hours	1,049	-	

Data Submission Quality

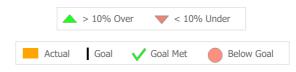
Data Entry	 Actual S	tate Avg
Valid NOMS Data	93%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	55%	59%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		20	32%	50%	62%	-18%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		125	79%	60%	72%	19%	
\checkmark	Employed		44	28%	20%	17%	8%	
	Stable Living Situation		121	77%	80%	75%	-3%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		95	100%	90%	85%	10%	

Data Submitted to DMHAS by Month





* State Avg based on 30 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	117	-42% 🔻
Admits	19	55	-65% 🔻
Discharges	6	66	-91% 🔻
Service Hours	265	2	

Service Engagement



Data Submitted to DMHAS by Month



	> 10% 0	ver 💙 < 109	% Under	
Actual	Goal	V Goal Met	Below	ı Goal

* State Avg based on 22 Active Outreach & Engagement Programs