

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	550	696	-21%	
	Admits	298	399	-25%	
	Discharges	269	441	-39%	
	Service Hours	6,888	11,308	-39%	
	Bed Days	47,949	42,973	12%	

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 216 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		95%	80%	91%
✓ Overall		93%	80%	91%
✓ Participation in Treatment		93%	80%	92%
✓ Quality and Appropriateness		91%	80%	93%
✓ Access		90%	80%	88%
✓ General Satisfaction		88%	80%	92%
✓ Outcome		87%	80%	83%
✓ Recovery		81%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Crisis Services	182	29.5%
	Residential Services	164	26.6%
	Case Management	140	22.7%
	Community Support	117	19.0%
	Housing Services	1	0.2%
Forensic MH			
	Crisis Services	12	1.9%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	33	6%	10%	Male	375	68%	59%
26-34	106	19%	22%	Female	175	32%	41%
35-44	132	24%	23%	Transgender			0%
45-54	105	19%	19%				
55-64	136	25%	19%				
65+	38	7%	8%				
Ethnicity		#	%	Race			
				White/Caucasian	299	54%	62%
Non-Hispanic		460	84%	Black/African American	187	34%	17%
Hisp-Puerto Rican		37	7%	Other	35	6%	13%
Hispanic-Other		28	5%	Unknown	13	2%	6%
Unknown		23	4%	Asian	5	1%	1%
Hispanic-Cuban		2	0%	Multiple Races	5	1%	1%
Hispanic-Mexican				Am. Indian/Native Alaskan	4	1%	0%
				Hawaiian/Other Pacific Islander	2	0%	0%

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

40 South Main St Norwalk Programs

Continuum of Care

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	22	-9%
Admits	-	2	-100% ▼
Discharges	3	3	0%
Service Hours	403	588	-31% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	20	100%	85%	95%	15%	▲

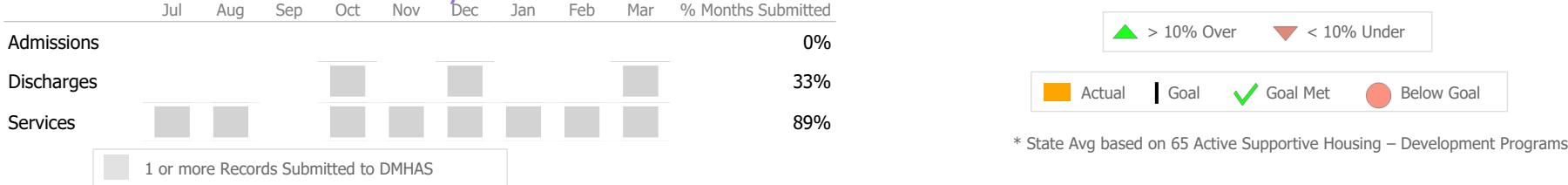
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	18	100%	90%	96%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	100%	87%

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	12	-17%	▼
Admits	5	4	25%	▲
Discharges	2	4	-50%	▼
Bed Days	1,635	1,917	-15%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

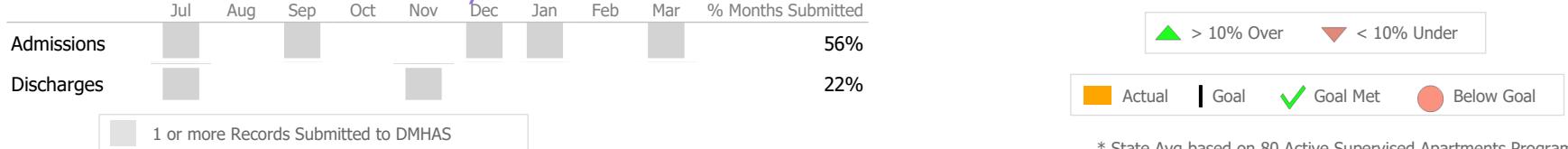
Bed Utilization

● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal				
	< 90%	90-110%	>110%									
● Avg Utilization Rate	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	78%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	90%
Co-occurring	Actual	State Avg
MH Screen Complete	83%	98%
✓ SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Data Submitted to DMHAS by Month



* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	-	2	-100%	▼
Discharges	1	1	0%	
Bed Days	1,128	1,078	5%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	75%	67%	-75% ▼
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	81%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	85%	N/A

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	100%	84%
Co-occurring		
MH Screen Complete	N/A	92%
SA Screen Complete	N/A	90%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

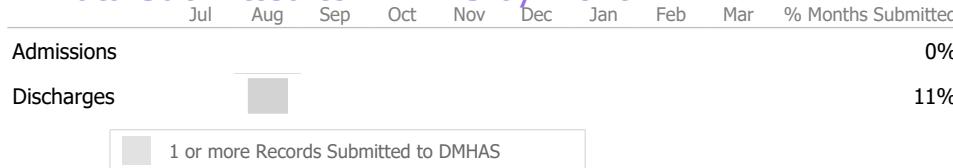
Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		4	1,601 days	0.3	103%	90%	89%	13% ▲



Legend: < 90% (light blue), 90-110% (light gray), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	2	2	0%
Discharges	1	2	-50% ▼
Bed Days	400	204	96% ▲

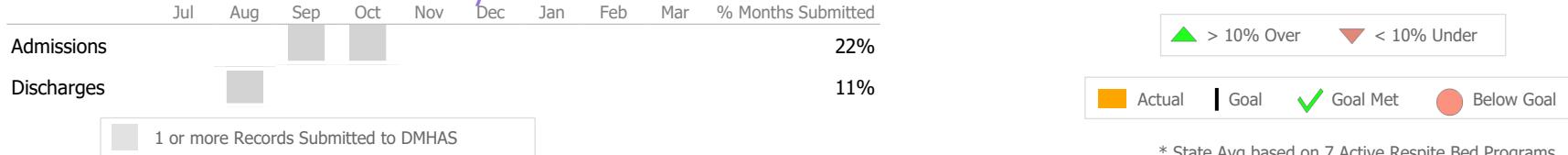
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge	85%	1	100%	85%	90%	15%	85%	1	100%	85%	90%	15%
✓ Follow-up within 30 Days of Discharge	90%	1	100%	90%	77%	10%	90%	1	100%	90%	77%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
									Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	12 Months Trend	1	183 days	0.2	146%	90%	65%	56%	< 90%	90-110%	>110%	< 90%	65%	56%

Data Submitted to DMHAS by Month



* State Avg based on 7 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2		
Admits	2	-	
Discharges	-	-	
Bed Days	330	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	85%	N/A

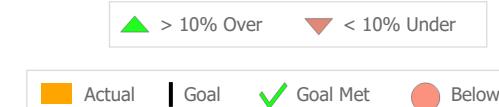
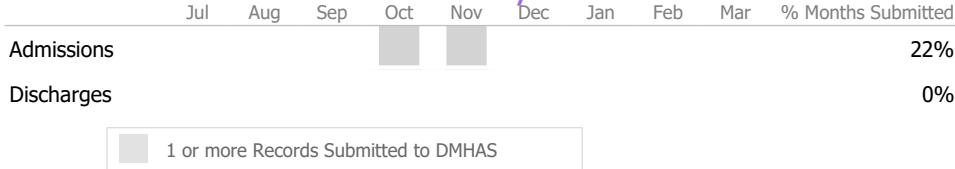
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	84%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		2	165 days	0.5	60%	90%	89%	-30%

Data Submitted to DMHAS by Month



* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	90	127	-29% ▼
Admits	89	135	-34% ▼
Discharges	74	137	-46% ▼
Bed Days	2,257	2,005	13% ▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %
	✓ No Re-admit within 30 Days of Discharge			65	88%	85%	90%
	Follow-up within 30 Days of Discharge			53	83%	90%	79%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
								Actual % vs Goal %
	Avg Utilization Rate		10	38 days	0.1	82%	90%	53% -8%

< 90% 90-110% >110%

Data Submitted to DMHAS by Month



* State Avg based on 10 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	3	3	0%
Discharges	3	1	200% ▲
Service Hours	975	1,543	-37% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 100%;">100%</div>	99%
	On-Time Periodic		
●	6 Month Updates	<div style="width: 85%;">85%</div>	92%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	<div style="width: 100%;">100%</div>	81%
✓	SA Screen Complete	<div style="width: 100%;">100%</div>	82%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;">100%</div>	95%

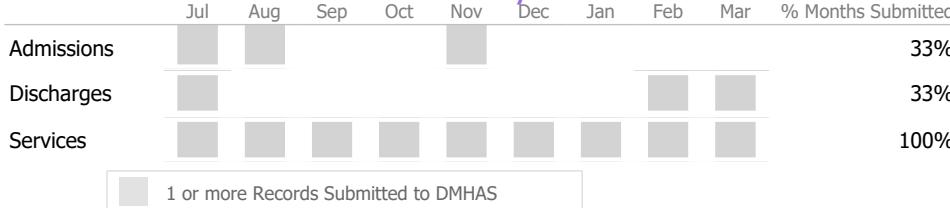
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;">100%</div>	3	100%	50%	80%	50% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 82%;">82%</div>	14	82%	60%	85%	22% ▲
✓ Stable Living Situation	<div style="width: 100%;">100%</div>	17	100%	85%	96%	15% ▲
● Employed	<div style="width: 12%;">12%</div>	2	12%	25%	15%	-13% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;">100%</div>	14	100%	90%	98%	10%

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,370	1,370	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 100%;"></div>	N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge	<div style="width: 100%;"></div>	N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 100%;"></div>	N/A	N/A	90%	85%	N/A

Data Submission Quality

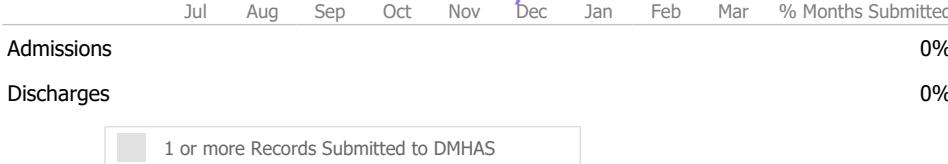
	Actual	State Avg
Valid NOMS Data	<div style="width: 100%;"></div> 100%	99%
On-Time Periodic		
6 Month Updates	<div style="width: 100%;"></div> 100%	84%
Co-occurring		
MH Screen Complete	<div style="width: 83%;"></div> 83%	92%
SA Screen Complete	<div style="width: 83%;"></div> 83%	90%
Diagnosis		
Valid Axis I Diagnosis	<div style="width: 100%;"></div> 100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 100%;"></div> 100%	5	2,395 days	0.3	100%	90%	89%	10%

█ < 90%
 █ 90-110%
 █ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

█ Actual
 █ Goal
 █ Goal Met
 █ Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

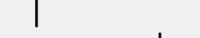
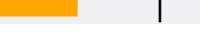
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	9	-56%	▼
Admits	2	6	-67%	▼
Discharges	5	4	25%	▲
Service Hours	11	170	-94%	▼

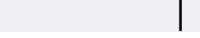
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	80%	50%	62%	30% 

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	100%	60%	72%	40% 
● Employed		0	0%	20%	17%	-20% 
● Stable Living Situation		2	40%	80%	75%	-40% 

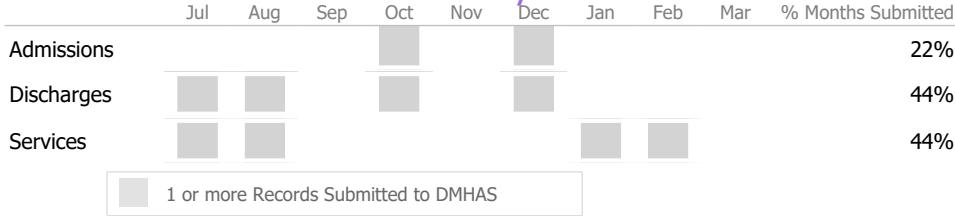
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	85%	N/A 

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under



* State Avg based on 30 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	3	33% ▲
Admits	2	2	0% ■
Discharges	3	2	50% ▲
Bed Days	610	654	-7% ■

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge	Yellow	3	100%	85%	90%	15% ▲	Yellow	3	100%	85%	90%	15% ▲
✓ Follow-up within 30 Days of Discharge	Yellow	1	100%	90%	77%	10% ▲	Yellow	1	100%	90%	77%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg

Bed Utilization

✓ Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		2	226 days	0.2	111%	90%	65%	21% ▲



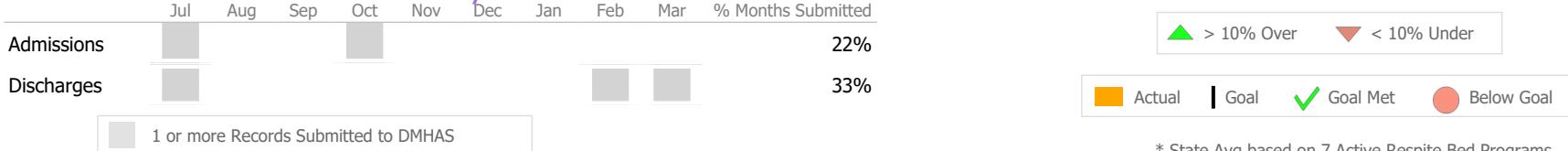
Co-occurring

	Actual	State Avg
✓ MH Screen Complete	100%	100%
✓ SA Screen Complete	100%	100%

Diagnosis

	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	35%

Data Submitted to DMHAS by Month



* State Avg based on 7 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	93	146	-36% ▼
Admits	92	147	-37% ▼
Discharges	77	149	-48% ▼
Bed Days	2,124	1,776	20% ▲

Discharge Outcomes

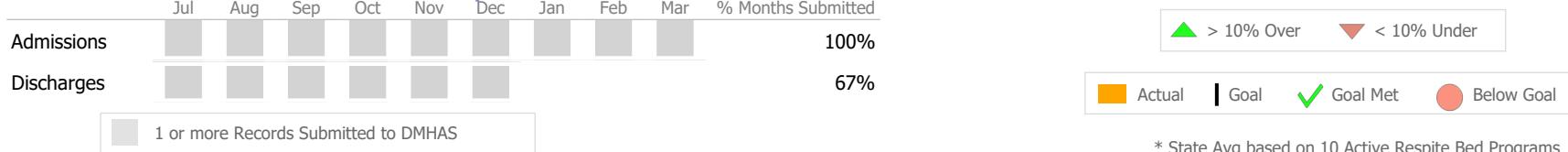
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
						Actual % vs Goal %	Actual
✓ No Re-admit within 30 Days of Discharge	72%	72	94%	85%	90%	9%	
● Follow-up within 30 Days of Discharge	43%	43	74%	90%	79%	-16% ▼	

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
								Actual % vs Goal %	Actual
● Avg Utilization Rate	9%	9	35 days	0.1	86%	90%	53%	-4%	

9% < 90% 11% 90-110% 1% >110%

Data Submitted to DMHAS by Month



* State Avg based on 10 Active Respite Bed Programs

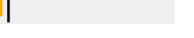
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	117	121	-3%
Admits	10	16	-38% ▼
Discharges	42	17	147% ▲
Service Hours	1,223	2,110	-42% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	84%
On-Time Periodic		Actual	State Avg
●	6 Month Updates	80%	84%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	99%	96%
✓	SA Screen Complete	100%	95%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

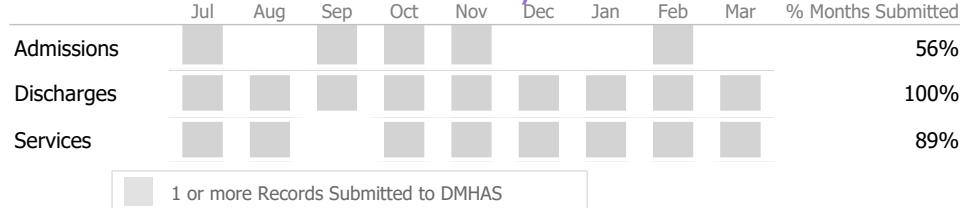
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		34	81%	65%	57%	16% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		109	93%	60%	80%	33% ▲
✓ Stable Living Situation		117	100%	80%	87%	20% ▲
● Employed		20	17%	20%	14%	-3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		75	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	12	25%	▲
Admits	3	3	0%	
Discharges	1	3	-67%	▼
Bed Days	11,248	5,456	106%	▲

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	78%
✓ On-Time Periodic 6 Month Updates	100%	90%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	60%	72%	-60% ▼
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

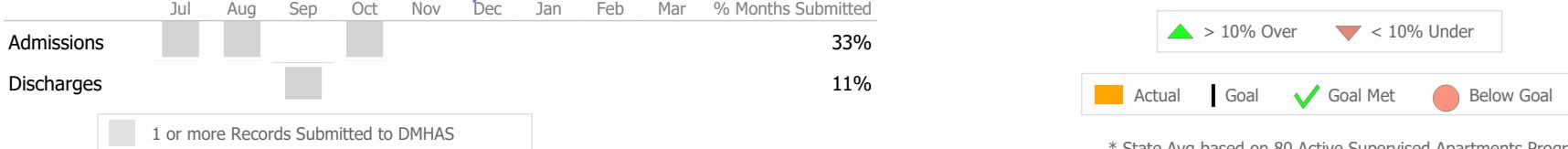
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		15	100%	60%	85%	40% ▲
✓ Stable Living Situation		15	100%	95%	95%	5%
● Employed		1	7%	25%	12%	-18% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		18	691 days	0.4	246%	90%	92%	156% ▲



Data Submitted to DMHAS by Month



* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	50	-14%	▼
Admits	6	11	-45%	▼
Discharges	13	8	63%	▲
Service Hours	1,708	4,543	-62%	▼
Bed Days	9,394	10,989	-15%	▼

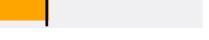
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic 6 Month Updates	89%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		11	85%	50%	80%	35% 

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		36	84%	60%	85%	24% 
✓ Stable Living Situation		41	95%	85%	96%	10% 
✓ Employed		11	26%	25%	15%	1% 

Service Utilization

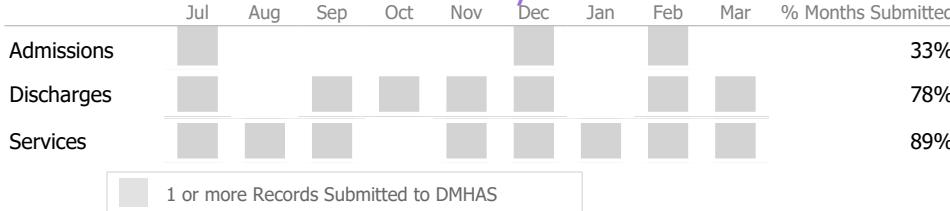
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		29	97%	90%	98%	7% 

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		40	954 days	0.4	86%	90%	78%	-4% 


 < 90% 90-110% >110%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under


 Actual Goal Goal Met Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	1	3	-67% ▼
Discharges	-	1	-100% ▼
Service Hours	499	490	2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	83%	10	83%	85%	88%	-2%

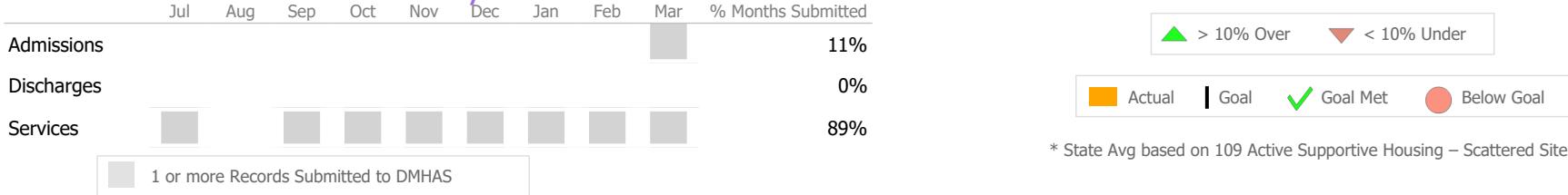
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	100%	12	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic		
6 Month Updates	100%	83%

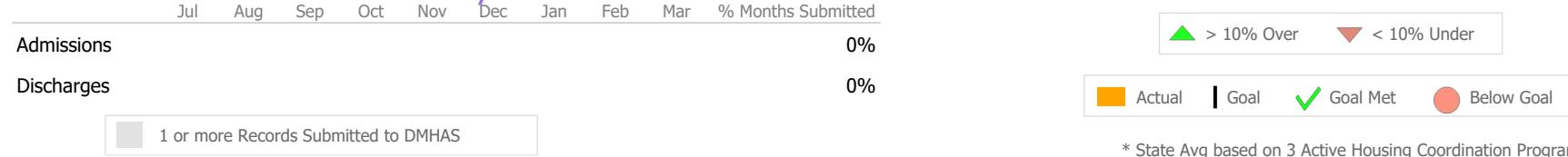
Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1	23	-96%	▼
Admits	-	-		
Discharges	-	1	-100%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,096	1,096	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 100%;"></div>	N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge	<div style="width: 100%;"></div>	N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 100%;"></div>	N/A	N/A	90%	85%	N/A

Data Submission Quality

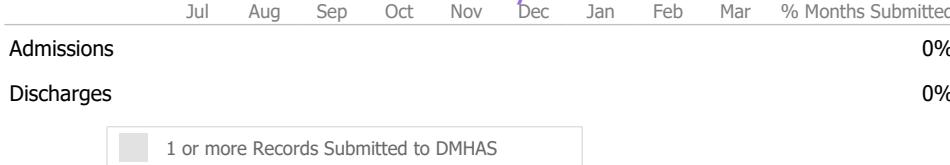
	Actual	State Avg
Valid NOMS Data	<div style="width: 100%;"></div> 100%	99%
On-Time Periodic		
6 Month Updates	<div style="width: 100%;"></div> 100%	84%
Co-occurring		
MH Screen Complete	<div style="width: 100%;"></div> 100%	92%
SA Screen Complete	<div style="width: 100%;"></div> 100%	90%
Diagnosis		
Valid Axis I Diagnosis	<div style="width: 100%;"></div> 100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 100%;"></div> 4	1,648 days	0.3	100%	90%	89%	10%	

< 90% 90-110% >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	6	17% ▲
Admits	1	-	
Discharges	1	-	
Bed Days	1,539	1,644	-6% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 0%;"></div>	0	0%	75%	67%	-75% ▼
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"></div>	1	100%	85%	81%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div style="width: 0%;"></div>	N/A	N/A	90%	85%	N/A

Data Submission Quality

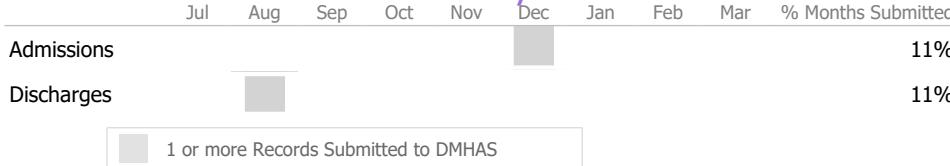
	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%;"></div>	100% 99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div style="width: 100%;"></div>	100% 84%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	<div style="width: 100%;"></div>	100% 92%
✓ SA Screen Complete	<div style="width: 100%;"></div>	100% 90%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%;"></div>	100% 99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 94%;"></div>	6	1,461 days	0.3	94%	90%	89%	4%

█ < 90%
 █ 90-110%
 █ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual
 █ Goal
 █ Goal Met
 █ Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	9	-22%	▼
Admits	-	3	-100%	▼
Discharges	-	2	-100%	▼
Bed Days	1,918	1,720	12%	▲

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	78%
✓ On-Time Periodic 6 Month Updates	100%	90%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	98%
SA Screen Complete	N/A	88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	86%	60%	85%	26% ▲
✓ Stable Living Situation		7	100%	95%	95%	5%
● Employed		0	0%	25%	12%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		7	1,131 days	0.3	100%	90%	92%	10%



Data Submitted to DMHAS by Month

	% Months Submitted
Admissions	0%
Discharges	0%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	12	-58% ▼
Admits	5	11	-55% ▼
Discharges	2	12	-83% ▼
Bed Days	499	123	306% ▲

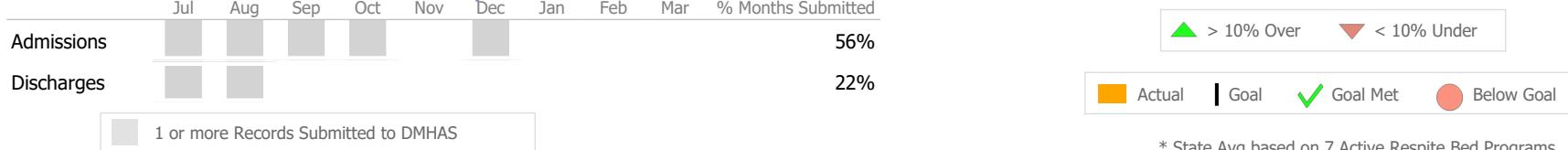
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal				
									Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal				
Avg Utilization Rate	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submitted to DMHAS by Month



* State Avg based on 7 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	2	1	100% ▲
Discharges	2	1	100% ▲
Service Hours	224	507	-56% ▼
Bed Days	912	1,551	-41% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support						
● Employed						
● Stable Living Situation						

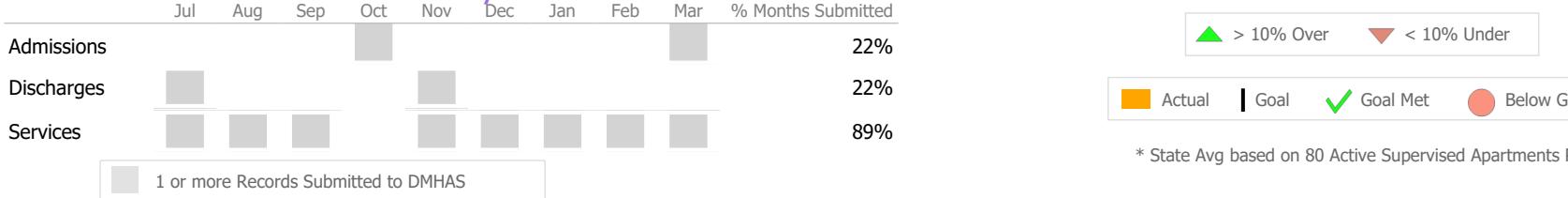
Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	█ < 90%	█ 90-110%	█ >110%					
	█	6	816 days	0.5	55%	90%	92%	-35% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	78%
On-Time Periodic		
✓ 6 Month Updates	100%	90%
Co-occurring		
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	88%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	3	4	-25%	▼
Admits	-	-		
Discharges	-	-		
Bed Days	822	1,096	-25%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	85%	N/A

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	84%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	33%	90%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	■■■■■■■■■■■■	4	1,673 days	0.4	75%	90%	89%	-15% ▼
	 < 90% 90-110% >110%							

Data Submitted to DMHAS by Month

	% Months Submitted
Admissions	0%
Discharges	0%

▲ > 10% Over ▼ < 10% Under

 Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	73	-32% ▼
Admits	29	-	
Discharges	9	47	-81% ▼
Service Hours	1,134	113	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	95%
On-Time Periodic		
6 Month Updates	35%	59%

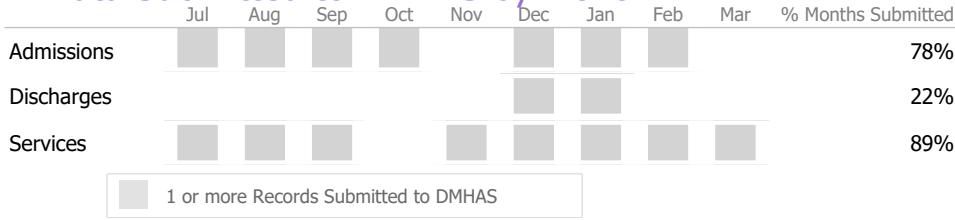
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	78%	50%	62%	28% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		43	84%	60%	72%	24% ▲
✓ Stable Living Situation		47	92%	80%	75%	12% ▲
● Employed		7	14%	20%	17%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		42	100%	90%	85%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 30 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	1	2	-50% ▼
Discharges	1	3	-67% ▼
Bed Days	1,856	1,555	19% ▲

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	98%	78%
On-Time Periodic 6 Month Updates	83%	90%
MH Screen Complete	100%	98%
SA Screen Complete	100%	88%
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

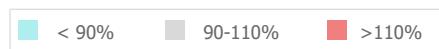
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	100%	1	100%	60%	72%	40% ▲
Follow-up within 30 Days of Discharge	0%	0	0%	90%	79%	-90% ▼

Recovery

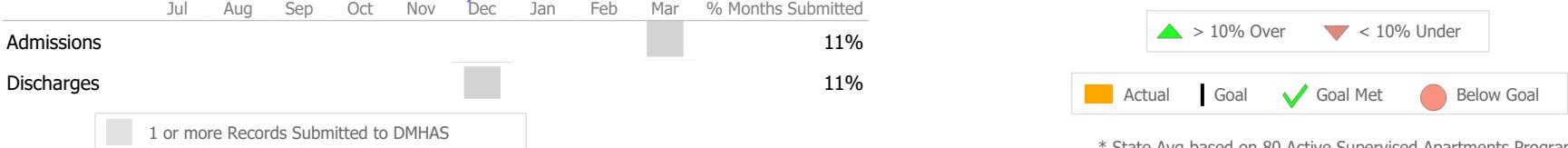
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	100%	8	100%	60%	85%	40% ▲
Employed	50%	4	50%	25%	12%	25% ▲
Stable Living Situation	100%	8	100%	95%	95%	5% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	12 Months Trend	6	616 days	0.3	113%	90%	92%	23% ▲



Data Submitted to DMHAS by Month



* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	16	6%
Admits	4	5	-20% ▼
Discharges	5	3	67% ▲
Bed Days	3,334	3,233	3%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	89%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		3	60%	80%	72%	-20% ▼
✓ No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

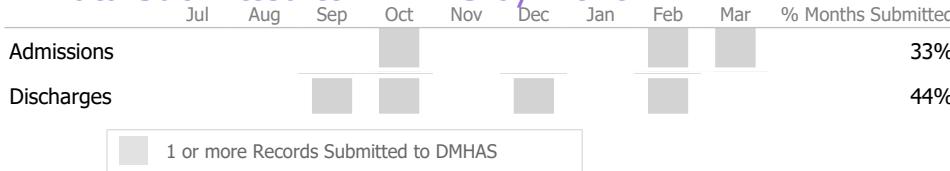
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		17	100%	90%	98%	10%
✓ Social Support		11	65%	60%	82%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		13	722 days	0.3	94%	90%	87%	4%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	51	-14%	▼
Admits	30	29	3%	
Discharges	21	32	-34%	▼
Service Hours	177	169	5%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	95%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	83%	59%

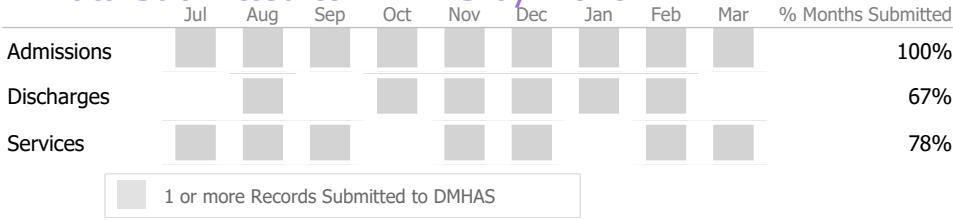
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		13	62%	50%	62%	12% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		37	84%	80%	75%	4%
● Social Support		25	57%	60%	72%	-3%
● Employed		0	0%	20%	17%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		23	100%	90%	85%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 30 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,918	1,918	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 75%;"></div>	N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge	<div style="width: 85%;"></div>	N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 90%;"></div>	N/A	N/A	90%	85%	N/A

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	<div style="width: 100%;"></div> 100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div style="width: 86%;"></div> 86%	84%
Co-occurring	Actual	State Avg
MH Screen Complete	<div style="width: 100%;"></div> 100%	92%
SA Screen Complete	<div style="width: 100%;"></div> 100%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	<div style="width: 100%;"></div> 100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 117%;"></div>	6	1,800 days	0.3	117%	90%	89%	27% 

 < 90%  90-110%  >110%

Data Submitted to DMHAS by Month

	% Months Submitted
Admissions	0%
Discharges	0%

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	3	2	50% ▲
Discharges	-	1	-100% ▼
Service Hours	199	302	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	█	9	75%	85%	88%	-10%

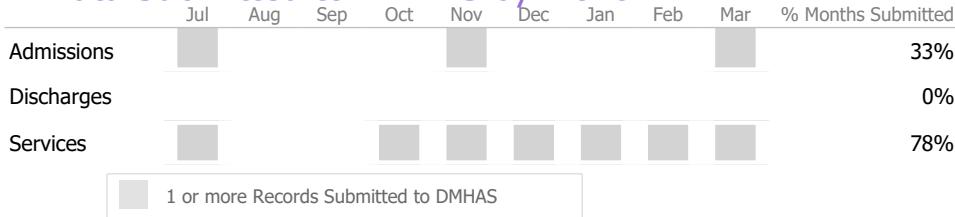
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	11	92%	90%	97%	2%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	█	100% 96%
On-Time Periodic 6 Month Updates	█	70% 83%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	6	17%	▲
Admits	1	-		
Discharges	1	-		
Service Hours	194	302	-36%	▼
Bed Days	1,541	1,644	-6%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 75%;"></div></div>	1	100%	75%	67%	25%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 85%;"></div></div>	1	100%	85%	81%	15% ▲
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 90%;"></div></div>	1	100%	90%	85%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%;"><div style="width: 99%;"></div></div>	100% 99%
✓ On-Time Periodic 6 Month Updates	<div style="width: 100%;"><div style="width: 84%;"></div></div>	100% 84%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"><div style="width: 112%;"></div></div>	5	2,696 days	0.3	112%	90%	89%	22% ▲

█ < 90%
 █ 90-110%
 █ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

█ Actual
 █ Goal
 █ Goal Met
 █ Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	2	-100% ▼
Discharges	-	-	
Service Hours	142	472	-70% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
On-Time Periodic		Actual	State Avg
● 6 Month Updates		75%	92%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	81%
✓ SA Screen Complete		100%	82%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	95%

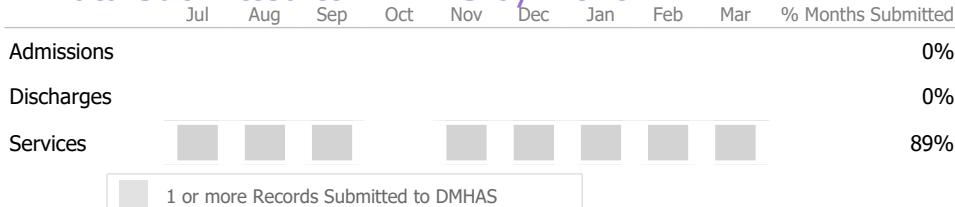
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	80%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		4	100%	60%	85%	40% ▲
✓ Stable Living Situation		4	100%	85%	96%	15% ▲
● Employed		0	0%	25%	15%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	4	-25%	▼
Admits	-	2	-100%	▼
Discharges	-	-		
Bed Days	822	1,028	-20%	▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	78%
✓ On-Time Periodic 6 Month Updates	100%	90%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		3	100%	60%	85%	40% ▲
✓ Stable Living Situation		3	100%	95%	95%	5%
● Employed		0	0%	25%	12%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	825 days	0.3	100%	90%	92%	10%



Data Submitted to DMHAS by Month

	% Months Submitted
Admissions	0%
Discharges	0%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	-	
Discharges	-	-	
Bed Days	822	822	0%

Data Submission Quality

	Actual	State Avg
 Valid NOMS Data	100%	78%
 On-Time Periodic 6 Month Updates	100%	90%
 Co-occurring MH Screen Complete	100%	98%
 SA Screen Complete	100%	88%
 Diagnosis Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 50%;"></div>	N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 90%;"></div>	N/A	N/A	90%	79%	N/A

Recovery

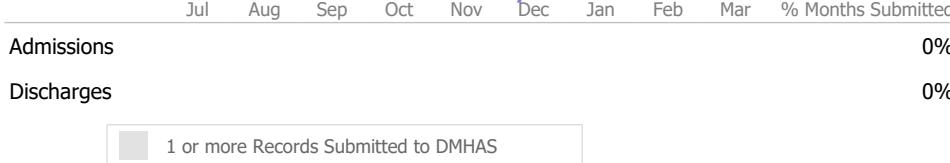
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Employed	<div style="width: 67%;"></div>	2	67%	25%	12%	42% 
 Social Support	<div style="width: 100%;"></div>	3	100%	60%	85%	40% 
 Stable Living Situation	<div style="width: 100%;"></div>	3	100%	95%	95%	5% 

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
 Avg Utilization Rate	<div style="width: 100%;"></div>	3	1,249 days	0.3	100%	90%	92%	10%



Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	7	-57% ▼
Admits	5	6	-17% ▼
Discharges	2	7	-71% ▼
Bed Days	374	67	458% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		0	0%	85%	90%	-85%						
Follow-up within 30 Days of Discharge		2	100%	90%	79%	10%						

Data Submission Quality

Data Entry	Actual	State Avg

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
									Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		1	112 days	0.2	136%	90%	53%	46%						

Co-occurring

	Actual	State Avg
✓ MH Screen Complete	100%	94%
✓ SA Screen Complete	100%	94%

Diagnosis

	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	7%

Data Submitted to DMHAS by Month

