

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	864	631	37%	▲
	Admits	653	441	48%	▲
	Discharges	660	404	63%	▲
	Service Hours		-		
	Bed Days	69,329	63,152	10%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 13 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		92%	80%	91%
✓ Outcome		92%	80%	83%
✓ Recovery		92%	80%	79%
✓ Access		92%	80%	88%
✓ Respect		91%	80%	91%
✓ Quality and Appropriateness		83%	80%	93%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	590	68.2%
	Outpatient Services	275	31.8%
Mental Health	Inpatient Services	275	31.8%
	Outpatient Services	590	68.2%

Client Demographics

Age	#	%	State Avg
18-25	58	7%	10%
26-34	166	19%	22%
35-44	229	27%	23%
45-54	172	20%	19%
55-64	165	19%	19%
65+	74	9%	8%

Gender	#	%	State Avg
Male	568	66%	59%
Female	292	34%	41%
Transgender	4	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	701	81%	▲ 68%
Hisp-Puerto Rican	100	12%	11%
Hispanic-Other	49	6%	8%
Unknown	11	1%	▼ 12%
Hispanic-Cuban	2	0%	0%
Hispanic-Mexican	1	0%	1%

Race	#	%	State Avg
White/Caucasian	513	59%	62%
Black/African American	189	22%	17%
Other	130	15%	13%
Multiple Races	11	1%	1%
Asian	9	1%	1%
Unknown	7	1%	6%
Am. Indian/Native Alaskan	5	1%	0%
Hawaiian/Other Pacific Islander	0	0%	0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	188	200	-6%
Admits	45	57	-21% ▼
Discharges	44	57	-23% ▼
Transfers - In	1	-	
Bed Days	39,929	40,015	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		37	84%	95%	84%	-11% ▼
✓ No Re-admit within 30 Days of Discharge		37	90%	85%	94%	5%
● Follow-up within 30 Days of Discharge		29	78%	90%	67%	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		86%
● On-Time Periodic		
● 6 Month Updates		7%
Co-occurring		
✓ MH Screen Complete		93%
✓ SA Screen Complete		100%
Diagnosis		
✓ Valid Axis I Diagnosis		99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		140	1,196 days	0.3	104%	90%	88%	14% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	29	21% ▲
Admits	7	12	-42% ▼
Discharges	10	1	900% ▲
Bed Days	7,697	6,758	14% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	7%
Co-occurring	Actual	State Avg
MH Screen Complete	75%	93%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

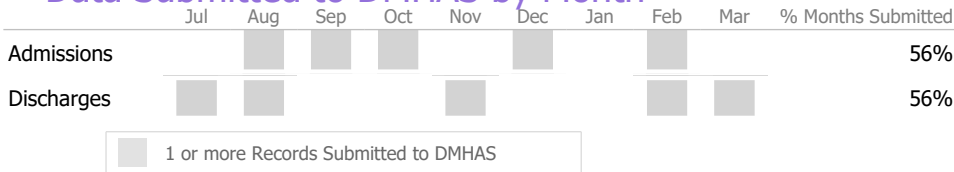
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	70%	95%	84%	-25% ▼
No Re-admit within 30 Days of Discharge		7	100%	85%	94%	15% ▲
Follow-up within 30 Days of Discharge		2	29%	90%	67%	-61% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		45	1,158 days	0.5	62%	90%	88%	-28% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	17	12% ▲
Admits	7	2	250% ▲
Discharges	5	4	25% ▲
Bed Days	3,598	3,791	-5%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	95%	84%	5%
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	94%	15% ▲
● Follow-up within 30 Days of Discharge		2	40%	90%	67%	-50% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		86%
● On-Time Periodic	Actual	State Avg
● 6 Month Updates		7%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		93%
✓ SA Screen Complete		100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	1,342 days	0.3	88%	90%	88%	-2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		■	■					■	■	44%
Discharges		■			■			■	■	44%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	37	-3%
Admits	14	20	-30% ▼
Discharges	15	17	-12% ▼
Transfers - In	1	-	
Transfers - Out	1	-	
Bed Days	5,508	4,833	14% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	7%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	93%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	94%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	88%	95%	84%	-7%
No Re-admit within 30 Days of Discharge		14	93%	85%	94%	8%
Follow-up within 30 Days of Discharge		12	92%	90%	67%	2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	409 days	0.3	101%	90%	88%	11% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										100%

Legend: Grey square = 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Medically Managed Detox 4.0

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	377	222	70% ▲
Admits	402	233	73% ▲
Discharges	234	140	67% ▲
Transfers - Out	172	86	100% ▲
Bed Days	2,340	1,295	81% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		280	69%	80%	69%	-11% ▼
✓ No Re-admit within 30 Days of Discharge		228	97%	85%	97%	12% ▲
● Follow-up within 30 Days of Discharge		63	50%	90%	50%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		88% 50%
✓ Valid TEDS Data		100% 48%
On-Time Periodic		
6 Month Updates		N/A N/A
Co-occurring		
✓ MH Screen Complete		100% 46%
✓ SA Screen Complete		100% 46%
Diagnosis		
✓ Valid Axis I Diagnosis		100% 100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.1	21%	90%	21%	-69% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

Legend: Grey box = 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Medically Monitored Intensive Inpt. 3.7

Connecticut Valley Hospital

Addiction - Inpatient Services - NA

Connecticut Dept of Mental Health and Addiction Services

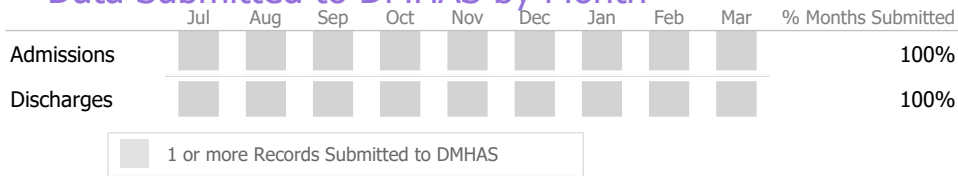
Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	383	217	76% ▲
Admits	178	117	52% ▲
Discharges	352	185	90% ▲
Transfers - In	189	102	85% ▲
Transfers - Out	18	15	20% ▲
Bed Days	10,257	6,460	59% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active NA Programs

Variations in data may be indicative of operational adjustments related to the pandemic.