

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	864	631	37%
	Admits	653	441	48%
	Discharges	660	404	63%
	Service Hours		-	
	Bed Days	69,329	63,152	10%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		92%	80%	91%
✓ Outcome		92%	80%	83%
✓ Recovery		92%	80%	79%
✓ Access		92%	80%	88%
✓ Respect		91%	80%	91%
✓ Quality and Appropriateness		83%	80%	93%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Inpatient Services	590	68.2%
Mental Health			
	Inpatient Services	275	31.8%

Client Demographics

Age	#	%	State Avg
18-25	58	7%	10%
26-34	166	19%	22%
35-44	229	27%	23%
45-54	172	20%	19%
55-64	165	19%	19%
65+	74	9%	8%

Ethnicity	#	%	State Avg
Non-Hispanic	701	81%	68%
Hisp-Puerto Rican	100	12%	11%
Hispanic-Other	49	6%	8%
Unknown	11	1%	12%
Hispanic-Cuban	2	0%	0%
Hispanic-Mexican	1	0%	1%

Gender	#	%	State Avg
Male	568	66%	59%
Female	292	34%	41%
Transgender	4	0%	0%

Race	#	%	State Avg
White/Caucasian	513	59%	62%
Black/African American	189	22%	17%
Other	130	15%	13%
Multiple Races	11	1%	1%
Asian	9	1%	1%
Unknown	7	1%	6%
Am. Indian/Native Alaskan	5	1%	0%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	188	200	-6%
Admits	45	57	-21% ▼
Discharges	44	57	-23% ▼
Transfers - In	1	-	
Bed Days	39,929	40,015	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	60%	37	84%	95%	84%	-11% ▼
✓ No Re-admit within 30 Days of Discharge	70%	37	90%	85%	94%	5% ▲
● Follow-up within 30 Days of Discharge	78%	29	78%	90%	67%	-12% ▼

Data Submission Quality

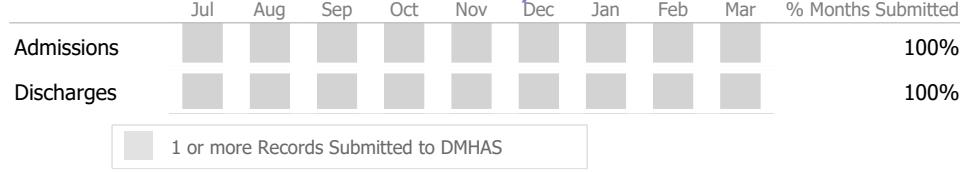
Data Entry	Actual	State Avg
✓ Valid NOMS Data	89%	86%
On-Time Periodic		
● 6 Month Updates	0%	7%
Co-occurring		
✓ MH Screen Complete	96%	93%
✓ SA Screen Complete	100%	100%
Diagnosis		
✓ Valid Axis I Diagnosis	99%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	104%	140	1,196 days	0.3	104%	90%	88%	14% ▲



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	29	21%	▲
Admits	7	12	-42%	▼
Discharges	10	1	900%	▲
Bed Days	7,697	6,758	14%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	70%	7	70%	95%	84%	-25% ▼
No Re-admit within 30 Days of Discharge	100%	7	100%	85%	94%	15% ▲
Follow-up within 30 Days of Discharge	29%	2	29%	90%	67%	-61% ▼

Data Submission Quality

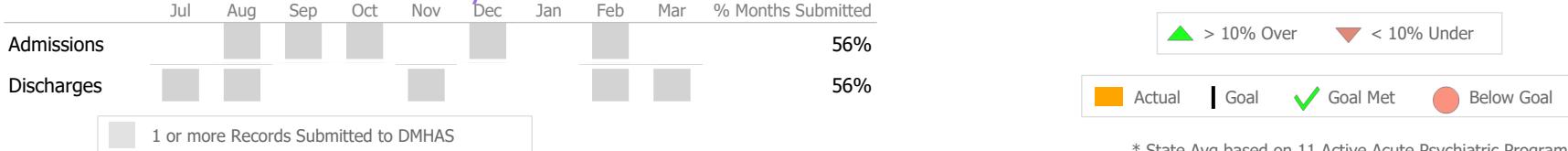
	Actual	State Avg
Valid NOMS Data	88%	86%
On-Time Periodic		
6 Month Updates	0%	7%
Co-occurring		
MH Screen Complete	75%	93%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	62%	45	1,158 days	0.5	62%	90%	88%	-28% ▼

< 90% 90-110% >110%

Data Submitted to DMHAS by Month



* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	17	12%	▲
Admits	7	2	250%	▲
Discharges	5	4	25%	▲
Bed Days	3,598	3,791	-5%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	95%	84%	5%
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	94%	15% ▲
● Follow-up within 30 Days of Discharge		2	40%	90%	67%	-50% ▼

Data Submission Quality

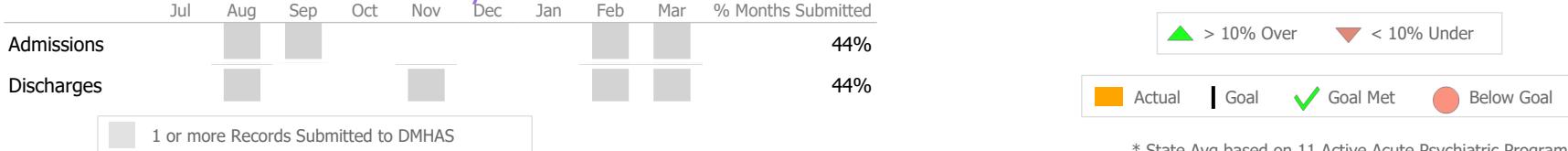
	Actual	State Avg
✓ Valid NOMS Data		92%
On-Time Periodic		
● 6 Month Updates		0%
Co-occurring		
MH Screen Complete		86%
✓ SA Screen Complete		100%
Diagnosis		
✓ Valid Axis I Diagnosis		100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate			15	1,342 days	0.3	88%	90%	88% -2%

< 90% | 90-110% | >110%

Data Submitted to DMHAS by Month



* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	37	-3%
Admits	14	20	-30% ▼
Discharges	15	17	-12% ▼
Transfers - In	1	-	
Transfers - Out	1	-	
Bed Days	5,508	4,833	14% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	86%
On-Time Periodic		
6 Month Updates	0%	7%
Co-occurring		
MH Screen Complete	100%	93%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	94%	99%

Discharge Outcomes

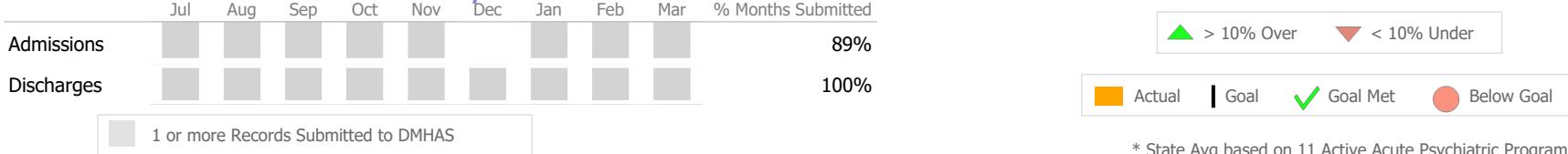
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	88%	14	95%	84%	-7%	
No Re-admit within 30 Days of Discharge	93%	14	85%	94%	8%	
Follow-up within 30 Days of Discharge	92%	12	90%	67%	2%	

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	20	409 days	0.3	101%	90%	88%	11%	▲

Legend: < 90% (light blue), 90-110% (light gray), > 110% (red)

Data Submitted to DMHAS by Month



* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	377	222	70%	▲
Admits	402	233	73%	▲
Discharges	234	140	67%	▲
Transfers - Out	172	86	100%	▲
Bed Days	2,340	1,295	81%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	280	69%	80%	69%	-11% 
No Re-admit within 30 Days of Discharge	 	228	97%	85%	97%	12% 
Follow-up within 30 Days of Discharge	 	63	50%	90%	50%	-40% 

Data Submission Quality

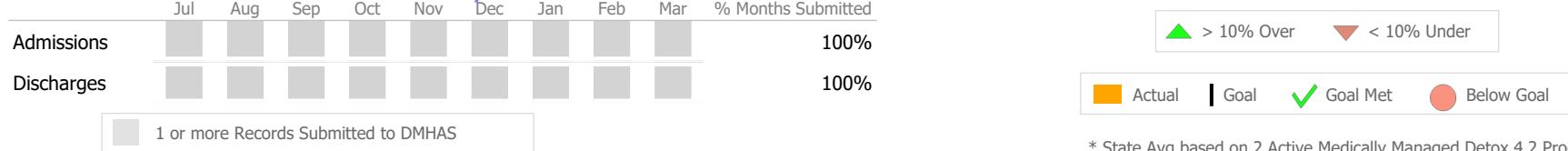
	Actual	State Avg
Valid NOMS Data	 	88%
Valid TEDS Data	 	100%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A
Co-occurring	Actual	State Avg
MH Screen Complete	 	100%
SA Screen Complete	 	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	 	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		41	6 days	0.1	21%	90%	21%	-69% 



Data Submitted to DMHAS by Month

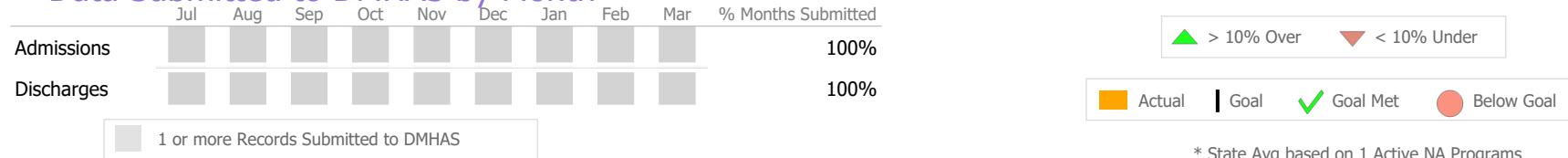


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	383	217	76%	▲
Admits	178	117	52%	▲
Discharges	352	185	90%	▲
Transfers - In	189	102	85%	▲
Transfers - Out	18	15	20%	▲
Bed Days	10,257	6,460	59%	▲

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.